

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Thursday, 27 February, 2020 7:36 PM  
**To:** 'eqiprs@eqinsurance.com.sg'  
**Cc:** Admin A; 'Joel Goh'; janice.goh@eqinsurance.com.sg  
**Subject:** RE: <SEEK MANDATE> RE: Pre-Repair Survey /Inspection of GBG6425H; EQ Ref: DM18HO01322/FN; Accident on 26-05-2018 involving YN5869H & GBG6425H - LKK REF CC4/EQI18009909/Khb3  
**Attachments:** Preliminary Advice.pdf; LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK AFTER REPAIR PHOTOS.PDF; LETTER TO OI.PDF; TP LOD.PDF

Dear Sir/Madam,

We refer further to our below email.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)  
**Sent:** Monday, 13 January, 2020 2:14 PM  
**To:** eqiprs@eqinsurance.com.sg  
**Cc:** Admin A; Vic (LKKAuto); 'Joel Goh'  
**Subject:** <SEEK MANDATE> RE: Pre-Repair Survey /Inspection of GBG6425H; EQ Ref: DM18HO01322/FN; Accident on 26-05-2018 involving YN5869H & GBG6425H - LKK REF CC4/EQI18009909/Khb3

**YOUR REF – DM18HO01322/FN**  
**LKK REF – CC4/EQI18009909/Khb3**  
=====

Dear Sir/Madam,

ACCIDENT INVOL VING VEHICLES YN 5869H (OI) / GBG 6425H (TP) / OTHERS ON 26/05/2018

We refer to the above matter.

It was reported that our Insured Vehicle had collided to 2 TP vehicles.

We had spoken to the Insured PIC Mr Freddie where he confirmed accident details and was informed of the TP claim and NCD issues. We had also sent out letter to the Insured Company. No feedback received till date.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer **CITY AUTO PTE LTD** is as follows:

| TP CLAIMED                       |                     | REVISED - TO OFFER  |
|----------------------------------|---------------------|---------------------|
| Cost of Repair (w/gst)           | \$ 33,904.78        | \$ 26,014.95        |
| Loss of Rental (\$100 x 22 days) | \$ 2,200.00         | \$ 2,200.00         |
| GIA Search Fee                   | \$ 2.00             | \$ 2.00             |
| <b>TOTAL</b>                     | <b>\$ 70,011.56</b> | <b>\$ 28,216.95</b> |

Breakdown of days is as follows:

|                                           |                |
|-------------------------------------------|----------------|
| Our surveyor's recommended days to repair | 18 days        |
| Weekends / Downtime                       | 4 days         |
| <b>TOTAL</b>                              | <b>22 days</b> |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.



*« Wishing you a Happy and Prosperous Lunar New Year »*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Admin-D (LKKAuto)  
**Sent:** Thursday, 31 May, 2018 4:08 PM  
**To:** 'Francis Ng'; assignments  
**Cc:** Admin A  
**Subject:** RE: Pre-Repair Survey /Inspection of GBG6425H; EQ Ref: DM18HO01322/FN; Accident on 26-05-2018 involving YN5869H & GBG6425H

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]  
**Sent:** Thursday, 31 May 2018 10:56 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Pre-Repair Survey /Inspection of GBG6425H; EQ Ref: DM18HO01322/FN; Accident on 26-05-2018 involving YN5869H & GBG6425H

Dear Sirs,

Please conduct PRS as requested by the workshop below.

Regards,

**Francis Ng**

Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** City Auto [<mailto:cityauto@singnet.com.sg>]  
**Sent:** Thursday, May 31, 2018 10:45 AM  
**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>  
**Subject:** RE: Pre-Repair Survey /Inspection; Your Ref: GBG6425H; EQ Ref: DM18HO01322/FN; Accident on 26-05-2018 involving YN5869H & GBG6425H

Dear Sir/Madam,

Kindly arrange **LKK Auto Consultants Pte Ltd** for survey.

Thank you.

**Best Regards,**

*Vronica Law*

*City Auto Pte Ltd*

*Blk 8 Sin Ming Industrial Estate,*

*#01-60/62 Sin Ming Road,*

*Singapore 575643*

*Tel : 6453 1235*

*Fax : 6453 7944*

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**From:** Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

**Sent:** Thursday, 31 May, 2018 10:30 AM

**To:** City Auto

**Subject:** Pre-Repair Survey /Inspection; Your Ref: GBG6425H; EQ Ref: DM18HO01322/FN; Accident on 26-05-2018 involving YN5869H & GBG6425H

To: CITY AUTO PTE LTD

Dear Sirs,

**Without Prejudice**

We refer to your email below.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors.

If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us.

Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

|                                                                                                                                                                   |                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>1) AJAX Inspection Services Pte Ltd</b><br>Tel: 6255 0808<br>Fax: 6849 9155                                                                                    | <b>2) Automobile Inspection Services Pte Ltd</b><br>Tel: 6286 0155<br>Fax: 6284 1539<br>Contact Person: Sophia |
| <b>3) LBS Automotive Appraisal Pte Ltd</b><br><b>L.B.S. Auto Consultants Pte Ltd</b><br>Tel: 6281 6690 / 62832866<br>Fax: 6281 8748<br>Contact Person: Amy/ Grace | <b>4) Priority Services</b><br>Tel: 62934822<br>Fax: 62963283<br>Contact Person: Hui Lian                      |
| <b>5) RT Appraisal Pte Ltd</b>                                                                                                                                    | <b>6) LKK Auto Consultants Pte Ltd</b>                                                                         |

|                                                                                                             |                                                                                                                      |
|-------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| Tel: 67486076<br>Fax: 67480361<br>Contact Person: Ricky Teng                                                | Tel: 6256-3561<br>Fax: 6741-4108                                                                                     |
| <b>7) Kelvin Automotive Appraising Services</b><br>Tel: 81825263<br>Fax: 67461148<br>Contact Person: Kelvin | <b>8) Automotive Appraiser &amp; Surveying Services</b><br>Tel: 96623655<br>Fax: 67655662<br>Contact Person: Mr Chee |
| <b>9) JP Knights Pte Ltd</b><br>Tel: 63450068<br>Fax: 63445328<br>Contact Person: Edna Lee                  |                                                                                                                      |

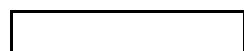
If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,  
**Francis Ng**  
Executive | Claims

**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
www.eqinsurance.com.sg



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**From:** Joel Goh  
**Sent:** Thursday, May 31, 2018 9:57 AM  
**To:** Francis Ng <[francis.ng@eqinsurance.com.sg](mailto:francis.ng@eqinsurance.com.sg)>  
**Cc:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>  
**Subject:** RE: Arrange survey of GBG6425H D.O.A: 26/05/2018

Dear Francis

Please assist

Best Regards,

Joel Goh  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** City Auto [<mailto:cityauto@singnet.com.sg>]  
**Sent:** Thursday, May 31, 2018 9:53 AM  
**To:** Joel Goh  
**Subject:** Arrange survey of GBG6425H D.O.A: 26/05/2018

Dear Joel,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on following vehicle :

**TP Survey**

Your Vehicle : YN5869H

Our Vehicle : GBG6425H

D.O.A : 26/05/2018

LOCATION : **BLK 160, Sing Ming Drive, Sin Ming Auto City #05-01 Singapore 575722**

Thank you.

***Best Regards,***

***Vronica Law***  
*City Auto Pte Ltd*  
*Blk 8 Sin Ming Industrial Estate,*  
*#01-60/62 Sin Ming Road,*  
*Singapore 575643*  
*Tel : 6453 1235*  
*Fax : 6453 7944*

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Total Control Panel

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