

Surveyor: Awk

DOI: 31/05/2018

Date / Time: 31-5-18

Registered in Merimen: 31-5-18

Pre-assign / CCU / FTE

GBF 6129T



Insured Vehicle No.:

Name of Insured: NORM SERVICES

Insured Tel No.:

Excess Sec II : \$5

Is driver the owner? (YES / ☒ NO)

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident: PIE 7 TMS

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SHC 2934 G



INSRS:
WSP: 100% 100%
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
13/6	SHC 2934 G - 014/11/16 1525 21 712059	Non-Reporting ltr (1st):	
13/6	GBF 6129T - x	Non-Reporting ltr (2nd):	
13/6	owner sent out first letter	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
13/12/18	Send letter to OI and requested LOA.	Documentation Check List:	Handler Typist
10/2/19	✓ AXA ✓ DS.	Notification ltr (if non-pickup)	
13/2/19	- DV sent	After call ltr to OI:	
22/7/19	- File → Merlan	Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: \$5 (days) Reduction: % Email: Call:

FINAL SETTLEMENT Date/Time: 13/2/19 Confirm with: William Email: Call:

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27 If NO or B 28, Ass. Lia:

Repair Cost: \$5 963.00

Loss of Rental (LOR): \$5 245.63 (2.5 days) x \$98.25

Loss of Use (LOU): \$5 (\$ x days)

Loss of Income (LOI): \$5 125.00 (\$ 50 x 2.5 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$5 7.49

Medical: \$5

Disbursement: \$5 (e.g. Tow/ Independent)

Legal Cost: \$5

Total: \$5 1341.12 Global Sum \$5: 1340.00

FINAL PAYMENT Date/Time: Confirm with: Email: Call:

Payee 1: \$5 1340.00 Name 1: Comfort Agro Engineering Pte Ltd

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

108 1113
Q 11111: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate/Case: _____

OD / ITP / RES / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop/s: _____

of _____

Insured: _____

Policy No: _____

Claim No: _____

Surrounding: _____

Excess: _____

(Client's Record)

Make of Vht: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 29346 Yr Regn: 30 Dec 2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/Tr / Prime Mover /

Truck / Trailer or

Make: Hyundai Santa Fe c.c. 1991

Colour: Blue A/C: Ins Std / Std / NI / NA

Sp. Reading: 203840 T/Radio: Ins Std / Std / NI / NA

Eng/No: _____

C/No: KAHETKIVACA788773

Gen. Cond: Good / F6 / Poor / Burnt

Steering: Inoper / Jammed / Leaked / Burnt or

Brake: Inoper / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / W/Rim or

Tyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Harok.

Front

R/Bal. 2 mm

L/Bal. 2 mm

D.O.A. 30/5/12

Rear

R/Bal. 2 mm

L/Bal. 2 mm

D.O.I. 31/5/12

Survey held at (DGE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

11/6/12 Initial 458900/2012

AxA

115 # 9W Cheel # 1717.27 (66%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: _____

Lump Sum / I.B.I. (\$) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

Photos

Others

TOTAL

COMFORTDELGRO ENGINEERING

Our Job Ref No 305166208

Date : 11/06/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : Mr KALVIN ANG

Vehicle Reg No. SHC2934G CTPL

28.05.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA GBF6129T
2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges
 - Total for Part-By-Part Repair Cost**
 - (c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:	20%	\$900.00
Final Lumpsum Repair cost		\$900.00

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within **7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM KWOK ENG

Tel : 62148316

Fax : 65468156

Signature : 

Name : Kalmh

Date : 11/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount Subject to Insurance Approval

REPAIR ESTIMATE*

DATE 30/5/2018 11:12

MODEL : HYUNDAI SONATA

Page 1 of 1

member of COMFORTDELGRO

Date/Time: 30.05.2018 13:31 Page : 1

Job: SH ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305166208

CUSTOMER
S COMFORT TRANSPORTATION PTE LTD
7010045
CUSTOMER NO.
ESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755
(R) (O)
(P)
JUNT CARD NO.

REGN NO. SHC2934G	MILEAGE
MAKE HYUNDAI	FUEL E.....1/2.....F
MODEL SONATA	DATE/TIME IN 30.05.2018 10:55
YR OF MANU 30.12.2011	TARGET DATE
CHASSIS CODE KMHE141VMCA788773	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 30.05.2018
Accident Time: 3P 30.06.2018

NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

No. SHC2934G LKE

Vehicle No.: SHC2934G

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

4/Sum

AXA

DATE 30/5/2018 11:12

FILE 30/5/2018 11:12
Like

AXA

Kalmar (Ullrich)
31/5/18 1410 hrs.
2 Days
4/5
After Repair photo



Auto
Consultants
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408033 TEL : (665) 62563561 FAX : (665) 62564518

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 04/06/2018

Survey Details:

Date of loss	30-May-18
Date of appointment	31-May-18
Date of survey	31-May-18
Location of survey	CDGE Loyang

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 2934G
Make and Model	Hyundai Sonata - 1991cc
Date of registration	30-Dec-11
Excess	
Market Value	\$ -
Part Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 2,617.22
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 730.32
Check items (estimate)	\$ 496.56
Labour	\$ 420.00
Total	\$ 1,646.88
Lump Sum(if applicable)	TBA

Number of days for repair	<u>2 days</u>
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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 22 December 2018 8:41 AM
To: noris svc
Cc: Olivia Lau (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING GBF 6129T AND SHC 2934G ALONG PIE TOWARDS TUAS ON 30/05/2018
Attachments: LETTER OF AUTHORISATION_company.docx

Hi Ira,

Further to our below email.

Kindly let us have a copy of Letter of Authorisation as requested by AXA. Attached is a template for your necessary action.

Appreciate your early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)
Sent: Thursday, 13 December 2018 1:10 PM
To: noris svc <noris.svc@gmail.com>
Subject: RE: ACCIDENT INVOLVING GBF 6129T AND SHC 2934G ALONG PIE TOWARDS TUAS ON 30/05/2018

Dear Ira,

You may address the letter to our Principal as per below details.

AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower

Singapore 068811

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: noris svc <noris.svc@gmail.com>

Sent: Thursday, 13 December 2018 12:22 PM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GBF 6129T AND SHC 2934G ALONG PIE TOWARDS TUAS ON 30/05/2018

Hi Thin Thin

To whom should the letter be addressed to?

Could you indicate the full company name and address for us to write for the authorization letter?

Thanks

Ira

On Thu, 13 Dec 2018, 12:13 Thin Thin (LKKAUTO) <thinthin@lkkauto.com> wrote:



13 DECEMBER 2018

NORIS TRANSPORT & SERVICES

Dear Sir/Madam,

OUR REF : CC4/ASM18009904/K1ma3

YOUR REF : GBF 6129T

ACCIDENT INVOLVING GBF 6129T AND SHC 2934G ALONG PIE TOWARDS TUAS ON 30/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **COMFORTDELGRO ENGINEERING PTE LTD** acting on behalf of the owner of **SHC 2934G** against your motor insurance policy.

As spoken, basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Kindly provide us the Letter of Authorization for our necessary action.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING

LKK Auto Consultants Pte Ltd

DID: 6841 2360

FAX: 6741 4108

Email: thinthin@lkkauto.com

Cc AXA Insurance Pte Ltd

(Motor Claims Dept)



AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

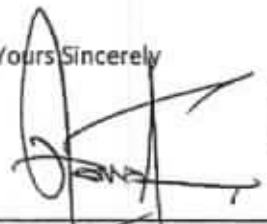
11 January 2019

To whom it may concern

AUHTORISED LETTER

This letter is to confirm that Muhammad Nur Irfan Bin Mohd Japar, S9705509B, is an employee of Noris Services as a Courier Delivry. He, said employee, is authorized to dive the vehicle GBF6129T at the date/time of the incident.

If you need further clarification and confirmation, please do not hesitate to contact Ms Umaira at 8718-2112.

Yours Sincerely




Mohamed Ismail
Director of Noris Services

NORIS SERVICES
C/o Reg No. 53063445K
Email:noris.svc@gmail.com



Re:<Seek Instruction> - S8M00J2W

Type

🔗 Question

Message

AXA has just obtained the LOA. Please proceed

Reply

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 11 February 2019 12:04 PM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Cc: Admin A
Subject: Your Ref: T 0518/ SHC2934G/ WT(st) *Our Ref: CC4/ASM18009904/K1ma3
[ACCIDENT INVOLVING GBF 6129T(AXA) & SHC 2934G ON 30/05/2018]

Your Ref: T 0518/ SHC2934G/ WT(st)
Our Ref: CC4/ASM18009904/K1ma3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GBF 6129T(AXA) & SHC 2934G ON 30/05/2018

We refer to the above matter.

We propose settlement at a global sum of \$1,340.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>
Sent: Monday, 11 February 2019 12:10 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: T 0518/ SHC2934G/ WT(st) *Our Ref: CC4/ASM18009904/K1ma3 [ACCIDENT INVOLVING GBF 6129T(AXA) & SHC 2934G ON 30/05/2018]

Without Prejudice.

Dear Hsiao Tong

We accept your global offer. Kindly forward your D.V.

Thank you.

Best Regards
William Tan
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 11 February 2019 12:04 PM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Cc: Admin A
Subject: Your Ref: T 0518/ SHC2934G/ WT(st) *Our Ref: CC4/ASM18009904/K1ma3 [ACCIDENT INVOLVING GBF 6129T(AXA) & SHC 2934G ON 30/05/2018]

Your Ref: **T 0518/ SHC2934G/ WT(st)**
Our Ref: CC4/ASM18009904/K1ma3

Without Prejudice

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



OXFORD
UNIVERSITY PRESS

Hsiao Tong (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Thursday, 13 December 2018 12:13 PM
To: noris.svc@gmail.com
Cc: Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING GBF 6129T AND SHC 2934G ALONG PIE TOWARDS TUAS ON 30/05/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 DECEMBER 2018

NORIS TRANSPORT & SERVICES

Dear Sir/Madam,

OUR REF : CC4/ASM18009904/K1ma3
YOUR REF : GBF 6129T

ACCIDENT INVOLVING GBF 6129T AND SHC 2934G ALONG PIE TOWARDS TUAS ON 30/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **COMFORTDELGRO ENGINEERING PTE LTD** acting on behalf of the owner of **SHC 2934G** against your motor insurance policy.

As spoken, basing on the circumstances of the accident reported by both parties (front-to-rear collision) where you had hit third-party vehicle from the rear, we are of the opinion that we cannot be absolved from liability.

Kindly provide us the Letter of Authorization for our necessary action.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to thinthin@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at thinthin@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHC2934G , GBF6129T
PIE TWDS TUAS BEFORE EUNOS EXIT****ON 30-May-18 09:50**

I / We

LEE KIAM HOE(Hirer) NRIC No.: **S2011563G**

and/or

LAU KUM YEE(Relief) NRIC No.: **S1270962E**

Taxi Number

SHC2934G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

30-May-2018

Name of Hirer

LEE KIAM HOE

Hirer NRIC

S2011563G

Signature :



Address

**114 EDGEFIELD PLAINS #16-376
820114**

Contact No.

97418632

Name of Relief

LAU KUM YEE

Relief NRIC

S1270962E

Signature :



Address

**176B EDGEFIELD PLAINS 06-170
822176**

Contact No.

83059886



redefining / insurance

CLAIM REF : S8M00J2W
INSURED : NORIS TRANSPORT & SERVICES

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 30.05.2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of Comfort Transportation Pte Ltd and the Hirer Lee Kiam Hoe of vehicle no. SHC 2934G.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **One Thousand Three Hundred Forty only (S\$1,340.00)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. (GBF 6129T) arising out of an accident with (SHC 2934G) on 30/05/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBF 6129T arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBF 6129T.

Dated this 14 day of February 2019

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
48 LOYANG DRIVE
SINGAPORE 638986

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Witness : _____
Name : _____
I/C No : _____
Address : _____
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
48 LOYANG DRIVE
SINGAPORE 638986

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE 068811

CONTACT NO: 63367288

VEHICLE NO
SHC2934G

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
30.12.2011

CHASSIS CODE
KMHE41VMCA788773

INV. NO/DATE
91377827 13.06.2018

JOB NO.
305166208

ODOMETER READING

JOB TYPE

Description : 3P 30.05.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	900.00
Add GST @ 7.000 %	63.00
Total Invoice amount	963.00

Issued by : CHEWBEELING 13.06.2018 13:49:55
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1. WARRANTY TERMS: ALL ROAD VEHICLES ENGAGED UNDER THE TERM OF ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND DRIVERS ARE ADVISED AND ADVISED TO TAKE A CAREFUL DRIVE.

2. CUSTOMERS SHALL REPORT THEIR VEHICLE IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY FOR PROTECT IN WRITING TO THE COMPANY OF ANY COMPLAINTS CONCERNING THE VEHICLE AND BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST ON 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT END ON THE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.

4. PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18050854

Date: 12 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	30/05/2018 @ 09:50 hrs
ALONG	PIE TWDS TUAS BEFORE EUNOS EXIT
INVOLVING	GBF6129T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2934G** (the "Taxi"). The Taxi was hired to **LEE KIAM HOE IC NO S2011563G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$98.25 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

STARTED (TIME)	TO
1750	
1805	
1820	
1805	
1805	

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBF6129T	30 May 2018 / 09:50:00	Successful	A12	AXA INSURANCE PTE LTD

Previous OK

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF 6129T (Insd veh)	Model:	HYUNDAI SONATA
	SHC 2934G (TP veh)		
Date of Accident:	30/05/2018		

Global Sum Settlement	: [X] Yes [] No	
Repair Estimate	: \$	2,800.43
Final Repair Cost	: \$	963.00
Loss of Token Sum	: \$	125.00
Rental (if any)	: \$	245.63
LTA / GIA Search Fee	: \$	7.49

Others:	: \$	0.00
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	: \$	
Final Settlement Sum (Global Sum)	: \$	1,340.00

Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	27
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 1,340.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

26/022019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009904/K1pa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY NG		Date : 26-02-2019 Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBF 6129T	Veh. Inspected	SHC 2934G
Policy No.	GA306686/1	Coverage (\$)	0.00
Claim No.	S8M00J2W	Excess (\$)	0.00
Assign From		Assign Date	31/05/2018
2. Vehicle Particulars & Condition			
Make & Model	HYUNDAI SONATA	c.c	1991
Engine No.	HIDDEN	Year of Reg.	2011
Chassis No.	KMHET41VMCA788773	Colour	BLUE
Odometer	203840	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	FAIR		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	HANKOOK	7 mm
L/H Front Tyre	215/60 R16	HANKOOK	7 mm
R/H Rear Tyre	215/60 R16	HANKOOK	7 mm
L/H Rear Tyre	215/60 R16	HANKOOK	7 mm
4. Description of Damages			
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information			
Accident Date	30/05/2018	Inspection Date	31/05/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2934G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	578.40	578.40
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	SERVICEABLE	483.30	-
1	REAR BUMPER CLIP (CONSISTENT)	NECESSARY	22.00	22.00
1	REAR BUMPER SPONGE (CONSISTENT)	SERVICEABLE	137.40	-
1	REAR BUMPER UNDER COVER (CONSISTENT)	SERVICEABLE	185.80	-
2	REAR BUMPER PROTECTOR (LH/RH) @\$38.00 (CONSISTENT)	SERVICEABLE	76.00	-
1	TAIL LAMP (RH) (CONSISTENT) (CRACKED)	OLD DAMAGED	344.00	-
	LESS 20% DISCOUNT		-365.38	-120.08
			1,461.52	480.32
SPECIAL NETT ITEMS				
1	REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	135.70	-
1	REAR BUMPER ADVERTISEMENT LOGO (SN) (CONSISTENT)	NECESSARY	50.00	50.00
2	REAR FENDER ADVERTISEMENT LOGO (LH/RH) @\$100.00 (SN) (CONSISTENT)	NECESSARY	200.00	200.00
			385.70	250.00
LABOUR				
	PANEL BEATING.		350.00	200.00
	SPRAY PAINTING CHARGE.		250.00	200.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR.		120.00	20.00
			770.00	420.00
GRAND TOTAL			2,617.22	1,150.32
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				900.00

Report Ref No. CC4/ASM18009904/K1pa3q2

KALVIN ANG WEI KUN















Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted by any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 LKXInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 payment breakdown.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LIA SEARCH.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LOD.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LKXInquest (an).pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LKXAdjustment1a.pdf	Forms / Claim Documents	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 WORKSHOP INVOICE.pdf	Invoice	Repair	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	26 February 2019
 Email to OI - Request for LOA.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	31 January 2019
 LKX RESURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 June 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKX SURVEY PHOTO.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	11 June 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	11 June 2018
 Immediate Advice.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	10 June 2018
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKX AUTO CONSULTANTS PTE LTD (TP)	2 June 2018
 CL TP XS NIL.pdf	Forms / Claims Documents	Policy Schedule / Covernote / Certificate of Insurance	HC Stacey	1 June 2018
 CA305466-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	HC Stacey	1 June 2018
 EMAIL RECEIVED FROM WORKSHOP WITH TP GIA REPORT & ESTIMATE.rmg	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	31 May 2018