

INS. CASE OWNER:

CC 4 / Asm 1800 9903, Kjastr

LKK:

IDAC:

48176

Surveyor:

ank

DOI:

31/5/18

Date/Time:

28/05/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

6B6 8947E

Claim No. :

SYM00152

Name of Insured :

SONG MCK OLAN MANUFACTURE

Policy No. :

P 2083874

Insured Tel No. :

HP:

Make / Model :

7-077M

Excess Sec II :SS

D.O.A.:

28/05/2018

Place of Accident :

CHAPAN OR 71RAWADDY RD.

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

Lim Tray (hand)

OI GIA REPORT: YES/NO ; TP GIA REPORT: YES/NO

Driver Tel No. :

97823402 (VL: YES/NO)

Insured Liability : % Final ? Yes / No

SHE 1991 Y



INSRS:
WSP:
Tel:
Liability:
RMKS:

0765 1444



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
6/6	Non-Reporting ltr (1st):	
7/6	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	207 26-6-18
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

RECEIVED 03 JUL 2018

OI HIT TP FROM REAK

DOA - 28/5 (MON) - 5
 29 TUE - 6
 30 WED - 7
 DOI - 31/5 THUR - 1
 01/6 FRI - 2
 2 SAT
 3 SUN - 3
 REPAIR - 4 MON - 4

7-7.5 DAYS

26-6-18 @ 1150 CALLED - NO ANSWER.
 @ 225 OIO W/PK AGREED & AWARE
 NCD ISSUE.

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS	days) Reduction: %
FINAL SETTLEMENT	Date/Time: 28-6-18	Confirm with WILLIAM
Final Liability:	% 100 (Agreed/ Assessed)	BOLA S/N No.: 27
Repair Cost:	SS 3,745.xx	
Loss of Rental (LOR):	SS 687.75 (7 days) x 98.25	
Loss of Use (LOU):	SS 350 (\$ 50 x 7 days)	
Loss of Income (LOI):	SS 350 (\$ 50 x 7 days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS 7.49	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/ Independent)
Legal Cost	SS -	
Total:	SS 4,790.24	Global Sum SS: 4,790
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 4,790.xx	Name 1: COMFORTDELTA ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	SS x	Name 2: x
Payee 3: (Strike if N.A.)	SS	Name 3: x

26-6-18 @ 241PM W/OI (OWNER) CONFIRMED. AGREED & AWARE
 NCD ISSUE.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009903/K1ja3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 31-05-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	GBG 8947E	Veh. Inspected	SHC 1991Y
Policy No.		Coverage (\$)	0.00
Claim No.	S8M00ISZ	Excess (\$)	0.00
Assign From		Assign Date	31/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	28/05/2018	Inspection Date	31/05/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 1991Y

DATE 28/5/2018 14:26

AXA
JCI
L/SUM

MAKE :

MODEL : HYUNDAI SONATA

QTY	Parts Description/ Labour	Type	Unit Price	Amount
	Boot Lid <i>X repair</i>			\$ 1,349.50
	Boot Lid Rubber <i>X su</i>			\$ 110.90
	Boot Lid Lock Upper <i>X su</i>			\$ 132.10
	Boot Lid Lock Lower <i>X su</i>			\$ 30.30
	Boot Lid Sonata Plate <i>- ac</i>			\$ 43.60
	Boot Lid Hyundai Plate <i>- ac</i>			\$ 24.20
	Boot Lid 'H' Emblem <i>- ac</i>			\$ 26.10
	Boot Lid CRDI Plate <i>- ac</i>			\$ 22.70
	Boot Lid Lamp (RH) <i>- ac</i>			\$ 230.20
	Boot Lid Trimboard <i>X su</i>			\$ 165.40
	Boot Lid Trimboard Clips (10pcs) <i>X ac</i>			\$ 10.00
	Rear Bumper <i>- Refund</i>			\$ 578.40
	Rear Bumper Reinforcement <i>Ref</i>			\$ 483.30
	Rear Bumper Clip <i>- ac</i>			\$ 22.00
	Rear Bumper Sponge <i>Ref</i>			\$ 137.40
	Rear Bumper Under Cover <i>X su</i>			\$ 185.80
	Rear Bumper Protector (RH) <i>- ac</i>			\$ 38.00
	Tail Lamp (RH) <i>- ac</i>			\$ 344.00
	Rear Panel <i>X repair</i>			\$ 391.80
	Rear Panel Garnish <i>X su</i>			\$ 95.80
	Rear Fender (RH) <i>- Ref</i>			\$ 1,935.90
	Rear Fender Inner Lining (RH) <i>X su</i>			\$ 74.10
	Rear Windscreen Moulding <i>- ac</i>			\$ 60.00
	SUB TOTAL			\$ 6,491.50
	LESS 20%			\$ 1,298.30
	DISCOUNTED TOTAL			\$ 5,193.20
	Boot Lid Comfort Logo & Tel No. Sticker <i>- ac</i>			\$ 30.00 Nett
	Rear Bumper Reverse Sensor <i>X ac</i>			\$ 135.70 Nett
	Rear Bumper Advertisement Logo <i>X ac</i>			\$ 50.00 Nett
	Rear Bumper Rubber Mat <i>- ac</i>			\$ 50.00 Nett
	Rear Windscreen Sealant <i>- ac</i>			\$ 46.00 Nett
	Acknowledged by Repairer			\$ 311.70
	Labour Charge			
	Panel Beating			\$ 1,200.00 <i>800</i>
	Spray Painting Charge			\$ 1,000.00 <i>600</i>
	Wiring Charge			\$ 50.00 <i>20</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 <i>50</i>
	Remove/Refix Rear Windscreen Glass			\$ 120.00 <i>100</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>X ac</i>
	TOTAL LABOUR			\$ 2,690.00
	ESTIMATE TOTAL			\$ 8,194.90

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications are allowed
- Supplementary items must be resurveyed and is subject to final approval from insurance Company

Kahin Muller
31/5/18 14:30 hrs.
4 Days
L/S
After Repair photo

Signatures:
Date:

ber of COMFORTDELGRO

Date/Time: 28.05.2018 14:12 Page : 1

IN ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO305165386

COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755 (0)	REGN NO: SHC1991Y	MILEAGE
	MAKE: HYUNDAI	FUEL E.....1/2.....F
	MODEL: SONATA	DATE/TIME IN 28.05.2018 10:55
	YR OF MANU: 23.05.2011	TARGET DATE
	CHASSIS CODE KMHE141VMBA810274	COMPLETION DATE/TIME:

ARD NO.

JOB DESCRIPTION

ent Date: 28.05.2018
 E: 3P 28.05.18

LABOR CODE DESCRIPTION

PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

ent Slip

SHC1991Y JU AXA

Service Advisor: _____
 Signature/Date

o Service Reception upon collection

Exit Pass

Vehicle No.: SHC1991Y

Name of Service Advisor: _____
 Date

To be kept by Security Guard

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305165386
Date : 04/06/18

FINALIZATION FORM

To : LKK Fax : _____
Attn : KALVIN
: SHC1991Y Date of Accident : 28.05.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- GBG8947E
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount _____
 - (b) Labour Charges ### _____
 - Total for Part-By-Part Repair Cost** _____
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$3,500.00
Final Lumpsum Repair cost _____

3. Estimated normal period for repairs: 4 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature : 
Name : Kalvin
Date : 4/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Final Amount subject to insurance Approval



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 4/6/2018

Survey Details:

Date of loss	28-May-18
Date of appointment	28-May-18
Date of survey	31-May-18
Location of survey	CDGE LOYANG

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHC 1991Y
Make and Model	HYUNDAI SONATA NF 2.0 CRDI - 1991cc
Date of registration	23-May-11
Excess	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 8,194.90
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Proposed/Revised repair cost:

Parts	\$ 2,786.08
Check items (estimate)	\$ -
Labour	\$ 1,590.00
Total	\$ 4,376.08
Lump Sum(if applicable)	\$ 3,500.00

Number of days for repair	4 days
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**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	GBG 8947E (Insd veh)	Model:	HYUNDAI SONATA NF 2.0 CRDI AT ABS 2WD 4DR TURBO
	SHC 1991Y (TP veh)		
Date of Accident:	28/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		
Repair Estimate	:	\$		8,768.54	
Final Repair Cost	:	\$		3,745.00	
Loss of Token Sum	:	\$		350.00	7 days at \$50.00 per day
Rental (if any)	:	\$		687.75	7 days
LTA / GIA Search Fee	:	\$		7.49	

Others: : \$

	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	4,790.00

Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)
 B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No:
 _____27____
 BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 4,790.00

NUR SHAQILAH BTE ABDOL
 WAHAB

11/07/2018
 Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Service Request Details

Claim	S8M00ISZ
Reference	CC4/ASM18009903/K11
Request Date	May 28, 2018
Due Date	May 28, 2018
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Services

Actions

Next Step

Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle	SHC1991Y
Registration n #	TPVD HYUNDAI
Make	SONATA-2.0(A)
Model	SONATA-2.0(A)
Primary Contact/Insured	SONG LUCK OTAH MANUFACTURE 3015 BEDOK NORTH STREET 5, #04-22, 486350, Singapore

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 5, 2018
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 5, 2018
Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 5, 2018
GBG 8947E - Lir to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	June 3, 2018
EMAIL FROM WORKSHOP INLCUIDING SHC1991Y TP GIA.msg	Letters and Correspondence	Workshop	NIKAM Santosh Pandurang	May 28, 2018

Service Request Details

Claim	S8M00ISZ
Reference	CC4/ASM18009903/K1jass Date
Request Date	May 28, 2018
Due Date	May 28, 2018
Vendor Name	May 31, 2019
Type of Loss	LKK AUTO CONSULTANTS PTE LOSS LTD (TP)
Services	Third Party Vehicle Damage

Actions

- Next Step
- Finish the work
- Complete Work
- More

Vehicle Information

Incident Vehicle	SHC1991Y
Registration #	TPVD HYUNDAI
Make	SONATA-2.0(A)
Contact/Insured	Primary
SONG LUCK OTAH MANUFACTURE 3015 BEDOK NORTH STREET 5, #04-22, 486350, Singapore	

- HOME
- SERVICE REQUESTS
- MESSAGES
- CLAIMS

<< Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration# SHC1991Y	Purchase Date mm/dd/yyyy
Registration State SINGAPORE	Registration Date * 05/23/2011
Mileage 412860	Age of Vehicle 7

CATEGORY	Manufacturing Year
POLICY INFORMAT...	Driver Name
ASSESSMENT INFO...	FNOL INFORMATI... LOY KEOW PHANG

CATEGORY	Make
POST SURVEY INF...	POST SURVEY INF...

CATEGORY Engine No

POLICY INFORMAT...

ASSESSMENT INFO...

CATEGORY Engine Capacity

POLICY INFORMAT...

ASSESSMENT INFO...

CATEGORY Sum Insured

POLICY INFORMAT...

ASSESSMENT INFO...

CATEGORY Market Value

POLICY INFORMAT...

ASSESSMENT INFO...

FNOL INFORMATI... 0

POST SURVEY INF...

CATEGORY Driver License #

FNOL INFORMATI...

POST SURVEY INF...

CATEGORY License Type

FNOL INFORMATI...

POST SURVEY INF...

CATEGORY License Issue Date

FNOL INFORMATI...

POST SURVEY INF...

CATEGORY License Expiration Date

FNOL INFORMATI...

POST SURVEY INF...

CATEGORY Address

POST SURVEY INF...

- HOME
- SERVICE REQUESTS
- MESSAGES
- CLAIMS

<< **Assessment Details**

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous

Summary

Front left side

WESTLAKE 7mm

Rear left side

WESTLAKE 7mm

Front right side

WESTLAKE 7mm

Rear right side

WESTLAKE 7mm



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Tax Eligibility & Additional Deduction for Parts

Depr./Bttr%		Salvage%	
Discount%	20	Settlement%	100
Paint Labour/Material Ratio		Paint Material Ratio	80

Cash Loss

Yes No

Part Supplied by AXA

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous Summary Parts

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)
	1	1			BOOT LID			Repair	0		20		0
	2	1			BOOT LID RUBBER			Serviceable	0		20		0
	3	1			BOOT LID LOCK UPPER			Serviceable	0		20		0
	4	1			BOOT LID LOCK LOWER			Serviceable	0		20		0
	5	1			BOOT LID SONATA PLATE			Necessary	43.6		20		34.88
	6	1			BOOT LID HYUNDAI PLATE			Necessary	24.2		20		19.36
	7	1			BOOT LID 'H' EMBLEM			Necessary	26.1		20		20.88
	8	1			BOOT LID CRDI PLATE			Cracked	22.7		20		18.16
	9	1			BOOT LID LAMP (RH)			Cracked	230.2		20		184.16
	10	1			BOOT LID TRIMBOARD			Serviceable	0		20		0

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT
<input type="checkbox"/>	1		PANEL BEATING.	800	0	0	Reviewing	
<input type="checkbox"/>	2		SPRAY PAINTING CHARGE.	600	0	0	Reviewing	
<input type="checkbox"/>	3		WIRING CHARGE.	20	0	0	Reviewing	
<input type="checkbox"/>	4		TUFF KOTE.	20	0	0	Reviewing	
<input type="checkbox"/>	5		REMOVE / REFIX CUSHION & UPHOLSTERY REAR.	50	0	0	Reviewing	
<input type="checkbox"/>	6		REMOVE / REFIX REAR WINDSCREEN GLASS.	100	0	0	Reviewing	
<input type="checkbox"/>	7		REMOVE / REFIX REVERSE SENSOR.	0	0	0	Reviewing	

<< **Assessment Details**

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
-------	------	--------	--------	---------	--------

<input type="checkbox"/>	1	DAYS OF REPAIR	Reviewing	4	<input type="checkbox"/>
--------------------------	---	----------------	-----------	---	--------------------------

<input type="checkbox"/>	2	BOOT LID COMFORT LOGO & TEL NO. STICKER	Reviewing	30	NECESSARY <input type="checkbox"/>
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<input type="checkbox"/>	3	REAR BUMPER REVERSE SENSOR	Reviewing	0	NOT NECESSARY <input type="checkbox"/>
--------------------------	---	----------------------------	-----------	---	--

<input type="checkbox"/>	4	REAR BUMPER ADVERTISEMENT LOGO	Reviewing	0	NOT NECESSARY <input type="checkbox"/>
--------------------------	---	--------------------------------	-----------	---	--

<input type="checkbox"/>	5	REAR BUMPER RUBBER MAT	Reviewing	50	NECESSARY <input type="checkbox"/>
--------------------------	---	------------------------	-----------	----	------------------------------------

[SERVICE REQUESTS](#)

[MESSAGES](#)

[CLAIMS](#)

<< Assessment Details

[General & Workshop Details](#)
 [Vehicle & Driver Details](#)
 [Vehicle Condition](#)
 [Taxes & Ratio](#)
 [Parts & Labour](#)
 [Miscellaneous](#)

[Summary](#)
 Claim Amount
 \$4,376.08
 Claim Amount
 \$4,376.08

CATEGORY	ESTIMATE	REVISED AMOUNT
Labour	\$1,590.00	\$1,590.00
Miscellaneous	\$126.00	\$126.00

Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
------	-------	------	--------	--------	---------	--------

	1	FINAL LUMP SUM	Reviewing	3500		
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