

Vivian Lau (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Monday, 13 August, 2018 3:23 PM
To: Vivian Lau (LKKAuto)
Cc: Thin Thin (LKKAuto); Admin A
Subject: FW: Direct Settlement - Accident Involving SKM461D (OI : QBE - TBA) and SH7282P (TP : LKK REF - CC3/QBE18009899/K1wa3) on 27/05/2018
Attachments: OID's witness statement.pdf; SH 7282P.mov

Our Ref. VC011529

Hi Vivian

Since our insured insisted that TP was not following the turning line, please reject TP's claim.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Monday, 13 August, 2018 12:39 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SKM461D (OI : QBE - TBA) and SH7282P (TP : LKK REF - CC3/QBE18009899/K1wa3) on 27/05/2018

Dear Joyce,

We refer to the above matter,

Enclosed is TP video and OID's witness statement from your perusal.

Based on the circumstances of both parties and available information in hand, both vehicles should exercise caution when turning right in the same direction.

We also informed OI that based on the video it is a 50/50 case, OI disagrees as from the video you can clearly observe that the taxi is not following the same turning line as the other taxi in the front. Compare that to our insured who is following the same turning angle as the other turning taxi.

Kindly advise on your view/opinion/instruction for this claim.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Wednesday, 6 June, 2018 8:13 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SKM461D (OI : QBE - TBA) and SH7282P (TP : LKK REF - CC3/QBE18009899/K1wa3) on 27/05/2018

Our Ref. VC011529

Dear Mei Kwan

Attached OI report for your retention. Please note that both drivers have conflicting versions.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 5 June, 2018 6:19 PM
To: Joyce Foo <joyce.foo@qbe.com>
Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKM461D (OI : QBE - TBA) and SH7282P (TP : LKK REF - CC3/QBE18009899/K1wa3) on 27/05/2018

WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SH 7282P at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report
- Towing service form

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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