

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 24 January 2022 2:45 PM
To: Shafawati
Cc: AccReport; Admin A; CS A Team
Subject: RE: URGENT Reminder (11) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

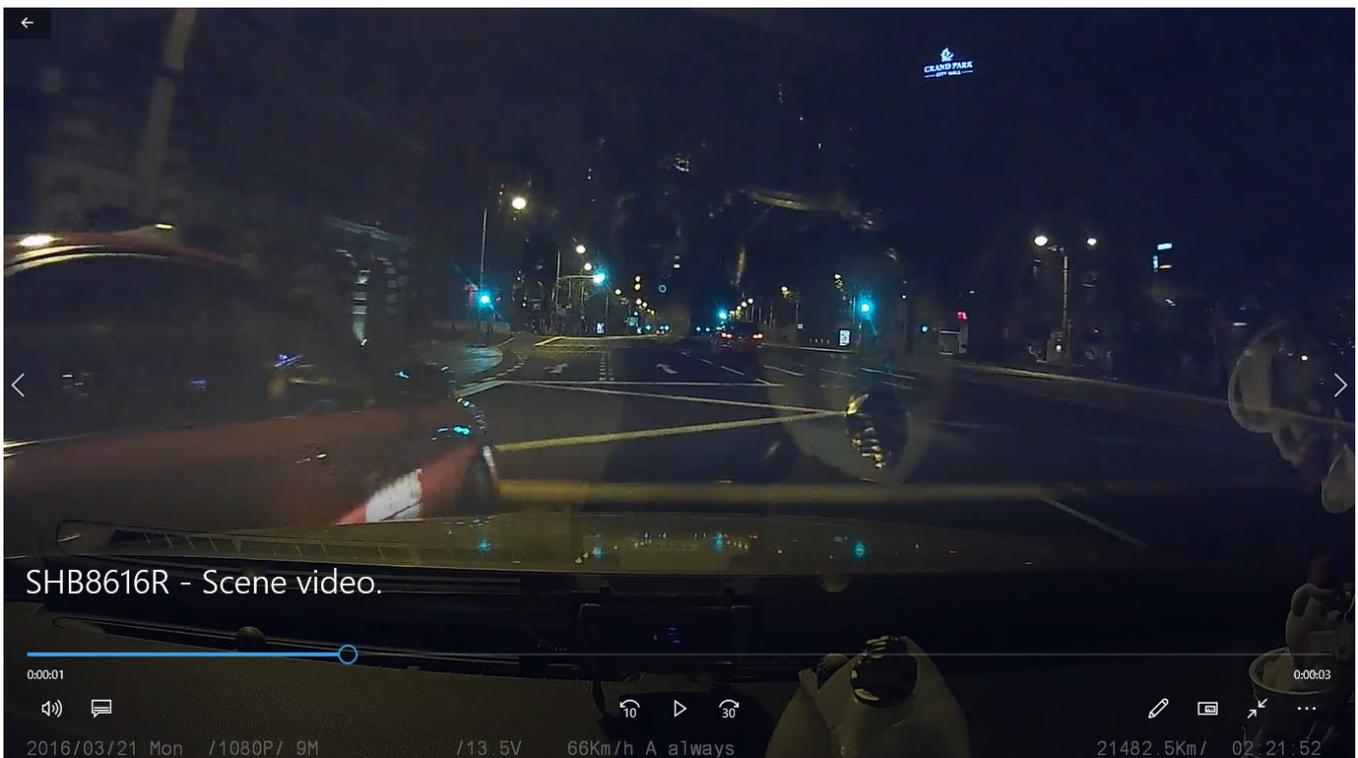
Without Prejudice

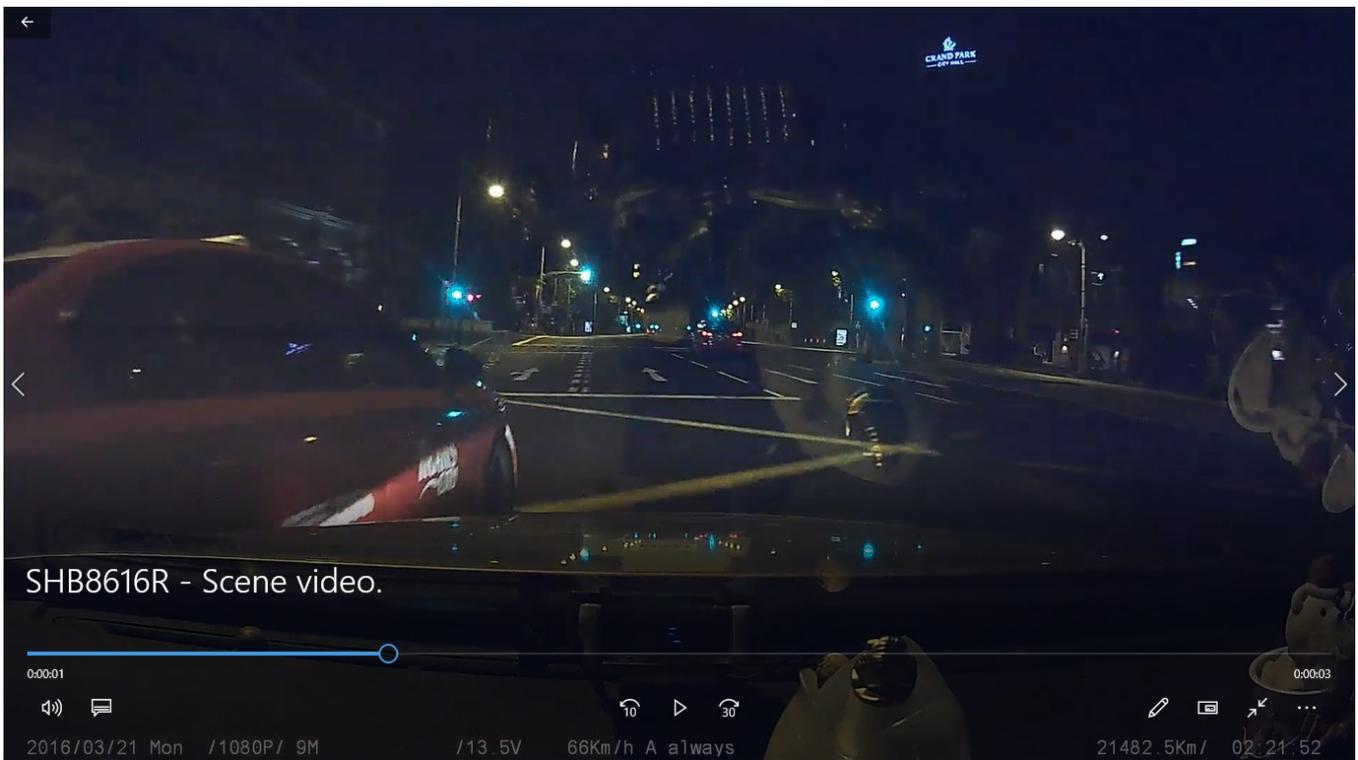
Dear Sirs/Mdm,

Our principal had further reviewed the matter. From your client's video, it shows that your client was driving in between lanes and the collision was occurred on Insured's lane. Your client vehicle's left front portion collided onto our insured vehicle's right rear portion.

Having said that, we regret to inform you that we have our principal instruction to maintain rejection and will review further if PIR is against Insured driver.

Thank you.





“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>

Sent: Tuesday, 11 January 2022 5:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; motor.doc@axa.com.sg

Subject: RE: URGENT Reminder (11) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please see attached.

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 11 January 2022 4:51 pm
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; motor.doc@axa.com.sg
Subject: RE: URGENT Reminder (11) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

Without Prejudice

Hi Shafawati,

Kindly assist to send us a copy of your client's video footage.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Tuesday, 11 January 2022 2:59 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: URGENT Reminder (11) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL
Importance: High

WITHOUT PREJUDICE

Dear Sirs,

Any updates on the offer?

Please revert urgently.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati <shafawati.rabu@premierauto.com.sg>

Sent: Tuesday, 9 November 2021 5:08 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: URGENT Reminder (10) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

Any updates on the offer?

Please revert urgently.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 9 September 2021 2:20 pm

To: Shafawati <shafawati.rabu@premierauto.com.sg>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: URGENT Reminder (9) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

Without Prejudice

Hi Shafawati,

We are pending for further instruction from our principal.

We will follow up and get back to you.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>

Sent: Thursday, 9 September 2021 2:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: URGENT Reminder (9) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

We yet to receive any replies from your end.

Please revert urgently.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati

Sent: Thursday, 22 July 2021 5:05 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Reminder (8) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

We yet to receive any replies from your end.

Please revert urgently.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Thursday, 8 July 2021 2:12 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Reminder (7) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

Any updates for this case?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 17 May 2021 2:43 pm
To: Shafawati <shafawati.rabu@premierauto.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Reminder (6) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

Without Prejudice

Dear Sirs/Mdm,

We are pending for further instruction from AXA.

We will follow up and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>

Sent: Monday, 10 May 2021 12:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Reminder (6) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

Any updates for this case?

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 21 April 2021 11:58 am

To: Shafawati <shafawati.rabu@premierauto.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Reminder (5) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are seeking further instruction from AXA.

We will get back to you asap. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>

Sent: Monday, 19 April 2021 3:03 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Subject: RE: Reminder (5) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

Importance: High

WITHOUT PREJUDICE

Dear Sirs,

We yet to receive any replies from your end.

Please revert urgently.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Officer

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

From: Shafawati

Sent: Wednesday, 17 March 2021 3:48 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Subject: RE: Reminder (4) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

We refer to our email below.

Please revert urgently.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati

Sent: Wednesday, 17 February 2021 3:43 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Subject: Reminder (4) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

We regret that we still have not heard from you.

We proposed 50% settlement as this is a side swipe accident (BOLA S20).

Looking forward to your reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Tuesday, 26 January 2021 2:46 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Reminder (3) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

Please let us have your reply urgently.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Wednesday, 6 January 2021 2:28 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Reminder (2) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL
Importance: High

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

We regret that we still have not heard from you.

We proposed 50% settlement as this is a side swipe accident (BOLA S20).

Looking forward to your reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Tuesday, 24 November 2020 11:37 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Reminder (1) : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

We regret that we still have not heard from you.

Please revert on our counter proposal at 50%.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Wednesday, 21 October 2020 4:59 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Wong Zhi Xiang <zhixiang.wong@premierauto.com.sg>
Subject: Reminder : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

Please revert soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

From: Shafawati
Sent: Wednesday, 19 August 2020 4:56 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Wong Zhi Xiang <zhixiang.wong@premierauto.com.sg>

Subject: RE: Reminder : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email below.

There is no settlement towards your client's claim.

We proposed 50% settlement as this is a side swipe accident (BOLA S20).

Looking forward to your reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 14 August 2020 12:02 pm

To: Shafawati <shafawati.rabu@premierauto.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: Reminder : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

Without Prejudice

Dear Sirs/mdm,

Thank you for your email.

In order for us to review the matter, we would like to check if there is any offer/settlement on our insured counter claim against your insurer.

Appreciate your kind reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Wednesday, 12 August 2020 3:34 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: Reminder : YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above mentioned.

Please let us have your 50% offer soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Officer
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

From: Shafawati
Sent: Thursday, 12 March 2020 10:01 am
To: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: RE: YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Vic,

We refer to the email below.

Please let us have your 50% offer soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

From: LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]
Sent: Monday, 10 February, 2020 4:01 PM
To: Admin A; Vic (LKKAuto); motor.email
Cc: AccReport; Shafawati
Subject: RE: YOUR REF: SHB8616R OUR REF: C0376336MC/CL

Dear Vic,

Please assist with the email below.

*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.

- For OD/TP surveys, email to motor.survey@axa.com.sg
- For other correspondences, email to motor.doc@axa.com.sg



Cynthia Loh
Specialist, Motor Claims Department
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741
www.axa.com.sg



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This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Monday, February 10, 2020 3:58 PM

To: LOH Cynthia <cynthia.loh@axa.com.sg>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; motor.email <motor.email@axa.com.sg>

Cc: AccReport <AccReport@premierauto.com.sg>

Subject: [EXTERNAL] RE: YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

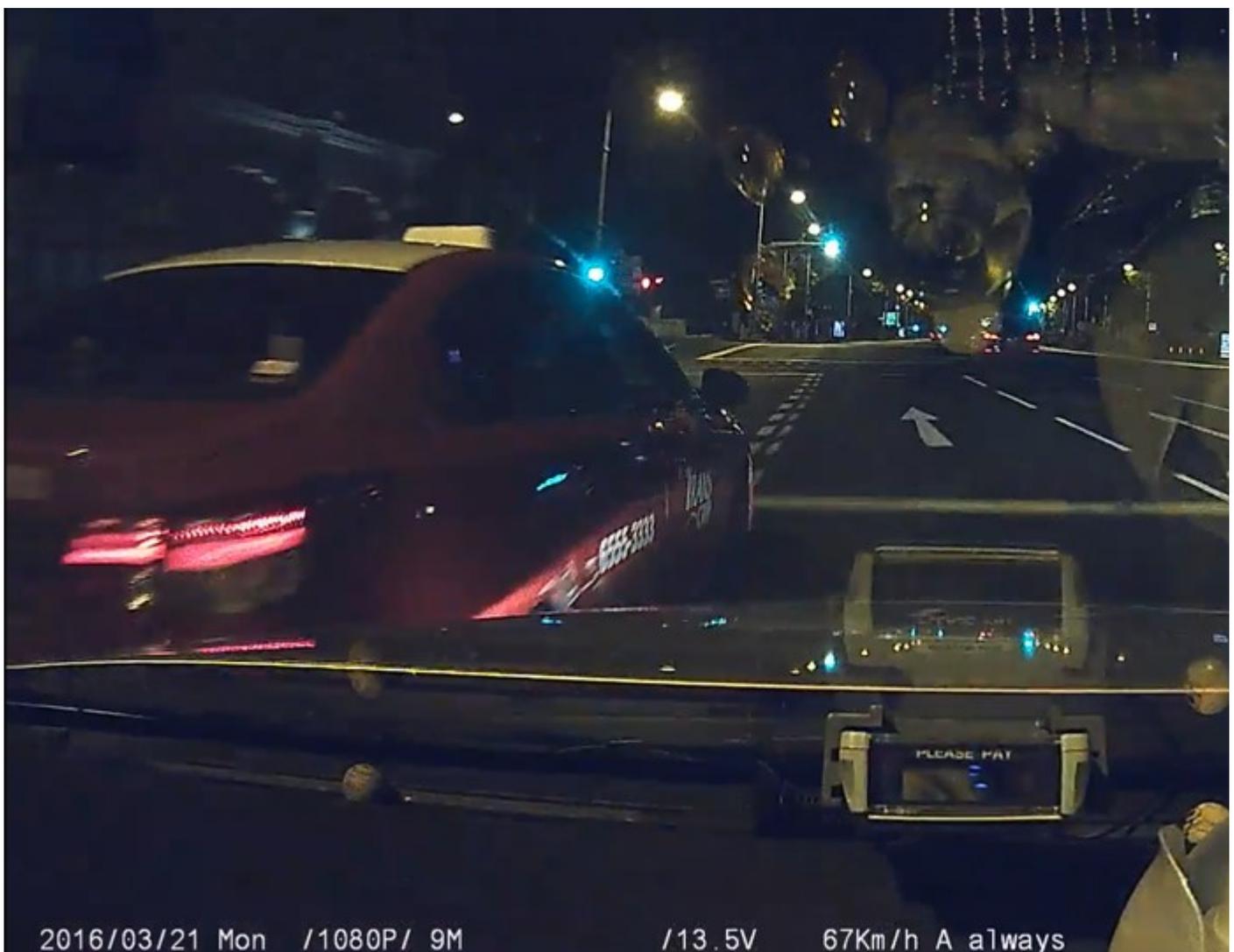
Dear Cynthia,

We refer to our email below.

We in view this is 50/50 case. BOLA scenario 20 is applicable.

Your insured also encroached into our client's lane.

As such, please let us have your offer at 50%.



Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

From: LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]
Sent: Monday, 10 February, 2020 3:42 PM
To: Shafawati; Admin A; Vic (LKKAuto); motor.email
Cc: AccReport
Subject: RE: YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Shafawati,

We had already rejected the claim – refer to the attached.

*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.

- For OD/TP surveys, email to motor.survey@axa.com.sg
- For other correspondences, email to motor.doc@axa.com.sg



Cynthia Loh
Specialist, Motor Claims Department
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741
www.axa.com.sg



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This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Monday, February 10, 2020 3:34 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: AccReport <AccReport@premierauto.com.sg>
Subject: [EXTERNAL] RE: YOUR REF: SHB8616R OUR REF: C0376336MC/CL

WITHOUT PREJUDICE

Dear Cynthia,

We refer to our email below.

Any updates for this case?

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: KUMAR Shailendra [<mailto:shailendra.kumar@axa.com.sg>]
Sent: Monday, 9 December, 2019 1:28 PM
To: Shafawati
Cc: LOH Cynthia
Subject: YOUR REF: SHB8616R OUR REF: C0376336MC/CL

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

ACCIDENT INVOLVING SHC5132J AND SHB8616R ON 21.03.2016

Dear Sirs,

Thank you for your email, we acknowledge receipt of your letter dated 28.032016 and the enclosures on 09.12.2019

We are reviewing on your client's claim and will reply to you substantively soon.

For us to deal with your claim, kindly furnish us the scene photos, independent witnesses statement/ video footages. (if available)

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to LOH Cynthia at cynthia.loh@axa.com.sg

Thank you.

Regards
Shailendra

From: Shafawati [<mailto:shafawati.rabu@premiertaxi.com>]
Sent: Monday, December 09, 2019 12:04 PM
To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>
Cc: AccReport <AccReport@Premier-Corp.net>
Subject: [EXTERNAL] LOD / Accident involving SHB8616R & SHC5132J on 21.03.16

WITHOUT PREJUDICE

Dear Sirs,

Your Ref: SHC5132J
Our Ref: SHB8616R/SR
Date of accident: 21.03.2016

We refer to the above mentioned accident.

Hereby we would like to apend our losses from **AXA Insurance Pte Ltd**, as insurers of vehicle number **SHC5132J** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

We are proposing 50% settlement base on BOLA scenario 20.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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