

Hsiao Tong (LKKAuto)

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Friday, 21 January 2022 4:21 PM
To: Hsiao Tong (LKKAuto); Admin A
Cc: SG AXA Insurance SM Motor Doc
Subject: RE: C0376336 - PLEASE CALL BACK

Hi Hsiao Tong,

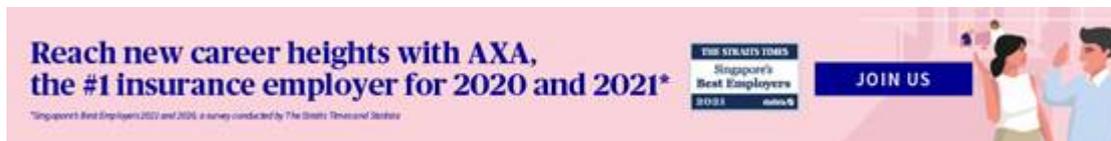
As spoken, from TP's video shows that TP was driving in between lanes and the collision was occurred on Insured's lane.

Having said that, we maintain rejection and will review further if PIR is against Insured driver.

Thanks & Regards,



Cynthia Loh | Specialist, Motor Claims Department
AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804888
www.axa.com.sg



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From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Tuesday, January 11, 2022 6:00 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: chewht@lkkauto.com; admin-a@lkkauto.com
Subject: [EXTERNAL] RE: [Seek Instruction]-C0376336 - PLEASE CALL BACK

This mail is associated with :
***SHB8616R (C0376336)**
[SHC5132J]
TP
PREMIER TAXIS PTE LTD
Mar 21 2016 12:00AM
[TRANS-CAB SERVICES PTE LTD]
Premier Automotive Services Pte Ltd

Hi Cynthia

We have uploaded a copy of third party video in Merimen for your review.

Thank you.

Hsiao Tong

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

CC: chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 11/01/2022 04:27 PM

Subject: RE: [Seek Instruction]-C0376336 - PLEASE CALL BACK



<-- Original Message -->

From: LKK_HQ

To: cynthia.loh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 11/01/2022 03:05 PM

Subject: RE: [Seek Instruction]-C0376336

Hi Cynthia,

We refer to the above matter.

Please be informed we had already rejected and closed the matter.

However, TP appealed for a 50/50 settlement as both vehicles were moving towards the same lane.

Kindly advise if we maintain position and/or for your further instructions please.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: cynthia.loh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com

Sent On: 09/09/2021 02:19 PM

Subject: RE: [Seek Instruction]-C0376336

Hi Cynthia,

We refer to the above matter.

Please be informed we had already rejected and closed the matter.

However, TP appealed for a 50/50 settlement as both vehicles were moving towards the same lane.

Kindly advise if we maintain position and/or for your further instructions please.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ
To: cynthia.loh@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 17/05/2021 02:42 PM
Subject: RE: [Seek Instruction]-C0376336

Hi Cynthia,

We refer to the above matter.

Please be informed we had already rejected and closed the matter.

However, TP appealed for a 50/50 settlement as both vehicles were moving towards the same lane.

Kindly advise if we maintain position and/or for your further instructions please.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ
To: cynthia.loh@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 21/04/2021 11:56 AM
Subject: [Seek Instruction]-C0376336

Hi Cynthia,

We refer to the above matter.

Please be informed we had already rejected and closed the matter.

However, TP appealed for a 50/50 settlement as both vehicles were moving towards the same lane.

Kindly advise if we maintain position and/or for your further instructions please.

Hsiao Tong

<-- Original Message -->

From: AXA_SG
To: sawtheng.khor@axa.com.sg; LKK_HQ
CC: admin-a@lkkauto.com; vicalpeh@lkkauto.com
Sent On: 11/10/2016 06:46 PM
Subject: Re: Alert - Adj Mandate Approved (S\$0.00) - SHB8616R - Claim Handler: Khor Saw Theng



AXA INSURANCE SINGAPORE PTE LTD
☎ (65) 6338 7288
☎ (65) 6338 2522
🌐 www.axa.com.sg

Dear Vic

Video footage seems show our insured driver travelling within his own lane therefore please maintain stand with rejection.

Regards

Saw Theng

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; sawtheng.khor@axa.com.sg

CC: admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On: 11/10/2016 06:27 PM

Subject: Re: Alert - Adj Mandate Approved (S\$0.00) - SHB8616R - Claim Handler: Khor Saw Theng

Dear Ms Saw Theng,

We refer to your below email.

Please be informed we had already rejected and closed the matter.

However, TP appealed for a 50/50 settlement as both vehicles were moving towards the same lane.

Kindly advise if we maintain position and/or for your further instructions please.

Thank you.

Vic Alpeh

LKK Auto Consultants Pte Ltd

Tel: 6841 2098

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

Sent On: 11/05/2016 10:21 AM

Subject: Alert - Adj Mandate Approved (S\$0.00) - SHB8616R - Claim Handler: Khor Saw Theng

Approved:0.00:Agreed, please write to third party on this.

This is an auto-generated email. Do not reply to this email.

Sent by : CHEW HSIAO TONG (LKK Auto Consultants Pte Ltd)

Internal

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