

# ESTIMATE FOR SDP9818S

3 ANSON ROAD #16-00

SPRINGLEAF TOWER SINGAPORE 079909

AND THE PERSON OF THE PERSON O

CHINA TAIPING INSURANCE (S) PTE

ATTN: MOTOR CLAIM DEPARTMENT

Cycle & Carriage Industries Pte Limited **Authorised Dealer** Company No. 196400367W GST Reg No. MR-8500111-X

Vehicle & Document Information

WIP No 23766

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model Colour/Trim

SDP9818S / 29/05/2015

04/06/2018/-550284 WIDD2221652AT49925

27682430164851

MB/S 400 L BlueEFFICIENCY SE 028 890 Cavansit B1/ 048 801 Black

Account No Date/Time Printed CSE Operator 28/08/2018/ 17:04 WC000668 Credit VS 356 / Vincent Seah

Description of Goods / Services

Qty

Unit Price Disc%

Amount

M\_BPNSUN POLEC

DATE IN/DATE SURVEY: 30.05.18 31.05.18 TAUFIH-LKK 16.45PM : VERON CHEN- LKK // 04.06.18 16:10PM BY/AUTHRIZED ON

MOUNTING CLIP

LTD

62222366

- RIVET
- BLIND RIVET
- SEAM SEAL
- χ TWO-COMPONENT ADHESIVE
- TS TWO-COMPONENT ADHESIVE
- TWO-COMPONENT ADHESIVE
- PLASTIC NUT
- LEFT REAR DOOR MOULDING

7.09 00.00 2.80 00.00 20.00 1.27 00.00 .00 97.68 00.00 1,00 99.18 00.00 200 755.31 00.00 1.00 2.00

294.74 00.00 1.11 00.00 151.91 00.00

99.18 Nec 755.31 NEC 294.74 2.22 wii-

7.09 NI-

28.00 141

12.70 NEC-

97.68 NA -

151.91 Noc



Confirmed & accepted by

Nett

1,448.83

7% GST on 1448.83 101.42

Total Payable

1,550.25

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required, Estimated costs quoted are excluding GST. We would meetion that the above estimate is based on our initial imagection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally wern or demaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Fayment for this may be made in cash, credit card or chaque. You must also agree to pay full amount for renewal of the windscrewn in the event of inadvertent bruskage in the course of renewing the rubber seal or other repair requiring



WE DRIVE FIRST CLASS

Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 6777 8388 www.mercedes-benz.com.sg



(A) Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

## Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 3 September 2018 12:02 PM

To:

'Dennis Yap Kian Meng'; Vincent Seah Yong Kuan

Cc:

SUR; Taufikh (LKKAuto)

Subject:

RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Confirmed amount \$22,417.91 before excess \$1500 and GST

No of days: 12 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Yap Kian Meng <dennis.yap@cyclecarriage.com.sg>

Sent: Friday, 31 August 2018 7:06 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; Vincent Seah Yong Kuan

<vincent.seah@cyclecarriage.com.sg>

Cc: SUR <sur@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Hi Veron,

To remove the mentioned items is necessary for replacing fender, we didn't take any photos of that.

The B4 paint photos show back seat already fitted back.

Thank you.

With thanks & best regards
Dennis Yap
Technical Executive
Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd 188 Pandan Loop Service Center

TEL: 67778388 | DID 67714434 | HP 94506582

Wedsite: www.mercedes-benz.com.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 29 August, 2018 1:38 PM

To: Vincent Seah Yong Kuan; Dennis Yap Kian Meng

Cc: SUR; Taufikh (LKKAuto)

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Kindly hold back on the finalisation.

Dear Dennis,

Please forward us photo-

# REMOVE & INSTALL INTERIOR SEATS, CARPET, GARNISH UPLOLSTRY ETC FOR NECESSARY REPAIR.

Best Regards,

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>

Sent: Tuesday, 28 August 2018 5:10 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: Dennis Yap Kian Meng < dennis.yap@cyclecarriage.com.sg>; SUR < sur@lkkauto.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

HI

FINALIZE

**ASIDE Dennis** 

#### May I have the photo b4 paint

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378

Tel: 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 28 August 2018 4:11 PM

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Dear Vincent,

Kindly advise vehicle status.

# If vehicle has been repaired, please finalize with us.

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From: Veron Chen (LKKAuto)

Sent: Monday, 13 August 2018 3:57 PM

To: 'Vincent Seah Yong Kuan' <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

4

From: Veron Chen (LKKAuto)

Sent: Monday, 4 June 2018 4:10 PM

To: 'Vincent Seah Yong Kuan' <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

As instructed by our client, please proceed to repair the insured vehicle SDP 9818S (Excess \$1500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 4 June 2018 8:06 AM

To: Admin-D (LKKAuto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>; 'Vincent Seah Yong Kuan' <<u>vincent.seah@cyclecarriage.com.sg</u>>;

SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

We are pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Saturday, 2 June 2018 12:06 PM

To: 'Vincent Seah Yong Kuan' <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Thank you for your email.

Dear Veron,

Kindly assist. Our ref: CS/CTI18009857/T1vd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Friday, 1 June, 2018 6:38 PM

To: Nivitha (LKK Auto) <a href="mailto:sdf">admin-d@lkkauto.com</a>; 'Admin-A (LKK Auto)' <a href="mailto:lkkauto@lkkauto.com">lkkauto@lkkauto.com</a>>

Cc: sur@lkkauto.com

Subject: RE: SDP9818S- OD CLAIM-SURVEY

Importance: High

HI

May I know the above vehicle been authorized for the repair ?

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378

Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

From: Vincent Seah Yong Kuan

Sent: Thursday, 31 May 2018 5:16 PM

To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'Admin-A (LKK Auto)' <lkkauto@lkkauto.com>

Cc: sur@lkkauto.com

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Importance: High

HI

Kindly revert to China Taiping for approval

Urgent

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 31 May 2018 2:02 PM

To: Vincent Seah Yong Kuan < vincent.seah@cyclecarriage.com.sg>; 'Admin-A (LKK Auto)' < lkkauto@lkkauto.com>

Cc: sur@lkkauto.com

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Noted, i'll arrange for the survey today.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Thursday, 31 May 2018 1:57 PM

To: 'Admin-A (LKK Auto)' < <a href="mailto:lkkauto.com">!kkauto.com">!kkauto.com</a>; <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>

Cc: sur@lkkauto.com

Subject: FW: SDP9818S- OD CLAIM- SURVEY

Hi

The vehicle already here since yesterday

Kindly survey today

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378

Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

From: Elaine Cheong [mailto:elaine.cheong@sg.cntaiping.com]

Sent: Thursday, 31 May 2018 1:36 PM

To: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>; assignments@lkkauto.com

Subject: FW: SDP9818S- OD CLAIM- SURVEY

Importance: High

Dear Vincent,

We refer to your email of 31.05.18.

Please be informed that we have assigned M/s LKK Auto.

Kindly liaise with them.

Aside to LKK,

Please assist to contact Mr Vincent Seah on arrangement of survey.

Thank you.

Regards,

Elaine Cheong Executive (Motor Claims)

Executive (Motor Claims Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E DID: 6389 6530

Fax: 6225 5879

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com



From: Claims Dept of CTI

Sent: Thursday, 31 May, 2018 12:35 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Alfred Toh <a i red.toh@sg.cntaiping.com > Subject: SDP9818S- OD CLAIM- SURVEY

Importance: High

Elaine

Please assist to look into the matter.

Best Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

#### Email: claimsdept@sg.cntaiping.com alfred.toh@sg.cntaiping.com www.sg.cntaiping.com

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\* - 2 - 1 - 1 - 2

----Original Message-----

From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Thursday, May 31, 2018 11:39 AM

To: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Importance: High

Hi

May I know who is the surveyor?

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

----Original Message----From: Vincent Seah Yong Kuan

Sent: Wednesday, 30 May 2018 4:41 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Hi

Kindly assist to assign surveyor tomorrow 31.05.18

Vehicle in our premises

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel: 83320062 ( H/P ) DID: 6771 4401

Fax:: 6872 1272

----Original Message---From: Vincent Seah Yong Kuan
Sent: Wednesday, 30 May 2018 8:57 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Subject: SDP9818S- OD CLAIM- SURVEY

HI

Kindly arrange survey today afternoon

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378 Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

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#### Veron Chen (LKKAuto)

From:

Dennis Yap Kian Meng <dennis.yap@cyclecarriage.com.sg>

Sent:

Friday, 31 August 2018 7:06 AM

To:

Veron Chen (LKKAuto); Vincent Seah Yong Kuan

Cc:

SUR; Taufikh (LKKAuto)

Subject:

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Hi Veron,

To remove the mentioned items is necessary for replacing fender, we didn't take any photos of that.

The B4 paint photos show back seat already fitted back.

Thank you.

With thanks & best regards
Dennis Yap
Technical Executive
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TEL: 67778388 | DID 67714434 | HP 94506582

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**ASIDE Dennis** 

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SUR <sur@lkkauto.com>

Cc: assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent.

We are pending approval from insurance.

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Cc: assignments <assignments@lkkauto.com>
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Thank you for your email.

Dear Veron,

Kindly assist. Our ref: CS/CTI18009857/T1vd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Importance: High

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Vincent Seah

Cycle & Carriage Ind. Pte Limited

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Urgent

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378 Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 31 May 2018 2:02 PM

To: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>; 'Admin-A (LKK Auto)' < kkauto@kkauto.com>

Cc: sur@lkkauto.com

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Noted, i'll arrange for the survey today.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Thursday, 31 May 2018 1:57 PM

To: 'Admin-A (LKK Auto)' < <a href="mailto:lkkauto.com">!kkauto.com">!kkauto.com</a>; <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>

Cc: sur@lkkauto.com

Subject: FW: SDP9818S- OD CLAIM- SURVEY

Hi

The vehicle already here since yesterday

Kindly survey today

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378

Fax.: 6872 1272

From: Elaine Cheong [mailto:elaine.cheong@sg.cntaiping.com]

Sent: Thursday, 31 May 2018 1:36 PM

Tel: 83320062 (H/P) DID: 6771 4401

To: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>; assignments@lkkauto.com

Subject: FW: SDP9818S- OD CLAIM- SURVEY

Importance: High

Dear Vincent,

We refer to your email of 31.05.18.

Please be informed that we have assigned M/s LKK Auto.

Kindly liaise with them.

Aside to LKK,

Please assist to contact Mr Vincent Seah on arrangement of survey.

Thank you.

Regards,

Elaine Cheong Executive (Motor Claims) Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909 - Co. Reg. No. 200208384E DID: 6389 6530

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com



From: Claims Dept of CTI

Sent: Thursday, 31 May, 2018 12:35 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Alfred Toh <a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>>
Subject: SDP9818S- OD CLAIM- SURVEY

Importance: High

Elaine

Please assist to look into the matter.

#### Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sq.cntaiping.com
 alfred.toh@sq.cntaiping.com
 www.sq.cntaiping.com

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-----Original Message-----

From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Thursday, May 31, 2018 11:39 AM

To: Claims Dept of CTI < claimsdept@sq.cntaiping.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Importance: High

H

May I know who is the surveyor?

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378
 Tel: 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

----Original Message----From: Vincent Seah Yong Kuan

Sent: Wednesday, 30 May 2018 4:41 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Hi

Kindly assist to assign surveyor tomorrow 31.05.18

Vehicle in our premises

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel: 83320062 ( H/P ) DID: 6771 4401

Fax: 6872 1272

----Original Message---From: Vincent Seah Yong Kuan
Sent: Wednesday, 30 May 2018 8:57 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Subject: SDP9818S- OD CLAIM- SURVEY

HI

Kindly arrange survey today afternoon

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

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# Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Wednesday, 29 August 2018 10:54 AM

To: Cc: 'Vincent Seah Yong Kuan' Dennis Yap Kian Meng; SUR

Subject:

RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Confirmed amount \$22,417.91 before excess \$1500 and GST

No of days: 12 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>

Sent: Tuesday, 28 August 2018 5:10 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: Dennis Yap Kian Meng <dennis.yap@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

HI

FINALIZE

**ASIDE Dennis** 

May I have the photo b4 paint

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378

Tel: 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Tuesday, 28 August 2018 4:11 PM

To: Vincent Seah Yong Kuan < vincent.seah@cyclecarriage.com.sg>; SUR < sur@lkkauto.com>

Subject: RE: SDP98185- OD CLAIM- SURVEY

Dear Vincent,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 13 August 2018 3:57 PM

To: 'Vincent Seah Yong Kuan' <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 4 June 2018 4:10 PM

To: 'Vincent Seah Yong Kuan' < vincent.seah@cyclecarriage.com.sg >; SUR < sur@lkkauto.com >

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

As instructed by our client , please proceed to repair the insured vehicle SDP 9818S (Excess \$1500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 4 June 2018 8:06 AM

To: Admin-D (LKKAuto) <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>; 'Vincent Seah Yong Kuan' <<u>vincent.seah@cyclecarriage.com.sg</u>>;

SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

We are pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Saturday, 2 June 2018 12:06 PM

To: 'Vincent Seah Yong Kuan' < vincent.seah@cyclecarriage.com.sg>; SUR < sur@lkkauto.com>

Cc: assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> Subject: REI SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Thank you for your email.

Dear Veron,

Kindly assist. Our ref: CS/CTI18009857/T1vd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Friday, 1 June, 2018 6:38 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'Admin-A (LKK Auto)' <lkkauto@lkkauto.com>

Cc: sur@lkkauto.com

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Importance: High

HI

May I know the above vehicle been authorized for the repair ?

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378 Tel: 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

From: Vincent Seah Yong Kuan

Sent: Thursday, 31 May 2018 5:16 PM

To: 'Nivitha (LKK Auto)' <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>; 'Admin-A (LKK Auto)' <a href="mailto:lkkauto@lkkauto.com">lkkauto@lkkauto.com</a>;

Cc: sur@lkkauto.com

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Importance: High

HI

Kindly revert to China Taiping for approval

Urgent

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378 Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Thursday, 31 May 2018 2:02 PM

To: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>; 'Admin-A (LKK Auto)' < lkkauto@lkkauto.com>

Cc: sur@lkkauto.com

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Noted, i'll arrange for the survey today.

BEST REGARDS,

#### G.Nivitha | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Thursday, 31 May 2018 1:57 PM

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Cc: sur@lkkauto.com

Subject: FW: SDP9818S- OD CLAIM- SURVEY

Hi

The vehicle already here since yesterday

Kindly survey today

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

From: Elaine Cheong [mailto:elaine.cheong@sg.cntaiping.com]

Sent: Thursday, 31 May 2018 1:36 PM

To: Vincent Seah Yong Kuan < vincent.seah@cyclecarriage.com.sg>; assignments@lkkauto.com

Subject: FW: SDP9818S- OD CLAIM- SURVEY

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Dear Vincent,

We refer to your email of 31.05.18.

Please be informed that we have assigned M/s LKK Auto.

Kindly liaise with them.

Aside to LKK,

Please assist to contact Mr Vincent Seah on arrangement of survey.

Thank you.

Regards,

#### **Elaine Cheong**

Executive (Motor Claims)

#### Claims Departrment

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6530 Fax: 6225 5879

Email: elaine.cheong@sg.cntaiping.com

Website: www.sq.cntaipinq.com



From: Claims Dept of CTI

Sent: Thursday, 31 May, 2018 12:35 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Alfred Toh <a li>alfred.toh@sg.cntaiping.com>
Subject: SDP9818S- OD CLAIM- SURVEY

Importance: High

Elaine

Please assist to look into the matter.

#### Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com
 affred.toh@sg.cntaiping.com
 www.sg.cntaiping.com

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----Original Message-----

From: Vincent Seah Yong Kuan [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Thursday, May 31, 2018 11:39 AM

To: Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Importance: High

Hi

May I know who is the surveyor?

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Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel: 83320062 ( H/P ) DID: 6771 4401

Fax.: 6872 1272

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To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Hi

Kindly assist to assign surveyor tomorrow 31.05.18

Vehicle in our premises

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378

Tel: 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

----Original Message---From: Vincent Seah Yong Kuan
Seat: Wedgesday, 30 May 2018 8:57

Sent: Wednesday, 30 May 2018 8:57 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Subject: SDP9818S- OD CLAIM- SURVEY

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Kindly arrange survey today afternoon

Tks

Vincent Seah Cycle & Carriage Ind. Pte Limited Body Care & Repair - Pandan Loop Service Center 188 Pandan Loop Singapore 128378

Tel: 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

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Merimen e-Claims Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUB	FOLDER TRA	CKING									
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj S	Submitted	Ins Auth'ed	1 1	Status	
Main	30 May 2018		04 Jun 2018 13:42 Edit Adj Rpt	5\$22,41 Edit Est	2002200	1507	2,417.91 w Rpt		100	Pending for Survey Report Cancel Case	
	Main	ŊR	eference	C	laim Deta	ails		Docum	ents	٦.	Show All
CLAIM SU	BFOLDER DE	TAILS					[Created	by insurer]			
Insured:	BANK OF	COMMUNICATIO	ONS CO. LTD, Co.	Reg. No.: 5	96FC5208	3B					
Vehicle Reg No.:	SDP981	8S			Date of L	oss:		3 16:00 - :59 and <b>17</b> Days		A Reg Date	Man Yr)]
Claim Type: OD / SNM18D02505C01			Policy/Co Note No.		DMPCSN1524151702 (Comprehensive)						
					Excess:		\$\$1,500.00				
Repairer:	Cycle & C	arriage Industri	es Pte Ltd (Panda	n Loop) 18	8 Pandan	Loop,	128378 We	st Coast - Tel	: 918653	00	
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte. L	td. (HQ) -	Tel: 6389	6111	[Handled	by <b>Elaine C</b>	heong]		
Adjuster:	13/06/20		Ltd (HQ) - Tel: 62	56-3561	[Handled	by <b>м</b>	OHD TAUF	KH BIN HAN	4ID] [	Final Rpt	due
Driver/Cust dian:	TOH HENG	SYE (52 / Male),	NRIC: 51717187	l, Tel: +6	59029757	8.					
ASSOCIA	TED MAIL RE	CEIVED							View All	Compos	e Case Mail
<ul> <li>CHINA_</li> </ul>	TAIPING (04/0	6/2018): Alert -	Adj Mandate Appr	oved (5\$2	2878.04)	- SD	P98185 - C	laim Handle	r: Elaine	Che	
ALL ASSO	CIATED TAS	ks⊟				v	lew All   S	earch Tasks	Create	New Task	Complete
Due Dat	e Priority	Type Task	Group Subjec	t Handl	er A	ssign	ed By	Completed	On	Created On	Done?

Merimen e-Claims Page 1 of 2

#### Claim Documents

# \*SDP9818S (SNM18D02505C01) OD May 16 2018 4:00PM [BANK OF COMMUNICATIONS CO. LTD] Cycle & Carriage Industries Pte Ltd

Ug	load Documents   Up	pload Photos   Compose New Letter	View View in Browser V
Ass	essment Reports		1 per page 💟 📝
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	04/06/18 13:59	Adjuster Immediate Advice	€ Load HTM
Pho	tos/Images		3 per page ✓ ✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	04/06/18 14:00	General View	1 Load POF
2	29/08/18 10:39	Reinspection Photo	■ Load PDF
Doc	umentation		1 per page 🔻 🗸
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	04/06/18 14:00	MARK ESTIMATE	1 Load PDF
2	29/08/18 10:39	SUPPLEMENTARY	■ Load PDF

# **Linked Accident Report Documents**

			View	View in Brow	ser 🗸
Ass	essment Reports		1 per	page V	V
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnall	Print
1	18/05/18 16:35	Accident Statement	0	Load HTM	
2	18/05/18 17:37	Addendum Sheet	0	Load JPG	V
3	18/05/18 17:38	Accident Statement Addm. #1	0	Load HTM	
4	24/05/18 11:54	Addendum Sheet	0	Load JPG	V
5	24/05/18 11:55	Accident Statement Addm. #2	0	Load HTM	
Pho	tos/Images		3 per i	page V	Z
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	18/05/18 16:34	Accident Photo	0	Load JPG	V
2	18/05/18 16:34	Accident Photo	0	Load JPG	V
3	18/05/18 16:34	Accident Photo	0	Load JPG	V
4	18/05/18 16:34	Accident Photo	0	Load JPG	V
5	18/05/18 16:34	Accident Photo	0	Load JPG	V
6	18/05/18 16:34	Accident Photo	0	Load JPG	☑
7	18/05/18 16:34	Accident Photo	0	Load JPG	V
8	18/05/18 16:34	Accident Photo	0	Load JPG	V
9	18/05/18 16:34	Accident Photo	0	Load JPG	V
10	18/05/18 16:34	Accident Photo	0	Load JPG	Ø
Doc	umentation		1 per p	age 🔻	V
No	Finalized On	Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
1	18/05/18 16:34	Sketch Plan	0	Load JPG	V
2	18/05/18 16:34	Sketch Plan #2	0	Load JPG	V
3	18/05/18 16:34	Sketch Plan #3	0	Load JPG	₩
4	18/05/18 16:34	Sketch Plan #4	0	Load JPG	

Merimen e-Claims Page 2 of 2

Ass	Assessment Reports		1 per page		
No F	Finalized On	ed On Cycle & Carriage Industries Pte Ltd (Pandan Loop)		Thumbnail	Print
					V
5	18/05/18 16:34	Sketch Plan #5	0	Load JPG	V
6	18/05/18 16:34	Sketch Plan #6	0	Load JPG	☑
7	18/05/18 17:37	Accident Sketch Plan	0	Load JPG	V

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset   Save   Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To:  Handling Insurer  Note: Remarks are private unless you show it to other parties.	

#### LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25. Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road, #16-00 Springleaf Tower

Singapore 079909

Our File No:

CS/CTI18009857/T1VD3Q2

Date:

10/09/2018

REFERENCE

Insured/Claimant: LTD

BANK OF COMMUNICATIONS CO.

Policy No:

DMPCSN1524151702

Date of Loss:

16/05/2018

Nature of Claim:

OD

Claim No:

SNM18D02505C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SDP9818S

Make & Model:

MERCEDES-BENZ S400L, 3.0 R19 LED (A) 29/05/2015 (Man. Year: 2014)

Engine No: Chassis No: 27682430164851

Reg. Date: Colour:

Blue

Odometer:

WDD2221652A149925 55028 km

Engine Capacity:

2996 cc

Market Value/New Car Price: S\$275,000.00 Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

275/40 R19

Rear Tyre Size:

275/40 R19

Front Tyre Size: Front Left Side:

Goodyear 6 mm

Rear Left Side:

No

Goodyear 6 mm

Front Right Side:

Goodyear 6 mm

Rear Right Side:

Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,778.15	11,737.91	1,040.24	8.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,960.00	10,680.00	3,280.00	23.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	26,738.15	22,417.91	4,320.24	16.16
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	25,238.15	20,917.91	4,320.24	17.12
+ GST 7.00/7.00% (S\$)	1,766.67	1,464.25	302.42	17.12
Nett Amount (S\$)	27,004.82	22,382.16	4,622.66	17.12

INSPECTION

Date of Assignment:

04/06/2018

Date Inspected:

31/05/2018 Inspected At:

Cycle & Carriage Industries Pte Ltd

(Pandan Loop) 188 Pandan Loop Singapore 128378

Estimated Period of Repair:

12.0 days

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Adjuster: MOHD TAUFIKH BIN HAMID Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

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### REPAIR DETAILS

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 10 Sep 2018)

Parts: 143 MERCEDES-BENZ S400L 3.0 R19 LED (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SDP9818S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

#### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LHR DOOR BOTTOM SELF-ADHESIVE TRIM	Necessary	6.33FS	*6.33 FS
2	1		*LEFT REAR DOOR TOP SELF-ADHESIVE TRIM	Necessary	16.05 FS	*16.05 FS
3	1		*LHR DOOR ORNAMENTAL MOLDING	Cut	193.24 FS	*193.24 FS
4	1		*LHR DOOR SEALING FRAME	Necessary	28.10FS	*28.10 FS
5	1		*LHR DOOR BOTTOM COVER STRIP	Necessary	59.38 FS	*59.38 FS
6	1		*LHR DOOR WEATHERSTRIP	Necessary	280.72 FS	*280.72 FS
7	1		*LEFT REAR DOOR	Bent	3,597.70 FS	*3,597.70 FS
8	1		*LHR DOOR WINDOW RUN	Not Necessary	376.15FS	*-FS
9.	1		*LHR FENDER LINEAE	Not Necessary	251.28 FS	*-FS
10	1		*LEFT REAR VENTILATION FLAP	Not Necessary	12.81 FS	*-FS
11	1		*REAR LEFT FENDER (ALUMINIUM)	Bent	5,318.83 FS	*5,318.83 FS
12	1		*DISK WHEEL -LHR	Cut	788.73 FS	*788.73 FS
13	1		*MOUNTING CLIP	Necessary	7.09 FS	*7.09 FS
14	10		*RIVET	Necessary	28.00 FS	*28.00 FS
15	10		*BLIND RIVET	Necessary	12.70FS	*12.70 FS
16	1		*SEAM SEAL	Necessary	97.68 FS	*97.68 FS
17	1		*TWO-COMPONENT ADHESIVE	Necessary	99.18 FS	*99.18 FS
18	1		*TS TWO-COMPONENT ADHESIVE	Necessary	755.31 FS	*755.31 FS
19	1		*TWO-COMPONENT ADHESIVE	Necessary	294.74 FS	*294.74 FS
20	2		*PLASTIC NUT	Necessary	2.22 FS	*2.22 FS
21	1		*LEFT REAR DOOR MOULDING	Necessary	151.91 FS	*151,91 FS
22	1		*REAR WINDSCREEN GLASS SOLAR FILM }	Not Necessary	400.00 FS	*-FS
23	1		*LHR DR QTR GLASS SOLAR FILM }	Not Necessary	0.00 FS	*-FS
F=Fra	inchise	part. S≃Spcl	NOTI.	Total Parts (S\$)	12,778.15	11,737.91

Report was unsubmitted during this print-out.

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# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	USING STAR DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD	New	480.00	480.00
2	REMOVE & TRANSFER DOOR MECHANICAL & ELECTRICAL INSTALL TO NEW DOOR	New	600.00	600.00
3	REMOVE & REPLACE REAR GLASS WITH INSTALL	New	640.00	0.00
4	REMOVE & REFIT LUGGAGE COMPARMENT, TRIM, GARNISH -CARPET FOR NECESSARY REPAIR	New	1,440.00	960.00
5	REMOVE & INSTALL INTERIOR SEATS ,CARPET ,GARNISH UPHOLSTRY ETC FOR NECESSARY REPAIR	New	1,440.00	960.00
6	TRANSFER RIM AND BALANCING TYRE	New	60.00	60.00
7	DISASSEMBLE AND REPLACE LEFT REAR DOOR ,LEFT REAR FENDER ,LHF DOOR	New	5,760.00	5,280.00
8	RESPRAY ON LEFT FRONT DOOR ,LEFT REAR DOOR ,LEFT REAR FENDER ,END PANEL	New	3,000.00	1,800.00
9	TO INSPECT & CONDUCT WHEEL ALIGNMENT	New	540.00	540.00
	Gross Labour	Cost (S\$)	13,960.00	10,680.00
	Report was unsubmitted during t	his print-out.		

< END OF ESTIMATES >