

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 28 August 2018 4:11 PM
To: 'Vincent Seah Yong Kuan'; SUR
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 13 August 2018 3:57 PM
To: 'Vincent Seah Yong Kuan' <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 4 June 2018 4:10 PM
To: 'Vincent Seah Yong Kuan' <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

As instructed by our client , please proceed to repair the insured vehicle **SDP 9818S (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 4 June 2018 8:06 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Vincent Seah Yong Kuan' <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

We are pending approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Saturday, 2 June 2018 12:06 PM

To: 'Vincent Seah Yong Kuan' <vincent.seah@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Thank you for your email.

Dear Veron,

Kindly assist. Our ref: CS/CTI18009857/T1vd3

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan [<mailto:vincent.seah@cyclecarriage.com.sg>]
Sent: Friday, 1 June, 2018 6:38 PM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'Admin-A (LKK Auto)' <lkkauto@lkkauto.com>
Cc: sur@lkkauto.com
Subject: RE: SDP9818S- OD CLAIM- SURVEY
Importance: High

Hi

May I know the above vehicle been authorized for the repair ?

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Vincent Seah Yong Kuan
Sent: Thursday, 31 May 2018 5:16 PM
To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'Admin-A (LKK Auto)' <lkkauto@lkkauto.com>
Cc: sur@lkkauto.com
Subject: RE: SDP9818S- OD CLAIM- SURVEY
Importance: High

Hi

Kindly revert to China Taiping for approval

Urgent

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Thursday, 31 May 2018 2:02 PM
To: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>; 'Admin-A (LKK Auto)' <lkkauto@lkkauto.com>
Cc: sur@lkkauto.com
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Dear Vincent,

Noted, i'll arrange for the survey today.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincent Seah Yong Kuan [<mailto:vincent.seah@cyclecarriage.com.sg>]

Sent: Thursday, 31 May 2018 1:57 PM

To: 'Admin-A (LKK Auto)' <lkkauto@lkkauto.com>; admin-d@lkkauto.com

Cc: sur@lkkauto.com

Subject: FW: SDP9818S- OD CLAIM- SURVEY

Hi

The vehicle already here since yesterday

Kindly survey today

Tks

Vincent Seah

Cycle & Carriage Ind. Pte Limited

Body Care & Repair - Pandan Loop Service Center

188 Pandan Loop Singapore 128378

Tel : 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

From: Elaine Cheong [<mailto:elaine.cheong@sg.cntaiping.com>]

Sent: Thursday, 31 May 2018 1:36 PM

To: Vincent Seah Yong Kuan <vincent.seah@cyclecarriage.com.sg>; assignments@lkkauto.com

Subject: FW: SDP9818S- OD CLAIM- SURVEY

Importance: High

Dear Vincent,

We refer to your email of 31.05.18.

Please be informed that we have assigned M/s LKK Auto.

Kindly liaise with them.

Aside to LKK,

Please assist to contact Mr Vincent Seah on arrangement of survey.

Thank you.

Regards,

Elaine Cheong

Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 6389 6530

Fax: 6225 5879

Email: elaine.cheong@sg.cntaiping.com

Website: www.sg.cntaiping.com



From: Claims Dept of CTI

Sent: Thursday, 31 May, 2018 12:35 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SDP9818S- OD CLAIM- SURVEY

Importance: High

Elaine

Please assist to look into the matter.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com

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-----Original Message-----

From: Vincent Seah Yong Kuan [<mailto:vincent.seah@cyclecarriage.com.sg>]

Sent: Thursday, May 31, 2018 11:39 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SDP9818S- OD CLAIM- SURVEY
Importance: High

Hi

May I know who is the surveyor?

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

-----Original Message-----

From: Vincent Seah Yong Kuan
Sent: Wednesday, 30 May 2018 4:41 PM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Subject: RE: SDP9818S- OD CLAIM- SURVEY

Hi

Kindly assist to assign surveyor tomorrow 31.05.18

Vehicle in our premises

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

-----Original Message-----

From: Vincent Seah Yong Kuan
Sent: Wednesday, 30 May 2018 8:57 AM
To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>
Subject: SDP9818S- OD CLAIM- SURVEY

Hi

Kindly arrange survey today afternoon

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

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