

14-0010

INS. CASE OWNER: *Norsiah*

C C3 /AIG140 09877

LKK:

IDAC:

Surveyor: *Henry*DOI: *26-05-14*Date / Time: *27-05-14*Registered in Merimen: *27-05-14*

Pre-assign / CCU / FTE

ASSIGNMENT

Insured Vehicle No.: *SGD 169T*Name of Insured: *FOO CHENG LENG LAWRENCE*Insured Tel No.: *HP:*

Excess Sec II :SS

D.O.A: *22-05-14*Claim No.: *800736118*Policy No.: *2100169466*Make / Model: *TOYOTA CAMRY*Place of Accident: *MADINA STATION RTA*Is driver the owner? (YES / *NO*) Nature of Accident:If NO, Driver Name / Age: *FOO MUNG HAI, NICHOLAS*Driver Tel No.: *91919450*

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

(V/L: YES / NO) Insured Liability: % Final? Yes / No

CHB 2139 R

URGENT

INSRS:
WSP: *CONF LOYAL*
Tel:
Liability:
RMKS:INSRS:
WSP: *JULIA 62730119*
Tel:
Liability: *SHU FAT FOR OI*
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

RECEIVED 01 JUN 2010

Date / Time	FOR CSO ONLY:	STAGE	DATE / PIC
<i>28/5/14</i>	Is driver the owner? (YES / NO)	Finalisation:	
<i>VIVIAN</i>	If NO, Driver Name / Age:	Email AIG for OI GIA:	
	Driver's Own Vehicle Number:	Apt letter to OI:	<i>6/6/14</i>
	Insurance Company:	Call OI:	<i>VIVIAN 91919450</i>
	<i>SHD 169T-X</i>	After call ltr to OI:	
		Type Report:	
		Prepare Invoice:	
		Others:	
		Documentation Check List:	Handler Typist
		OI Apt Ltr:	<input checked="" type="checkbox"/>
		Authorisation To Act:	<input checked="" type="checkbox"/>
		Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input checked="" type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input checked="" type="checkbox"/>
		Approval Email:	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input checked="" type="checkbox"/>
		Others:	<input checked="" type="checkbox"/>

29/5/2014 @ 3:50pm Called OI, advised accident of both vehicle was making a left turn. Aware TP claim. OI mentioned got a car CCU. To send OI to detain. Letter send out.

17/6/14 Rec'd OI's WSP email. See Kuo to hold onto TP claim & wait for.

16/6/14 Informed John to collect CCTV from OI's WSP. Julia

01/6/14 IN VIEW OF THIS CARELESS DRIVING BY ENCROACHING ON THE LANE WHILE NEW DUTY THE AGENT TO REJECT TP'S CLAIM

23/6/14 Seek immediate to reject

26/6/14 Air approved to reject see attached email to Andrew to reject

21/6/14 Andrew not agreed with reject

FINAL SETTLEMENT	Date: <i>31/7/18</i>	Confirm with <i>Alice</i>	Reject <i>\$320 + \$20</i>
Repair Cost: <i>1605 @ 20%</i>	SS <i>321.00</i>	Final Liability: <i>20</i>	% (Agreed / Assessed)
Loss of Rental: <i>224.70 @ 24%</i>	SS <i>44.94</i>	(2 days) <i>2112.35</i>	BOLA S/N No.: <i>N/A</i>
Loss of Use: <i>100 @ 24%</i>	SS <i>20.00</i>	(5.50 x 2 days)	If NO or B 28, Ass. Lia:
Disbursement:	<i>525</i>	1) Claim status: Normal/Reject/Private Settle	
Legal Cost:	SS	2) Report Format:	
Total:	SS <i>391.29</i>	3) Survey fee:	
		Global Sum: SS <i>400.00</i>	TP CHANGED / ENCROACHED LANE

\$400.00 - Comfort Design Engineering Pte Ltd

**No Bill to AIG*

Ref:

Date/Time	Actions / Instructions
6/5/15	PAGE LCTV to FCI to review as DI rejected 50% by FCI
10-7-15	SPOKE W/ JULIA OF DI'S WSP. THEY COUNTERED FOR 80% PENDING RESPONSE FROM TAXI.
12-8-15 2:32	W/ JULIA, SHE'S MAINTAINING 80% CLAIM. NO RESPONSE YET FROM FCI.
2/6/18	- FILE PASS to close. - PASS CHECK BY UH



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG14009877/H1sa3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 27-05-2014



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGD 169T	Veh. Inspected	SHB 2139R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	27/05/2014

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

5. General Information

Accident Date	22/05/2014	Inspection Date	26/05/2014
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 2139R

MAKE :

MODEL : HYUNDAI SONATA

DATE : 26.05.14

EOR: 22/5/14

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door (LH) <i>dented</i>			\$ 1,169.20
	Front Door Protector (LH) <i>ch. h. m.</i>			\$ 65.20
	Rear Door (LH) <i>repair</i>			\$ 1,125.90
	Rear Protector (LH) <i>repair</i>			\$ 47.40
				SUB TOTAL
				\$ 2,407.70
				LESS 20%
				\$ 481.54
				DISCOUNTED TOTAL
				\$ 1,926.16
	Front Door City Cab Logo (LH) <i>MIC</i>			\$ 30.00
	Rear Door Advertisement Logo (LH) <i>MIC</i>			\$ 100.00
	Rear Door Tel No. Sticker (LH) White <i>MIC</i>			\$ 10.00
				S 140.00
	Labour Charge			
	Panel Beating			\$ 500.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	Tuff Kote			\$ 100.00
	Transfer of Door X2		\$ 80.00	\$ 160.00
				S 1,270.00
	TOTAL LABOUR			
	ESTIMATE TOTAL			S 3,336.16

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will

JOB CARD

Sales (TORT):

JC NO.: 304557333

Team: HK AND KEDAT TRUCKS
CUSTOMER

MS CITYCAR PTE LTD
CUSTOMER NO. 7010070
ADDRESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
(R) 65551188 (C)
(P)

REGN NO.	SHR2139R	MILEAGE
MAKE	HYUNDAI	FUEL E 1/2 F
MODEL	SUNATA	DATE/TIME IN 26.05.2014 09:52
YR OF MANU.	28.02.2011	TARGET DATE
CHASSIS CODE	KMHK141VMHA806953	COMPLETION DATE/TIME

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 22.05.2014
NATURE: ACC. 22.05.14/C

S/NO LABOUR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Knowledge Slip

Exit Pass

Name:
No.:
Vehicle No.: SHR2139R (H) ATG TRK

Vehicle No.: SHR2139R

Name of Service Advisor

Signature/Date

Name of Service Advisor

Date

to be returned to Service Reception upon collection

To be kept by Security Guard

Sharon Yee

From: Sharon Yee
Sent: Tuesday, 23 September, 2014 4:33 PM
To: 'Md Noor, Norsiah'
Subject: REJECT CLAIM NO : 800736118
Attachments: OI GIA Report.pdf; TP GIA report.pdf
Importance: High

WITHOUT PREJUDICE

Claim No : 800736118
Our ref : CC3/AIG14009877/H1sa3

Dear Norsiah,

ACCIDENT INVOLVING SGD 169T (OI) AND SHB 2139R ON 22.05.2014

We refer to the above matter.

TP reported that he was travelling in the right most lane and negotiating a bend and OID came from lane 2 travelling straight instead of left turn only collided to his vehicle.

OID reported that he was travelling on the 2nd lane and TP taxi was making a left turn on the 1st lane and collided to each other. OID forwarded CCTV footage for us to review. Due to file size, CCTV will courier to your good office on 24/9/14.

We have reviewed the matter and are in the opinion that TP careless driving by encroaching onto OID's lane while negotiating the bend. As such, TP is more liable for the accident and we are intending to reject TP claim.

Kindly let us have your approval/instruction .

Thank you

Best regards,
Sharon Yee
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Payu Ubi Industrial Pk
S 408933
DID : 6749 4274
Fax : 6741 4108
Email : sharonyee@lkkauto.com

Outlook Web App

Type here to search Entire Mailbox Privacy Options Sign out

Mail

Calendar

Contacts

Deleted Items (108)

Drafts (31)

Inbox (1435)

Junk Email

Sent Items

Click to view all folders

Manage Folders...

Reply Reply All Forward X Junk Close

RE: REJECT CLAIM NO : 800736118
Md Noor, Norsiah [Norsiah.MdNoor@aig.com]

Sent: Friday, 26 September, 2014 3:15 PM

To: Sharon Yee

Dear Sharon,

As discussed, taxi did not make any indication to signal left, hence please reject tp's claim.

Thank you.

Norsiah Md Noor
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1606 | Fax +(65) 6835 7416
Norsiah.MdNoor@aig.com | www.aig.com.sg

From: Sharon Yee [mailto:sharonyee@lkkauto.com]
Sent: Tuesday, September 23, 2014 4:34 PM
To: Md Noor, Norsiah
Subject: REJECT CLAIM NO : 800736118
Importance: High

WITHOUT PREJUDICE

Claim No : 800736118
Our ref : CC3/AIG14009877/H1sa3

Dear Norsiah,

ACCIDENT INVOLVING SGD 169T (OI) AND SHB 2139R ON 22.05.2014

We refer to the above matter.

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Kindly let us have your approval/instruction.

Thank you

Best regards,
Sharon Yee
LKK Auto Consultancy Pte Ltd
51 Ubi Ave 1
#01-25 Pava Ubi Industrial Pk
S 408933

Did : 6749 4274
Fax : 6741 4108
Email : sharonvee@lkkauto.com

Connected to Microsoft Exchange

Sharon Yee

From: Sharon Yee
Sent: Thursday, 2 October, 2014 5:56 PM
To: 'Md Noor, Norsiah'
Subject: RE: REJECT CLAIM NO : 800736118
Attachments: Re: ACCIDENT ON 22.05.2014 INVOLVING SHB 2139R AND SGD 169T.

WITHOUT PREJUDICE

Dear Norsiah,

Further to the email below.

We have rejected TP claim as per your instruction below. They do not agree on our rejection and asked to review the matter. (please see attached). However, they proposed 50% to resolve the matter amicably.

Kindly let us have your instruction/advise.

Thank you

Best regards,

Sharon Yee
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Pava Ubi Industrial Pk
S 408933
DID : 6749 4274
Fax : 6741 4108
Email : sharonyee@lkkauto.com

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]
Sent: Friday, 26 September, 2014 3:16 PM
To: Sharon Yee
Subject: RE: REJECT CLAIM NO : 800736118

Dear Sharon,

As discussed, taxi did not make any indication to signal left, hence please reject tp's claim.

Thank you.

Norsiah Md Noor
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte Ltd

76 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1606 | Fax +(65) 6835 7416

Norsiah.MdNoor@aig.com | www.aig.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							Status
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Pending for Survey Report
Main	27 May 2014 Edit Reg		26 May 2014 00:00 Edit Adj Rpt	S\$1,500.00 Edit Estimates	S\$1,500.00 View Rpt		Cancel Case

Main	Reference	Claim Details	Documents	Show All
<div>CLAIM SUBFOLDER DETAILS [Created by adjuster]</div> <div> <div>Insured:</div> <div>Main Claimant:</div> <div>Vehicle Reg. No.:</div> <div>Claim Type:</div> <div>Vehicle Reg. No. (Insured):</div> <div>Repairer:</div> <div>Handling Insurer:</div> <div>Claimant's Insurer:</div> <div>Adjuster:</div> </div> <div> <div>Foo Cheong Leng Lawrence, NRIC: S12475791</div> <div>CITYCAB PTE LTD, NRIC: 199502839G</div> <div>SHB2139R</div> <div>TP / 800736118</div> <div>SGD169T</div> <div>ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300</div> <div>AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah]</div> <div>First Capital Insurance Ltd (HQ) - Tel: 62222311</div> <div>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by HENRY NG KOK HUA] ...</div> <div>[Final Rpt due 05/06/2014]</div> </div> <div> <div>Date of Loss:</div> <div>Policy/Cover Note No.:</div> <div>Policy No. (Claimant):</div> <div>Excess:</div> </div> <div> <div>22/05/2014 21:00 - :59</div> <div>2100169466 (Comprehensive) Coverage: 20/10/2013 - 19/10/2014</div> <div>O-10015516MFSH</div> <div>5\$</div> </div> <div> <div>View All</div> <div>Compose Case Mail</div> </div>				

Claim Documents

*SHB2139R (800736118)
[SGD169T]

TP

CITYCAB PTE LTD

May 22 2014 9:00PM

[Foo Cheong Leng Lawrence]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View Use Viewer		
Photos/Images									3 per page	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							1	Load JPG	<input checked="" type="checkbox"/>
1	30/05/14 14:04	Odometer Reading							1	Load JPG	<input checked="" type="checkbox"/>
2	30/05/14 14:04	Chassis Number							1	Load JPG	<input checked="" type="checkbox"/>
3	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
4	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
5	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
6	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
7	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
8	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
9	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
10	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
11	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
12	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
13	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
14	30/05/14 14:04	General View							1	Load JPG	<input checked="" type="checkbox"/>
15	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
16	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
17	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
18	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
19	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
20	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
21	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
22	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
23	30/05/14 14:05	General View							1	Load JPG	<input checked="" type="checkbox"/>
Documentation									1 per page	Thumbnail	Print
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							1	Load PDF	<input checked="" type="checkbox"/>
1	28/05/14 11:04	TP ESTIMATE							1	Load PDF	<input checked="" type="checkbox"/>
2	28/05/14 11:04	TP GIA REPORT							1	Load PDF	<input checked="" type="checkbox"/>
3	01/10/14 13:55	EMAIL FROM AIG TO REJECT TP CLAIM							1	Load PDF	<input checked="" type="checkbox"/>
4	13/08/15 17:03	E-MAIL REJECTION TO TP CDGE							1	Load PDF	<input checked="" type="checkbox"/>
5	13/08/15 17:03	APPROVAL TO SUBMIT REPORT							1	Load PDF	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							1	Thumbnail	Print
1	28/05/14 10:07	OI GIA REPORT							1	Load PDF	<input checked="" type="checkbox"/>

Documents Checklist

Reset	Save	Print
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DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

Adjuster Report

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: account@lkkauto.com; sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14009877/H1JA3N2
Date: 14/08/2015

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100169466
Claimant Vehicle No:	SHB2139R	Insured Vehicle No:	SGD169T
Date of Loss:	22/05/2014	Nature of Claim:	TP
		Claim No:	800736118

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB2139R	Engine No:	D4EAB938481
Make & Model:	HYUNDAI SONATA, 2.0 D CRDi Turbo (NF) (A)	Chassis No:	KMHET41VMBA806953
Reg. Date:	28/02/2011 (Man. Year: 2011)	Odometer:	388949 km
Colour:	Yellow		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Maxxis 7 mm	Rear Left Side:	Maxxis 7 mm
Front Right Side:	Maxxis 7 mm	Rear Right Side:	Maxxis 7 mm

The above values represent the remaining tyre tread depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,066.16	1,127.52	938.64	45.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,270.00	770.00	500.00	39.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	3,336.16	1,897.52	1,438.64	43.12
Approved Total (Overridden) (\$\$)		1,500.00		
(\$\$)	3,336.16	1,500.00	1,836.16	55.04
+ GST 7.00/7.00% (\$\$)	233.53	105.00	128.53	55.04
Nett Amount (\$\$)	3,569.69	1,605.00	1,964.69	55.04
Global Sum Settlement (\$\$)		0.00		

INSPECTION

Date of Assignment:	26/05/2014	
Date Inspected:	26/05/2014 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang)
Estimated Period of Repair:	3.0 days	59 Loyang Drive Singapore 508969

Adjuster: HENRY NG KOK HUA

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR (LH)	Dented	1,169.20 FL	*1,169.20 FL
2	1		*FRONT DOOR PROTECTOR (LH)	Deformed	65.20 FL	*65.20 FL
3	1		*REAR DOOR (LH)	Repair	1,125.90 FL	*- FL
4	1		*REAR PROTECTOR (LH)	Repair	47.40 FL	*- FL
5	1		*FRONT DOOR CITY CAB LOGO (LH)	Necessary	30.00 FS	*30.00 FS
6	1		*REAR DOOR ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS
7	1		*REAR DOOR TEL NO STICKER (LH) WHITE	Necessary	10.00 FS	*10.00 FS
F=Franchise part. S=SpcNett. L=ListItemDisc.						
Sub Total (S\$)					2,547.70	1,374.40
- List Item Discount on L Items 20.00/20.00% (S\$)					481.54	246.88
Total Parts (S\$)					2,066.16	1,127.52

Report was unsubmitted during this print-out.

Adjuster Report

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	300.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	100.00	-
5	TRANSFER OF DOOR	New	160.00	80.00
Gross Labour Cost (\$\$)			1,270.00	770.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

Sharon Yee

From: Md Noor, Norsiah [Norsiah.MdNoor@aig.com]
Sent: Friday, 26 September, 2014 3:16 PM
To: Sharon Yee
Subject: RE: REJECT CLAIM NO : 800736118

Dear Sharon,

As discussed, taxi did not make any indication to signal left, hence please reject tp's claim.

Thank you.

Norsiah Md Noor
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1606 | Fax +(65) 6835 7416

Norsiah.MdNoor@aig.com | www.aig.com.sg

From: Sharon Yee [<mailto:sharonyee@lkkauto.com>]
Sent: Tuesday, September 23, 2014 4:34 PM
To: Md Noor, Norsiah
Subject: REJECT CLAIM NO : 800736118
Importance: High

WITHOUT PREJUDICE

Claim No : 800736118
Our ref : CC3/AIG14009877/H1sa3

Dear Norsiah,

ACCIDENT INVOLVING SGD 169T (OI) AND SHB 2139R ON 22.05.2014

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Kindly let us have your approval/instruction.

Thank you

Best regards,

Sharon Yee

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1

#01-25 Paya Ubi Industrial Pk

S 408933

DID : 6749 4274

Fax : 6741 4108

Email : sharonyee@lkkauto.com

Joy Irene (LKK Auto)

From: Ngu, Elaine-SM <Elaine-SM.Ngu@aig.com>
Sent: Thursday, 13 August, 2015 3:40 PM
To: Joy Irene (LKK Auto); CS A Team
Cc: Md Noor, Norsiah
Subject: RE: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T

Hi Joy

Please proceed to close case and submit your report in Merimen.

Thank you.

Regards
Elaine Ngu
AIG
Claims Executive
Claims | AIG

78 Shenton Way #08-16 Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

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From: Md Noor, Norsiah
Sent: Thursday, August 13, 2015 12:33 PM
To: Ngu, Elaine-SM
Subject: FW: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T

Dear Elaine,

FYNA please. Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1806 | Fax +(65) 6835 7416

Norsiah.MdNoor@aig.com | www.aig.com.sg

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Wednesday, August 12, 2015 2:45 PM
To: Md Noor, Norsiah
Cc: SSAUTOEXPRESSCLAIMS - Singapore; CS A Team
Subject: RE: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T

Dear Nor,

We refer to the previous e-mails below.

For a re-cap, we have rejected TP claim based on CCTV footage whereby our opinion is that TP is more liable.

TP CDGE countered for a 50% settlement despite rejection.

We held the closure of this case file as we waited for OI's claim status for consideration on TP's counter. However, at present, OI's claim was not settled yet and OI's repairer stood firm for their 80% counter against First Capital Insurance.

In view of the indefinite waiting on OI's claim status and no follow-up received from TP for their counter, we would like to close and submit our report to your good-office.

In future, if there are further development on OI's claim and if TP would still pursue for their counter, we will update you for our further handling and for your consideration of this claim.

Please advise if we may proceed.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Sharon Yee
Sent: Saturday, 18 October, 2014 1:57 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: FW: REJECT CLAIM NO : 800736118

WITHOUT PREJUDICE

Dear Norsiah,

Kindly advise. TP repairer is chasing for status.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best regards,

Sharon Yee

LKK Auto Consultants Pte Ltd

31 Ubi Ave 1

#01-25 Paya Ubi Industrial Pk

S 408933

DID : 6749 4274

Fax : 6741 4108

Email : sharonyee@lkkauto.com

From: Sharon Yee

Sent: Thursday, 2 October, 2014 5:56 PM

To: 'Md Noor, Norsiah'

Subject: RE: REJECT CLAIM NO : 800736118

WITHOUT PREJUDICE

Dear Norsiah,

Further to the email below.

We have rejected TP claim as per your instruction below. They do not agree on our rejection and asked to review the matter. (please see attached). However, they proposed 50% to resolve the matter amicably.

Kindly let us have your instruction/advise.

Thank you

Best regards,

Sharon Yee

LKK Auto Consultants Pte Ltd

31 Ubi Ave 1

#01-25 Paya Ubi Industrial Pk

S 408933

DID : 6749 4274

Fax : 6741 4108
Email : sharonyee@lkkauto.com

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]
Sent: Friday, 26 September, 2014 3:16 PM
To: Sharon Yee
Subject: RE: REJECT CLAIM NO : 800736118

Dear Sharon,

As discussed, taxi did not make any indication to signal left, hence please reject tp's claim.

Thank you.

Norsiah Md Noor
AIG
Claims Service Executive
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1606 | Fax +(65) 6835 7416

Norsiah.MdNoor@aig.com | www.aig.com.sg

From: Sharon Yee [<mailto:sharonyee@lkkauto.com>]
Sent: Tuesday, September 23, 2014 4:34 PM
To: Md Noor, Norsiah
Subject: REJECT CLAIM NO : 800736118
Importance: High

WITHOUT PREJUDICE

Claim No : 800736118
Our ref : CC3/AIG14009877/H1sa3

Dear Norsiah,

ACCIDENT INVOLVING SGD 169T (OI) AND SHB 2139R ON 22.05.2014

We refer to the above matter.

TP reported that he was travelling in the right most lane and negotiating a bend and OID came from lane 2 travelling straight instead of left turn only collided to his vehicle.

OID reported that he was travelling on the 2nd lane and TP taxi was making a left turn on the 1st lane and collided to each other. OID forwarded CCTV footage for us to review. Due to file size, CCTV will courier to your good office on 24/9/14.

We have reviewed the matter and are in the opinion that TP careless driving by encroaching onto OID's lane while negotiating the bend. As such, TP is more liable for the accident and we are intending to reject TP claim.

Kindly let us have your approval/instruction .

Thank you

Best regards,

Sharon Yee

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1

#01-25 Paya Ubi Industrial Pk

S-408933

Did : 6749 4274

Fax : 6741 4108

Email : sharonyee@lkkauto.com

Hsiao Tong (LKKAUTO)

From: Alice Lau Lay Koon <alicelau@cdge.com.sg>
Sent: Wednesday, 18 April 2018 11:02 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; CS A Team
Subject: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T
Attachments: img-418102756-0001.pdf

Without Prejudice

Dear Hsiao Tong,

I'm reviewing the above matter and noted that we have yet to hear from you till to-date.

We were informed by our taxi insurer, First Capital Insurance, your insured's Property Claim had settled at 50%. Hence as mentioned in our earlier email, we would like to settle at 50% liability and proposed global sum \$1,000 to close the matter.
Please find attached the relevant document for your easy reference.

Kindly revert by your settlement **by 24/04/2018**.

Best Regards,
Alice Lau
Claims Department / ComfortDelGro Engineering Pte Ltd
Off: 6214 8307/ Fax: 6214 1843

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



Accident involving SHB2139R & SGD169T on 22/05/2014

Cecilia Lee Peng Geok to: chewht

20/11/2017 09:32 AM

From: Cecilia Lee Peng Geok/sparkcarcare/cdgc/delgnotes
To: Hsiao Tong LKK

Without Prejudice

Dear Hsiao Tong

Please refer to the subject matter and our conversation on 12/09/2017.

AS your Insured's property damage claim was settled at 50/50, we are prepared to accept 50% for settlement purpose.

Please revert with your principal's position whether to settle at 50% or escalate the matter to GIA DRM.

This matter has been long protracted, please revert by 15/12/2017.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



RE: COUNTER CLAIM STATUS - SHB2139R DOA 22/5/14; FCI REF. D14006117MFSH

Aung Yin Min

to:

Cecilia Lee Peng Geok

18/07/2017 10:11 AM

Cc:

Fleet Safety

Hide Details

From: Aung Yin Min <Aungyinmin@first-insurance.com.sg>

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: Fleet Safety <fleetsafety@cdgtaxi.com.sg>

Dear Sirs,

We have settled third party property damage claim at 50%.

Thank you.

Best Regards,

Yin Min Aung

Motor Claims Dept.

First Capital Insurance Limited

E-mail : Aungyinmin@first-insurance.com.sg

DID: 6507 3856

36 Robinson Road, #16-01 City House, Singapore 068877

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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From: Serene Ler

Sent: Monday, July 17, 2017 4:56 PM

To: Fleet Safety <fleetsafety@cdgtaxi.com.sg>; Aung Yin Min <Aungyinmin@first-insurance.com.sg>

Cc: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Subject: RE: COUNTER CLAIM STATUS - SHB2139R DOA 22/5/14; FCI REF. D14006117MFSH

Dear Ying Min,

Forward preceding email for your attention.

Regards,

Serene Ler

Motor Claims

First Capital Insurance Ltd | A FAIRFAX Company

36 Robinson Road, City House, #16-01 | Singapore 068877 | Reg. No. 195000106C

Tel: 6507 3848 | Fax: 6507 3849

Motor Claims: motor_claims@first-insurance.com.sg

Website: www.first-insurance.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 19 April 2018 11:42 AM
To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com)
Cc: CS A Team; Admin A
Subject: RE: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T *LKK REF: CC3/AIG14009877/H1ja3n2
Attachments: Email from TP wksp dd 180418.pdf; TP LOD & Docs.pdf

Hi Norsiah,

We refer to the above matter.

We have closed our file and submitted report via Merimen since 19/08/2015.

Now, third party appealed to settle the matter at 50% (\$1,000.00 all-in). Kindly refer to the attached email which is self-explanatory.

The breakdown of third party claim is as follows: -

1. Cost of Repair (w/GST)	\$ 1,605.00
2. Loss of Rental (2days x \$112.35)	\$ 224.70
3. Loss of Income (2days x \$50.00)	\$ 100.00
	\$ 1,929.70
@50%	\$ 964.85
3. LTA/ GIA Search Fee	\$ 5.35
Total	\$ 970.20
Global Sum	\$1,000.00

Kindly let us have your instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngu, Elaine-SM [mailto:Elaine-SM.Ngu@aig.com]
Sent: Thursday, 13 August 2015 3:40 PM
To: Joy Irene (LKK Auto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: RE: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T

Hi Joy

- Please proceed to close case and submit your report in Merimen.

Thank you.

Regards
Elaine Ngu
AIG
Claims Executive
Claims | AIG

78 Shenton Way #08-16 Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

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From: Md Noor, Norsiah
Sent: Thursday, August 13, 2015 12:33 PM
To: Ngu, Elaine-SM
Subject: FW: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T

Dear Elaine,

FYNA please. Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1606 | Fax +(65) 6835 7416

Norsiah.MdNoor@aig.com | www.aig.com.sg

From: Joy Irene (LKK Auto) [<mailto:JoyIrene@lkkauto.com>]
Sent: Wednesday, August 12, 2015 2:45 PM
To: Md Noor, Norsiah

Cc: SSAUTOEXPRESSCLAIMS - Singapore; CS A Team

Subject: RE: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T

Dear Nor,

We refer to the previous e-mails below.

For a re-cap, we have rejected TP claim based on CCTV footage whereby our opinion is that TP is more liable.

TP CDGE countered for a 50% settlement despite rejection.

We held the closure of this case file as we waited for OI's claim status for consideration on TP's counter. However, at present, OI's claim was not settled yet and OI's repairer stood firm for their 80% counter against First Capital Insurance.

In view of the indefinite waiting on OI's claim status and no follow-up received from TP for their counter, we would like to close and submit our report to your good-office.

In future, if there are further development on OI's claim and if TP would still pursue for their counter, we will update you for our further handling and for your consideration of this claim.

Please advise if we may proceed.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: joyirene@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Sharon Yee

Sent: Saturday, 18 October, 2014 1:57 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: FW: REJECT CLAIM NO : 800736118

WITHOUT PREJUDICE

Dear Norsiah,

Kindly advise. TP repairer is chasing for status.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best regards,
Sharon Yee
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Pk
S 408933
DID : 6749 4274
Fax : 6741 4108
Email : sharonyee@lkkauto.com

From: Sharon Yee
Sent: Thursday, 2 October, 2014 5:56 PM
To: 'Md Noor, Norsiah'
Subject: RE: REJECT CLAIM NO : 800736118

WITHOUT PREJUDICE

Dear Norsiah,

Further to the email below.

We have rejected TP claim as per your instruction below. They do not agree on our rejection and asked to review the matter. (please see attached). However, they proposed 50% to resolve the matter amicably.

Kindly let us have your instruction/advise.

Thank you

Best regards,
Sharon Yee
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Pk
S 408933
DID : 6749 4274
Fax : 6741 4108
Email : sharonyee@lkkauto.com

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

Sent: Friday, 26 September, 2014 3:16 PM

To: Sharon Yee

Subject: RE: REJECT CLAIM NO : 800736118

Dear Sharon,

As discussed, taxi did not make any indication to signal left, hence please reject tp's claim.

Thank you.

Norsiah Md Noor

AIG

Claims Service Executive

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1606 | Fax +(65) 6835 7416

Norsiah.MdNoor@aig.com | www.aig.com.sg

From: Sharon Yee [<mailto:sharonyee@lkkauto.com>]

Sent: Tuesday, September 23, 2014 4:34 PM

To: Md Noor, Norsiah

Subject: REJECT CLAIM NO : 800736118

Importance: High

WITHOUT PREJUDICE

Claim No : 800736118

Our ref : CC3/AIG14009877/H1sa3

Dear Norsiah,

ACCIDENT INVOLVING SGD 169T (OI) AND SHB 2139R ON 22.05.2014

We refer to the above matter.

TP reported that he was travelling in the right most lane and negotiating a bend and OID came from lane 2 travelling straight instead of left turn only collided to his vehicle.

OID reported that he was travelling on the 2nd lane and TP taxi was making a left turn on the 1st lane and collided to each other. OID forwarded CCTV footage for us to review. Due to file size, CCTV will courier to your good office on 24/9/14.

We have reviewed the matter and are in the opinion that TP careless driving by encroaching onto OID's lane while negotiating the bend. As such, TP is more liable for the accident and we are intending to reject TP claim.

Kindly let us have your approval/instruction .

Thank you

Best regards,
Sharon Yee
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Pk
S 408933
DID : 6749 4274
Fax : 6741 4108
Email : sharonyee@lkkauto.com

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 16 May 2018 5:09 PM
To: 'Alice Lau Lay Koon'
Subject: RE: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T

Without Prejudice

Hi Alice,

We refer to the above matter.

We have appealed your matter to our principal for further review. However we regret to inform you that we have our principal instruction to maintain rejection as your client encroached onto our insured's lane while negotiating the turn. He also did not give any signal/indication to turn left and collided to our insured's vehicle.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 30 April 2018 2:59 PM
To: 'Alice Lau Lay Koon' <alicelau@cdge.com.sg>
Subject: RE: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T

Without Prejudice

Hi Alice,

We are pending instruction from AIG. Reminder had been sent.

Kindly hold hands for time being.

Hsiao Tong (LKKAUTO)

From: Alice Lau Lay Koon <alicelau@cdge.com.sg>
Sent: Wednesday, 30 May 2018 8:44 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T

Without Prejudice

Dear Hsiao Tong,

We are disappointed that your principal, AIG, had maintained their rejection despite our few rounds of negotiation.

In this premise, please let us have your consensus to proceed to GIA for adjudication.

We look forward to hearing from you.

Best Regards,
Alice Lau
Claims Department / ComfortDelGro Engineering Pte Ltd
Off: 6214 8307/ Fax: 6214 1843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: Alice Lau Lay Koon <alicelau@cdge.com.sg>
Date: 16/05/2018 05:09 PM
Subject: RE: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T

Without Prejudice

Hi Alice,

We refer to the above matter.

We have appealed your matter to our principal for further review. However we regret to inform you that we have our principal instruction to maintain rejection as your client encroached onto our insured's lane while negotiating the turn. He also did not give any signal/indication to turn left and collided to our insured's vehicle.

Thank you.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

From: Hsiao Tong (LKKAuto)
Sent: Monday, 30 April 2018 2:59 PM
To: 'Alice Lau Lay Koon' <alicelau@cdge.com.sg>
Subject: RE: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T

Without Prejudice

Hi Alice,

We are pending instruction from AIG. Reminder had been sent.

Kindly hold hands for time being.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Lau Lay Koon [<mailto:alicelau@cdge.com.sg>]
Sent: Monday, 30 April 2018 10:51 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T

Without Prejudice

Dear Hsiao Tong,
Kindly let us hear from you soon.

Best Regards,
Alice Lau
Claims Department / ComfortDelGro Engineering Pte Ltd
Off: 6214 8307/ Fax: 6214 1843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Alice Lau Lay Koon <alicelau@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>, CS A Team <cs-a@lkkauto.com>
Date: 19/04/2018 11:44 AM
Subject: RE: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T

Without Prejudice

Hi Alice,

Thank you for your email.

We are seeking further instruction from AOG and will get back to you asap.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alice Lau Lay Koon [<mailto:alicelau@cdge.com.sg>]
Sent: Wednesday, 18 April 2018 11:02 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Your Ref: CC3/AIG14009877/H1ja3n2 ; Accident on 22.05.2014 involving SHB2139R & Your insured SGD169T

Without Prejudice

Dear Hsiao Tong,

I'm reviewing the above matter and noted that we have yet to hear from you till to-date.

We were informed by our taxi insurer, First Capital Insurance, your insured's Property Claim had settled at 50%. Hence as mentioned in our earlier email, we would like to settle at 50% liability and proposed global sum \$1,000 to close the matter.
Please find attached the relevant document for your easy reference.

Kindly revert by your settlement by **24/04/2018**.

Best Regards,
Alice Lau
Claims Department / ComfortDelGro Engineering Pte Ltd
Off: 6214 8307/ Fax: 6214 1843

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Wednesday, 30 May 2018 3:28 PM
To: Alice Lau Lay Koon
Cc: Hsiao Tong (LKKAuto); Aileen Tan Lee Noi
Subject: FW: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T *LKK REF: CC3/AIG14009877/H1ja3n2
Attachments: SGD 169T.AVI

WITHOUT PREJUDICE

Dear Alice,

We refer to our telephone conversation this afternoon.

We attached the video footage and also the screen-shot of the video footage.

No signal indicate his intention



Made an early turn



Encroached onto our insured's lane



For the sake of amicable settlement, we revise our offer as follows:-

1. Cost of Repair (w/GST)	\$ 1,605.00
2. Loss of Rental (2days x \$112.35)	\$ 224.70
3. Loss of Income (2days x \$50.00)	\$ 100.00
	\$ 1,929.70
@20%	\$ 385.94
3. LTA/ GIA Search Fee	\$ 5.35
Total	\$ 391.29
Global Sum	\$ 400.00

Please confirm acceptance.

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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Hsiao Tong (LKKAUTO)

From: Alice Lau Lay Koon <alicelau@cdge.com.sg>
Sent: Thursday, 31 May 2018 8:29 AM
To: Md Noor, Norsiah
Cc: Hsiao Tong (LKKAUTO); Aileen Tan Lee Noi
Subject: Re: FW: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T *LKK REF: CC3/AIG14009877/H1ja3n2

Without Prejudice

Dear Norsiah,

We refer to subject matter resting with your email dated 30 May 2018.

Solely to close-off this matter, we confirm acceptance of your offer at global sum of <S\$400/->. Please note that this settlement/our offer is only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of the settlement reached.

Please let us have your Discharge Voucher/ payment soon. Thank you!

Best Regards,
Alice Lau
Claims Department / ComfortDelGro Engineering Pte Ltd
Off: 6214 8307/ Fax: 6214 1843

From: "Md Noor, Norsiah" <Norsiah.MdNoor@aig.com>
To: Alice Lau Lay Koon <alicelau@cdge.com.sg>
Cc: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>, Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Date: 30/05/2018 03:28 PM
Subject: FW: CLAIM NO : 800736118 / DOA: 22.05.2014 / OI: SGD 169T *LKK REF: CC3/AIG14009877/H1ja3n2

WITHOUT PREJUDICE

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	\$ 1,929.70
@20%	\$ 385.94
3. LTA/ GIA Search Fee	\$ 5.35
Total	\$ 391.29
Global Sum	\$ 400.00

Please confirm acceptance.

Thank you

[attachment "SGD 169T.AVI" deleted by Alice Lau Lay Koon/cdge/delgronotes]

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : CC14050821 / SHB 2139R / AG (J)

Date : 11-Jun-14

AIG Asia Pacific Insurance Pte. Ltd
CHARTIS Building
#07-16, 78 Shenton Way
Singapore 079120

CDGETaxi Claims Dept.
59 Loyang Drive
4th Floor
Singapore 508969
Fax: 6214 1843

**COMFORTDELGRO
ENGINEERING**

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Martine +65 6383 6280
Facsimile +65 6280 9755

Attn : Motor Claims Department
Dear Sir

WITHOUT PREJUDICE

www.cdge.com.sg

ACCIDENT INVOLVING OUR TAXI **SHB 2139R** **YOUR INSURED**
SGD 169T **OTHERS** **ON 22.05.14**

Workshops

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :
SHB 2139R which was involved in the captioned accident with your insured vehicle.
The vehicle owner and the taxi driver concerned have requested and authorized us to
assist them in presenting their claims against the party responsible for all applicable
matters arising from the damage to the vehicle.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

As the accident was caused by the negligent act of your insured driving :
we are submitting these claims for your consideration on behalf of the claimants.

SGD 169T **Sin Ming**
383 Sin Ming Drive
Singapore 575717

TAXI OWNER'S CLAIM

1	Cost of Repair	S\$	1605.00	Pandan 45 Pandan Road Singapore 609286
2	2 days Loss of Rental @\$ 112.35 per day	S\$	224.70	Ubi 320 Ubi Road 3 Singapore 408649
3	Survey Report Fees (Surveyed by LKK)	S\$	-	
4	LTA Search Fees	S\$	5.35	Senoko 24 Senoko Loop Singapore 758156
5	GIA / Police Report Fees	S\$	-	
6	Towing / Medical / Transportation Fees	S\$	-	
Sub Total :		S\$	1,835.05	Sungei Kadut 7 Sungei Kadut Way Singapore 728791

HIRER'S CLAIM

1	2 days Loss of Income @\$ 80.00 per days	S\$	160.00	Defu 6 Defu Avenue 1 Singapore 539537
Total Claims		S\$	1,995.05	

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill : _____ pcs.
b) LTA search slip/s of : **SGD 169T**
c) GIA / Police report/s of : **SHB 2139R**
d) Letter of authority from owner / hirer / operator
() Photocopy/s of Accident Scene Photo/s () Hirer's Income Tax
() Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Please note that, for the time being, we are not making this claim via solicitors provided you treat this letter as our intention to file a claim in court according to the provisions of the Non-Injury Motor Accident Litigation ("NIMA") protocol and further, you agree that if negotiations should breakdown and this claim is referred to solicitors you shall not raise any objection that the NIMA protocol has not been complied with. If you disagree with this condition please reply in writing within the next 2 working days failing which we shall proceed to negotiate with you on the basis that you have acquiesced to the said condition by your conduct.

Yours faithfully

Andrew Goh

Motor Claims Specialist

CDGE Claims Department

Tel : 6214 8734 Fax : 6214 1843 Email : andrewgoh@cdge.com.sg

Member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVENUE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG14009877/H1sa3

10 June 2014

Foo Cheong Leng Lawrence
2 Indus Road
#05-05
Singapore 169586

Dear Sir/Madam,

ACCIDENT INVOLVING SGD 169T & SHB 2139R ON 22/05/2014

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 20/06/2014, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 68411467
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

k

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai SHB2139R SGD 169T 0 ON 22-May-14 21:40

ALONG MARINA STATION RD X CENTRAL BLVD

I / We Lin Seng 0 (Hirer) NRIC No.: S74161347 0
 and/or OON KOK SING MICHAEL (Relief) NRIC No.: S7430476A
 Taxi number SHB2139R hereby authorise ComfortDelGro Engineering Pte Ltd (CDGE) :

1. To submit my/our claims for damages, costs and expense, including loss of income, loss or rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date : 23-May-2014
 Name of Hirer : Lin Seng
 Hirer NRIC : 0 S74161347
 Address : Blk 234 Simei St 1
#06-557 S/520274
 Contact No. : 90600082
 Name of Relief : OON KOK SING MICHAEL
 Relief NRIC : S7430476A
 Address : BLK 106 LORONG 1 TOA
PAYOH #05-363 SPORE 310106
 Contact No. : 98512161

Signature :

Signature :

External Copy

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$400.00 (Global Sum) for vehicle no. SHB 2139R that was damaged pursuant to the accident which occurred on 22/05/2014 (date) along MARINA STATION RD X CENTRAL BLVD (location) involving vehicle no/s SGD 169T.

This is pursuant to the inspection conducted on 26/05/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHB 2139R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 2139R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of May (month) 2018 (year)



NKH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969


Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

205 Braddell Road, Singapore 570701
Marketing : 65 6783 6780 Fax number : 65 6260 8752

Workshops

59 Luning Drive, Singapore 509988
380 Sui May Drive, Singapore 575717
45 Pandan Road, Singapore 605298
100 The Arcade, Singapore 408646

24 Serangoon Road, Singapore 556112
7 Sungei Road, Singapore 728791
10 Jooe Avenue, Singapore 630077

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

B010004

AIG ASIA PACIFIC INSURANCE PTE LTD.

#08-16 78 SHENTON WAY. CHARTIS BULL.
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHR2139R

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
28.02.2011

CHASSIS CODE JOB TYPE
KMHET41VMBA806953 A

INV. NO/DATE
91096671 29.05.2014

JOB NO.
304557331

ODOMETER READING

Description : ACC.22.05.14/C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,500.00
Add GST @ 7.000 %	105.00
Total Invoice amount	1,605.00

Issued by : KATHERINE TAN 29.05.2014 14:00
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO N

Our Ref: CC14050821



Date: 26 May 2014

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON
ALONG
INVOLVING

22/05/2014 @ 21:40 hrs
MARINA STATION RD X CENTRAL BLVD
SGD169T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2139R** (the "Taxi"). The Taxi was hired to **WU SEONG (WU XIONG) IC NO S7416134J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.35** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Particulars

Vehicle No.	Search Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGD169T	22 May 2014 / 21:40:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 May 2014 Edit Reg		26 May 2014 00:00 Edit Adj Rpt	S\$1,500.00 Edit Estimates	S\$1,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Foo Cheong Leng Lawrence, ID: S12475791								
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G								
Vehicle Reg. No.:	SHB2139R	Date of Loss:	22/05/2014 21:00 - :59 [38 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 800736118	Policy/Cover Note No.:	2100169466 (Comprehensive) Coverage: 20/10/2013 - 19/10/2014						
Vehicle Reg. No. (Insured):	SGD169T	Policy No. (Claimant):	D-10015516MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by HENRY NG KOK HUA] ... [Final Rpt due 04/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (31/05/2018): Report Send Back Alerts - SHB2139R (TP) 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB2139R (800736118)
[SGD169T]
TP
CITYCAB PTE LTD
May 22 2014 9:00PM
[Foo Cheong Leng Lawrence]
ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown		Edit	
2	19/08/15 17:53	Insurer Offer Letter/DV [Offer superseded on 2018/05/31]		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	30/05/14 14:04	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
2	30/05/14 14:04	Chassis Number		Load JPG	<input checked="" type="checkbox"/>
3	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
4	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
5	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
6	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
7	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
8	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
9	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
10	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
11	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
12	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
13	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
14	30/05/14 14:04	General View		Load JPG	<input checked="" type="checkbox"/>
15	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>
16	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>
17	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>
18	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>
19	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>
20	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>
21	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>
22	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>
23	30/05/14 14:05	General View		Load JPG	<input checked="" type="checkbox"/>

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/05/14 11:04	TP ESTIMATE		Load PDF	
2	28/05/14 11:04	TP GIA REPORT		Load PDF	
3	01/10/14 13:55	EMAIL FROM AIG TO REJECT TP CLAIM		Load PDF	
4	13/08/15 17:03	E-MAIL REJECTION TO TP CDGE		Load PDF	
5	13/08/15 17:03	APPROVAL TO SUBMIT REPORT		Load PDF	
6	04/06/18 11:53	WORKSHOP INVOICE		Load PDF	
7	04/06/18 11:53	AUTHORISATION TO ACT FORM		Load PDF	
8	04/06/18 11:53	Release Voucher		Load PDF	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
9	04/06/18 11:53	RENTAL RECEIPT		Load PDF
10	04/06/18 11:53	LTA SEARCH		Load PDF
11	04/06/18 11:53	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	28/05/14 10:07	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SGD169T (Insd veh)	Model:	HYUNDAI SONATA 2.0 D
	SHB2139R (TP veh)		CRDI TURBO (NF) (A)
Date of Accident:	22/05/2014		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	3,569.69
Final Repair Cost	:	\$	400.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	400.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____ 20 _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 400.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

04 Jun
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14009877/H1PA3Q2-1

Date: 04/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 2100169466
Claimant Vehicle No: SHB2139R	Insured Vehicle No: SGD169T
Date of Loss: 22/05/2014	Nature of Claim: TP Claim No: 800736118

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB2139R	Engine No: D4EAB938481
Make & Model: HYUNDAI SONATA, 2.0 D CRDi Turbo (NF) (A)	Chassis No: KMHET41VMBA806953
Reg. Date: 28/02/2011 (Man. Year: 2011)	Odometer: 388949 km
Colour: Yellow	
Engine Capacity: 1991 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable): Yes	Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes	Engine Modification: No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60R16	Rear Tyre Size: 215/60R16
Front Left Side: Maxxis 7 mm	Rear Left Side: Maxxis 7 mm
Front Right Side: Maxxis 7 mm	Rear Right Side: Maxxis 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,066.16	1,127.52	938.64	45.43
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,270.00	770.00	500.00	39.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,336.16	1,897.52	1,438.64	43.12
Approved Total (Overridden) (S\$)		1,500.00		
(S\$)	3,336.16	1,500.00	1,836.16	55.04
+ GST 7.00/7.00% (S\$)	233.53	105.00	128.53	55.04
Nett Amount (S\$)	3,569.69	1,605.00	1,964.69	55.04
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$112.35/day) (S\$)		224.70		
(S\$)		1,929.70		
Liabe Amount (20.00%) (S\$)		385.94		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		391.29		
Global Sum Settlement (S\$)		400.00		

INSPECTION

Date of Assignment: 26/05/2014
Date Inspected: 26/05/2014 Inspected At: ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969
Estimated Period of Repair: 3.0 days

Adjuster: HENRY NG KOK HUA**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR (LH)	Dented	1,169.20 FL	*1,169.20 FL
2	1		*FRONT DOOR PROTECTOR (LH)	Deformed	65.20 FL	*65.20 FL
3	1		*REAR DOOR (LH)	Repair	1,125.90 FL	*- FL
4	1		*REAR PROTECTOR (LH)	Repair	47.40 FL	*- FL
5	1		*FRONT DOOR CITY CAB LOGO (LH)	Necessary	30.00 FS	*30.00 FS
6	1		*REAR DOOR ADVERTISEMENT LOGO (LH)	Necessary	100.00 FS	*100.00 FS
7	1		*REAR DOOR TEL NO STICKER (LH) WHITE	Necessary	10.00 FS	*10.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,547.70	1,374.40
- List Item Discount on L Items 20.00/20.00% (\$\$)	481.54	246.88
Total Parts (\$\$)	2,066.16	1,127.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	300.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	30.00
4	TUFF KOTE	New	100.00	-
5	TRANSFER OF DOOR	New	160.00	80.00
Gross Labour Cost (\$\$)			1,270.00	770.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >