

INS. CASE OWNER

*Bilham*  
*Ernest*

CCY *HSM* AXA1800 9850, Kpb3%

LKK  
IDAC

Surveyor:

*Ernest*

DOI:

ASSIGNMENT  
20/5/18

Date / Time:

*20/5/18*

Registered in Merimen:

Pre-assign / CCU / FTE

*SEE 4575T*



Insured Vehicle No.:

*STEPHEN LIAM YUNG - WEL (WEL KEMAN)*

Claim No.:

*88MOOKXK (48571)*

Name of Insured:

Policy No.:

*GA070911*

Insured Tel No.:

HP:

Make / Model:

*WAPTES*

Excess Sec II :SS

D.O.A.:

*1/5/18*

Place of Accident:

*WATER ST*

Is driver the owner?  YES  NO

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT  YES  NO

TP GIA REPORT  YES  NO

Driver Tel No.:

*97 366540*

(V/L:  YES  NO)

Insured Liability:  %

Final? Yes / No

*SPM 4780K*



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

*SIM ming  
AutoCare*



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time

*5/6/18  
MTT*

*SPM 4780K - T*      *STEPHEN LIAM YUNG - Y*

STAGE      DATE / PIC

Non-Reporting Itr (1st):  
Non-Reporting Itr (2nd):  
Non-Reporting Itr (Final):  
Notification Itr (if non-pickup):  
Call OI:  
After call Itr to OI:

*5/6/18*

Documentation Check List:      Handler      Typist

Notification Itr (if non-pickup)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
After call Itr to OI	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Authorisation To Act	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Release Voucher	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Final Repair Bill	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Car Rental Invoice	<input type="checkbox"/>	<input type="checkbox"/>
Towing Invoice	<input type="checkbox"/>	<input type="checkbox"/>
LTA / GIA	<input type="checkbox"/>	<input type="checkbox"/>
Medical Bill	<input type="checkbox"/>	<input type="checkbox"/>
PIR	<input type="checkbox"/>	<input type="checkbox"/>
Migrate/Reject Instruction	<input checked="" type="checkbox"/>	<input type="checkbox"/>
LOD	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Payment Breakdown Form	<input type="checkbox"/>	<input type="checkbox"/>
Post-Repair Photos	<input type="checkbox"/>	<input type="checkbox"/>
Others	<input type="checkbox"/>	<input type="checkbox"/>

*Smart claim*

*4/6 - Ernest - OIWE*

*no OI GIA, SENT OUT 1ST LETTER*

*5/6/18 @ 11:49am called OI, Mr Stephen confirm accident. He just lodged the accident report this morning. Inform TP claim claim. Agreed to toll & Auto NCD*

*18/6/18 - OI GIA  
- OI rear ended TP*

*7/9/18 - DV sent*

*18/9/18 - file pass to phy Per to use*

PRELIMINARY ADVICE Date/Time: *21/5/18* Sent By: *TM*

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS days Reduction: % Email  Call

FINAL SETTLEMENT Date/Time: *7/9/18* Confirm with: *Angela* Email  Call

Final Liability: % (Agreed / Assessed) BOLA S/N No.: *27*

Repair Cost: *W/G87* SS *2193.50*

Loss of Rental (LOR): SS ( days)

Loss of Use (LOU): SS *270.00* (\$ *60* x *4* days)

Loss of Income (LOI): SS (\$ x days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: SS

Medical: SS

Disbursement: SS (e.g. Tow/Independent)

Legal Cost: SS

Total: SS *2432.50* Global Sum SS:

FINAL PAYMENT Date/Time: *7/9/18* Confirm with: *Angela* Email  Call

Payee 1: SS *2432.50* Name 1: *Sin Ming AutoCare BGG Pte Ltd*

Payee 2: (Strike if N.A.) SS Name 2:

Payee 3: (Strike if N.A.) SS Name 3:

**COPY SENT**

*dlc 20/9*  
*dlc*

1) Claim status: *Open* / Reject/Private Settle  
2) Report Format:  
3) Survey fee: *\$350.00*

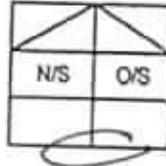
Kenneth

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s Sis mig B16  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 815k  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 06 days Res.: Yes or No  
 Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SJM 9780k Yr Regn: 01, 09  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Mit Cott Plus c.c. 1499  
 Colour: Black A/C: Insured / Std / NI / NA  
 Sp. Reading: 205513 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: JMYLT723W88000870  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: In order / Jammed / Leaked / Burnt or  
 Brake: In order / Jammed / Leaked / Burnt or  
 Mod: Nil / S/Rim / STD A/Rim or  
 Tyre Size: Falken 195/55R15  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Falken  
 Front  
 R/Bal. 3 mm R/Bal. 2 mm  
 L/Bal. 3 mm L/Bal. 2 mm  
 D.O.A. 19/5/18 D.O.I. 30/5/18  
 Survey held at \_\_\_\_\_  
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or  
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>31/5</u>	<u>File pass to Catherine</u>
	<u>US \$ 2050 (Reel \$ 3391.80 / 624)</u>

Date/Time, File Pass to?  : Prell. Report  
 : Final Report

Days Of Repair: \_\_\_\_\_  
 Resurvey No. of Trip: \_\_\_\_\_

Add Fee:  : Site Insp (\$ \_\_\_\_\_)  
 : Interview (\$ \_\_\_\_\_)  
 : Tech Invs (\$ \_\_\_\_\_)  
 : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:	\$ - RS. \$ _____
Fixtots	_____
Others	_____
TOTAL	_____

Report Format : \_\_\_\_\_  
 Lump Sum / I.B.I: (\$ \_\_\_\_\_)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18009850/Kpb3

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811

Date : 31-05-2018



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKK 4575T	Veh. Inspected	SJM 9780K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	31/05/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

--

### 5. General Information

Accident Date	19/05/2018	Inspection Date	30/05/2018
Survey held at	SIN MING AUTOCARE BFG PTE LTD 176, SIN MING DRIVE #02-05 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

[Back to OneMotoring](#)

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	2380G
<b>Vehicle Details</b>	
Vehicle No.:	SJM9780K
Vehicle to be Exported:	No
Intended De-registration Date:	31 May 2018
Vehicle Make:	MITSUBISHI
Vehicle Model:	COLTPLUS 1.5
Primary Colour:	Black
Manufacturing Year:	2008
Engine No.:	4A910116223
Chassis No.:	JMYLTZ23W8Z000870
Maximum Power Output:	77.0 kW (103 bhp)
Open Market Value:	\$19,161.00
Original Registration Date:	22 Jan 2009
First Registration Date:	22 Jan 2009
Transfer Count:	4
Actual ARF Paid:	\$19,161.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Jan 2019
PARF Rebate Amount:	\$9,580.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	21 Jan 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$2,693.00
COE Rebate Amount:	\$172.00
<b>Total Rebate Amount:</b>	<b>\$9,752.00</b>

The information contained herein is correct as at 31 May 2018

OK

Kp

f.i



Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #01-03  
Sin Ming Autocare Complex  
Singapore 575721  
Tel : (65) 6455 0600  
Fax : (65) 6455 6192  
Website: www.autocare.com.sg  
GST Reg. No: 20-0210033-N

AXA INSURANCE (SINGAPORE) PTE LTD  
8 SHENTON WAY #27-01 AXA TOWER  
SINGAPORE 068811

Estimate : E18/2440

Attention : Motor Claim Department  
Contact : 18008804741 Fax No. : 6880 4740

Date : 22/05/2018  
Vehicle Num : SJM9780K  
Make/Model : MITSUBISHI COLT PLUS-2009  
Chassis/Eng# : JMYLTZ23W8Z000870/4A910116223  
Accident Date : 19/05/2018  
Claim No. : BFG  
Reference : TP CLAIM  
Policy No. : 5097023049

*Not Arthash  
LI Sur 3 2050/-  
Resurvey After Paint 4 days*

S/N	Quantity	Particular	Unit Price	Amount S\$
<b>LIST ITEMS :</b>				
1.	1PC	REAR BUMPER <i>825 602</i>		602.00 ✓
2.	1PC	TAILGATE	25.00	825.00 ✓
3.	2PCS	REAR BUMPER BRACKET		50.00 ✓
4.	1PC	REAR END PANEL		374.00 ✓
5.	3PCS	TAIL GATE EMBLEM		162.00 ✓
6.	1SET	POWER TAILGATE LOCK	54.00	1,209.00 ✓
List Total S\$ :				3,222.00
10.00% Discount S\$ :				322.20
				2,899.80
<b>SPECIAL NETT ITEMS :</b>				
1.	4PCS	BUMPER CLIPS	3.00	12.00 ✓
2.	1SET	REVERSE SENSOR	250.00	250.00 ✓
Special Nett Total S\$ :				262.00
<b>LABOUR :</b>				
TO PANEL BEATING ON REAR DAMAGED AREAS				400.00
TO PUTTY & SPRAY PAINTING ON REAR DAMAGED AREAS				400.00
TO APPLY ANTI-RUST				80.00
TO CHECK WIRING				80.00
TO CHECK TAILGATE WATER SEEPAGE				80.00
TO REMOVE & REFIX TAILGATE INTERIOR UPHOLSTERY				60.00
TO REMOVE & INSTALL NEW SET REVERSE SENSOR				100.00
TO CHECK TAILGATE AUTO LOCK SYSTEM FOR PROPER FUNCTION				80.00
Labour Total S\$ :				2,280.00

for Sin Ming Autocare BFG Pte Ltd

E. & O.E. Total S\$ : 5,441.80

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be insured and is subject to final approval from Insurance Company

Acknowledged by (Repairer)  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_



# Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05  
 Sin Ming Autocare Complex  
 Singapore 575721  
 Tel : (65) 6455 0600  
 Fax : (65) 6455 6192  
 Website: www.autocare.com.sg  
 GST Reg. No: 20-0210033-N

AXA INSURANCE (SINGAPORE) PTE LTD  
 8 SHENTON WAY #27-01 AXA TOWER  
 SINGAPORE 068811

Estimate : E18/2440

Attention : Motor Claim Department  
 Contact : 18008804741 Fax No. : 6880 4740

Date : 22/05/2018  
 Vehicle Num. : SJM9780K  
 Make/Model : MITSUBISHI COLT PLUS-2009  
 Chassis/Eng# : JMYLTZ23W8Z000870/4A910116223  
 Accident Date : 19/05/2018  
 Claim No. : BFG  
 Reference : TP CLAIM  
 Policy No. : 5097023049

*Not Notashw  
 L/Sing 8?  
 Resurvey After Paint  
 4 days*

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

LIST ITEMS :				
1.	1PC	REAR BUMPER		602.00 ✓
2.	1PC	TAILGATE		825.00 ✓
3.	2PCS	REAR BUMPER BRACKET	25.00	50.00 ✓
4.	1PC	REAR END PANEL		374.00 ✓
5.	3PCS	TAIL GATE EMBLEM		162.00 ✓
6.	1SET	POWER TAILGATE LOCK		1,209.00 ✓

List Total S\$ : 3,222.00  
 10.00% Discount S\$ : 322.20  
**2,899.80**

SPECIAL NETT ITEMS :				
1.	4PCS	BUMPER CLIPS	3.00	12.00 ✓
2.	1SET	REVERSE SENSOR		250.00 ✓
Special Nett Total S\$ :				<b>262.00</b>

LABOUR :

TO PANEL BEATING ON REAR DAMAGED AREAS	400l	800.00		
TO PUTTY & SPRAY PAINTING ON REAR DAMAGED AREAS	400l	1,000.00		
TO APPLY ANTI-RUST		80.00	30l	
TO CHECK WIRING		80.00	20l	
TO CHECK TAILGATE WATER SEEPAGE	60l	60.00	20l	
TO REMOVE & REFIX TAILGATE INTERIOR UPHOLSTERY		100.00	50l	
TO REMOVE & INSTALL NEW SET REVERSE SENSOR		80.00	50l	
TO CHECK TAILGATE AUTO LOCK SYSTEM FOR PROPER FUNCTION		80.00	7	
<b>Labour Total S\$ :</b>				<b>2,280.00</b>

E. & O.E. Total S\$ : **5,441.80**

  
 for Sin Ming Autocare BFG Pte Ltd

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:  
 Signature:  
 Date:

## AI FOR Oil &amp; Gas

Post an Advertisement  
Sell it yourself! Advertise it at just  
**\$58 until it's SOLD!**

Post an Ad Advertiser Login Ways of Selling

New 5 Years Coe Renewal Toyota ARIS 1.6A



\$200 Downpayment Monthly  
From \$600 onwards, 3 Year  
3.0%PA, 80000 Km, Financing  
GV Credit Pte Ltd



Browse by Category

Sort by Date Posted 20 results/page

4 vehicles

mitsubishi colt plus

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b> mitsubishi colt plus Any Any 2009 Any Any Any Available								
	Mitsubishi Colt Plus Ralliart Turbo	\$20,500	\$7,030 /yr	24-Sep-2009	1,468 cc	135,000 km	Sports	Available
Best Deal! Low \$580 Monthly Depreciation, Accident Free. Original Paintwork, Reliable And Comfortable Car. Fuel Efficient 1.5L MIVEC Turbo Engine. 6 Speed Auto Transmission, Responsive And Powerful Dr...								
Posted: 30-May-2018 Tags: 2009 Mitsubishi Colt, Mitsubishi Colt, Mitsubishi, Colt, Used Mitsubishi								
	Mitsubishi Colt Plus 1.5A	\$15,800	\$8,940 /yr	10-Feb-2009	1,499 cc	103,883 km	Hatchback	Available
Consignment Car. Original Condition. Worth To Renew COE Upon Expiry. Call Now To Fix Appointment View Car.								
Posted: 27-May-2018 Tags: 2009 Mitsubishi Colt, Mitsubishi Colt, Mitsubishi, Colt, Used Mitsubishi								
	Mitsubishi Colt Plus 1.5A	\$13,399	\$6,770 /yr	17-Feb-2009	1,499 cc	-	Hatchback	Available
(Abit \$550/Mth)! Only 1 Owner! Get Back Minimum PARF Of \$8,560, Excluding Body Value, At The End Of COE Expiry! Excellent Condition! Smooth Ride! Well Maintained! Do Call To Arrange For Viewing!								
Posted: 26-May-2018 Tags: 2009 Mitsubishi Colt, Mitsubishi Colt, Mitsubishi, Colt, Used Mitsubishi								
	Mitsubishi Colt Plus Ralliart Turbo	\$20,888	\$9,450 /yr	24-Jun-2009	1,468 cc	-	Sports	Available
High OMV, Cheap Depreciation. Just Did Major And Aircan Servicing! New Number Plate Will Be Issued!								
Posted: 30-Apr-2018 Tags: 2009 Mitsubishi Colt, Mitsubishi Colt, Mitsubishi, Colt, Used Mitsubishi								

Save this search criteria, to get email alerts whenever a match is found.

Make Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status

For old advertisements, view Expired ads

20 results/page

Home New Cars Used Cars Sell My Car Directory Products Insurance Article Forum Resources

sgCarMart is the number one car classifieds for parallel import cars, Toyota, Honda, Nissan, Mitsubishi & BMW. There are plenty of cars for sale, from vans, trucks, sedan cars, luxury cars, sports cars or stationwagons, SUV, MPV, hatchback, to COE cars & OPC cars. You can also buy from a car auction, look up car loans, low mileage cars, car brands, carpark rates & car insurance. Find buy used mitsubishi colt plus, mitsubishi colt plus Singapore, used mitsubishi colt plus Singapore, used vehicles Singapore or even buy used mitsubishi colt plus Singapore. We have new car dealers comprising parallel importers, authorised car dealers, and used car dealers on our site. Find new car price lists, new car launches and new car promotions. Visit our partner sites for job openings for Singapore jobs, real estate properties for sale, mover, car performance parts, car discussion, forum discussion, commercial vehicle leasing & COE results.

All prices and other information displayed on sgCarMart.com are gathered from sources and based on algorithms that are believed by sgCarMart.com to be reliable, but no assurance can be given that this information is accurate, complete or current. sgCarMart.com does not assume any responsibility for errors or omissions or warrant the accuracy of this information.

Follow sgCarMart.com

About Us | Careers | Contact Us | Sitemap | Terms of Service | Privacy Policy | Personal Data Protection Statement

©2004-2018 sgCarMart. All rights reserved.

Compare

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 19 June 2018 2:33 PM  
**To:** 'Angela Tan (SMAC)'  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to AXA approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angela Tan (SMAC) [mailto:[angela@autocare.com.sg](mailto:angela@autocare.com.sg)]  
**Sent:** Monday, 18 June 2018 4:45 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Hsiao Tong,

We would like to check whether your insured has done the report,

Kindly revert the liability clearance sooner.

Thank you

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Monday, 4 June, 2018 8:58 AM  
**To:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Angela,

We have received assignment from AXA for this case.

FYI, Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

We will follow up with our principal and revert in due course.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]  
**Sent:** Saturday, 2 June 2018 9:55 AM  
**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Shu Pei,

Any update?

Did Ernest reply you?

With Regards,

Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Wednesday, 30 May, 2018 2:28 PM

**To:** TAY Ernest <[ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Ernest,

Please be informed that we didn't receive any claim for SJM 9780K.

Kindly assist assign to LKK AUTO CONSULTANTS PTE LTD.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Wednesday, 30 May 2018 1:03 PM

**To:** Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear All,

kindly assign Officer in Charge to contact us for liability clearance.

Thank you

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Wednesday, 23 May, 2018 11:13 AM

**To:** 'TAY Ernest' <[ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)>

**Cc:** [enquiry@autocare.com.sg](mailto:enquiry@autocare.com.sg)

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Ernest,

Thanks for replied.

Our selection of surveyor is Kenneth Kong (LKK Auto Consultants Pte Ltd)

Thank you.

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

**From:** TAY Ernest [<mailto:ernest.tay@axa.com.sg>]

**Sent:** Wednesday, 23 May, 2018 10:49 AM

**To:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

**Importance:** High

**WITHOUT PREJUDICE**

Dear Angela,

As requested, please find the list of surveyors below:

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
10. Gerard Favacho (A-PAC Investigation Solutions Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Thank you.

*\*Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg). For other correspondences, please send it to [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg).*

With Regards,

**Ernest Tay** | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)

Phone: 1800-880-4888

Company Registration number: 199903512M

GST Registration number: 199903512M



**redefining / insurance**

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Wednesday, May 23, 2018 10:15 AM

**To:** TAY Ernest <[ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)>

**Subject:** FW: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018

Dear Ernest,

In order to arrange survey the vehicle sooner.  
Kindly provide us the list of surveyors.

Thank you.

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Monday, 21 May, 2018 4:46 PM

**To:** AXA Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** Enquiry@BFG <[enquiry@autocare.com.sg](mailto:enquiry@autocare.com.sg)>

**Subject:** SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018

To: AXA Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018**

We are repairer for MUHAMMAD BUKHARY BIN ABU BAKAR the owner of vehicle no SJM9780K.

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd  
176 Sin Ming Drive #02-05 Singapore 575721  
Tel: 6455 0600 Fax: 64556192 Email: [enquiry@autocare.com.sg](mailto:enquiry@autocare.com.sg)

Contact Person: Angela Tan/ Serene LIM - 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Thank you & Regards  
Serene LIM  
Operation Director  
Sin Ming AutoCare BFG Pte Ltd  
Tel: +65 64550600 | Direct : +65 64545011 | Fax: +65 64556192 | Hp: +65 96852332  
E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

## Hsiao Tong (LKKAuto)

---

**From:** Angela Tan (SMAC) <angela@autocare.com.sg>  
**Sent:** Saturday, 14 July 2018 1:00 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE  
**Attachments:** LOD (1).tif, FINAL INVOICE.tif, LOA.tif, SAS.pdf

Dear Hsiao Tong,

As attached of documents (LOA,LOD, Invoice & SAS)

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: angela@autocare.com.sg  
Tel : 6455 0600 | Fax : 6455 6192

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 19 June, 2018 2:33 PM  
**To:** Angela Tan (SMAC) <angela@autocare.com.sg>  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to AXA approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Monday, 18 June 2018 4:45 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Hsiao Tong,

We would like to check whether your insured has done the report,  
Kindly revert the liability clearance sooner.

Thank you

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Monday, 4 June, 2018 8:58 AM

**To:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Angela,

We have received assignment from AXA for this case.

FYI, Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

We will follow up with our principal and revert in due course.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Saturday, 2 June 2018 9:55 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Shu Pei,

Any update?

Did Ernest reply you?

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

---

**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Wednesday, 30 May, 2018 2:28 PM

**To:** TAY Ernest <[ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Ernest,

Please be informed that we didn't receive any claim for SJM 9780K.

Kindly assist assign to LKK AUTO CONSULTANTS PTE LTD.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Angela Tan (SMAC) [mailto:angela@autocare.com.sg]

**Sent:** Wednesday, 30 May 2018 1:03 PM

**To:** Admin-B <admin-b@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear All,

kindly assign Officer in Charge to contact us for liability clearance.

Thank you

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: angela@autocare.com.sg  
Tel : 6455 0600 | Fax : 6455 6192

**From:** Angela Tan (SMAC) [mailto:angela@autocare.com.sg]

**Sent:** Wednesday, 23 May, 2018 11:13 AM

**To:** 'TAY Ernest' <ernest.tay@axa.com.sg>

**Cc:** enquiry@autocare.com.sg

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Ernest,

Thanks for replied.

Our selection of surveyor is Kenneth Kong (LKK Auto Consultants Pte Ltd)

Thank you.

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: angela@autocare.com.sg  
Tel : 6455 0600 | Fax : 6455 6192

**From:** TAY Ernest [mailto:ernest.tay@axa.com.sg]

**Sent:** Wednesday, 23 May, 2018 10:49 AM

**To:** Angela Tan (SMAC) <angela@autocare.com.sg>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

**Importance:** High

**WITHOUT PREJUDICE**

Dear Angela,

As requested, please find the list of surveyors below:

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
10. Gerard Favacho (A-PAC Investigation Solutions Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.**

Thank you.

*\*Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg). For other correspondences, please send it to [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg).*

With Regards,

**Ernest Tay** | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)

Phone: 1800-880-4888

Company Registration number: 199903512M

GST Registration number: 199903512M



**redefining / insurance**

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Wednesday, May 23, 2018 10:15 AM

**To:** TAY Ernest <[ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)>

**Subject:** FW: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018

Dear Ernest,

In order to arrange survey the vehicle sooner.  
Kindly provide us the list of surveyors.

Thank you.

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

---

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]  
**Sent:** Monday, 21 May, 2018 4:46 PM  
**To:** AXA Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>  
**Cc:** Enquiry@BFG <[enquiry@autocare.com.sg](mailto:enquiry@autocare.com.sg)>  
**Subject:** SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018

To: AXA Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018**

We are repairer for MUHAMMAD BUKHARY BIN ABU BAKAR the owner of vehicle no SJM9780K.

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd  
176 Sin Ming Drive #02-05 Singapore 575721  
Tel: 6455 0600 Fax: 64556192 Email: [enquiry@autocare.com.sg](mailto:enquiry@autocare.com.sg)

Contact Person: Angela Tan/ Serene LIM - 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Thank you & Regards  
Serene LIM  
Operation Director  
Sin Ming AutoCare BFG Pte Ltd  
Tel: +65 64550600 | Direct : +65 64545011 | Fax: +65 64556192 | Hp: +65 96852332  
E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this

message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

<< **<SEEK MANDATE> - S8M00HXX [ACCIDENT INVOLVING SKK 4575T(OI) & SJM 9780K(TP) ON 19/05/2018]**

Type

🗉 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle and aware NCD issue. We seek your mandate up to \$2,433.50(all-in). IA with mandate had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 08 Aug 2018

Reply



## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 08.08.2018

### Survey Details:

Date of loss	19.05.2018
Date of appointment	30.05.2018
Date of survey	30.05.2018
Location of survey	SIN MING AUTOCARE BFG PTE LTD

### Vehicle Details:

Claim Type:	Third party
Vehicle number	SJM 9780K
Make and Model	MITSUBISHI COLTPLUS 1.5
Date of registration	22.01.2009
Excess	
Market Value	\$ 15,000.00
Parf/COE Rebate	\$ 9,752.00
Nett Loss	\$ 5,248.00

### Repair details:

Initial Estimate	\$ 5,441.80
------------------	-------------

### Proposed/Revised repair cost:

Parts	\$ 1,642.10
Check items (estimate)	NIL
Labour	\$ 960.00
Supplementary	NIL
<b>Total</b>	<b>\$ 2,602.10</b>
<b>Lump Sum(if applicable)</b>	<b>\$ 2,050.00</b>

Number of days for repair	<u>4</u>
---------------------------	----------



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607199R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564313

Date: 08.08.2018

**Remarks:**

--

**Mandate:**

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	2,193.50
Loss of use	\$	240.00 (4days x \$60.00)
Loss of rental		NIL
Loss of income		NIL
LTA/GIA search fees		NIL
Others		NIL
<b>Proposed Total</b>	<b>\$</b>	<b>2,433.50</b>

## << Service Request Details

### Claim

SBM00HXX

### Reference

CC4/ASM18009850/Kpb3 

### Loss Date

19 May 2018

### Request Date

21 August 2018

### Due Date

31 May 2019

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Third Party Vehicle Damage

### Services

Pending verification - Direct Settlement

## Actions

### Next Step

Finish the work

Complete Work

More >

## Vehicle Information

### Incident Vehicle Registration #

SJM9780K

### Make

TPVD MITSUBISHI

## Model

COLT PLUS-1.5 (A)

## Service Address

254 SIMEI STREET 1, . . 520254

## Primary Contact/Insured

STEPHEN CHAN YUNG-WEI (CHEN RONGWEI)  
254 SIMEI STREET 1, #09-551, 520254, Singapore

STEPHENCHANYW@MAC.COM

## Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

TYPE



SENT

5/9/18 1:59 PM

FROM

ANG Richard

SUBJECT

Re:RE: <SEEK MANDATE> - S8M00HXX [ACCIDENT INVOLVING  
SKK 4575T(OI) & SJM 9780K(TP) ON 19/05/2018]

BODY

Hi LKK, please proceed as per your mandate. Thank ...



TYPE



SENT

31/8/18 8:35 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT RE: <SEEK MANDATE> - S8M00HXX [ACCIDENT INVOLVING SKK 4575T(OI) & SJM 9780K(TP) ON 19/05/2018]

BODY [REMINDER] Liability: 100%. Insured rear-ended thi...



TYPE 

SENT 8/8/18 12:41 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT <SEEK MANDATE> - S8M00HXX [ACCIDENT INVOLVING SKK 4575T(OI) & SJM 9780K(TP) ON 19/05/2018]

BODY Liability: 100%. Insured rear-ended third party. L...



TYPE 

SENT 20/6/18 8:20 PM

FROM TAY Ernest

SUBJECT Re:<Request for Insured GIA Report> S8M00HXX; Insured Veh: SKK 4575T; Third Party Veh: SJM 9780K; DOA: 19/05/2018 \*LKK REF: CC4/ASM18009850/Kpb3

BODY Hi Hsiao Tong, OI report uploaded. Please proceed ...



TYPE 

SENT 16/6/18 10:43 AM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT <Request for Insured GIA Report> S8M00HXX; Insured Veh: SKK 4575T; Third Party Veh: SJM 9780K; DOA: 19/05/2018 \*LKK

REF: CC4/ASM18009850/Kpb3

BODY Dear Sirs/Mdm, We refer to the above mater. We w...



TYPE



SENT

5/6/18 11:55 AM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

RE: Non Reporting

BODY

Dear Ernest,Kindly advice whether insured has repo...



TYPE



SENT

4/6/18 3:22 PM

FROM

TAY Ernest

SUBJECT

Non Reporting

BODY



TYPE



SENT

31/5/18 3:59 PM

FROM

LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT

IA uploaded

BODY



TYPE



SENT

30/5/18 3:40 PM

FROM

TAY Ernest

SUBJECT

Non Reporting

BODY



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 6 September 2018 4:25 PM  
**To:** 'Angela Tan (SMAC)'  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Without Prejudice

Hi Angela,

We apologise for late reply.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,193.50
2. Loss of Use (4days x \$60.00)	\$ 240.00
<b>TOTAL</b>	<b><u>\$ 2,433.50</u></b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>

**Sent:** Thursday, 6 September 2018 3:37 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Hsiao Tong,

I would like to check the status of this case.

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

## Hsiao Tong (LKKAuto)

---

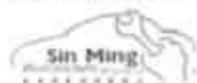
**From:** Angela Tan (SMAC) <angela@autocare.com.sg>  
**Sent:** Thursday, 6 September 2018 5:05 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Hsiao Tong,

We confirmed acceptance offer **\$2,433.50**

Thank you

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

---

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Thursday, 6 September, 2018 4:25 PM  
**To:** Angela Tan (SMAC) <angela@autocare.com.sg>  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Without Prejudice

Hi Angela,

We apologise for late reply.

We have our principal instruction to offer as follows: -

1. Cost of Repair (w/GST)	\$ 2,193.50
2. Loss of Use (4days x \$60.00)	\$ 240.00
<b>TOTAL</b>	<b><u>\$ 2,433.50</u></b>

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

**From:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>

**Sent:** Thursday, 6 September 2018 3:37 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Hsiao Tong,

I would like to check the status of this case.

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Saturday, 14 July, 2018 1:00 PM

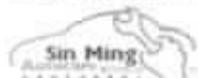
**To:** 'Hsiao Tong (LKKAuto)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Hsiao Tong,

As attached of documents (LOA,LOD, Invoice & SAS)

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Tuesday, 19 June, 2018 2:33 PM

**To:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject to AXA approval.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Monday, 18 June 2018 4:45 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Hsiao Tong,

We would like to check whether your insured has done the report,  
Kindly revert the liability clearance sooner.

Thank you

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Monday, 4 June, 2018 8:58 AM

**To:** Angela Tan (SMAC) <angela@autocare.com.sg>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Angela,

We have received assignment from AXA for this case.

FYI, Please be informed that our insured haven't reporting the said accident.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

We will follow up with our principal and revert in due course.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angela Tan (SMAC) [mailto:angela@autocare.com.sg]

**Sent:** Saturday, 2 June 2018 9:55 AM

**To:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Shu Pei,

Any update?

Did Ernest reply you?

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: angela@autocare.com.sg

Tel : 6455 0600 | Fax : 6455 6192

---

**From:** Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]

**Sent:** Wednesday, 30 May, 2018 2:28 PM

**To:** TAY Ernest <ernest.tay@axa.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Ernest,

Please be informed that we didn't receive any claim for SJM 9780K.

Kindly assist assign to LKK AUTO CONSULTANTS PTE LTD.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeii@lkkauto.com](mailto:shupeii@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Wednesday, 30 May 2018 1:03 PM

**To:** Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear All,

kindly assign Officer in Charge to contact us for liability clearance.

Thank you

With Regards,

Angela Tan

Customer Service Executive



Sin Ming Autocare BFG Pte Ltd

176 SIN MING DRIVE, #02-05 SINGAPORE 575721

Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)

Tel : 6455 0600 | Fax : 6455 6192

---

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Wednesday, 23 May, 2018 11:13 AM

**To:** 'TAY Ernest' <[ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)>

**Cc:** [enquiry@autocare.com.sg](mailto:enquiry@autocare.com.sg)

**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE

Dear Ernest,

Thanks for replied.

Our selection of surveyor is Kenneth Kong (LKK Auto Consultants Pte Ltd)

Thank you.

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

**From:** TAY Ernest [<mailto:ernest.tay@axa.com.sg>]  
**Sent:** Wednesday, 23 May, 2018 10:49 AM  
**To:** Angela Tan (SMAC) <[angela@autocare.com.sg](mailto:angela@autocare.com.sg)>  
**Subject:** RE: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018 | OUR REF: S8M00HXXMC/TE  
**Importance:** High

**WITHOUT PREJUDICE**

Dear Angela,

As requested, please find the list of surveyors below:

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
10. Gerard Favacho (A-PAC Investigation Solutions Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.**

Thank you.

*\*Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg). For other correspondences, please send it to [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg).*

With Regards,  
**Ernest Tay** | Specialist, Motor (Property) Claims  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)  
Phone: 1800-880-4888  
Company Registration number: 199903512M  
GST Registration number: 199903512M



**redefining / insurance**

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

---

**From:** Angela Tan (SMAC) [<mailto:angela@autocare.com.sg>]

**Sent:** Wednesday, May 23, 2018 10:15 AM

**To:** TAY Ernest <[ernest.tay@axa.com.sg](mailto:ernest.tay@axa.com.sg)>

**Subject:** FW: SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018

Dear Ernest,

In order to arrange survey the vehicle sooner,  
Kindly provide us the list of surveyors.

Thank you.

With Regards,  
Angela Tan  
Customer Service Executive



Sin Ming Autocare BFG Pte Ltd  
176 SIN MING DRIVE, #02-05 SINGAPORE 575721  
Email: [angela@autocare.com.sg](mailto:angela@autocare.com.sg)  
Tel : 6455 0600 | Fax : 6455 6192

---

**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Monday, 21 May, 2018 4:46 PM

**To:** AXA Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** Enquiry@BFG <[enquiry@autocare.com.sg](mailto:enquiry@autocare.com.sg)>

**Subject:** SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018

To: AXA Motor Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS KALLANG ON 19.05.2018**

We are repairer for MUHAMMAD BUKHARY BIN ABU BAKAR the owner of vehicle no SJM9780K.

Please be informed that the said vehicle can inspected at the following venue:

Sin Ming Autocare BFG Pte Ltd  
176 Sin Ming Drive #02-05 Singapore 575721  
Tel: 6455 0600 Fax: 64556192 Email: [enquiry@autocare.com.sg](mailto:enquiry@autocare.com.sg)

Contact Person: Angela Tan/ Serene LIM - 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Thank you & Regards

Serene LIM

Operation Director

Sin Ming AutoCare BFG Pte Ltd

Tel: +65 64550600 | Direct : +65 64545011 | Fax: +65 64556192 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.



## Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05  
Sin Ming Autocare Complex  
Singapore 575721  
Tel : (65) 6455 0600  
Fax : (65) 6455 6192  
Website: www.autocare.com.sg  
GST Reg. No: 20-0210033-N

Our Ref: BFG/SJM9780K/AXA/TP/AT

13 July 2018

AXA INSURANCE (SINGAPORE) PTE LTD  
8 SHENTON WAY  
#27-01  
AXA TOWER  
Singapore 068811

**Attn: Motor Claims Dept**

Dear Sirs/ Mdm

**ACC INVLG SJM9780K & SKK4575T ALONG ARAB ST / VICTORIA ST TWDS  
KALLANG ON 19/05/2018.**

We are the repairers of vehicle nos. SJM9780K and understand that you were the insurer of vehicle nos. SKK4575T involved in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

1) Repair Costs	SS2,193.50
2) Loss of Use for 4 Days at \$100 per day	SS 400.00
<b>TOTAL:</b>	<b>SS2,593.50</b>

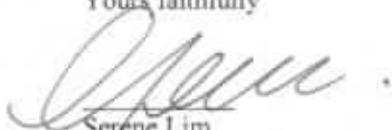
To substantiate our claim, we enclosed the following;

- a) Final Bill
- b) Letter of Authority
- c) SAS Report

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully

  
Serene Lim  
Claims Section  
Email: serene@autocare.com.sg

Encl.



Ario  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 JUNE 2018

**STEPHAN CHAN YUNG-WEI**  
BLK 254 SIMEI ST 1  
#09-551  
SINGAPORE 520254

Dear Sir/ Mdm

**OUR REF : CC4/ASM18009850/Kpb3**  
**YOUR REF : GA072380/1 (SKK 4575T)**  
**ACCIDENT INVOLVING SKK 4575T AND SJM 9780K ALONG/AT VICTORIA ST ON 19/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SIN MING AUTOCARE BFG PTE LTD acting on behalf of the owner of SJM 9780K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

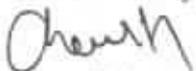
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc *AXA Insurance Pte Ltd*  
*(Motor Claims Dept)*

Your Ref: SBMCOHXXMC/TE

Date : 30/5/2018

AXA INSURANCE (SINGAPORE) PTE LTD  
8 SHENTON WAY  
# 27-01  
AXA TOWER  
SINGAPORE 068811

## LETTER OF AUTHORITY

I/We, MUHAMMAD BUKHARY BIN ABU BAKAR NRIC NO: S8832384  
hereby authorize(s) **Sin Ming Autocare BFG Pte Ltd** to provide further  
instructions on my behalf relating to the said claims and as such, all future  
correspondence should be addressed to **176 Sin Ming Drive #02-05, Sin  
Ming Autocare Complex, Singapore 575721.**

I hereby authorized the cheque payment to be issued in favour of **M/s Sin  
Ming Autocare BFG Pte Ltd.**

Claimant's Signature :   
Name : MUHAMMAD BUKHARY BIN ABU BAKAR  
Nric : S8832384  
Date : 30/5/2018

Witness By :   
Name : SIN MING AUTOCARE BFG PTE LTD  
Nric : 176 Sin Ming Drive #02-05  
Date : Sin Ming Autocare Complex  
Singapore 575721  
Tel : (65) 6455 0900  
Fax : (65) 6455 6192  
Website : www.sinming.com.sg



redefining / insurance



CLAIM REF : S8M00HXX  
INSURED : STEPHEN CHAN YUNG-WEI

DISCHARGE VOUCHER

We/I, MUHAMMAD BUKHARY BIN ABU BAKAR, NRIC NO. S8832380G hereby agree to accept the sum of dollars TWO THOUSAND FOUR HUNDRED THIRTY THREE AND CENTS FIFTY ONLY (S\$2,433.50) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SKK 4575T as a result of an accident along ARAB ST/ VICTORIA ST TOWARDS KALLANG on 19/05/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ Insurer of motor vehicle no. SJM 9780K.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKK 4575T in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKK 4575T.

Dated this 18 day of SEPT 2018

Claimant's Signature : [Signature]

NRIC no./ Company Stamp : S8832380G

Occupation/ Business : \_\_\_\_\_

Address : 666A PUNGOOL DRIVE #04-544 S821688

Telephone No. : 97548294

Witness's Name : \_\_\_\_\_

Witness's Signature

Witness's NRIC No.

 **SIN MING AUTOCARE BFG PTE LTD**  
175, Sin Ming Drive #02-05  
Sin Ming Autocare Complex  
Singapore 575721  
Tel : (65) 6455 0800  
Fax : (65) 6455 8192  
Website : www.autocare.com.sg



## Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05  
 Sin Ming Autocare Complex  
 Singapore 575721  
 Tel : (65) 6455 0600  
 Fax : (65) 6455 6192  
 Website: www.autocare.com.sg  
 GST Reg. No: 20-0210033-N

AXA INSURANCE (SINGAPORE) PTE LTD  
 8 SHENTON WAY #27-01 AXA TOWER  
 SINGAPORE 068811

Attention : Motor Claim Department  
 Contact : 18008804741 Fax No. : 6880 4740

### Tax Invoice : TP18/534

Date : 13/07/2018  
 Vehicle Num. : SJM9780K  
 Make/Model : MITSUBISHI COLT PLUS-2009  
 Chassis/Eng# : JMYLTZ23W8Z000870/4A910116223  
 Accident Date : 19/05/2018  
 Claim No. : TP CLAIM  
 Reference : BFG  
 Policy No. : 5097023049

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		LIST ITEMS : LUMP SUM REPAIR ( Parts & Labour inclusive )		2,050.00
		List TotalS\$ :		2,050.00

E. & O.E.

Total S\$ : 2,050.00  
 GST @ 7% S\$ : 143.50  
 Amount Due S\$ : 2,193.50  
 =====

for Sin Ming Autocare BFG Pte Ltd

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

<b>Vehicle No:</b>	<b>SKK 4575T</b> (Insd veh)	<b>Model:</b>	<b>MITSUBISHI COLTPLUS (A)</b>
	<b>SJM 9780K</b> (TP veh)		
<b>Date of Accident:</b>	<b>19/05/2018</b>		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$		5,822.73	
Final Repair Cost	: \$		2,193.50	
Loss of Use	: \$		240.00	4days at \$60.00 per day
Rental (if any)	: \$		0.00	days
LTA / GIA Search Fee	: \$		0.00	

Others:	: \$	0.00
---------	------	------

	: \$	
<b>Final Settlement Sum</b>	: \$	<b>2,433.50</b>

**Is Third Party Workshop GIA Registered?**  YES  NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability \_\_\_\_100\_\_\_\_(%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

<b>Payment Instruction: Payee's Breakdown</b>		
1)	SIN MING AUTOCARE BFG PTE LTD	: \$ 2,433.50

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
09/10/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

**Affiliated to Federation Internationale Des Experts En Automobile**

AXA INSURANCE PTE LTD

Ref : CC4/ASM18009850/Kpb3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:RICHARD

Date : 09-10-2018



Code : ASM

### 1. Policy Particulars :- THIRD PARTY CLAIM

<b>Insured Veh.</b>	SKK 4575T	<b>Veh. Inspected</b>	SJM 9780K
<b>Policy No.</b>	GA072380/1	<b>Coverage (\$)</b>	0.00
<b>Claim No.</b>	S8M00HXX	<b>Excess (\$)</b>	0.00
<b>Assign From</b>		<b>Assign Date</b>	30/05/2018

### 2. Vehicle Particulars & Condition

<b>Make &amp; Model</b>	MITSUBISHI COLTPLUS (A)	<b>c.c</b>	1499
<b>Engine No.</b>	HIDDEN	<b>Year of Reg.</b>	2009
<b>Chassis No.</b>	JMYLTZ23WBZ000870	<b>Colour</b>	METALLIC BLACK
<b>Odometer</b>	205513	<b>Steering</b>	IN ORDER
<b>Brakes</b>	IN ORDER	<b>Modification</b>	SPORTS RIM
<b>General</b>	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
<b>R/H Front Tyre</b>	195/55 R15	DAYTON	3 mm
<b>L/H Front Tyre</b>	195/55 R15	DAYTON	3 mm
<b>R/H Rear Tyre</b>	195/55 R15	FALKEN	2 mm
<b>L/H Rear Tyre</b>	195/55 R15	FALKEN	2 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

<b>Accident Date</b>	19/05/2018	<b>Inspection Date</b>	30/05/2018
<b>Survey held at</b>	SIN MING AUTOCARE BFG PTE LTD 176, SIN MING DRIVE #02-05 SIN MING AUTOCARE COMPLEX SINGAPORE 575721		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **4 Working Days**



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJM 9780K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER (CONSISTENT)	BUCKLED	602.00	602.00
1	TAILGATE (CONSISTENT)	BENT	825.00	825.00
2	REAR BUMPER BRACKET @\$25.00 (CONSISTENT)	TO REPAIR SEE LABOUR	50.00	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	374.00	-
3	TAIL GATE EMBLEM @\$54.00 (CONSISTENT)	NECESSARY	162.00	162.00
1	SET POWER TAILGATE LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	1,209.00	-
	LESS 10% DISCOUNT		-322.20	-158.90
			2,899.80	1,430.10
<b>SPECIAL NETT ITEMS</b>				
4	BUMPER CLIPS @\$3.00 (SN) (CONSISTENT)	NECESSARY	12.00	12.00
1	SET REVERSE SENSOR (SN) (CONSISTENT)	SCRATCHED	250.00	200.00
			262.00	212.00
<b>LABOUR</b>				
	TO PANEL BEATING ON REAR DAMAGED AREAS INCLUSIVE OF THE REPAIR OF REAR BUMPER BRACKET ,REAR END PANEL AND SET POWER TAILGATE LOCK.		800.00	400.00
	TO PUTTY & SPRAY PAINTING ON REAR DAMAGED AREAS.		1,000.00	400.00
	TO APPLY ANTI-RUST.		80.00	30.00
	TO CHECK WIRING.		80.00	20.00
	TO CHECK TAILGATE WATER SEEPAGE.)		60.00	60.00
	TO REMOVE & REFIX TAILGATE INTERIOR UPHOLSTERY.)		100.00	-
	TO REMOVE & INSTALL NEW SET REVERSE SENSOR.		80.00	50.00
	TO CHECK TAILGATE AUTO LOCK SYSTEM FOR PROPER FUNCTION.	NOT NECESSARY	80.00	-
			2,280.00	960.00
<b>GRAND TOTAL</b>			<b>5,441.80</b>	<b>2,602.10</b>

Report Ref No. CC4/ASM18009850/Kpb3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,050.00
---	--	--	----------

Report Ref No. CC4/ASM18009850/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

**DISCLAIMER OF LIABILITY TO THIRD PARTIES:-** This Report is made solely for the use and benefit of the Client named on the front page of this Report. No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.