

15/5/2010

INS. CASE OWNER:

VALC

CC 4/AXA1800 9846, T1 8/16/18

LKK:

IDAC:

Surveyor:

MTH

DOI:

ASSIGNMENT

11/6/18

Date / Time:

11/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 927K

Name of Insured:

FOMI LEM

Insured Tel No.:

HP:

8/16/18

Excess Sec II :SS

D.O.A.:

8/16/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

38 M00K81 / 50939

Policy No.:

Make / Model:

BMW

Place of Accident:

MBFC TOWER 3 UP

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SKM 98019

INSRS:
WSP:
Tel:
Liability:
RMKS:

Premium

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

11/6/18
TTH

SKM 98019 - X

SLN 927K - X

* Smartclaim.

29-11-18

OI INT PARKED TP.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

29-11-2017

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

26-6-19

Confirm with:

DORA

Email

Call

Final Liability:

S\$

100

(Agreed / Assessed)

BOLA S/N No. : 22

Repair Cost:

S\$

7,490

Loss of Rental (LOR):

S\$

100

(S x 12 days)

Loss of Use (LOU):

S\$

1,200

(S x 12 days)

Loss of Income (LOI):

S\$

100

(S x 12 days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

8,692.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

8,692.00

Name 1:

PREMIUM AUTOCARE CENTRE

Payee 2: (Strike if N.A.)

S\$

X

Name 2:

X

Payee 3: (Strike if N.A.)

S\$

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
16/11/19

u

	N/S	O/S



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009846/ub3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 31-05-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLN 927K	Veh. Inspected	SKM 9801Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	31/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/06/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.

Tel : 6474 3323 Fax : 6264 6786

Telefax

Estimated Labour Charges for Accident Vehicle SKM 9801 Y.

S/n	Nature of Jobs	Estimated Charges	Remarks
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 120.00 ✓ ✓	
2	To dismantle and renew front bumper, both front fenders and headlights. Repair bonnet. Re-organise front crash management components. Reinstall all parts removed.	\$ 1,650.00 ✓ 1000 ✓	
3	To respray front bumper, both front fenders and bonnet.	\$ 1,500.00 ✓ 1000 ✓	
4	To carry out diagnostic check.	S/N \$ 120.00 ✓ ✓	
TOTAL LABOUR CHARGES		: <u>\$ 3,390.00</u>	

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.
Tel : 6474 3323 Fax : 6264 6786

Telefax

Material List for Accident Vehicle Regn No. SKM 9801 Y.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER	\$ 1,849.00	de ✓
2	FRONT BUMPER FIXING PARTS	\$ 222.00	? X nn
3	FRONT BUMPER AIR GRILLE - LH/RH	2 \$ 258.00	de ✓
4	FRONT BUMPER TRIM - LOWER CENTRE	\$ 322.50	de ✓
5	RADIATOR GRILLE	\$ 673.50	nn ✓
6	FRONT BUMPER CLOSING ELEMENT - LOWER	\$ 204.00	? X nn
7	FRONT BUMPER FOAM	\$ 109.00	de ✓
8	FRONT REINFORCEMENT BEAM	\$ 1,239.00	? X nn
9	FRONT GRILLE SENSOR SUPPORT - LH/RH	2 \$ 116.20	? 58.10 / nn ✓
10	FRONT PARKING AID SENSOR	4 \$ 848.00	? 424 / nn ✓
11	FRONT BUMPER WIRING SET	\$ 576.50	? X nn
12	HEADLIGHT MOUNTING - LH/RH	2 \$ 218.00	109 - dis
13	FRONT BUMPER TOP COVER	\$ 109.00	de ✓
14	HEADLIGHT BRACKET - LH/RH	2 \$ 139.00	LH - nn, RH - 69.50 ✓
15	FRONT BUMPER GUIDE - LH/RH	2 \$ 74.00	nn ✓
16	HEADLIGHT - LH/RH	2 \$ 4,762.00	LH - nn, RH - 2,381 ✓
17	HEADLIGHT SEALING FRAME - LH OUTER	\$ 55.80	nn ✓
18	GAS DISCHARGE BULB CONTROL UNIT - LH	\$ 1,018.00	? } X nn
19	GAS DISCHARGE BULB - LH	2 \$ 787.00	? } X nn
20	POWER MODULE FOR GAS DISCHARGE LIGHT - LH	\$ 1,210.00	? } X nn
SUB-TOTAL SPARE PARTS CHARGES		\$ 14,790.50	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.
Tel : 6474 3323 Fax : 6264 6786

Telefax

Material List for Accident Vehicle Regn No. SKM 9801 Y.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	HEADLIGHT SEAL - LH	\$ 38.10	neu ✓
22	TOW EYE COVER	\$ 49.90	mis ✓
23	FRONT BUMPER SECURING STRIP - LH/RH	2 \$ 59.80	? ✓
24	FRONT FENDER BRACE - LH/RH	2 \$ 211.00	? } Xun
25	HEADLIGHT WASHER COVER - LH/RH	2 \$ 97.80	? } Xun
26	HEADLIGHT WASHER JET - LH/RH	2 \$ 481.00	? 240.50 des ✓
27	HEADLIGHT WASHER SECURING BRACKET - LH/RH	2 \$ 49.60	? Xun
28	RADIATOR GRILLE ' QUATTRO ' EMBLEM	\$ 107.50	neu ✓ Xun
29	FRONT FENDER - LH/RH	2 \$ 1,860.00	LH-bt ✓, RH-Rp 930 ✓
30	FRONT FENDER BRACKET - LH/RH FRT	2 \$ 100.00	LH-50 bt ✓ RH-Xun
31	FRONT FENDER ATTACHMENT PARTS	\$ 97.60	? Xun
32	FRONT FENDER RIVET SET	\$ 23.20	neu ✓
33	FRONT FENDER BRACKET - LH/RH REAR	2 \$ 100.00	? } Xun
34	FRONT FENDER CLOSING ELEMENT - LH/RH	2 \$ 847.00	? } Xun
35	FRONT LOCK CARRIER AIR GUIDE - LH/RH	2 \$ 50.80	? } Xun
36	FOG LAMP - LH/RH	2 \$ 448.00	? ✓
37	FRONT NO. PLATE	S/N \$ 25.00	bt ✓
38	SUNDRIES	rec \$ 150.00	? 19.40 ✓
TOTAL SPARE PARTS CHARGES		: \$ 19,586.80	— 7,868.50
TOTAL LABOUR CHARGES		: \$ 3,390.00	— 2,240. Xx
GRAND TOTAL		: \$ 22,976.80	—

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

\$ 10,108.50
L/S \$ 7K

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.

Tel : 6474 3323 Fax : 6264 6786

Email: Nora.khai@premiumautocare.com.sg / claims@premiumautocare.com.sg

Telefax

Estimate : Accident Repairs
Workshop : 24 Benoi Sector
Contact No : 6474 3323
Fax No : 6264 6786
Reference : PAC/TP/0026/2018/CCS
Date : 12-Jun-18

Vehicle in workshop . Kindly arrange for survey.

Your insured vehicle number: SLN 927 K

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mdm Heng Seow Hoon
Address : Blk 82 Strathmore Avenue
#14-142
Singapore 141082
Telephone : (HP) 8128 0628 - Ms Angela
Type of Claim : Third Party Claims
Policy No. : 5082201040-01
Vehicle No : **SKM 9801 Y**
Model Code : AUDI A5 3.2 FSI QU
Model / Year : Nov-18
Engine No : LTA 1100947
Chassis No : WAUZZZ8T19A019239
Mileage :
Date In : 11-Jun-18
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 8-Jun-18
Place of Accident : Marina Bay Financial Centre Tower 3 Basement 1

Tanjin 67495764
WP 6 days
11/6/18

LPR Auto Consultants hence notify
Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.
Tel : 6474 3323 Fax : 6264 6786

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6474 3323 for appointment.

Yours faithfully,
Premium Autocare Centre

Allan Wu
Body Shop Manager

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.

Tel : 6474 3323 Fax : 6264 6786

Email: Nora.khai@premiumautocare.com.sg / claims@premiumautocare.com.sg

Telefax

Estimate : Accident Repairs
Workshop : 24 Benoi Sector
Contact No : 6474 3323
Fax No : 6264 6786
Reference : PAC/TP/0026/2018/CCS
Date : 12-Jun-18

Vehicle in workshop . Kindly arrange for survey.

Your insured vehicle number: SLN 927 K

AXA Insurance Singapore Pte Ltd

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Hi Taufikh,
Total 8 working days + 1 Sun

Attn: Motor Claims Dept
Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mdm Heng Seow Hoon
Address : Blk 82 Strathmore Avenue
#14-142
Singapore 141082
Telephone : (HP) 8128 0628 - Ms Angela
Type of Claim : Third Party Claims
Policy No. : 5082201040-01
Vehicle No : **SKM 9801 Y**
Model Code : AUDI A5 3.2 FSI QU
Model / Year : Nov-18
Engine No : LTA 1100947
Chassis No : WAUZZZ8T19A019239
Mileage :
Date In : 11-Jun-18
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 8-Jun-18
Place of Accident : Marina Bay Financial Centre Tower 3 Basement 1

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.

Tel : 6474 3323 Fax : 6264 6786

Telefax

Estimated Labour Charges for Accident Vehicle SKM 9801 Y.

S/n	Nature of Jobs		Estimated Charges		Remarks
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 120.00	\$	120.00
2	To dismantle and renew front bumper, both front fenders and headlights. Repair bonnet. Re-organise front crash management components. Reinstall all parts removed.		\$ 1,650.00	\$	1,000.00
3	To respray front bumper, both front fenders and bonnet.		\$ 1,500.00	\$	1,000.00
4	To carry out diagnostic check.	S/N	\$ 120.00	\$	120.00
TOTAL LABOUR CHARGES		:	<u>\$ 3,390.00</u>	\$	<u>2,240.00</u>

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.

Tel : 6474 3323 Fax : 6264 6786

Telefax

Material List for Accident Vehicle Regn No. SKM 9801 Y.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,849.00	\$ 1,849.00
2	FRONT BUMPER FIXING PARTS	\$ 222.00	
3	FRONT BUMPER AIR GRILLE - LH/RH	2 \$ 258.00	\$ 258.00
4	FRONT BUMPER TRIM - LOWER CENTRE	\$ 322.50	\$ 322.50
5	RADIATOR GRILLE	\$ 673.50	\$ 673.50
6	FRONT BUMPER CLOSING ELEMENT - LOWER	\$ 204.00	
7	FRONT BUMPER FOAM	\$ 109.00	\$ 109.00
8	FRONT REINFORCEMENT BEAM	\$ 1,239.00	
9	FRONT GRILLE SENSOR SUPPORT - LH/RH	2 \$ 116.20	\$ 58.10
10	FRONT PARKING AID SENSOR	4 \$ 848.00	\$ 424.00
11	FRONT BUMPER WIRING SET	\$ 576.50	
12	HEADLIGHT MOUNTING - LH/RH	2 \$ 218.00	\$ 109.00
13	FRONT BUMPER TOP COVER	\$ 109.00	\$ 109.00
14	HEADLIGHT BRACKET - LH/RH	2 \$ 139.00	\$ 69.50
15	FRONT BUMPER GUIDE - LH/RH	2 \$ 74.00	\$ 74.00
16	HEADLIGHT - LH/RH	2 \$ 4,762.00	\$ 2,381.00
17	HEADLIGHT SEALING FRAME - LH OUTER	\$ 55.80	\$ 55.80
18	GAS DISCHARGE BULB CONTROL UNIT - LH	\$ 1,018.00	
19	GAS DISCHARGE BULB - LH	2 \$ 787.00	
20	POWER MODULE FOR GAS DISCHARGE LIGHT - LH	\$ 1,210.00	
SUB-TOTAL SPARE PARTS CHARGES		\$ 14,790.50	\$ 6,492.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.
Tel : 6474 3323 Fax : 6264 6786

Telefax

Material List for Accident Vehicle Regn No. SKM 9801 Y.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
21	HEADLIGHT SEAL - LH	\$ 38.10	\$ 38.10
22	TOW EYE COVER	\$ 49.90	\$ 49.90
23	FRONT BUMPER SECURING STRIP - LH/RH	2 \$ 59.80	
24	FRONT FENDER BRACE - LH/RH	2 \$ 211.00	
25	HEADLIGHT WASHER COVER - LH/RH	2 \$ 97.80	
26	HEADLIGHT WASHER JET - LH/RH	2 \$ 481.00	\$ 240.50
27	HEADLIGHT WASHER SECURING BRACKET - LH/RH	2 \$ 49.60	
28	RADIATOR GRILLE ' QUATTRO ' EMBLEM	\$ 107.50	
29	FRONT FENDER - LH/RH	2 \$ 1,860.00	\$ 930.00
30	FRONT FENDER BRACKET - LH/RH FRT	2 \$ 100.00	\$ 50.00
31	FRONT FENDER ATTACHMENT PARTS	\$ 97.60	
32	FRONT FENDER RIVET SET	\$ 23.20	\$ 23.20
33	FRONT FENDER BRACKET - LH/RH REAR	2 \$ 100.00	
34	FRONT FENDER CLOSING ELEMENT - LH/RH	2 \$ 847.00	
35	FRONT LOCK CARRIER AIR GUIDE - LH/RH	2 \$ 50.80	
36	FOG LAMP - LH/RH	2 \$ 448.00	
37	FRONT NO. PLATE	S/N \$ 25.00	\$ 25.00
38	SUNDRIES	\$ 150.00	\$ 19.40
TOTAL SPARE PARTS CHARGES		\$ 19,586.80	\$ 7,868.50
TOTAL LABOUR CHARGES		\$ 3,390.00	\$ 2,240.00
GRAND TOTAL		\$ 22,976.80	\$ 10,108.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Autocare Centre

24 Benoi Sector, Singapore 629857.

Tel : 6474 3323 Fax : 6264 6786

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6474 3323 for appointment.

Yours faithfully,
Premium Autocare Centre

Allan Wu
Body Shop Manager



Service Request Details

Claim

S8M00K81

Reference

None 

Loss Date

June 8, 2018

Request Date

June 11, 2018

Due Date

June 19, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

11.06.2018 @ 1130am
chang veh in.
Premium
Tawfik

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKM9801Y

Make

TPVD AUDI

Model

A5

Service Address

...

Primary Contact/Insured

KONG LENA (JIANG LENA)

BLK 116C RIVERVALE DRIVE, #15-44, 543116, Singapore

lenakong@dbs.com

Claim Handler

OH Vale

6568804897

vale.oh@axa.com.sg

Additional Instructions

NON-REPORT

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

6/11/18 11:06 AM

FROM

OH Vale

SUBJECT

Re:NON REPORTING - UNDER INVESTIGATION-VO

BODY

Hi No investigation will be conducted as Insured ...



TYPE



SENT

6/11/18 10:52 AM

FROM

OH Vale

SUBJECT

NON REPORTING - UNDER INVESTIGATION-VO

BODY

Hi If TP can't wait, please advise them to do the...





Re:RE: Re:MANDATE IA- SKM 9801Y - PREMIUM AUDI

Type

🔗 Question

Message

Hi Pls proceed, tks-VO

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/6/2019

Survey Details:

Date of loss	8-Jun-18
Date of appointment	11-Jun-18
Date of survey	11-Jun-18
Location of survey	PREMIUM AUTOCARE CENTRE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKM 9801Y
Make and Model	AUDI A5
Date of registration	17-Nov-08
Parf Rebate	
Market Value	\$ 35,000.00
Parf Rebate	\$ 27,270.00
Nett Loss	\$ 7,730.00

Repair details:

Initial Estimate	22,976.80
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 7,868.50
Check items (estimate)	
Labour	\$ 2,240.00
Total	\$ 10,108.50
Lump Sum(if applicable)	\$ 7,000.00

Number of days for repair	8 DAYS
---------------------------	--------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

INSURED HIT PARKED TP VEHICLE. INSURED LIABILITY DOWN.

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 7,490.00	GST INCLUDED
Loss of use	\$ 1,200.00	\$100 x 12 days
LTA search fees	\$ 2.00	
Proposed Total	\$ 8,692.00	

Premium Autocare Centre

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claims Dept
Yr Ref: SLN 927 K

Lim Kee Siang
6474 3323
6264 6786
claims@premiumautocare.com.sg
Body & Paint Dept
PAC/TP/0263/2018/KS

11 March 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir/Mdm,

1

total pages

RE: INSURANCE CLAIM FOR SKM 9801 Y, AUDI A5 3.2 FSI QU S-LINE

Premium Autocare Centre
24 Benoi Sector
Singapore 629857
Telephone (65) 6474 3323
Telefax (65) 6264 6786

With reference to the above-mentioned vehicle: **SKM 9801 Y**
Claimant: **Mdm. Heng Seow Hoon**
Please find the related document as per attached.

1. A copy of the Original invoice no. 15000252 – S\$ 7,490.00
2. A copy of the Discharge Voucher duly signed by client
3. A copy of the Letter of Authorisation duly signed by client
4. Loss of Use – S\$2,300.00 (S\$2,300.00 X 23 days) From Day 1
5. Third Party Search via Merimem – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6474 3323.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Manager

Encls

AXA – SKM 9801 Y

Premium Autocare Centre

Telefax

to AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claims Dept
Yr Ref: SLN 927 K

Norah Khai from
6474 3323 Telephone +65-
6264 6786 Telefax +65-
claims@premiumautocare.com.sg Email
Body & Paint Dept Our department
PAC/TP/0008/2018/CCS Your Claim Ref
28 JUNE 2018 Our Ref
Date

1 total pages

RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Premium Autocare Centre
24 Benoi Sector
Singapore 629857
Telephone (65) 6474 3323
Telefax (65) 6264 6786

Make & Model : Audi A5 3.2 FSI QU
Vehicle Chassis No. : WAUZZZ8T19A019239
Vehicle Regn No. : SKM 9801 Y
Vehicle Mileage : 129239 KM
Vehicle Owner : Heng Seow Hoon
Certificate No : 5082201040-01
Liability : Direct Settlement by Thin Thin of LKK via
email dated 19/06/2018 with LOR / LOU.
Accident Date : 08/6/2018
Place : At Marina Bay Financial Centre Tower 3
Basement 1
Repair Cost : \$ 7,490.00
WIP No. : 10225
Repairer 's Name : Premium Autocare Centre

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature:

Time :

Date :

Heng Seow Hoon
8 am
29/6/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009846/T1hb3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: VALE OH		Date : 22-07-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLN 927K	Veh. Inspected	SKM 9801Y	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M00K81	Excess (\$)	0.00	
Assign From	VALE OH	Assign Date	11/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	AUDI A5	c.c	3197	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	WAUZZZ8T19A019239	Colour	BLACK	
Odometer	129239	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	255/35R19	TOYO	6 mm	
L/H Front Tyre	255/35R19	TOYO	6 mm	
R/H Rear Tyre	255/35R19	TOYO	6 mm	
L/H Rear Tyre	255/35R19	TOYO	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/06/2018	Inspection Date	11/06/2018	
Survey held at	PREMIUM AUTOCARE CENTRE 24 BENOI SECTOR SINGAPORE 629857			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKM 9801Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (SN) (CONSISTENT)	DEFORMED	1,849.00	1,849.00
1	FRONT BUMPER FIXING PARTS (SN) (CONSISTENT)	NOT NECESSARY	222.00	-
2	FRONT BUMPER AIR GRILLE - LH/RH (SN) (CONSISTENT)	DEFORMED	258.00	258.00
1	FRONT BUMPER TRIM - LOWER CENTRE (SN) (CONSISTENT)	DEFORMED	322.50	322.50
1	RADIATOR GRILLE (SN) (CONSISTENT)	CRACKED	673.50	673.50
1	FRONT BUMPER CLOSING ELEMENT - LOWER (SN) (CONSISTENT)	NOT NECESSARY	204.00	-
1	FRONT BUMPER FOAM (SN) (CONSISTENT)	DEFORMED	109.00	109.00
1	FRONT REINFORCEMENT BEAM (SN) (CONSISTENT)	NOT NECESSARY	1,239.00	-
2	FRONT GRILLE SENSOR SUPPORT - LH/RH (SN) (CONSISTENT)	N/S NECESSARY	116.20	58.10
4	FRONT PARKING AIR SENSOR (SN) (CONSISTENT)	NOT WORKING	848.00	424.00
1	SET FRONT BUMPER WIRING (SN) (CONSISTENT)	NOT NECESSARY	576.50	-
2	HEADLIGHT MOUNTING - LH/RH (SN) (CONSISTENT)	N/S DISTORTED	218.00	109.00
1	FRONT BUMPER TOP COVER (SN) (CONSISTENT)	DEFORMED	109.00	109.00
2	HEADLIGHT BRACKET - LH/RH (SN) (CONSISTENT)	N/S DEFORMED / O/S	139.00	69.50
2	FRONT BUMPER GUIDE - LH/RH (SN) (CONSISTENT)	NECESSARY	74.00	74.00
2	HEADLIGHT - LH/RH (SN) (CONSISTENT)	N/S CRACKED / O/S NOT NECESSARY	4,762.00	2,381.00
1	HEADLIGHT SEALING FRAME - LH OUTER (SN) (CONSISTENT)	NECESSARY	55.80	55.80
1	GAS DISCHARGE BULB CONTROL UNIT - LH (SN) (CONSISTENT)	NOT NECESSARY	1,018.00	-
2	GAS DISCHARGE BULB - LH (SN) (CONSISTENT)	NOT NECESSARY	787.00	-
1	POWER MODULE FOR GAS DISCHARGE LIGHT - LH (SN) (CONSISTENT)	NOT NECESSARY	1,210.00	-
1	HEADLIGHT SEAL - LH (SN) (CONSISTENT)	NECESSARY	38.10	38.10
1	TOW EYE COVER (SN) (CONSISTENT)	MISSING	49.90	49.90
2	FRONT BUMPER SECURING STRIP - LH/RH (SN) (CONSISTENT)	NOT NECESSARY	59.80	-
2	FRONT FENDER BRACE - LH/RH (SN) (CONSISTENT)	NOT NECESSARY	211.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	HEADLIGHT WASHER COVER - LH/RH (SN) (CONSISTENT)	NOT NECESSARY	97.80	-
2	HEADLIGHT WASHER JET - LH/RH (SN) (CONSISTENT)	N/S DISTORTED	481.00	240.50
2	HEADLIGHT WASHER SECURING BRACKET - LH/RH (SN) (CONSISTENT)	NOT NECESSARY	49.60	-
1	RADIATOR GRILLE 'QUATTRO' EMBLEM (SN) (CONSISTENT)	NOT NECESSARY	107.50	-
2	FRONT FENDER - LH/RH (SN) (CONSISTENT)	N/S BENT / O/S TO REPAIR SEE LABOUR	1,860.00	930.00
2	FRONT FENDER BRACKET - LH/RH FRT (SN) (CONSISTENT)	N/S BENT / O/S NOT NECESSARY	100.00	50.00
1	FRONT FENDER ATTACHMENT PARTS (SN) (CONSISTENT)	NOT NECESSARY	97.60	-
1	SET FRONT FENDER RIVET (SN) (CONSISTENT)	NECESSARY	23.20	23.20
2	FRONT FENDER BRACKET - LH/RH REAR (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
2	FRONT FENDER CLOSING ELEMENT - LH/RH (SN) (CONSISTENT)	NOT NECESSARY	847.00	-
2	FRONT LOCK CARRIER AIR GUIDE - LH/RH (SN) (CONSISTENT)	NOT NECESSARY	50.80	-
2	FOG LAMP - LH/RH (SN) (CONSISTENT)	NOT NECESSARY	448.00	-
1	FRONT NO. PLATE (SN) (CONSISTENT)	BENT	25.00	25.00
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	150.00	19.40
			19,586.80	7,868.50
	LABOUR			
	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.		120.00	120.00
	TO DISMANTLE AND RENEW FRONT BUMPER, BOTH FRONT FENDERS AND HEADLIGHTS. REPAIR BONNET. RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. INCLUSIVE OF THE REPAIR OF O/S FRONT FENDER - LH/RH.		1,650.00	1,000.00
	TO RESPRAY FRONT BUMPER, BOTH FRONT FENDERS AND BONNET.		1,500.00	1,000.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CARRY OUT DIAGNOSTIC CHECK.		120.00	120.00
			3,390.00	2,240.00
GRAND TOTAL			22,976.80	10,108.50
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				7,000.00

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MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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