

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 28 June, 2018 9:13 AM
To: Jack Lau
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: YOUR REF: SKT 6621H_ACCIDENT INVOLVING SKT 6621H AND SHD 3062K ALONG HANDY ROAD ON 28.05.2018
Attachments: PHOTOS.pdf

Dear Mr Lau,

We refer to your below email and we confirmed in receipt of your photos (attached).

Please be informed that we are still pending for the video footage from the claimant.

We will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Jack Lau [mailto:zipper38@gmail.com]

Sent: Wednesday, 27 June, 2018 4:23 PM

To: Vic (LKKAUTO)

Subject: Re: YOUR REF: SKT 6621H_ACCIDENT INVOLVING SKT 6621H AND SHD 3062K ALONG HANDY ROAD ON 28.05.2018

Hi Vic,

I tried to contact you but was unsuccessful.

Please contact me by mobile when you are available.

Regards

Lau C H

On Tue, 26 Jun 2018, 14:35 Vic (LKKAUTO), <vicalpeh@lkkauto.com> wrote:



26 JUNE 2018

LAU CHIN HOH

By Post and By Email

BLOCK 102 PUNGGOL WALK

#17-07

SINGAPORE 828791

Dear Sir/Madam,

OUR REF : CC4/ASM18009843/K1ha3

YOUR REF : SKT 6621H

ACCIDENT INVOLVING SKT 6621H AND SHD 3062K ALONG HANDY ROAD ON 28.05.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD, acting on behalf of the owner of SHD 3062K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle was involved in an accident with the Third-Party vehicle SHD 3062K. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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