



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Wu Fu Min
NRIC S7864156D insured of vehicle SKS4387 against
your insured vehicle number SKU 79924 (AIG)
On the accident dated on 29/5/18 (ddmmyyy) along Bukit Timah
Shopping centre carpark.

Dated this 30 (day) of 5 (month) 20 18.



Volkswagen Group Singapore
1 Kampong Ampat
Singapore 368314
DID: 69223502
HP: 93867833
shushi.tang@vw.com.sg

PDI TUAS

PDI TUAS

WU FU MIN
571 PASIR RIS STREET 53
#03-46
Singapore, 510571
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV029265
Quote No. SER/QUO/1800879
QuoteDate 30/05/18
Salesperson Visan Chan
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

| Make | Model Description | Mileage | Service Advisor |
|--------------------|----------------------------|----------------------|-----------------|
| Volkswagen Passeng | GOLF A7 1.4 TSI (DSG)RECAT | 50,901 | |
| License No. | VIN | Initial Registration | Sales Advisor |
| SKS4381T | WVWZZZAUZFW063077 | 15/04/15 | Visan Chan |
| Engine Code | Labor Type | Engine No. | Model Code |
| | 1T | CXS 220201 | 5G13GZ |

| No. | Description | Qty. | UoM | Unit Price | Amount |
|-------------------|----------------------------|------|---------|------------|-----------------|
| P B&P MACP LABOUR | LABOUR | 3 | UNIT | | 2,520.00 |
| P B&P MACP PAINT | SPRAY PAINT | 4 | UNIT | | 3,200.00 |
| P B&P DIAG | PROGRAMMING & CALIBRATION | 1 | Time Un | | 480.00 |
| P B&P MECH | COMPULSORY TO DO AFTER AC | | | | |
| | CHECK WIRE HARNESS, ECU, S | 1 | Time Un | | 280.00 |
| | Nett | | | | |
| | Sum Labor | | | | 6,480.00 |
| P 5G0807049A | BUMPER SIDE BRACKET LH | 1 | Pieces | | 19.55 |
| P 5G0807050A | BUMPER SIDE BRACKET RH | 1 | Pieces | | 19.55 |
| P 5G0807217BNGRU | FRT BUMPER | 1 | Pieces | | 1,152.83 |
| P 5G0821106A | FENDER RH | 1 | Pieces | | 407.00 |
| | Use Predecessor 5G0821106 | | | | |
| P 5G0821136B | RHS FENDER BRACKET | 1 | Pieces | | 27.59 |
| | Use Predecessor 5G0821136A | | | | |
| P 5G0853212E 9B9 | FOG LAMP GRILLE UPPER RH | 1 | Pieces | | 25.73 |
| P 5G0853666 9B9 | FOG LAMP GRILLE LOWER RH | 1 | Pieces | | 93.83 |
| P 5G2941006E | HEADLAMP RH | 1 | Pieces | | 1,073.04 |
| | Use Predecessor 5G2941006 | | | | |
| P N 90817302 | NUT | 4 | Pieces | | 7.14 |
| | Sum carried forward | | | | 9,306.23 |

Payments to: - BBN: - Acc.-No.:

PDI TUAS

PDI TUAS

WU FU MIN
571 PASIR RIS STREET 53
#03-46
Singapore, 510571
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

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| Engine Code | Labor Type | Engine No. | Model Code |
| | 1T | CXS 220201 | 5G13GZ |
| Continued | | | 9,306.23 |
| Sum Item | | | 2,826.23 |
| Sum Labor | | | 6,480.00 |
| Sum Item | | | 2,826.23 |
| Total SGD | | | 9,306.23 |
| 7% GST | | | 9,306.23 651.47 |
| Total SGD Incl. GST | | | 9,957.70 |

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No.:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|-------------------------------------|
| Date Of Report | 30/05/2018 16:32 |
| Date Of Accident | 29/05/2018 11:15 |
| Exact Location Of Accident | BUKIT TIMAH SHOPPING CENTRE CARPARK |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SKS4381T |
| Insured/Policyholder | |
| Name Of Registered Owner | WU FU MIN |
| NRIC No | S7864158D |
| Email Address | NOEMAIL |
| Mobile Phone No | (LOCAL) +65-90259290 |
| Alternative Phone No | OFFICE-90259290 |

Vehicle Particulars

| | |
|--|----------------------------|
| Manufacturer | VOLKSWAGEN |
| Model | GOLF A7 1.4 TSI (DSG)RECAT |
| Exact Purpose for which vehicle was being used at time of accident | PRIVATE |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|-----------------------|
| Name of Insurance Company | AXA INSURANCE PTE LTD |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | NO |
| Policy Number | P1608490 |
| Cover Note Number | |

Driver

| | |
|----------------------|------------------------|
| Name of Driver | YEO HOCK KEONG VINCENT |
| NRIC No | S7434795I |
| Date Of Birth | 13/05/1974 |
| Occupation | INDOOR |
| Date Of Driving Pass | 20/04/1994 |
| Driving Experience | 24 YEARS AND 1 MONTH |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-92777720 |
| Fax Number | |
| Contact Number | |
| Email Address | YEOVINCE33@GMAIL.COM |

| | |
|---|-----------------------------------|
| Address | BLK 571 PASIR RIS ST 53 #03-46 |
| Postcode | 510571 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | SPOUSE |
| Vehicle Registration Number of Driver's Own Vehicle | - - - |
| Insurance Company of Driver's Own Vehicle | - - - |

General Information of the Accident

| | |
|--------------------|---|
| Type Of Accident | HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles involved in the accident | |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 0 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

refer to sketch plan

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|-------------|
| Vehicle Registration Number | SKV7992U |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | |
| NRIC/Passport Number | |
| Contact Number | |
| Address | |
| Postcode | |
| Insurance Company Name | |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |

SKETCH PLAN

IMPORTANT NOTICE


1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.


8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

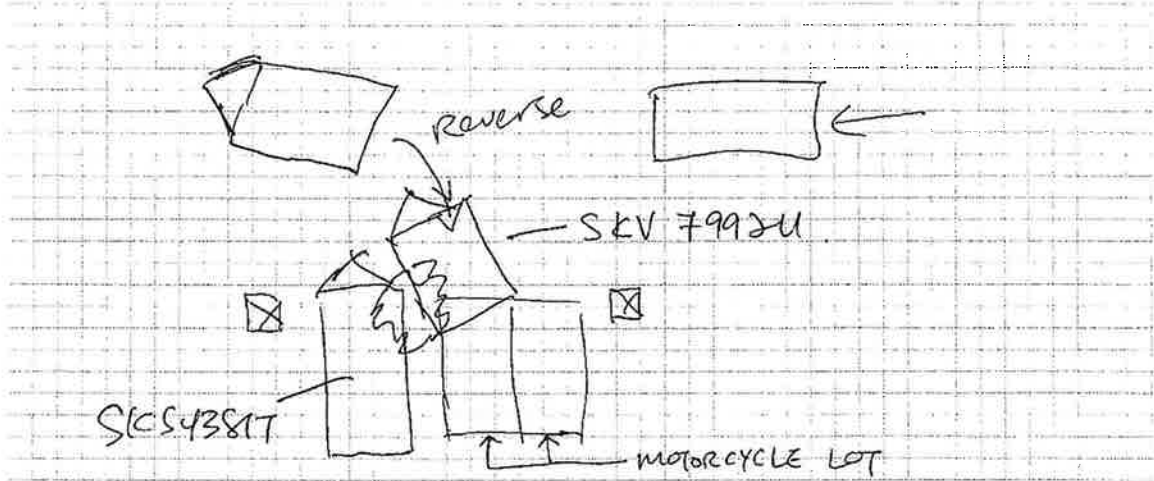
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my Instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time: 30 MAY 2018
4:36 PM


81030002
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN





DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 29 May 2018, at Bukit Timah Shopping centre, at around 11:42 am, when i walk back to pick up my car, i realised that my car was hit and the other care is nowhere to be found. There was no notes or anything left to contact the driver that caused the accident.

I went back & retrieved the video recording, found out the car plate number SKV7992U. The driver hit & run as shown in the video.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

| | | |
|---|--|--|
| <p>Policyholder's Signature</p> <p>Date & Time:</p> | <p></p> <p>Driver's Signature (If driver is not the policyholder)</p> <p>Date & Time: 30 MAY 2018 4:36 PM</p> | <p></p> <p>Reporting Centre Personnel's Signature</p> <p>Name:</p> <p>NRIC/FIN NO: 81030002</p> |
|---|--|--|



**SINGAPORE
POLICE FORCE**



T/20180530/2120

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

1 of 3

Report No. T/20180530/2120

REPORT OF A TRAFFIC ACCIDENT

| | | | | | |
|--|------------|------------------------------|--|--------------------|----------------------------|
| Date/Time Report Made: 30/05/2018 17:23 | | Vide Report No.: | | Station Diary No.: | |
| Informant's Particulars | | | | | |
| Name of Informant: YEO HOCK KEONG VINCENT | | | Address: APT BLK 571 PASIR RIS ST 53 #03-46 HDB-PASIR RIS SINGAPORE 510571 | | |
| ID Type / ID No.: NRIC NO / S7434795I | | | Contact No.: Home/Office: Mobile: 92777720 | | |
| Nationality: SINGAPORE CITIZEN | | | Email: | | |
| Sex: Male | Age: 44 | Date of Birth: 13/05/1974 | Type of Informant: Driver | | |
| Race: Chinese | | | Language: | | Institution / School Name: |
| Occupation: PROJECT MANAGER | | | Driving Licence Information: Class: Date of Expiry: | | |

| | | | | |
|---|---------------------------|--------------------|--|-------------------------------------|
| General Information of the Accident | | | | |
| Type of Accident: | Non-Injury Hit and Run | Drink Drive: No | Date/Time of Accident: 29/05/2018 11:40 | Type of Location: |
| Location: Along Road 1 UPPER BUKIT TIMAH ROAD CARPARK OF BUKIT TIMAH SHOPPING CENTER | | | | |
| Weather: | | Road Surface: | | Road Speed Limit: |
| Traffic Flow: | | Traffic Control: | | Traffic Volume: |
| Type of Collision: | | | | Anyone conveyed by ambulance: No |

| Details of Vehicle Involved | | | | | | |
|------------------------------------|------|------------------|--|-------|---------------------|-----------------|
| Vehicle No. | Type | Make | Model | Color | Condition | No of Passenger |
| SKS4381T | Car | VOLKSWAGO N | GOLF A7 1.4 TSI AT 5G13GZ W/O HID | | Slightly Damaged | 0 |
| SKV7992U | Car | MERCEDES BENZ | C180 EXCLUSIVE (R17 LED) | | | 0 |



**SINGAPORE
POLICE FORCE**



T/20180530/2120

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No. T/20180530/2120

CONTINUATION OF REPORT

| | | | |
|-----------------------------------|------------------------|--|-----------------------------------|
| Details of Person Involved | | | |
| Any Pedestrian Involved: No | | | |
| No. of Pedestrians Injured: NIL | | Use of Pedestrian Crossing: NA | |
| Driver | | | |
| Name | YEO HOCK KEONG VINCENT | ID No. | S7434795I |
| Related Vehicle | NIL | Contact No. | 92777720 |
| Hospital/Clinic | NIL | Class of Driving Licence & Expiry Date | Class: NIL Date of Expiry: NIL |
| Date Treatment | NIL | Date Discharge | NIL |
| No. of Days granted Medical Leave | NIL | Degree of Injury | NIL |

Brief Details.

On 19/5/18 at Bukit Timah Shopping Centre at around 1142am, when I walk back to pick up my car, I realized that my car was hit and the other car is nowhere to be found. There was no notes or anything left to contact the driver that caused the accident. I went back and retrieved the video recording and found the car plate number SKV7992U. The driver hit and run as shown in the video.



**SINGAPORE
POLICE FORCE**



T/20180530/2120

Police Station Of Origin:
Traffic Police Division HQ
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

3 of 3


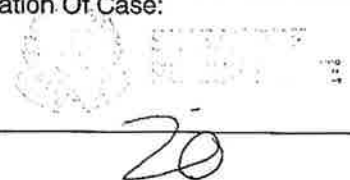

Report No. T/20180530/2120

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

| | |
|---|---|
| Signature Of Officer Recording The Report: TP / WONG ZI WEI | Signature Of Informant:  |
| Signature Of Interpreter: Not applicable | Date/Time: 30/05/2018 17:23 |
| Officer In Charge Of Case: TP / HRT / Sr Staff Sgt TAN JEOK LENG Contact No.: 65476144 | Classification Of Case:  |
| Authentication Stamp NP168 |  |

Accident Photo



AXA INSURANCE PTE LTD

8 Shenton Way, #24-01
 AXA Tower, Singapore 068811
 Customer Service Centre #B1-01
 Tel: 6338 7288 Fax: 6338 2522
 Website: www.axa.com.sg
 GST Registration Number: 199903512M

**Original**Agent Code: **13820**Policy No. (if any): **P1608490****Renewal**

SmartDrive Quote Ref:

MOTOR COVER NOTENo. **CN886955**

- The Motor Vehicle (Third Party Risks and Compensation) Act (Cap 189) - Republic of Singapore; or
- The Road Transport Act 1987 of Malaysia; or
- The Agreement between the Minister of Finance (Singapore) and the Motor Insurers' Bureau of Singapore dated 22 February 1975; or
- The Agreement between the Minister for Transport (Malaysia) and the Motor Insurers' Bureau of West Malaysia dated 30 March 1992;
- And any subsequent revisions to the above Acts and Agreements

The Insured mentioned in the Schedule, having proposed for insurance in respect of the Motor Vehicle described in the Schedule, is hereby HELD COVERED under the terms of the Company's usual form of Motor Policy applicable thereto for the period mentioned in the Schedule unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

| | |
|---------------------------------|---|
| THE COMPANY | AXA INSURANCE PTE LTD |
| INSURED | WU FUMIN |
| MAKE AND DESCRIPTION OF VEHICLE | VOLKSWAGEN GOLF 1.4 TSI |
| VEHICLE REGISTRATION NO. | SKS4381T |
| YEAR OF MANUFACTURE | 2014 |
| ENGINE NO. | CXS220201 |
| CHASSIS NO. | WVWZZZAUZFW063077 |
| ENGINE CAPACITY/TONNAGE | 1395 |
| COVER TYPE | COMPREHENSIVE |
| HIRE PURCHASE | DBS BANK LTD |
| VALUE (\$) | AS PER MARKET VALUE |
| PERIOD OF INSURANCE | FROM: 15/04/2018 TO: 14/04/2019 |
| EXCESS (\$) | WAIVED |
| AXA PREMIUM WORKSHOP? | YES |

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA).

AXA INSURANCE PTE LTD

Issued by ARF (ASIA PACIFIC) PTE LTD on 11/04/2018 2:30pm

Authorised Signature

Note : This Cover Note is only valid for 60 days from the date of issue unless replaced by the Certificate of Insurance issued by the Company.

- Premium for time on risk will be charged subject to minimum of S\$53.50 (inclusive of GST), if the policy is cancelled after the inception date.
- An administrative fee of S\$26.75 (inclusive of GST) will be charged:
 - Cover note issued and cancelled before inception.
 - Retaining the old registration number for a new vehicle insuring with AXA.

PREMIUM WARRANTY

For Individual Customers:

Please note that the premium in full should be paid before inception date shown above in order for the insurance cover to be valid.

For Non-Individual Customers:

Please note that where the period of cover is for more than 60 days, the premium in full should be paid within 60 days on inception / renewal / endorsement. For all other cases, the premium in full should be paid before inception.

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S74347951



Name

YEO HOCK KEONG VINCENT

楊復強

Race

CHINESE

Date of birth

13-05-1974

Sex

M

S74347951

Country of birth

SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number S74347951

YEO HOCK KEONG VINCENT

Art. Date: 13 May 1974

Valid Date: 11 Jul 2008



001625917D

4256575



NRIC No. S74347951



Date of issue

10-07-2008

APT BLK 571 PASIR RIS STREET 53 #03-46

SINGAPORE 510571

NRIC No. S74347951

Date: 03/09/2010

No: 6616615

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

PASS DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver, and other motor vehicles < 2500kg 20 Apr 1994



License No. S74347951

NP 428A