

## Vic (LKKAUTO)

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**From:** BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>  
**Sent:** Friday, 25 January, 2019 2:02 PM  
**To:** Vic (LKKAUTO)  
**Cc:** BHAS - Bernard Kee; BHAS - Moo Wen Zheng; BHAS - Jacelyn Loh  
**Subject:** SIGNED DISCHARGE VOUCHER (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\* LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO  
**Attachments:** DV.pdf

Dear Vic ,

Attached file is for your requested.

We had post out original copy DV by today.

Appreciate you can assist to proceed payment for us in soonest time.

Thank you and have a nice day.

Best Regards,

*Yun Shi*



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404

Email: [yunshi.chan@bhauto.com.sg](mailto:yunshi.chan@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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**From:** BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>  
**Sent:** Tuesday, January 22, 2019 5:28 PM  
**To:** BHAS - Chan Yun Shi <yunshi.chan@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>  
**Subject:** FW: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Please print out DV to accept the proposed  
Thank you

Best Regards,

*Bernard Kee*



(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383  
[Bernard.kee@bhauto.com.sg](mailto:Bernard.kee@bhauto.com.sg) <http://www.bhauto.com.sg>

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Tuesday, 22 January 2019 5:06 PM  
**To:** BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>  
**Cc:** BHAS - Zhou Ya Ping <[yaping.zhou@bhauto.com.sg](mailto:yaping.zhou@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHG - Johnny Lim <[johnny@bhglobal.com.sg](mailto:johnny@bhglobal.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Ngai Kar Kit <[karkit.ngai@bhauto.com.sg](mailto:karkit.ngai@bhauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Without Prejudice

Dear Bernard,

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of any liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$9,000.00** (all in) to settle your client's claim.

If agreeable, kindly let the owner sign the attached DV and forward back to us a copy for payment processing.

The above amount is to be made payable to **BH AUTO SERVICES PTE LTD**.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 9 January, 2019 10:21 AM  
**To:** BHAS - Bernard Kee  
**Cc:** BHAS - Zhou Ya Ping; BHAS - Moo Wen Zheng; BHG - Johnny Lim; BHAS - Jacelyn Loh; BHAS - Ngai Kar Kit; Admin A; Vic (LKKAuto)

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Without Prejudice

Dear Bernard,

We refer to the subject matter.

Please be informed that we are still pending for mandate approval from our principal.

We will continue to follow up on the matter and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** BHAS - Bernard Kee [<mailto:bernard.kee@bhauto.com.sg>]

**Sent:** Friday, 26 October, 2018 3:59 PM

**To:** Vic (LKKAuto); Admin A

**Cc:** BHAS - Zhou Ya Ping; BHAS - Moo Wen Zheng; BHG - Johnny Lim; BHAS - Jacelyn Loh; BHAS - Ngai Kar Kit

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Vic

Kindly look into these few cases as below mentioned;

SKR 6369Y first LOD was send on 29/03/2018

SDW 1521M first LOD was send on 12/09/2018

SFC 1122M first LOD was send on 29/09/2018

SLV 5197A first LOD was send on 29/09/2018

Please confirm the Due Course asap and forward the DV to me as we can wrap up the case ASAP

Thank you

Best Regards,

*Bernard Kee*



(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

[Bernard.kee@bhauto.com.sg](mailto:Bernard.kee@bhauto.com.sg) <http://www.bhauto.com.sg>

---

**From:** BHAS - Bernard Kee

**Sent:** Friday, 19 October 2018 12:11 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** BHAS - Zhou Ya Ping <[yaping.zhou@bhauto.com.sg](mailto:yaping.zhou@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHG - Johnny Lim <[johnny@bhglobal.com.sg](mailto:johnny@bhglobal.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Ngai Kar Kit <[karkit.ngai@bhauto.com.sg](mailto:karkit.ngai@bhauto.com.sg)>

**Subject:** FW: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Vic

## REMINDER!!!

Please confirm due course for this case asap.

As your requested, please find the attached file (LOD) for your perusal.

Thank you

Best Regards,

*Bernard Kee*



(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

[Bernard.kee@bhauto.com.sg](mailto:Bernard.kee@bhauto.com.sg) <http://www.bhauto.com.sg>

---

**From:** BHAS - Bernard Kee

**Sent:** Tuesday, 18 September 2018 11:49 AM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHG - Johnny Lim <[johnny@bhglobal.com.sg](mailto:johnny@bhglobal.com.sg)>; BHAS - Ngai Kar Kit <[karkit.ngai@bhauto.com.sg](mailto:karkit.ngai@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Zhou Ya Ping <[yaping.zhou@bhauto.com.sg](mailto:yaping.zhou@bhauto.com.sg)>

**Subject:** FW: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Vic

As your requested, please find the attached file (LOD) for your perusal.

Kindly assist to forward us with your Discharge voucher.

Thank you

Best Regards,

*Bernard Kee*



(W) +65-6559 8945 (F) +65-6269 2404 (M) +65 9747 8383

[Bernard.kee@bhauto.com.sg](mailto:Bernard.kee@bhauto.com.sg) <http://www.bhauto.com.sg>

---

**From:** BHAS - Jacelyn Loh

**Sent:** Wednesday, 12 September 2018 3:41 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Ngai Kar Kit <[karkit.ngai@bhauto.com.sg](mailto:karkit.ngai@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Sir ./ Madam,

As your requested, please find the attached file **(LOD)** for your perusal.

Thank You & Best Regards,

**Jacelyn Loh**



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Tuesday, 12 June 2018 10:24 AM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>

**Cc:** BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

WITHOUT PREJUDICE

Dear Jacelyn,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Vic (LKKAuto)

**Sent:** Tuesday, 12 June, 2018 10:13 AM

**To:** BHAS - Jacelyn Loh; BHAS - Moo Wen Zheng

**Cc:** [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg); BHAS - Bernard Kee; BHAS - Janice Koh; BHAS - Anthony Lau; Admin A; Vic (LKKAuto)

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*

LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Without Prejudice

Dear Jacelyn,

We refer to your below email.

Please be informed that our principal is prepared to improve the COR to l/s of \$5,800.00.

Kindly confirm acceptance.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** Tuesday, 12 June, 2018 10:05 AM

**To:** BHAS - Moo Wen Zheng; Vic (LKKAuto)

**Cc:** [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg); BHAS - Bernard Kee; BHAS - Janice Koh; BHAS - Anthony Lau

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*

LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Madam / Sir, **(urgent)**

Please refer to below email, thanks

Thank You & Best Regards,

**Jacelyn Loh**

**BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singaopre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

---

**From:** BHAS - Moo Wen Zheng

**Sent:** Monday, 11 June 2018 3:01 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg); BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*

LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Vic

Kindly advised liability status and increase repair limit as our client is chasing for update.

Thank You

**Best Regards,**  
**Wen Zheng**



**BH AUTO SERVICES PTE LTD**

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117  
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404  
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) [wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg) <http://www.bhauto.com.sg>



---

**From:** LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]

**Sent:** Monday, 11 June 2018 1:35 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Vic,

Please handle - S8M00ILO.

Thanks & Regards,

---

Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)

Customer Care No. 1800 8804741



**redefining / insurance**

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**From:** BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

**Sent:** Monday, June 11, 2018 11:59 AM

**To:** LOH Cynthia <[cynthia.loh@axa.com.sg](mailto:cynthia.loh@axa.com.sg)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Anthony Lau

<[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; BHAS - Jacelyn Loh

<[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3

Dear Cynthia,

Any update of this case for liability ?

Kindly advise and revert to us

Thank You

Best Regards,  
Wen Zheng



**BH AUTO SERVICES PTE LTD**

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117  
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404  
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) [wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg) <http://www.bhauto.com.sg>



---

**From:** BHAS - Moo Wen Zheng

**Sent:** Wednesday, 6 June 2018 5:30 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; 'Bevan Lim (LKK Auto)' <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>; 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3

Dear Vic,

Any update from AXA side ?

Best Regards,  
Wen Zheng



**BH AUTO SERVICES PTE LTD**

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117  
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404  
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) [wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg) <http://www.bhauto.com.sg>



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**From:** BHAS - Moo Wen Zheng

**Sent:** Saturday, 2 June 2018 3:34 PM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3

Hi Mei Kwan,

This case still pending verification for direct settlement?

Kindly look into this matter and assist

Thank You

Best Regards,  
Wen Zheng



**BH AUTO SERVICES PTE LTD**

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117  
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404  
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

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(E) [wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg) <http://www.bhauto.com.sg>



**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 31 May 2018 7:15 PM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng

<[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard

Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto)

<[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

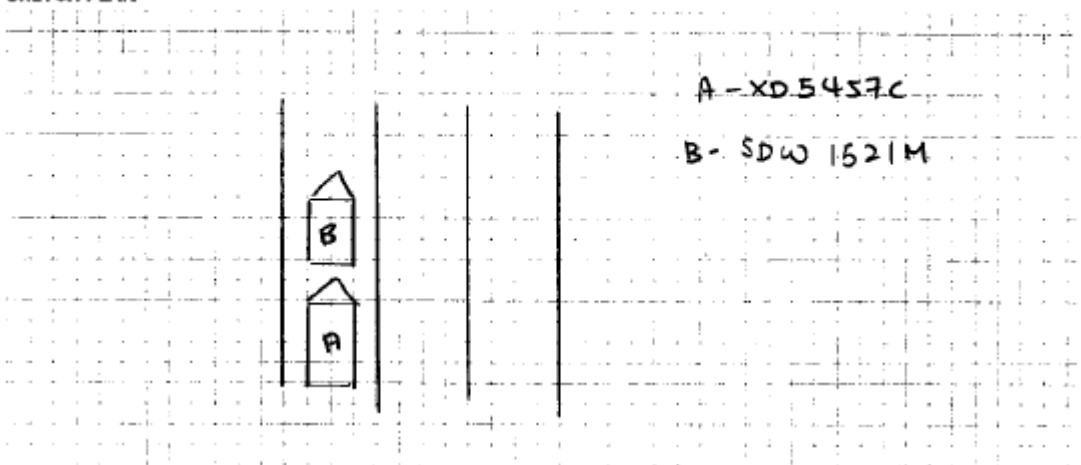
**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*

LKK REF: CC4/ASM18009836/Kha3

Hi Jacelyn,

Please refer to the below OI's sketch plan and statement.

**SKETCH PLAN**



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

|                                                 |
|-------------------------------------------------|
| Accident Date & Time : 24 / May 18 1856         |
| Accident Location : upper Serangoon Road.       |
| I was driving along the mentioned location.     |
| Vehicle B suddenly braked. I tried to stop too, |
| but to no avail, thus collided into vehicle B.  |
| Nobody was injured at scene.                    |

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Thursday, 31 May, 2018 3:20 PM

**To:** 'BHAS - Jacelyn Loh' <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3

Hi Jacelyn,

We will check and revert to you.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** Thursday, 31 May, 2018 3:16 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

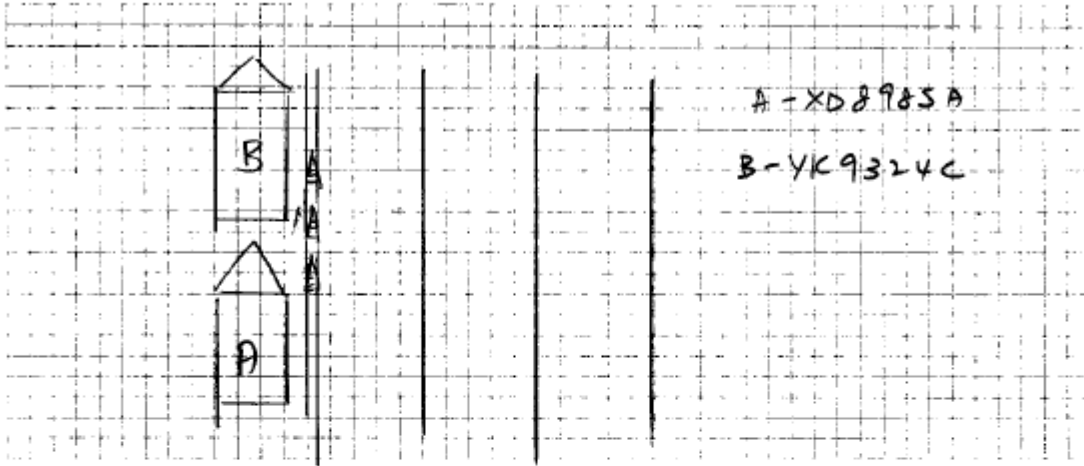
**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*  
LKK REF: CC4/ASM18009836/Kha3

Dear Madam.

Please confirm your client (**XD5457C**) sketch plan and statement.

**SKETCH PLAN**



**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

|                                                |
|------------------------------------------------|
| Accident Date & Time : 23/May/18 1240          |
| Accident Location : Tanah Merah Coast Road     |
| I was driving along the mentioned location.    |
| Vehicle B was stationary in front of me,       |
| but due to the safety cones not placed         |
| properly, thus collided onto his rear portion. |
| Nobody was injured at scene due to this        |
| accident.                                      |

Thank You & Best Regards,

Jacelyn Loh

**BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapre:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 31 May 2018 2:40 PM

**To:** BHAS - Jacelyn Loh <[jacelyn.loh@bhauto.com.sg](mailto:jacelyn.loh@bhauto.com.sg)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng

<[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard

Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Bevan Lim (LKK Auto)

<[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C ) \*\*\*

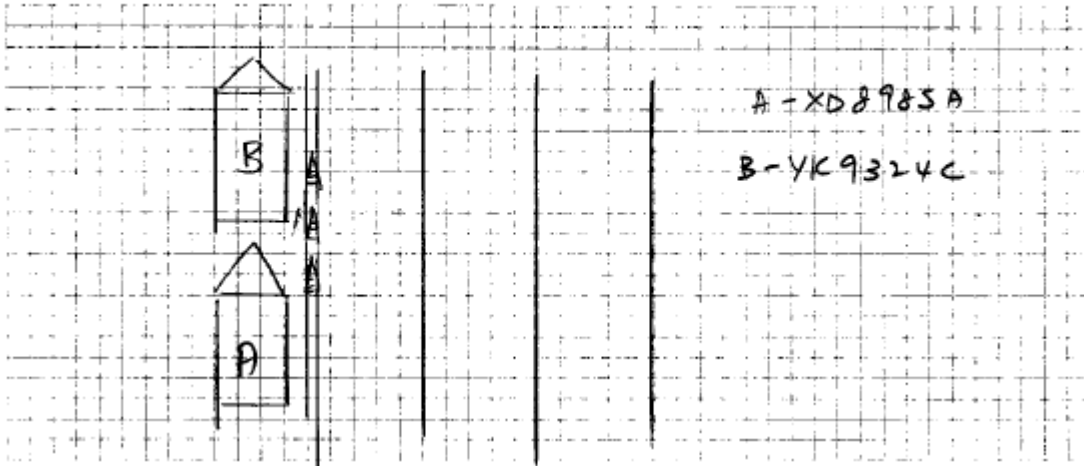
LKK REF: CC4/ASM18009836/Kha3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

**SKETCH PLAN****DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

|                                                |
|------------------------------------------------|
| Accident Date & Time : 23/May/18 1240          |
| Accident Location : Tanah Merah Coast Road     |
| I was driving along the mentioned location.    |
| Vehicle B was stationary in front of me,       |
| but due to the safety cones not placed         |
| properly, thus collided onto his rear portion. |
| Nobody was injured at scene due to this        |
| accident.                                      |

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

**Sent:** Monday, 28 May, 2018 2:21 PM

**To:** NGUETTE Kadi <[kadidiatou.nguette@axa.com.sg](mailto:kadidiatou.nguette@axa.com.sg)>; SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** BHAS - Janice Koh <[janice.koh@bhauto.com.sg](mailto:janice.koh@bhauto.com.sg)>; BHAS - Moo Wen Zheng <[wenzheng.moo@bhauto.com.sg](mailto:wenzheng.moo@bhauto.com.sg)>; BHAS - Anthony Lau <[anthony.lau@bhauto.com.sg](mailto:anthony.lau@bhauto.com.sg)>; BHAS - Bernard Kee <[bernard.kee@bhauto.com.sg](mailto:bernard.kee@bhauto.com.sg)>

**Subject:** pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C )

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

**Jacelyn Loh**

**BH AUTO SERVICES PTE LTD**

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: [Jacelyn.loh@bhauto.com.sg](mailto:Jacelyn.loh@bhauto.com.sg)

Website: <http://www.bhauto.com.sg>

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