

Vic (LKKAuto)

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Monday, 11 June, 2018 1:52 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Vic,

Just called you but to no avail.

To facilitate an amicable settlement, we would revise our mandate max up to \$5,800 for COR.

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, June 11, 2018 1:40 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Cynthia,

We refer to your below email.

Please be informed that our surveyor after inspection had proposed to TP repairer a repair limit of \$5,000.00.

However, TP insisted and counter proposed for \$8,000.00 instead.

Kindly advised.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: LOH Cynthia [<mailto:cynthia.loh@axa.com.sg>]

Sent: Monday, 11 June, 2018 1:35 PM

To: Vic (LKKAuto)

Cc: BHAS - Moo Wen Zheng

Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3 ; S8M00ILO

Dear Vic,

Please handle - S8M00ILO.

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741



redefining / insurance

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From: BHAS - Moo Wen Zheng [<mailto:wenzheng.moo@bhauto.com.sg>]

Sent: Monday, June 11, 2018 11:59 AM

To: LOH Cynthia <cynthia.loh@axa.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3

Dear Cynthia,

Any update of this case for liability ?

Kindly advise and revert to us

Thank You

Best Regards,
Wen Zheng



BH AUTO SERVICES PTE LTD

BLK 1 SIN MING INDUSTRIAL ESTATE SECTOR C #01-111/113/115/117
SINGAPORE 575636 TEL: (65) 6559 8944 FAX: (65) 6269 2404
CO. REG. NO.: 200917512K GST REG. NO.: 200917512K

(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Moo Wen Zheng

Sent: Wednesday, 6 June 2018 5:30 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; 'Bevan Lim (LKK Auto)' <bevanlim@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3

Dear Vic,

Any update from AXA side ?

Best Regards,
Wen Zheng



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(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084

(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: BHAS - Moo Wen Zheng

Sent: Saturday, 2 June 2018 3:34 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3

Hi Mei Kwan,

This case still pending verification for direct settlement?

Kindly look into this matter and assist

Thank You

Best Regards,
Wen Zheng



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(W) +65-6559 8945 (F) +65-6269 2404 (HP) +65 9621 2084
(E) wenzheng.moo@bhauto.com.sg <http://www.bhauto.com.sg>



From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 31 May 2018 7:15 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

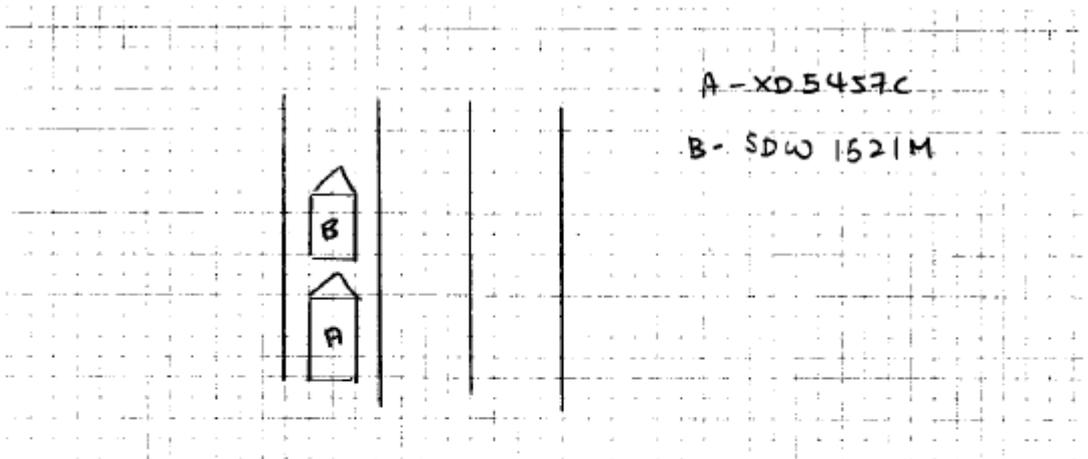
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;
BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Vic
(LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3

Hi Jacelyn,

Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident Date & Time : 24 / May / 18 1856
Accident Location : upper Serangoon Road.
I was driving along the mentioned location.
Vehicle B suddenly braked. I tried to stop too,
but to no avail, thus collided into vehicle B.
Nobody was injured at scene.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 31 May, 2018 3:20 PM

To: 'BHAS - Jacelyn Loh' <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3

Hi Jacelyn,

We will check and revert to you.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Thursday, 31 May, 2018 3:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

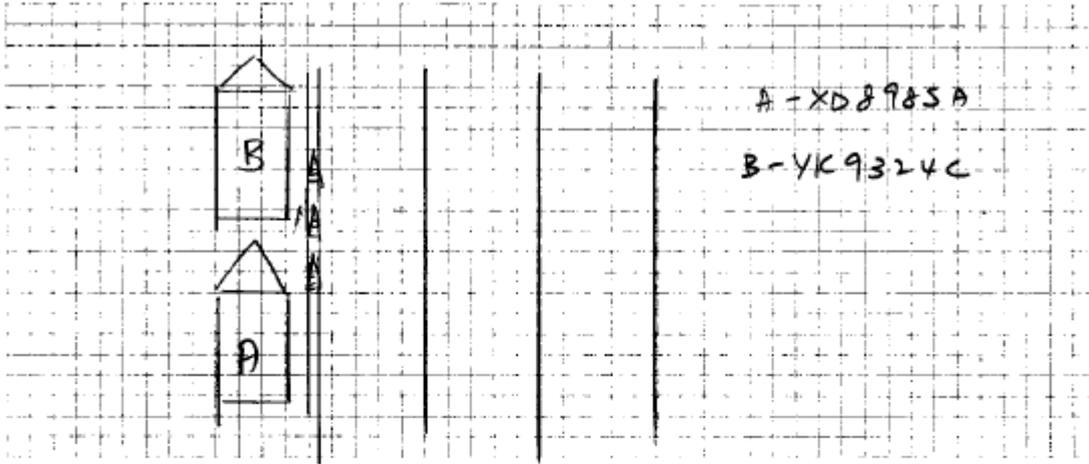
Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>; BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3

Dear Madam.

Please confirm your client (**XD5457C**) sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident Date & Time : 23/May/18 1240
Accident Location : Tanah Merah Coast Road
I was driving along the mentioned location.
Vehicle B was stationary in front of me,
but due to the safety cones not placed
properly, thus collided onto his rear portion.
Nobody was injured at scene due to this
accident.

Thank You & Best Regards,

Jacelyn Loh

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore:575636

(T) +65-6559 8944 /8940 (F) +65-6515 3144 / +65-6269 2404

Email: jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 31 May 2018 2:40 PM

To: BHAS - Jacelyn Loh <jacelyn.loh@bhauto.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;

BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>; Vic

(LKKAuto) <vicalpeh@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C) *** LKK REF: CC4/ASM18009836/Kha3

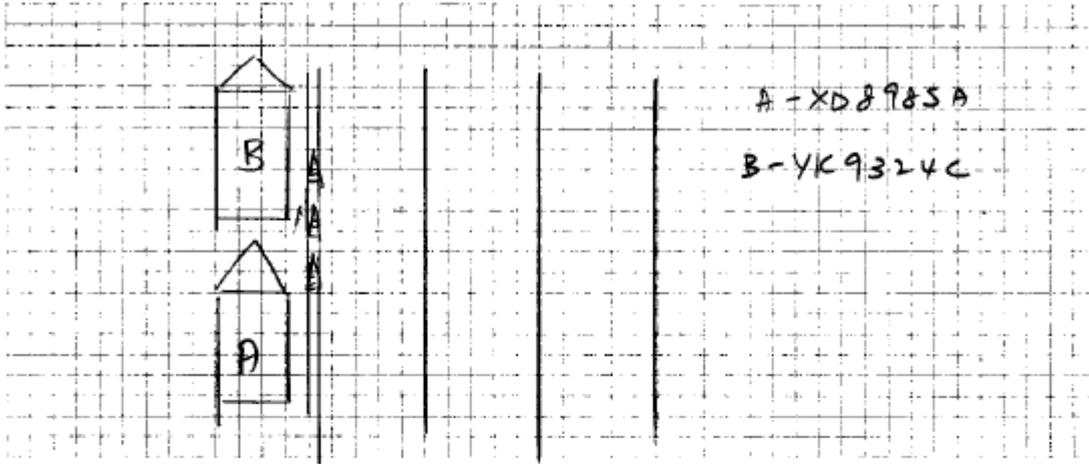
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Accident Date & Time : 23/May/18 1240
Accident Location : Tanah Merah Coast Road
I was driving along the mentioned location.
Vehicle B was stationary in front of me,
but due to the safety cones not placed
properly, thus collided onto his rear portion.
Nobody was injured at scene due to this
accident.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: BHAS - Jacelyn Loh [<mailto:jacelyn.loh@bhauto.com.sg>]

Sent: Monday, 28 May, 2018 2:21 PM

To: NGUETTE Kadi <kadidiatou.nguette@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: BHAS - Janice Koh <janice.koh@bhauto.com.sg>; BHAS - Moo Wen Zheng <wenzheng.moo@bhauto.com.sg>;

BHAS - Anthony Lau <anthony.lau@bhauto.com.sg>; BHAS - Bernard Kee <bernard.kee@bhauto.com.sg>

Subject: pre repair inspection (OUR VEHICLE - SDW1521M / YOUR VEHICLE - XD5457C)

To: the officer in charge

Dear sir, mdm,

I would like to arrange surveyor on of the above mentioned accident vehicle.

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Greatly appreciate it. Thank you and have a nice day

Thank You & Best Regards,

Jacelyn Loh



Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8940 (F) +65-6515 3144 / +65-6269 2404

Email: Jacelyn.loh@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

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