

CC 4 WR 1800 9572, KWB 9

Surveyor: Fenneth

DOI: 21/5/18

ASSIGNMENT

Date / Time: 20/5/18
Registered in Merimen: 21/5/18

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SUR 4847K

Claim No.:

769694648456

Name of Insured:

WR

Policy No.:

MANUA588

Insured Tel No.:

HP:

Make / Model:

WTSUASHI

Excess Sec II :SS

D.O.A.:

Place of Accident:

26/5/18

PILKERING ST TURNING INTO SYDNEY ST

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MIEN 70Y

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final? Yes/No

SLG 960A



INSRS: WSP: Esteem
Tel: 6266 2112
Liability: 6266 2112
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:



INSRS: WSP:
Tel:
Liability:
RMKS:

Date/Time

4/6/18
70Y

REQ VIDEO FOR REVIEW.
BASED ON GIA - B-15 100%
DID CHANGING LANE /
TURNING.

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	<u>JOY 16-6-18</u>
After call Itr to OI:	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup):	<input checked="" type="checkbox"/> <input type="checkbox"/>
After call Itr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
PIR:	<input checked="" type="checkbox"/> <input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
LOD:	<input type="checkbox"/> <input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
Others:	<input type="checkbox"/> <input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	days) Reduction:	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>8-3-18</u>	Confirm with: <u>CARMEN</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No.:	<u>15</u>
Repair Cost:	SS <u>5,871.36</u>		
Loss of Rental (LOR):	SS <u>339.65</u>	(<u>7</u> days) <u>79.95</u>	
Loss of Use (LOU):	SS	(<u>5</u> x <u>7</u> days)	
Loss of Income (LOI):	SS	(<u>5</u> x <u>7</u> days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search:	SS <u>745</u>		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/Independent)	
Legal Cost:	SS		
Total:	SS <u>6,438.46</u>	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS <u>6,438.46</u>	Name 1:	<u>ESTEEM PERFORMANCE PTE LTD</u>
Payee 2: (Strike if N.A.)	SS <u>X</u>	Name 2:	<u>X</u>
Payee 3: (Strike if N.A.)	SS	Name 3:	<u>X</u>

VIDEO
COPY SENT
CHANGING LANE



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/LCR18009832/Kjb3

78 SHENTON WAY #08-16
CHARTIS BUILDINGS SINGAPORE 079120

Date : 31-05-2018



Code : LCR

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLR 4847K	Veh. Inspected	SLG 960A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	31/05/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	28/05/2018	Inspection Date	30/05/2018
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 589536.
Tel: +65-6484 1221 Fax: +65-6484 7820 Website: www.esteemperf.com.sg

Your Ref : SLR 4847 K
Our Ref : SLG 960 A

Date : 17-08-18

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

RE : ACCIDENT INVOLVING SLG 960 A & SLR 4847 K
ACCIDENT DATE 28-05-2018
ACCIDENT ALONG CHURCH STREET

We are the workshop for the owner of motor vehicle no : SLG 960 A which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SLR 4847 K we are submitting these claims for your consideration.

1	Cost of repair	S \$	5,871.36
2	Loss of rental <u>7</u> days @ \$ <u>80.95</u> / day	S \$	566.65
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		<u>S \$</u>	<u>6,445.46</u>

We enclosed herewith the following documents to support the claims:-

- Authorization letter
- Final repair bill(s)
- LTA search
- GIA report(s) / result
- Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully


Carmen Lim
Claims Executive
Email : carmen@esteemperf.com.sg



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569535.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemparf.com.sg

Repair Estimates

SLG 960 A

*Not Authorized
I.P.I
Recovery By party*

Parts (a) Cost / List Price Items	\$	<u>13,593.76</u>
Plus/Less 25%	\$	<u>3,398.44</u>
Total of Cost / List	\$	<u><u>10,195.32</u></u>
(b) Nett Price Items		_____
Less		_____
Total of Nett Item		_____
(c) Special Nett Items	\$	<u>45.00</u>
Total Parts Cost	\$	<u><u>10,240.32</u></u>
Labour	\$	<u>3,270.00</u>
Total	\$	<u><u>13,510.32</u></u>

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental work must be done and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth

Company : LKK

Survey conducted on : 30/5/18 at 1:00

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 4-5 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : lc Date: 30/5/18



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : SLG 960 A
 Make & Model : TOYOTA PRIUS
 Chassis No : JTDKB3FU803533761

Submit By : Carmen Lim
 Year Manufacture : 2016
 Engine No. : _____
 Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Front number plate	1	\$45.00	S.N	✓
2	Front number plate garnish	1	\$45.00		✓
3	Bonnet	1	\$812.40		✓
4	Bonnet lock	1	\$130.00		X
5	Bonnet hinge LH	1	\$57.80		X
6	Bonnet hinge RH	1	\$57.80		✓
7	Front support panel centre	1	\$338.50		X
8	Front support panel LH	1	\$213.50		X
9	Front support panel RH	1	\$213.50		X ?
10	Headlamp panel LH	1	\$89.20		X
11	Headlamp panel RH	1	\$89.20		X ?
12	Support panel lower	1	\$387.95		X ?
13	Front support panel top garnish	1	\$285.40		X
14	Front support panel top garnish clip	10	\$35.00		X
15	Air duct	1	\$195.40		X ?
16	Brace panel	1	\$105.20		X
17	Headlamp LH	1	\$2,531.60		X
18	Headlamp RH	1	\$2,531.60		✓
19	Front bumper	1	\$450.80		✓
20	Front bumper clip	10	\$40.00		✓
21	Front bumper reinforcement - upper	1	\$711.50		X ?
22	Front bumper reinforcement - lower	1	\$245.30		X ?
23	Front bumper side retainer RH	1	\$107.20		✓

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Handwritten signature

*Esteem
2nd page
Estimate.*

Spare Parts

Vehicle No. : SLG 960 A
 Make & Model : TOYOTA PRIUS
 Chassis No : JTDKB3FU803533761

Submit By : Carmen Lim
 Year Manufacture : 2016
 Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Front bumper side retainer LH <i>sn</i>	1	\$107.20		X
25	Front bumper upper grille <i>gc</i>	1	\$321.90		X ?
26	Front bumper lower grille <i>ois</i>	1	\$148.60		✓
27	Front bumper emblem <i>sn</i>	1	\$87.10		✓
28	Front bumper tow cover RH <i>mit</i>	1	\$25.70		✓
29	Front bumper tow cover LH <i>mit</i>	1	\$25.70		✓
30	Front bumper sponge - upper <i>uu</i>	1	\$89.81		X ?
31	Front bumper sponge - lower <i>uu</i>	1	\$135.70		X ?
32	Fog lamp RH <i>sn</i>	1	\$910.70		X
33	Engine under cover <i>sn</i>	1	\$198.30		✓
34	Engine under cover clip <i>uu</i>	10	\$35.00		X
35	Washer tank <i>uu</i>	1	\$195.60		X ?
36	Washer tank motor <i>sn</i>	1	\$196.74		X
37	RH front fender <i>Bu</i>	1	\$868.70		✓
38	RH front fender undershield <i>uu</i>	1	\$185.64		X ?
39	RH front fender undershield clip <i>uu</i>	10	\$25.00		X ?
40	RHF fender wording "HYBRID" <i>uu</i>	1	\$44.17		✓
41	RH front fender quarter garnish <i>ois</i>	1	\$122.70		✓
42	RH front hub cap <i>h</i>	1	\$195.65		X
43					
44					
45					
46					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/250, 569536.
 Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : SLG 960 A Submit By : Carmen Lim
 Make & Model : TOYOTA PRIUS Year of Manufacture : 2016

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (BONNET,SUPPORT PANEL,RHF FENDER, RHF DOOR,FRONT BUMPER)	\$1,400.00	500
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (BONNET,SUPPORT PANEL,RHF FENDER, RHF DOOR,FRONT BUMPER)	\$1,400.00	800
3	To check wiring & focus headlamp	\$50.00	20
4	To remove & refit radiator, condenser to assist work load, to top up A/C gas.	\$150.00	X ?
5	To tuff coat	\$150.00	60
6	To do wheel alignment <i>nr</i>	\$120.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



ESTEEM PERFORMANCE PTE LTD

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 Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLG 960 A

Parts	(a) Cost / List Price Items	\$	<u>13,593.76</u>
	Plus/Less 25%	\$	<u>3,398.44</u>
	Total of Cost / List	\$	<u><u>10,195.32</u></u>
	(b) Nett Price Items		_____
	Less		_____
	Total of Nett Item		_____
	(c) Special Nett Items	\$	<u>45.00</u>
Total Parts Cost		\$	<u><u>10,240.32</u></u>
Labour		\$	<u>3,270.00</u>
Total		\$	<u><u>13,510.32</u></u>

*Not Authorised
 I.B.I
 Resurvey By painy*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items of the resurvey, if any is subject to final approval from insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor	:	<u>Meneth</u>
Company	:	<u>LKK</u>
Survey conducted on	:	<u>30/5/18</u> at _____
Remarks By Surveyor		
(a)	The repair of this vehicle is authorized / is not authorized until further notice.	
(b)	Recommended Days of Repair	: <u>4-5</u> day(s)
(c)	Resurvey	: Required / Not Required
(d)	Excess	: \$ _____
(e)	Signature of surveyor	: <u>lc</u> Date: <u>30/5/18</u>



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 589536.
 Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : SLG 960 A Submit By : Carmen Lim
 Make & Model : TOYOTA PRIUS Year of Manufacture : 2016

S/No	Labour Description	Esimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (BONNET,SUPPORT PANEL,RHF FENDER, RHF DOOR,FRONT BUMPER)	\$1,400.00	5001
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (BONNET,SUPPORT PANEL,RHF FENDER, RHF DOOR,FRONT BUMPER)	\$1,400.00	8801
3	To check wiring & focus headlamp	\$50.00	201
4	To remove & refit radiator, condenser to assist work load, to top up A/C gas.	\$150.00	?
5	To tuff coat	\$150.00	601
6	To do wheel alignment	~ ~ \$120.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Saturday, 16 June 2018 3:03 PM
To: Eileen, May Hwee Yap
Cc: 'Insurance LCR SG'; Admin A
Subject: ACCIDENT INVOLVING SLR 4847K (LCR) & SLG 960A ON 28/05/2018 (14:15)
PICKERING ST/SYNAGOGUE ST

16 June 2018

LION CITY RENTALS PTE LTD

Policy Holder

Your Ref: SLR 4847K
Our Ref: CC3/LCR18009832/Kjb3

Dear Sir/Madam,

ACCIDENT INVOLVING SLR 4847K (LCR) & SLG 960A ON 28/05/2018 (14:15) PICKERING ST/SYNAGOGUE ST

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SLG 960A** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ESTEEM PERFORMANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,871.36 (Repair Cost), S\$559.65 (Loss of Use/Rental) S\$7.45 (Disbursement) for vehicle no. SLG 960A that was damaged pursuant to the accident which occurred on 28/05/2018 (date) along CHURCH STREET/PICKERING STREET (location) involving vehicle no/s SLR 4847K. This is pursuant to the inspection conducted on 30/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLG 960A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLG 960A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of March (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg
GST Registration No: 20-0005485-N CO Registration: 200005485N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD
AIG BUILDING
78 SHENTON WAY
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SLR4847K
Claim Type: Third Party
Accident Date: 28/05/2018
TP Veh Reg No: SLR4847K

Claim No: CER1300974
Final No: CIV1301240
Date: 02 Aug 2018
Policy No: A29069766MKF
Veh Reg No: SLG960A
Make/Model: TOYOTA PRIUS
HYBRID 1.8S
Chassis No: JTDKB3FU803533761
Engine No: 2ZRR928150
Reg. Date:

Tax Invoice to Vehicle No :SLG960A

Description	Quantity	List Price	Amount
		SS	SS
Others			
1 COST OF REPAIR	1 PCS	5,487.25	5,487.25
		5,487.25	5,487.25
		Total	SS 5,487.25
		Add GST @ 7%	384.11
		Total Amount Payable	SS 5,871.36

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND EIGHT HUNDRED SEVENTY ONE AND CENTS THIRTY SIX ONLY

The above vehicle was surveyed by KENNETH on 30/03/2018

For Esteem Performance Pte Ltd

E. & O. E.

AUTHORISED SIGNATURE



SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date: 09/22/2016
 Vehicle Rental Agreement No. 86

Renter Details	
<input checked="" type="checkbox"/> Name	Annie Lee
<input checked="" type="checkbox"/> Address	Block 443B Fernvale Road #13-359
<input checked="" type="checkbox"/> Date of Birth	06/26/1968
<input checked="" type="checkbox"/> NRIC/Passport No.	DPI02
<input checked="" type="checkbox"/> Driving License No.	S6819739B
<input checked="" type="checkbox"/> Telephone No.	6586662522
<input checked="" type="checkbox"/> Mobile No.	6586662522
Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No	
Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	
<input checked="" type="checkbox"/> Address	
<input checked="" type="checkbox"/> Date of Birth	
<input checked="" type="checkbox"/> NRIC No.	
<input checked="" type="checkbox"/> Driving License No.	
<input checked="" type="checkbox"/> Telephone No.	
<input checked="" type="checkbox"/> Mobile No	
Vehicle Description	
<input checked="" type="checkbox"/> Vehicle No	SLG960A
<input checked="" type="checkbox"/> Make / Model	TOYOTA Prius
Rental Period	
<input checked="" type="checkbox"/> Minimum Rental Period	639
<input checked="" type="checkbox"/> Date Checked Out	09/22/2016
<input checked="" type="checkbox"/> No. of Days	0
<input checked="" type="checkbox"/> Expected Date of Return	04/27/2018
<input checked="" type="checkbox"/> Actual Date of Return	06/22/2018
Rental Charges* & Deposit	
<input type="checkbox"/> () Rental Charges/Day	Per day @ S\$ \$84.00
<input checked="" type="checkbox"/> (✓) Promotion Rental Charges/Day	Per day @ S\$ \$79.95
Rental Period	No. of days 639
Total Rental Charges	\$53,158.44
Deposit Received	S\$ \$1,500.00
	Per week @ S \$588.00

Total Amount Received*	S\$ 553,165.45	Per week @ S\$ 559.65	
* Inclusive GST		No. of weeks 91	
Insurance Matters (Accident/Theft)			
Liability Assessment / Nature of incident	Excess Payable by Renter		Rental Charge / Replacement Vehicle
	Renter or authorised driver(s) is 26 years of age or older	Renter or authorised driver(s) is below 26 years of age	
3 rd Party Fault (Clear)	S\$ 2140 [(refundable upon conclusion of investigation)]	S\$ 5350 [(refundable upon conclusion of investigation)]	[Rental Charges waived or replacement vehicle provided (subject to availability)]
3 rd Party Fault (Unclear or High Liability)	S\$ 2140 [(post claims balance refundable upon conclusion of investigation)]	S\$ 5350 [(post claims balance refundable upon conclusion of investigation)]	[No waiver of Rental Charges and no replacement vehicle provided]
Own Damage (Clear, inclusive of Act of God incidents)	S\$ 2140 [(non-refundable)]	S\$ 5350 [(non-refundable)]	[No waiver of Rental Charges and no replacement vehicle provided]
Stolen Vehicle	S\$ 2140 [(non-refundable)]	S\$ 5350 [(non-refundable)]	[Rental Charges waived or replacement vehicle provided (subject to availability)]
Damage to Windscreen	S\$ 107 [(non-refundable)]	S\$ 107 [(non-refundable)]	[No waiver of Rental Charges and no replacement vehicle provided]
Payment Method			
<input checked="" type="checkbox"/> Driver Wallet			
<input type="checkbox"/> Cash	SGD		
<input type="checkbox"/> Credit Card			
Type			
Card No.			
<input type="checkbox"/> Debit Account			
Bank Name			
Account No.			
<input type="checkbox"/> Cheque			
<input type="checkbox"/>			
<input type="checkbox"/>			
<input type="checkbox"/>			

I, the Renter, agree that the Lessor may collect, use and disclose my personal data, as provided in this Schedule and/or pursuant to the Agreement from time to time, for the following purposes in accordance with the Personal Data Protection Act 2012 and the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) for internal administrative purposes;

(c) to communicate with me; and

(d) for the Lessor to comply with its obligations under law.

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; and I hereby consent to receive marketing and promotional materials by telephone, SMS or e-mail.

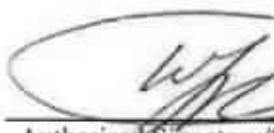
Additional Notes:

Agreement

The Renter has read, understood and agrees with all terms and conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 30 May 2018 / 11:24:47

Receipt Date/Time : 30 May 2018 / 11:24:21

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180530-000670

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLR4847K As at 28 May 2018/14:05:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLR4847K Enquiry Fee 20180530112248586337	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20180530112314837	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 May 2018 Edit Reg		30 May 2018 00:00 Edit Adj Rpt	S\$5,487.25 Edit Estimates	S\$5,487.25 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	LCRF PTE LTD , Co. Reg. No.: 201624597K								
Main Claimant:	GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLG960A	Date of Loss:	28/05/2018 14:00 - :59 [20 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7696946484SG	Policy/Cover Note No.:	0999994788 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLR4B47K	Policy No. (Claimant):							
		Excess:							
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tee, Chee-Wah] Chee-Wah.Tee@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 11/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLG960A (7696946484SG)
[SLR4847K]
TP
GRAB RENTALS PTE LTD
May 28 2018 2:00PM
[LCRF PTE LTD]
Esteem Performance Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser			
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print					
1	(Draft)	Third Party Express Settlement – Payment Breakdown											Edit					
Photos/Images															3 per page			<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print					
1	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
2	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
3	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
4	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
5	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
6	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
7	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
8	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
9	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
10	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
11	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
12	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
13	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
14	02/01/19 11:07	General View											Load JPG	<input checked="" type="checkbox"/>				
Documentation															1 per page			<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print					
1	31/05/18 19:58	TP ESTIMATE- MARKED											Load PDF					
2	31/05/18 19:59	EMAIL FROM AIG_DD_31052018											Load PDF					
3	31/05/18 19:59	TP_EST_&_GIA_REPORT											Load PDF					
4	14/03/19 16:08	WORKSHOP INVOICE											Load PDF					
5	14/03/19 16:08	AUTHORISATION TO ACT FORM											Load PDF					
6	14/03/19 16:08	Release Voucher											Load PDF					
7	14/03/19 16:08	RENTAL RECEIPT											Load PDF					
8	14/03/19 16:08	LTA SEARCH											Load PDF					
9	14/03/19 16:08	LETTER TO OI											Load PDF					
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print					
1	01/06/18 15:18	OI GIA REPORT											Load PDF					

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLR4847K (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID CVT (A)
	SLG960A (TP veh)		
Date of Accident:	28/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	14,456.04	
Final Repair Cost	:	\$	5,871.36	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	559.65	7 days
LTA / GIA Search Fee	:	\$	7.45	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	6,438.46	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For Non GIA Registered Workshop : Agreed Liability ___100___ (%)				
B) For GIA Registered Workshop : BOLA Applicable: Yes/ No BOLA Scenario No: _____				
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)				
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 6,438.46
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

14 Mar
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/LCR18009832/KJB3Q2

Date: 14/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	0999994788
Claimant Vehicle No : SLG960A	Insured Vehicle No :	SLR4847K
Date of Loss: 28/05/2018	Nature of Claim:	TP Claim No: 7696946484SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLG960A	Engine No:	2ZRR928150
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Chassis No:	JTDKB3FU803533761
Reg. Date:	21/09/2016 (Man. Year: 2016)	Odometer:	132808 km
Colour:	Metallic Pearl White		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	Yokohama 8 mm	Rear Left Side:	Yokohama 8 mm
Front Right Side:	Yokohama 8 mm	Rear Right Side:	Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,240.32	4,027.25	6,213.07	60.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,270.00	1,460.00	1,810.00	55.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	13,510.32	5,487.25	8,023.07	59.38
+ GST 7.00/7.00% (S\$)	945.72	384.11	561.61	59.38
Nett Amount (S\$)	14,456.04	5,871.36	8,584.68	59.38
+ Car Rental (7.0 x S\$79.95/day) (S\$)		559.65		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,438.46		

INSPECTION

Date of Assignment:	30/05/2018	
Date Inspected:	30/05/2018 Inspected At:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259 Singapore 569536
Estimated Period of Repair:	5.0 days	

Adjuster: KENNETH KONG

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT NUMBER PLATE	Dented	45.00 FS	*45.00 FS
2	1		*FRONT NUMBER PLATE GARNISH	Dented	45.00 FL	*45.00 FL
3	1		*BONNET	Bent	812.40 FL	*812.40 FL
4	1		*BONNET LOCK	Repair	130.00 FL	*- FL
5	1		*BONNET HINGE LH	Repair	57.80 FL	*- FL
6	1		*BONNET HINGE RH	Repair	57.80 FL	*- FL
7	1		*FRONT SUPPORT PANEL CENTRE	Repair	338.50 FL	*- FL
8	1		*FRONT SUPPORT PANEL LH	Repair	213.50 FL	*- FL
9	1		*FRONT SUPPORT PANEL RH	Serviceable	213.50 FL	*- FL
10	1		*HEADLAMP PANEL LH	Repair	89.20 FL	*- FL
11	1		*HEADLAMP PANEL RH	Not Necessary	89.20 FL	*- FL
12	1		*SUPPORT PANEL LOWER	Serviceable	387.95 FL	*- FL
13	1		*FRONT SUPPORT PANEL TOP GARNISH	Serviceable	285.40 FL	*- FL
14	10		*FRONT SUPPORT PANEL TOP GARNISH CLIP	Not Necessary	35.00 FL	*- FL
15	1		*AIR DUCT	Not Necessary	195.40 FL	*- FL
16	1		*BRACE PANEL	Repair	105.20 FL	*- FL
17	1		*HEADLAMP LH	Serviceable	2,531.60 FL	*- FL
18	1		*HEADLAMP RH	Cracked	2,531.60 FL	*2,531.60 FL
19	1		*FRONT BUMPER	Bent	450.80 FL	*450.80 FL
20	10		*FRONT BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
21	1		*FRONT BUMPER REINFORCEMENT -UPPER	Serviceable	711.50 FL	*- FL
22	1		*FRONT BUMPER REINFORCEMENT -LOWER	Serviceable	245.30 FL	*- FL
23	1		*FRONT BUMPER SIDE RETAINER RH	Distorted	107.20 FL	*107.20 FL
24	1		*FRONT BUMPER SIDE RETAINER LH	Serviceable	107.20 FL	*- FL
25	1		*FRONT BUMPER UPPER GRILLE	Serviceable	321.90 FL	*- FL
26	1		*FRONT BUMPER LOWER GRILLE	Distorted	148.60 FL	*148.60 FL
27	1		*FRONT BUMPER EMBLEM	Necessary	87.10 FL	*87.10 FL
28	1		*FRONT BUMPER TOW COVER RH	Missing	25.70 FL	*25.70 FL
29	1		*FRONT BUMPER TOW COVER LH	Missing	25.70 FL	*25.70 FL
30	1		*FRONT BUMPER SPONGE -UPPER	Not Necessary	89.81 FL	*- FL
31	1		*FRONT BUMPER SPONGE -LOWER	Not Necessary	135.70 FL	*- FL
32	1		*FOG LAMP RH	Serviceable	910.70 FL	*- FL
33	1		*ENGINE UNDER COVER	Serviceable	198.30 FL	*- FL
34	10		*ENGINE UNDER COVER CLIP	Not Necessary	35.00 FL	*- FL
35	1		*WASHER TANK	Not Necessary	195.60 FL	*- FL
36	1		*WASHER TANK MOTOR	Serviceable	196.74 FL	*- FL
37	1		*RH FRONT FENDER	Buckled	868.70 FL	*868.70 FL
38	1		*RH FRONT FENDER UNDERSHIELD	Not Necessary	185.64 FL	*- FL
39	10		*RH FRONT FENDER UNDERSHIELD CLIP	Not Necessary	25.00 FL	*- FL
40	1		*RHF FENDER WORDING HYBRID	Necessary	44.17 FL	*44.17 FL
41	1		*RH FRONT FENDER QUARTER GARNISH	Missing	122.70 FL	*122.70 FL
42	1		*RH FRONT HUB CAB	Serviceable	195.65 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	13,638.76	5,354.67
- List Item Discount on L Items 25.00/25.00% (\$\$)	3,398.44	1,327.42
Total Parts (\$\$)	10,240.32	4,027.25

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (BONNET ,SUPPORT PANEL,RHF FENDER, RHF DOOR ,FRONT BUMPER)	New	1,400.00	500.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(BONNET ,SUPPORT PANEL,RHF FENDER,RHF DOOR ,FRONT BUMPER)	New	1,400.00	880.00
3	TO CHECK WIRING & FOCUS HEADLAMP	New	50.00	20.00
4	TO REMOVE & REFIT RADIATOR ,CONDENSER TO ASSIST WORK LOAD,TO TOP UP A/C GAS	New	150.00	0.00
5	TO TUFF COAT	New	150.00	60.00
6	TO DO WHEEL ALIGNMENT	New	120.00	0.00
Gross Labour Cost (S\$)			3,270.00	1,460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >