

**- Pre repair inspection request - SLG960A VS SLR4847K (OI) DOA 28/05/2018**

From: Chan, Yoke Shi  
 To: ASSIGNMENTS@LKKAUTO.COM, admin-a@lkkauto.com  
 Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Supramaniam, Darshene, Mithoosingh, Aashweenjeetkaur, /  
 Sent: 5/31/2018 12:26:46 PM  
 Attachments:  [20180531113956178.pdf](#)

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.

Claim no : 7696946484SG003  
 Case Owner : NG HAI CHUAN

If you have any queries/concerns, please let us know.  
*Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.*

Thank you.

Regards,

**Yoke Shi @ Ashley**  
**AIG**

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
 Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)  
 Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
 Tel +6 03 2719 6000 | Ext 1012102

[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com) | [www.aig.com](http://www.aig.com)

**From:** serence ctc [mailto:serence@esteemperf.com.sg]

**Sent:** Thursday, May 31, 2018 12:06 PM

**To:** Chan, Yoke Shi

**Cc:** Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina

**Subject:** Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR4847K AND SLG960A ON 28/05/2018

Dear Yoke shi,

We are prefer Kenneth Kong to survey the car.

Thank you.

On Thu, May 31, 2018 at 12:02 PM, Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)> wrote:  
Without Prejudice

Your Reference : SLG960A

Our Reference : 7696946484SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd

Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)  
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia  
Tel +6 03 2719 6000 | Ext 1012102

[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com) | [www.aig.com](http://www.aig.com)

**From:** serence ctc [mailto:[serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)]

**Sent:** Thursday, May 31, 2018 11:44 AM

**To:** AIG SGP, Claims-Survey

**Cc:** jenny chong; Carmen Lim

**Subject:** REQUEST FOR PRI SURVEY SLG 960 A

Dear Sir / Madam,

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SLG 960 A

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : Blk 5033 Ang Mo Kio Industrial Park 2, #01-259, Singapore 569536

Tel : 6484 1221

Fax : 6484 7829

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

Thank you.

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Freundliche Grüße / Best Regards

**Serence Chee**

Claims Assistant | Operation Division  
Esteem Performance Pte Ltd

**P:** 6484 1221

**E:** [serence@esteemperf.com.sg](mailto:serence@esteemperf.com.sg)

[5033 Ang Mo Kio Industrial Park 2 #01-259 \(Head Office\)](#)

[385 Sin Ming Drive Vicom Inspection Centre \(Showroom\)](#)

[www.esteemperformance.com](http://www.esteemperformance.com)



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Freundliche Grüße / Best Regards

**Serence Chee**

Claims Assistant | Operation Division  
Esteem Performance Pte Ltd

**P:** 6484 1221

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