

Surveyor:

Kenneth

DOI:

ASSIGNMENT

21/5/18

Date / Time:

21/5/18

Registered in Merimen:

21/5/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLR 958A (NTUC)

Claim No.:

251102018744

Name of Insured:

LKR

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A:

21/5/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHL 4859X



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans Cab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

5/6/18

SHL 4859X - 7

21/5/18 - 7

STAGE

DATE / PIC

Non-Reporting ltr (1st):

- 16-6-18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Date/ Time

20/6/18

- WR non reporting.

SLR 958A IS NO LONGER OWNED BY LCR. SINCE 11.5.18 INSTRUCTION FROM AIG TO CLOSE

19-6-18

SLR 958A W/NTUC. TRANS-CAB WILL NOT BUY REPORT AS NTUC HAVE THEIR OWN IN-HOUSE SURVEYOR. TO CANCEL.

10/2/2020

File -> MK to close.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(S

x

days)

Loss of Income (LOI):

S\$

(S

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 895.00

COPY SENT

10/2/2020

Independent Report

680

03/10/18

ASS. REC. BY:

REF: A161Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Trans Cab

of _____

Insured: _____

Policy No. _____

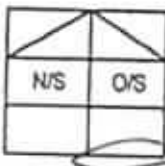
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: S11C 5859X Yr Regn: 12, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Pontiac Latitude cc 1995Colour: M. White / R A/C: Insured / Std / NI / NASp. Reading: 32 686 T/Radio: Insured / Std / NI / NA

Eng No: _____

C No: VFI ABL 15AUC 280929Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: Giti 215/60R16R: Falken

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front _____ Rear _____

R/Bal. 9 mm R/Bal. 7 mmL/Bal. 9 mm L/Bal. 7 mmD.O.A. 25/5/18 D.O.I. 28/5/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

30/5 File pass to Catherine
615pm @ 1750hR (\$48,166.47/962)

Date/Time, File Pass to?

☐ : Prell. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee:

Transportation:

\$ - RS. - St

Fixt

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ _____)

\$170 + SP
\$50.00
\$10.00
\$80.00
\$895.00

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5859X**AAD1805-236**

Not Notarised
11 Sep 2018

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

SHC 5859X

VF1ABL15AUC280929

RENAULT

LATITUDE

25.5.2018

*Atk***PART****LIST**

1	1 BUMPER COVER REAR	\$	<i>Bu</i> 1,108.46 ✓
2	1 BUMPER LOWER REAR	\$	<i>Sn</i> 768.84
3	1 BUMPER BRACKET CTR REAR	\$	<i>Sn</i> 113.47
4	1 BUMEP R BRACKET SIDE RH REAR	\$	<i>Sn</i> 135.97
5	1 BUMEP R RETAINER RH REAR	\$	<i>Sn</i> 44.99
6	1 BUMPER REFLECTOR RH	\$	<i>Sn</i> 43.61
7	1 BUMEP R BRACKET SIDE LH REAR	\$	<i>R</i> 135.97
8	1 BUMEP R RETAINER LH REAR	\$	<i>Sn</i> 44.99
9	1 BUMPER REFLECTOR LH	\$	<i>Sn</i> 43.61
10	1 BUMPER BEAM REAR	\$	<i>R</i> 777.52
11	1 BUMPER BEAM BRACKET LH REAR	\$	<i>R</i> 225.95
12	1 BUMPER BEAM BRACKET RH REAR	\$	<i>R</i> 225.95
13	1 BOOT REAR	\$	<i>R</i> 2,872.68 } X
14	1 BOOT FINISHER	\$	<i>Sn</i> 470.06
15	1 BOOT WHEATERSTRIP	\$	<i>Sn</i> 323.05
16	1 BOOT REFLECTOR LAMP LH	\$	<i>Sn</i> 493.35
17	1 BOOT REFLECTOR LAMP RH	\$	<i>Sn</i> 493.35
18	1 BOOT BADGE 'RENAULT'	\$	<i>lv</i> <i>lv</i> 225.36
19	1 BOOT BADGE	\$	<i>lv</i> <i>lv</i> 225.36
20	1 BOOT STRUT LH	\$	<i>Sn</i> 276.08
21	1 BOOT STRUT RH	\$	<i>Sn</i> 276.08
22	1 BOOT HINGE LH	\$	<i>R</i> 367.84
23	1 BOOT HINGE RH	\$	<i>R</i> 367.84
24	1 BOOT INNER TRIM	\$	<i>Sn</i> 586.45
25	1 BOOT SWITCH	\$	<i>Sn</i> 168.13
26	1 BOOT LOCK	\$	<i>R</i> 202.67
27	1 BOOT LOCK CATCH	\$	<i>R</i> 74.40
28	2 LICENCE PLATE LAMP	\$	<i>Sn</i> 50.52
29	2 BOOT RUBBER PLUG	\$	<i>Sn</i> 221.81

Trans-cab Auto Services Pte Ltd

AAD1805-236

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5859X

30	1 DOOR PANEL REAR LH	\$	N	2,844.66	}	X
31	1 FENDER PANEL INNER TRIM REAR LH	\$	Sn	671.45		
32	1 FENDER PANEL REAR LH	\$	N	3,299.13		
33	1 WHEELARCH REAR LH	\$	Sn	543.47		
34	1 FENDER PANEL INNER TRIM REAR RH	\$	Sn	671.45		
35	1 FENDER PANEL REAR RH	\$	N	3,299.13		
36	1 WHEELARCH REAR RH	\$	Sn	543.47		
37	1 TAILLAMP RH	\$	Sn	552.55		
38	1 TAILLAMP PANEL RH	\$	N	986.70		
39	1 TAILLAMP LH	\$	Sn	552.55		
40	1 TAILLAMP PANEL LH	\$	N	986.70		
41	1 OUTER PANEL REAR (End Panel)	\$	N	1,471.77		
42	1 OUTER PANEL REAR (End Panel)TRIM	\$	Sn	404.56		
43	1 SPARE WHEEL PANEL (Luggage Floor Panel)	\$	N	2,189.88		
44	1 SPARE WHEEL PANEL TRIM	\$	Sn	612.21		
45	1 EXHAUST REAR	\$	N	7,489.05		
46	1 EXHAUST CAP REAR	\$	N	230.49		
47	1 FUEL FLAP L70Y	\$	Sn	343.57		
TOTAL		\$		39,057.17		
10%		\$		3,905.72		
		\$		35,151.45		

Special Nett

1	1SET PARKING AID	\$	<i>Shat</i> 700.00 <i>600.00</i>	}	<i>X</i>
2	1SET REAR BUMPER CLIP	\$	<i>N</i> 66.00		
3	1SET BUMPER BRACKET CTR CLIP	\$	<i>N</i> 33.00		
4	1SET BUMPER BRACKET SIDE CLIP RH RR	\$	<i>N</i> 10.00		
5	1SET BUMPR RETAINER RH CLIP RR	\$	<i>N</i> 20.00		
6	1SET BUMPR BRACKET SIDE CLIP LH RR	\$	<i>N</i> 10.00		
7	1SET BUMPR RETAINER CLIP LH RR	\$	<i>N</i> 20.00		
8	1SET BUMPER LOWER REAR RIVET	\$	<i>N</i> 22.00		
9	1SET BUMPER LOWER REAR CLIP	\$	<i>N</i> 66.00		
10	1 EXHAUST MOUNTING REAR	\$	<i>N</i> 17.82		
11	1SET BOOT FINISHER CLIP	\$	<i>N</i> 24.20		
12	1 BOOT STICKER "Trans-cab"	\$	<i>N</i> 30.00		
13	1 BOOT STICKER "6555-3333"	\$	<i>N</i> 30.00		
14	1 BOOT INNER TRIM CLIP	\$	<i>N</i> 45.00		
15	1SET FENDER WHEELARCH REAR RH CLIP	\$	<i>N</i> 35.00		

Trans-cab Auto Services Pte Ltd

AAD1805-236

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5859X

16	1SET FENDER WHEELARCH REAR LH CLIP	\$	na	35.00	}	X
17	1 FENDER INNER TRIM CLIP LH	\$	na	28.00		
18	1 FENDER INNER TRIM CLIP LH	\$	na	28.00		
19	1 TAILLAMP CLIP RH	\$	na	5.00		
20	1 TAILLAMP CLIP LH	\$	na	5.00		
21	2 REAR WINDSCREEN SELANT	\$	na	80.00		
22	1 WINDSCREEN MOULDING	\$	na	100.00		
23	1 REAR WINDSCREEN INNER SPONGE SEAL	\$	na	100.00		
24	1 SPARE TYRE RIM (ROUE 7J 16H 2547)	\$	Sh	385.00	}	
25	1 SPARE TYRE	\$	Sh	330.00		

TOTAL \$ 2,225.02

TOTAL PARTS \$ 37,376.47**LABOUR**

Putty And Spray Painting Of The Affected Portion.	\$	6,000.00	2200
Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	4,200.00	2000
To Rust-Proofing Of The Affected Areas.	\$	na	170.00 X
To reinstall rear bumper parking sensor.	\$	170.00	600
To transfer of bootlid fittings, attachments and perform water seepage test.	\$	na	170.00 X
To repair and realign rear exhaust pipe.	\$	4	170.00 X
To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	4	170.00 X
To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	4	170.00 X

Trans-cab Auto Services Pte Ltd**AAD1805-236**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5859X

To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	170.00	X
To supply and re-do rear luggage floor panel insulation padding.	\$	380.00	X
To transfer of rear fender fittings, attachment and perform water seepage test.	\$	380.00	X
To transfer of rear windscreen fittings and conduct water seepage test.	\$	170.00	X
To check steering geometry and computer wheel alignment	\$	220.00	X
To transfer of rear door fittings, attachment and perform water seepage test.	\$	380.00	X

TOTAL \$ 12,540.00**Over All Total \$ 49,916.47****(LUMP SUM)****Repair Days****20 DAYS****2 day,**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before and after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	3878K

Vehicle Details

Vehicle No.:	5HC5859X
Vehicle to be Exported:	Yes
Intended De-registration Date:	25 May 2018
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8839C002296
Chassis No.:	VF1ABL15AUC280929
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	11 Dec 2014
First Registration Date:	11 Dec 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Dec 2022
PARF Rebate Amount:	\$9,373.00

Intended COE Rebate Details

COE Expiry Date:	10 Dec 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$51,668.00
COE Rebate Amount:	\$29,326.00
Total Rebate Amount:	\$38,699.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 25 May 2018

OK

View Received Message

This mail is associated with :

***SHCS859X (2511090183SG)
[SLR958A]**

TP
TRANS-CAB SERVICES PTE LTD
May 25 2018 12:00AM
[LCRF Pte Ltd]
Trans-cab Auto Services Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 04/06/2018 15:24 PM.
To LKK_HQ
Subject No OI GIA Report

Hi

Pls be advice that no OI GIA report received
Pls find OI details below for your further actions

OI name LCRF Pte Ltd

Address
60 Anson Road
#11-01 Mapletree Anson
Singapore 077914

Office :(+65) 31584255

Thank you.

Regards,
Aashween.

DOCUMENTS SUMMARY

There are no documents.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Monday, 18 June 2018 1:10 PM
To: Jasmine Tan; 'Ng Wai Yin'
Cc: claims@transcab.com.sg; Admin A
Subject: SHC 5859X ON 25.05.2018 / SLR 958A

WITHOUT PREJUDICE

Dear Ms. Jasmine,

We refer to the subject.

We were informed by M/s Lion City Rental (LCR) that car with plate no. SLR 958A has been sold on 11 May 2018. As such, the vehicle is no longer part of LCR's fleet.

In view of the above, we regret that we are unable to look into your claim and are instructed to close file.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Joy Irene (LKKAuto)

From: Olea, Maricel <Maricel.Olea@aig.com>
Sent: Monday, 18 June 2018 10:47 AM
To: Ng Wi En; Joy Irene (LKKAuto)
Cc: ryan.chang@lioncityrentals.com.sg; maya.rahim@lioncityrentals.com.sg; insurance@lioncityrentals.com.sg
Subject: #2511090183SG003#023# RE: NON-REPORTNG (LCR SHC 5859X ON 25.05.2018 / SHC 5859X)

Dear Ms Ng Wien,

Thank you for your confirmation.

Aside to Joy (LKK) – please inform the Third Party workshop that this vehicle has been sold on 11th May 2018 and proceed to close your file, thank you.

Best Regards,
Maricel Olea
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1826 | Fax +(65) 6835 7416
maricel.olea@aig.com | www.aig.com.sg

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From: Ng Wi En [<mailto:nwien@ext.uber.com>]
Sent: Monday, June 18, 2018 10:21 AM
To: JoyIrene@lkkauto.com
Cc: ryan.chang@lioncityrentals.com.sg; maya.rahim@lioncityrentals.com.sg; insurance@lioncityrentals.com.sg; Olea, Maricel
Subject: Re: NON-REPORTNG (LCR SHC 5859X ON 25.05.2018 / SHC 5859X)

Dear Joy,

We refer to your letter dated 16 June 2018.

This car has been sold by LCR on 11 May 2018.

Since the vehicle in question is no longer part of LCR's fleet, we will not be made liable for this accident and its claims.

Meanwhile, all our rights are hereby expressly reserved.

Warmest Regards,

Miss Ng Wien
Email: nwien@ext.uber.com



Main Office (*New*)

60 Anson Road
#11-01 Mapletree Anson
S077914

Branch @ Textile Centre

200 Jalan Sultan
#03-33 S199018

Branch @ Big Box

1 Venture Ave
Big Box #02-12U
Singapore 608521

Office : (+65) 3158 4769

Web : www.lioncityrentals.com.sg

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On Sat, Jun 16, 2018 at 3:27 PM Joy Irene (LKKAuto) <JoyIrene@lkkauto.com> wrote:

AIG : **TP** / 2511090183SG

LKK : CC3/LCR18009828/Kjb3

LCRF PTE LTD

Policy Holder

Your Vehicle : **SLR 958A**

Third-Party : SHC 5859X

Date of Accident : 25 May 2018

Time of Accident : 00:45

Location of Accident : CAIRNHILL ROAD

Dear Sirs,

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident **has not been reported** to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 19 November 2019 5:06 PM
To: Ng Wai Yin; 'claims'
Cc: Admin A
Subject: FW: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter and our e-mail dated 25/10/2019 below refers.

Kindly let us have your reply.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 25 October 2019 12:12 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

Without Prejudice

Hi Wai Yin,

We refer to your below email.

Based on our record, Joy had spoken to you that SLR958A is not insured with AIG at the time of accident. The correct insurer is M/s NTUC.

Kindly advise if you would like to purchase our survey report.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Friday, 25 October 2019 12:00 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'claims' <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

WITHOUT PREJUDICE

Dear Sir/Mdm

Are there any offer making to us?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Shu Pei (LKKAuto) [<mailto:shupeai@lkkauto.com>]

Sent: Friday, 21 June, 2019 9:47 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18009828/Kjb3	Joy

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Thursday, 20 June 2019 1:35 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

WITHOUT PREJUDICE

Dear Sir/ Madam

We are making a claim against your client SLR 958A.

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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This email has been checked for viruses by AVG antivirus software.

www.avg.com

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 22 January 2020 2:58 PM
To: Ng Wai Yin
Cc: SUR; Khanchna (LKK Auto); Admin A
Subject: RE: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

Without Prejudice

Dear Wai Yin,

Noted.

By copy to Khanchna,

FYNA. CC3/LCR18009828/Kkb3

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 22 January 2020 2:45 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

Without Prejudice

Dear Hsiao Tong

We would like to purchase for the survey report, please proceed to send us the survey invoice for us to prepare the payment.

Thank You

Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 25 October, 2019 12:12 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

Without Prejudice

Hi Wai Yin,

We refer to your below email.

Based on our record, Joy had spoken to you that SLR958A is not insured with AIG at the time of accident. The correct insurer is M/s NTUC.

Kindly advise if you would like to purchase our survey report.

Thank you.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Friday, 25 October 2019 12:00 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'claims' <claims@transcab.com.sg>
Subject: FW: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

WITHOUT PREJUDICE

Dear Sir/Mdm

Are there any offer making to us?

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Friday, 21 June, 2019 9:47 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18009828/Kjb3	Joy

To check availability of the case handler, you may contact the undersigned

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Thursday, 20 June 2019 1:35 PM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: TCS REF: AAD1810-074--Accident involving SLR958A (AIG) & SHC5859X on 25.05.18

WITHOUT PREJUDICE

Dear Sir/ Madam

We are making a claim against your client SLR 958A.

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

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Website: www.transcab.com.sg

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

TRANS-CAB AUTO SERVICES PTE LTD

Ref : CC3/TP18009828/Kpa3q2

NO.2 ANG MO KIO STREET 63SINGAPORE 569111

Date : 11-02-2020



Code : TP378

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	Veh. Inspected	SHC 5859X
Policy No.	Coverage (\$)	0.00
Claim No.	Excess (\$)	0.00
Assign From	Assign Date	28/05/2018

2. Vehicle Particulars & Condition

Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	VF1ABL15AUC280929	Colour	METALLIC WHITE / RED
Odometer	326861	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	GITI	9 mm
L/H Front Tyre	215/60 R16	GITI	9 mm
R/H Rear Tyre	215/60 R16	FALKEN	7 mm
L/H Rear Tyre	215/60 R16	FALKEN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	25/05/2018	Inspection Date	28/05/2018
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

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Page No.:1 of 4

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5859X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER COVER REAR	BUCKLED	1,108.46	1,108.46
1	BUMPER LOWER REAR	SERVICEABLE	768.84	-
1	BUMPER BRACKET CTR REAR	SERVICEABLE	113.47	-
1	BUMPER BRACKET SIDE RH REAR	SERVICEABLE	135.97	-
1	BUMPER RETAINER RH REAR	SERVICEABLE	44.99	-
1	BUMPER REFLECTOR RH	SERVICEABLE	43.61	-
1	BUMPER BRACKET SIDE LH REAR	TO REPAIR SEE LABOUR	135.97	-
1	BUMPER RETAINER LH REAR	SERVICEABLE	44.99	-
1	BUMPER REFLECTOR LH	SERVICEABLE	43.61	-
1	BUMPER BEAM REAR	TO REPAIR SEE LABOUR	777.52	-
1	BUMPER BEAM BRACKET LH REAR	TO REPAIR SEE LABOUR	225.95	-
1	BUMPER BEAM BRACKET RH REAR	TO REPAIR SEE LABOUR	225.95	-
1	BOOT REAR	TO REPAIR SEE LABOUR	2,872.68	-
1	BOOT FINISHER	SERVICEABLE	470.06	-
1	BOOT WEATHERSTRIP	SERVICEABLE	323.05	-
1	BOOT REFLECTOR LAMP LH	SERVICEABLE	493.35	-
1	BOOT REFLECTOR LAMP RH	SERVICEABLE	493.35	-
1	BOOT BADGE 'RENAULT'	NOT NECESSARY	225.36	-
1	BOOT BADGE	NOT NECESSARY	225.36	-
1	BOOT STRUT LH	SERVICEABLE	276.08	-
1	BOOT STRUT RH	SERVICEABLE	276.08	-
1	BOOT HINGE LH	TO REPAIR SEE LABOUR	367.84	-
1	BOOT HINGE RH	TO REPAIR SEE LABOUR	367.84	-
1	BOOT INNER TRIM	SERVICEABLE	586.45	-
1	BOOT SWITCH	SERVICEABLE	168.13	-
1	BOOT LOCK	TO REPAIR SEE LABOUR	202.67	-
1	BOOT LOCK CATCH	TO REPAIR SEE LABOUR	74.40	-
2	LICENCE PLATE LAMP	SERVICEABLE	50.52	-

Report Ref No. CC3/TP18009828/Kpa3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	BOOT RUBBER PLUG	SERVICEABLE	221.81	-
1	DOOR PANEL REAR LH	TO REPAIR SEE LABOUR	2,844.66	-
1	FENDER PANEL INNER TRIM REAR LH	SERVICEABLE	671.45	-
1	FENDER PANEL REAR LH	SERVICEABLE	3,299.13	-
1	WHEELARCH REAR LH	SERVICEABLE	543.47	-
1	FENDER PANEL INNER TRIM REAR RH	SERVICEABLE	671.45	-
1	FENDER PANEL REAR RH	TO REPAIR SEE LABOUR	3,299.13	-
1	WHEELARCH REAR RH	SERVICEABLE	543.47	-
1	TAILLAMP RH	SERVICEABLE	552.55	-
1	TAILLAMP PANEL RH	TO REPAIR SEE LABOUR	986.70	-
1	TAILLAMP LH	SERVICEABLE	552.55	-
1	TAILLAMP PANEL LH	TO REPAIR SEE LABOUR	986.70	-
1	OUTER PANEL REAR (END PANEL)	TO REPAIR SEE LABOUR	1,471.77	-
1	OUTER PANEL REAR (END PANEL)TRIM	SERVICEABLE	404.56	-
1	SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL)	TO REPAIR SEE LABOUR	2,189.88	-
1	SPARE WHEEL PANEL TRIM	SERVICEABLE	612.21	-
1	EXHAUST REAR	TO REPAIR SEE LABOUR	7,489.05	-
1	EXHAUST CAP REAR	TO REPAIR SEE LABOUR	230.49	-
1	FUEL FLAP L70Y	SERVICEABLE	343.57	-
	LESS 10% DISCOUNT		-3,905.72	-110.85
			35,151.43	997.61
	SPECIAL NETT ITEMS			
1	SET PARKING AID (SN)	SHORTED	700.00	600.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	66.00	66.00
1	SET BUMPER BRACKET CTR CLIP (SN)	NECESSARY	33.00	33.00
1	SET BUMPER BRACKET SIDE CLIP RH RR (SN)	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER RH CLIP RR (SN)	NOT NECESSARY	20.00	-
1	SET BUMPER BRACKET SIDE CLIP LH RR	NOT NECESSARY	10.00	-
1	SET BUMPER RETAINER CLIP LH RR (SN)	NOT NECESSARY	20.00	-
1	SET BUMPER LOWER BRACKET RIVET (SN)	NOT NECESSARY	22.00	-

Report Ref No. CC3/TP18009828/Kpa3q2



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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:3 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SET BUMPER LOWER REAR CLIP (SN)	NOT NECESSARY	66.00	-
1	EXHAUST MOUNTING REAR (SN)	NOT NECESSARY	17.82	-
1	SET BOOT FINISHER CLIP (SN)	NOT NECESSARY	24.20	-
1	BOOT STICKER 'TRANS-CAB' (SN)	NOT NECESSARY	30.00	-
1	BOOT STICKER '6555-3333' (SN)	NOT NECESSARY	30.00	-
1	BOOT INNER TRIM CLIP (SN)	NOT NECESSARY	45.00	-
1	SET FENDER WHEELARCH REAR RH CLIP (SN)	NOT NECESSARY	35.00	-
1	SET FENDER WHEELARCH REAR LH CLIP (SN)	NOT NECESSARY	35.00	-
1	FENDER INNER TRIM CLIP LH (SN)	NOT NECESSARY	28.00	-
1	FENDER INNER TRIM CLIP LH (SN)	NOT NECESSARY	28.00	-
1	TAILLAMP CLIP RH (SN)	NOT NECESSARY	5.00	-
1	TAILLAMP CLIP LH (SN)	NOT NECESSARY	5.00	-
2	REAR WINDSCREEN SELANT (SN)	NOT NECESSARY	80.00	-
1	WINDSCREEN MOULDING (SN)	NOT NECESSARY	100.00	-
1	REAR WINDSCREEN INNER SPONGE SEAL (SN)	NOT NECESSARY	100.00	-
1	SPARE TYRE RIM (ROUE 7J 16H 2547) (SN)	SERVICEABLE	385.00	-
1	SPARE TYRE (SN)	SERVICEABLE	330.00	-
			2,225.02	699.00
	LABOUR			
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		6,000.00	220.00
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER BRACKET SIDE LH REAR,BUMPER BEAM REAR,BUMPER BEAM BRACKET LH REAR,BUMPER BEAM BRACKET RH REAR,BOOT REAR,BOOT HINGE LH,BOOT HINGE RH,BOOT LOCK,BOOT LOCK CATCH,}		4,200.00	200.00
	DOOR PANEL REAR LH,FENDER PANEL REAR LH,FENDER PANEL REAR RH,TAILLAMP PANEL RH,TAILLAMP PANEL LH,OUTER PANEL REAR (END PANEL),SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL),EXHAUST REAR AND EXHAUST CAP REAR,}		-	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	170.00	-
	TO REINSTALL REAR BUMPER PARKING SENSOR .		170.00	60.00
	TO TRANSFER OF BOOTLID FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO REPAIR AND REALIGN REAR EXHAUST PIPE.	NOT NECESSARY	170.00	-

Report Ref No. CC3/TP18009828/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 4 of 4

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DROP REAR EXHAUST BOX ,RENEW THE SAME ,TO REPAIR AND REALIGN CENTRE EXHAUST PIPE.	NOT NECESSARY	170.00	-
	TO TRANSFER OF REAR END PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING.	NOT NECESSARY	380.00	-
	TO TRANSFER OF REAR FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO TRANSFER OF REAR DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
			12,920.00	480.00
GRAND TOTAL			50,296.45	2,176.61
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,750.00

Report Ref No. CC3/TP18009828/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

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