

27/03/2017

ASS. REC. BY:

REF: cs/msc18009811/Tlvd3 Special Instruction:

Survivor
Merimen

Taufik

ASSIGNMENT (Office)

From (Person): Kwok woon chao of MSIG Date/Time: 28/5/18 @ 3:53pm

Estimated Cost: Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJX 7284 Insured:

at Workshop m/s Volkswagen Centre Tel: 63057176

of 247 Alexandra Rd

Policy No: A29057765AVW Claim No: 559591

Sum Insured: Excess: \$1,500.00

Make of Veh: D.O.A. 21/05/2018
(Client's Record)CA / ☒ REV / REP. / REV 24 HRS H.O.D. Endorsement:Date/Time: 11:20am @ 30/5/18 Person Contacted: Charmaine Vehicle: ☒ IN / OUT

Date/Time	Action/Instruction (→) Estimate
	SJX 7284 - X
31/5/18	Revert by merimen
1/6/18	Rec approved from Chan How by merimen
1/6/18	Informal Charmaine c/A ex \$1500
26/6/18	Final fig \$908.85 confirmed by email (Ref 6967.30, 4379)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG18009811/T1vd3

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 31-05-2018



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SJX 7288U
Policy No.	A29057765AVW	Coverage (\$)	0.00
Claim No.	559591	Excess (\$)	1,500.00
Assign From	MERIMEN (KWOK WOON CHO)	Assign Date	31/05/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	24/05/2018	Inspection Date	30/05/2018
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 May 2018		28 May 2018 15:53 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	TAN CHEE KIANG (CHEN ZHIJIAN), ID: S7232273H, Tel: +6596988594, Email: CHRISTANCK10@YAHOO.COM.SG		[Created by insurer]
Vehicle Reg. No.:	SJX7228U	Date of Loss:	24/05/2018 09:00 - :59 [6 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 559591	Policy/Cover Note No.:	A29057765AVW (Comprehensive) Coverage: 15/11/2017 - 14/11/2018
		Excess:	S\$1,500.00
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 29/05/2018]		
Driver/Custodian:	TAN CHEE KIANG (CHEN ZHIJIAN) (45 / Male), NRIC: S7232273H, Tel: +6596988594		
Adj Asg. Remarks:	Survey appt 30/05/18(Wed), 11am. Owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment.		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

View Received Message

This mail is associated with :

***SJX7228U (559591)**

OD

May 24, 2018 9:00AM

[TAN CHEE KIANG (CHEN ZHIJIAN)]
Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 26/06/2018 11:15 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$9108.85) - SJX7228U - Claim Handler: Kwok Woon Choo

Approved:9108.85.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Kwok Woon Choo	Date: 25 Jun 2018
<u>Preliminary Advice</u>	

Vehicle No	: SJX7228U	Accident Date	: 24/05/2018
Make	: VOLKSWAGEN SHARAN	Policy No.	: A29057765AVW
Assignment Date	: 28/05/2018	Excess	: S\$1,500.00
Date of Inspection	: 30/05/2018	Est. Duration of Repair	: 5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,016.15	(incl.supplementary \$2161.84)
Revised Amount	:S\$	9,108.85	(incl.supplementary \$2161.84)
Check Items (Estimated)	:S\$	0.00	
Total	:S\$	9,108.85	
Lump Sum Repair	:S\$		

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	84,907.00
Salvage Value	:S\$	
Margin for Repair	:S\$	75,093.00

Remarks

☒ (X) The vehicle is economical for repair.

☐ () The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 1 June 2018 10:18 AM
To: Charmaine.Kong@vw.com.sg
Cc: SUR; Foo, John (VWG Singapore); 'Tang, Shu Shi (VWG Singapore)'; 'Cheong, Pearlyn (VWG Singapore)'; Ong, Germaine (VWG Singapore); Oh, Aik Seong (VWG Singapore); Tan, Evelyn (VWG Singapore)
Subject: SJX 7228U-DOA: 24/5/2018 (MSIG OD)

Dear Charmaine,

As instructed by our client , please proceed to repair the insured vehicle **SJX 7228U (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SJX7228U (559591)**
OD
May 24 2018 9:00AM
[TAN CHEE KIANG (CHEN ZHIJIAN)]
Volkswagen Centre Singapore

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From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 01/06/2018 09:37 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7153.95) - SJX7228U - Claim Handler: Kwok Woon Choo

Approved:7153.95.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Kwok Woon Choo	Date: 31 May 2018
<u>Preliminary Advice</u>	

Vehicle No	: SJX7228U	Accident Date	: 24/05/2018
Make	: VOLKSWAGEN SHARAN	Policy No.	: A29057765AVW
Assignment Date	: 28/05/2018	Excess	: S\$1,500.00
Date of Inspection	: 30/05/2018	Est. Duration of Repair	: 5.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE (HQ) 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,854.31
Revised Amount	:S\$	7,153.95
Check Items (Estimated)	:S\$	4,540.36
Total	:S\$	11,694.31
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	160,000.00
COE / PARF Rebate	:S\$	84,907.00
Salvage Value	:S\$	
Margin for Repair	:S\$	75,093.00

Remarks

☒ (X) The vehicle is economical for repair.

☐ () The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2273H
Vehicle Details	
Vehicle No.:	SJX7228U
Vehicle to be Exported:	No
Intended De-registration Date:	28 May 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	SHARAN 2.0 TSI 7N24MY
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	DED016371
Chassis No.:	WVWZZZ7NZJV006049
Maximum Power Output:	162.0 kW (217 bhp)
Open Market Value:	\$34,831.00
Original Registration Date:	15 Nov 2017
First Registration Date:	15 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$40,764.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Nov 2027
PARF Rebate Amount:	\$30,573.00
Intended COE Rebate Details	
COE Expiry Date:	14 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,414.00
COE Rebate Amount:	\$54,334.00
Total Rebate Amount:	\$84,907.00

The information contained herein is correct as at 28 May 2018

OK

MSIG (winner)
OD out

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/05/2018 11:33
Date Of Accident	24/05/2018 09:10
Exact Location Of Accident	ALG SIN MING DRIVE OUTSIDE OF NEA REGIONAL OFFICE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJX7228U
Insured/Policyholder	
Name Of Registered Owner	TAN CHEE KIANG (CHEN ZHIJIAN)
NRIC No	S7232273H
Email Address	CHRISTANCK10@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-96988594
Alternative Phone No	OFFICE-96988594

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	SHARAN GP 2.0 TSI HL LOW
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29057765 AVW
Cover Note Number	

Driver

Name of Driver	TAN CHEE KIANG (CHEN ZHIJIAN)
NRIC No	S7232273H
Date Of Birth	10/09/1972
Occupation	INDOOR
Date Of Driving Pass	02/05/1995
Driving Experience	23 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96988594
Fax Number	
Contact Number	OFFICE-96988594
Email Address	CHRISTANCK10@YAHOO.COM.SG

Address	6 BISHAN ST 25 #28-10
Postcode	573975
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	BISHAN NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 20 BISHAN STREET 23 , POSTCODE: 579757 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5529999 - FAX NO: 65561905
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO POLICE REPORT AND SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJH290T
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HAROLD KHOO TECK KIAT
NRIC/Passport Number	S1366276B
Contact Number	93693098
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

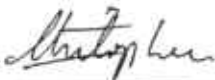
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

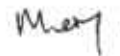
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

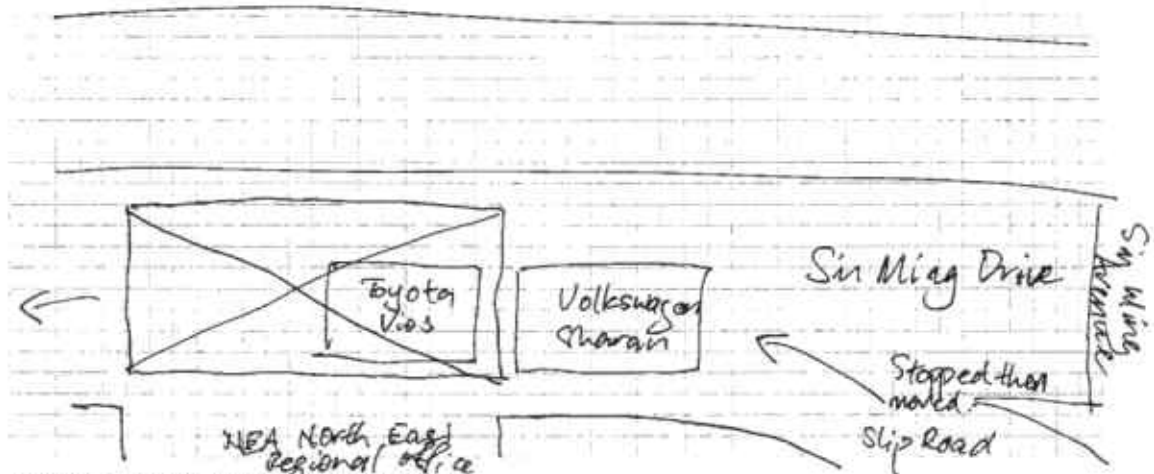
Date & Time: 24/5/18
11.15 am

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I had stopped at the slip road from Sin Ming Avenue turning left into Sin Ming Drive. Traffic was heavy. As traffic started moving, I started moving my car slowly at around 20km/h. As I filtered left into Sin Ming Drive, I took a quick glance over my right shoulder to check for oncoming vehicles on my blind spot. When I turn back in front I saw that the Toyota Vios (SJH 290T) had stopped in ~~the~~ the yellow box in front of the NEA North ~~East~~ Regional Office carpark entrance. I could not bridle in time and hit the rear of the Toyota Vios. The driver got of the Vios got out and asked me to call an ambulance which I did. I called the ambulance and while waiting, the passenger got out of the car unassisted. I waited for the ambulance, to come and ~~waited~~ waited until the injured driver and passenger left in the ambulance. I left after the traffic police officer gave me the case number details.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

[Signature]

Policyholder's Signature

Date & Time: 24/5/18
11.15 am

[Signature]

Driver's Signature

(If driver is not the policyholder)
Date & Time:

[Signature]

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20180524/2042

1 of 3

Police Station Of Origin:

Bishan N.P.C

20 Bishan Street 23 SINGAPORE 579757

Tel No: 1800-5529999

Report No. T/20180524/2042

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 24/05/2018 10:32		Vide Report No.: E/20180524/0080		Station Diary No.: 30	
Name of Informant: TAN CHEE KIANG			Address: 6 BISHAN STREET 25 #28-10 SINGAPORE 573975		
ID Type / ID No.: NRIC NO / S7232273H			Contact No.: Home/Office: Mobile: 96988594		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 45	Date of Birth: 10/09/1972	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: CONSULTING			Driving Licence Information: Class: 3		Date of Expiry:

Type of Accident:	Non-Injury Conveyed By Ambulance	Drink Drive: No	Date/Time of Accident: 24/05/2018 09:10	Type of Location: Straight Road
Location: Along Road 1 SIN MING DRIVE				
Along Sin Ming Drive outside of NEA Regional Office				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: Yes

SJH290T	Car	TOYOTA	VIOS E AUTO	Silver	Slightly Damaged	1
SJX7228U	Car	VOLKSWAGO N	SHARAN 2.0 TSI 7N24MY	Black	Slightly Damaged	0

SJX7228U	MSIG INSURANCE (SINGAPORE) PTE. LTD.	A50506034	15/11/2017	14/11/2018
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**SINGAPORE
POLICE FORCE**



T/20180524/2042

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

2 of 3

Report No. T/20180524/2042

CONTINUATION OF REPORT

Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Name	HAROLD KHOO TECK KIAT	ID No.	S1366273B
Related Vehicle	SJH290T (Car)	Contact No.	93693098
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Name	TAN CHEE KIANG	ID No.	S7232273H
Related Vehicle	SJX7228U (Car)	Contact No.	96988594
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On the above mentioned date, time and location, I was driving my vehicle (SJX7228U) along Sin Ming Avenue. I then proceeded to filter into Sin Ming Drive, however the traffic was heavy as such it was slow moving. While filtering out, I turned to the right side to check for oncoming vehicles. When I faced the front, I realized that the vehicle that was ahead of mine (SJH290T) had stopped inside of the yellow box. I could not stop in time, as such I collided onto the rear portion of the vehicle that was ahead of mine. I then assisted to call for the ambulance. Both the driver and the passenger of the other vehicle was conveyed by the ambulance. I then took a few photos of the accident and waited for the traffic police to arrive before going off.



**SINGAPORE
POLICE FORCE**



T/20180524/2042

Police Station Of Origin:
Bishan N.P.C
20 Bishan Street 23 SINGAPORE 579757
Tel No: 1800-5529999

3 of 3


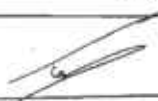
Report No. T/20180524/2042

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: E / Sgt 2 MOHAMAD FAIZAL BIN HASHIM TOH	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 24/05/2018 10:32
Officer In Charge Of Case: TP / GIT / SSI TAN CHIN YONG Contact No: 65476178 POLICE FORCE	Classification Of Case:
Authentication Stamp NP 65  SN 061 SIGNATURE	



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel: +65 6827 7888, Fax: +65 6827 7900
Co. Reg. No. 200412212G, GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 29057765 AVW

Excess: SGD1,500

Windscreen Excess: SGD100

1. Index Mark and Registration Number of Vehicle
SJX7228U

2. Name of Policyholder
Tan Chee Kiang (Chen Zhijian)

3. Effective Date of the Commencement of Insurance for the purposes of the Act
15/11/2017

4. Date of Expiry of Insurance
14/11/2018

5. Persons or Classes of Persons entitled to drive*

Tan Chee Kiang (Chen Zhijian)

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

Accident Sketch Plan Pg. 1



christandk ip @ yahoo.com.sg

		EFFECTIVE DATE
Class 3	Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$	02 May 1995

Licence No: 57232277H




Accident Photo



Accident Photo



Accident Photo



Accident Photo



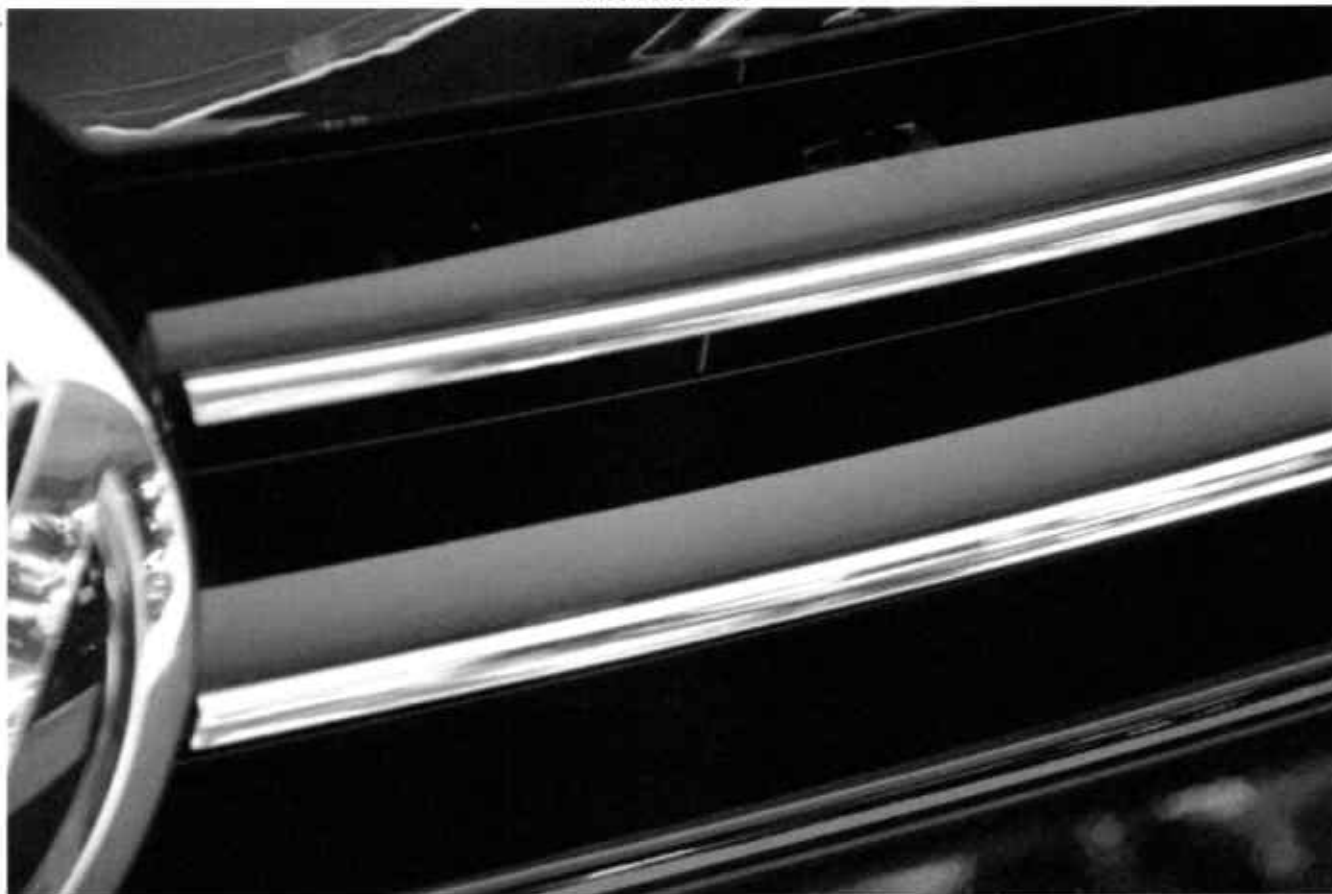
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





The image displays two Singaporean driving licenses and an NRIC card. The top license is for Class 3 (Motor Cars and Motor Tractors) and Class 4 (Heavy Motor Cars and Motor Tractors). It includes a table with the following information:

Class	Description	Valid Until
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	04 Dec 1976
Class 4	Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms	11 Nov 1983

The license number is S13662768. The bottom license is for Class 3 and Class 4, with a valid until date of 04 Dec 1976. The NRIC card below it shows the cardholder's name, date of birth, and address. The NRIC number is S13662768. The cardholder's address is APT BLK 198 KIM KEAT AVENUE #19-514, SINGAPORE 310196. The date of issue is 03-02-2014, and the date of expiry is 27/01/2017.

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class	Description	Valid Until
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	04 Dec 1976
Class 4	Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms	11 Nov 1983

NP 428A

License No: S13662768

5263837

NRIC No: S13662768

Date of issue: 03-02-2014

**APT BLK 198 KIM KEAT AVENUE #19-514
SINGAPORE 310196**

NRIC No: S13662768

Date: 27/01/2017

Tanpin 97495749

Ex: to be advise

Revert, Not Advise PDI TUAS

Reverting before paint
sur @ the auto. in
5 days
30/5/18 @ 11am

MS16

WINNER

OD

OW

PDI TUAS

TAN CHEE KIANG (CHEN ZHIJIAN) @ 9698 8594
6 BISHAN STREET 25
#28-10
Singapore, 573975
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV009788
Quote No. SER/QUO/1800847
Quote Date 24/05/18
Salesperson Eric Tan
Page 1

SURVEY EMAIL: 24/05/2018
23/5/2018

APPT: 30/5, 11AM, 247, ✓

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	0	
License No.	VIN	Initial Registration	Sales Advisor
SJX7228U	WVWZZZ7NZJV006049	15/11/17	Eric Tan
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 016371	7N24MY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	UNIT		2,320.00
P B&P ALEX PAINT	SPRAY PAINT	4	UNIT		2,000.00
P B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs		80.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		360.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		200.00
	Sum Labor				4,960.00
P 1S0919275C GRU	SENSOR Predecessor 1S0919275C	1	Pieces	145.46	NW ? 202.03 ✓
P 1T0919133C 9B9	PARKING SENSOR O RING	1	Pieces	0.54	net 0.75 ✓
P 7N0121283C	AIR GUIDE LH	1	Pieces		nn 55.29 ✓
P 7N0121284C	AIR GUIDE RH	1	Pieces		nn 51.85 ✓
P 7N0805567B	SUPPORT LOCK CARRIER	1	Pieces	84.38	bt 117.06 ✓
P 7N0805931	H/LAMP TOP PANEL LH	1	Pieces	31.45	bt 43.68 ✓
P 7N0805932	H/LAMP TOP PANEL RH	1	Pieces	43.15	bt 58.54 ✓
P 7N0807109D	REINFORCEMENT Predecessor 7N0807109B	1	Pieces	607.11	bt 843.21 ✓
P 7N0807183A	BUMPER SIDE BRACKET LH	1	Pieces	17.91	net 24.88 ✓
P 7N0807184A	BUMPER SIDE BRACKET RH	1	Pieces		nn 24.88 ✓
P 7N0807192	BUMPER CENTRE BRACKET	1	Pieces	101.71	dis 141.27 ✓
P 7N0807217J GRU	FRT BUMPER	1	Pieces	1065.54	del 1,479.91 ✓
P 7N0823031A	FRT BONNET	1	Pieces	1196.76	bt 1,662.19 ✓
P 7N0853101 2ZZ	CENTRE LOWER GRILLE CHRO	1	Pieces	150.36	cut 208.84 ✓
P 7N0853600A FOD	VW SIGN	1	Pieces	95.78	net 133.03 ✓
Sum carried forward					10,007.41

Payments to:

- BBN: - Acc.-No...

PDI TUAS

Phone No.
Fax No.
E-Mail

PDI TUAS

TAN CHEE KIANG (CHEN ZHIJIAN)
6 BISHAN STREET 25
#28-10
Singapore, 573975
Singapore

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV009788
Quote No. SER/QUO/1800847
QuoteDate 24/05/18
Salesperson Eric Tan
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Sharan GP 2.0 TSI HL LOW	0	
License No.	VIN	Initial Registration	Sales Advisor
SJX7228U	WVWZZZ7NZJV006049	15/11/17	Eric Tan
Engine Code	Labor Type	Engine No.	Model Code
	10	DED 016371	7N24MY

P 7N0853651F 9B9	RADIATOR GRILLE
P 7N0853677 9B9	CENTRE LOWER GRILLE
P 7N2941754B	HEADLAMP RH
	Use Predecessor 7N2941754A
	Sum Item

Continued	10,007.41
1 Pieces 478.79	out 664.98 ✓
1 Pieces 129.15	cut 179.37 ✓
1 Pieces	nh-X 3,002.55 X
	8,894.31

16,016.15

Sum Labor	4,960.00
Sum Item	8,894.31

Total SGD	13,854.31
7% GST	13,854.31 969.80
Total SGD Incl. GST	14,824.11

Explanations

P = Proportionately Charged

Payment Terms No Credit

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Payments to: - BBN: - Acc.-No.:

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 26 June 2018 12:48 PM
To: 'Cheong, Pearlyn (VWG Singapore)'; Taufikh (LKKAUTO); Admin A; Admin-D (LKKAUTO); SUR
Cc: Kong, Charmaine (VWG Singapore); Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore)
Subject: RE: SJX7228U - FINALISE

Dear Pearlyn,

Confirmed amount \$9,108.85 before excess \$1500 and GST @ 5 working days.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [mailto:Pearlyn.cheong@vw.com.sg]
Sent: Thursday, 21 June 2018 5:53 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>
Subject: RE: SJX7228U - FINALISE

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 21 June, 2018 5:36 PM

To: Cheong, Pearlyn (VWG Singapore); Taufikh (LKKAuto); Admin A; Admin-D (LKKAuto); SUR

Cc: Kong, Charmaine (VWG Singapore); Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore)

Subject: RE: SJX7228U - FINALISE

Dear Pearlyn,

Please provides us resurvey photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

Sent: Thursday, 21 June 2018 5:16 PM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: SJX7228U - FINALISE

Dear Taufikh,

Please confirmed

COR \$ 7608.85 after less excess \$1500 before GST

Best regards,

Pearlyn Cheong

Service Advisor

Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>

New Arteon.

This is high performance art.



Service Order Confirmation

SERVICE ORDER NO: 18IP1417

CUSTOMER NO.: CV009788

CUSTOMER NAME: TAN CHEE KIANG (CHEN ZHUJIAN)

TELEPHONE NO.:

ADDRESS: 6 BISHAN STREET 25 #2B-10

Singapore

VEH No.: SJX7228U

Order Date: 30/05/18

Reg Date: 15/11/17

KM: 11,658

VIN NO.: WVVZZZ7NZJV006049

ENGINE NO:

SA: Wong Mely

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	200		200
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
3	B&P INSURANCE EXCESS INSURANCE EXCESS / DEDUCTIBLE	1	TU	-1,500		-1,500
4	B&P ALEX LABOUR LABOUR	2	UNIT	580		1,160
5	B&P ALEX PAINT SPRAY PAINT	2	UNIT	500		1,000
6	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
7	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
9	7N0823031A FRT BONNET	1	PCS	1,662.19	28	1,196.78
10	7N0807217J GRU FRT BUMPER	1	PCS	1,479.91	28	1,065.54
11	7N0807183A BUMPER SIDE BRACKET LH	1	PCS	24.88	28	17.91
12	1T0919133C 9B9 PARKING SENSOR O RING	1	PCS	0.75	28	0.54
13	7N0853677 9B9 CENTRE LOWER GRILLE	1	PCS	179.37	28	129.15
14	7N0853101 2ZZ CENTRE LOWER GRILLE CHROM	1	PCS	208.84	28	150.36
15	7N0853651F 9B9 RADIATOR GRILLE	1	PCS	664.98	28	478.79
16	7N0853600A F0D VW SIGN	1	PCS	133.03	28	95.78
17	1S0919275C GRU SENSOR	1	PCS	202.03	28	145.46
18	7N0805567B SUPPORT LOCK CARRIER	1	PCS	117.06	28	84.28
19	7N0805931 HEADLAMP TOP PANEL LH	1	PCS	43.68	28	31.45
20	7N0805932 HEADLAMP TOP PANEL RH	1	PCS	58.54	28	42.15
21	7N0807109D REINFORCEMENT	1	PCS	843.21	28	607.11
22	7N0807192 BUMPER CENTRE BRACKET	1	PCS	141.27	28	101.71
23	7N2941753B HEADLAMP LH	1	PCS	3,002.55	28	2,161.84

Remarks : MSIG WINNER OD

DOA 24/05/2018

SURVEYOR LKK

EXCESS \$1500

cro✓

(A)

Service Order Confirmation

SERVICE ORDER NO: 18IP1417

CUSTOMER NO.: CV009788

CUSTOMER NAME: TAN CHEE KIANG (CHEN ZHIJIAN)

TELEPHONE NO.:

ADDRESS: 6 BISHAN STREET 25 #2B-10

Singapore

VEH No.: SJX7228U

Order Date: 30/05/18

Reg Date: 15/11/17

KM: 11,658

VIN NO.: WVVZZZ7NZJV006049

ENGINE NO:

SA: Wong Moly

MODEL: Sharan GP 2.0 TSI HL LOW

MODEL NO.: 7N24MY

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

9108.85

TOTAL	7,608.85
GST AMOUNT	532.82
TOTAL AMOUNT	8,141.47

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

























































CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 May 2018		28 May 2018 15:53 Edit Adj Rpt	\$9,108.85 Edit Estimates	\$9,108.85 View Rpt		Pending for Survey Report Cancel Case


















































Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	TAN CHEE KIANG (CHEN ZHIJIAN), ID: S7232273H, Tel: +6596988594, Email: CHRISTANCK10@YAHOO.COM.SG								
Vehicle Reg. No.:	SJX7228U	Date of Loss:	24/05/2018 09:00 - :59 [6 Months and 9 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 559591	Policy/Cover Note No.:	A29057765AVW (Comprehensive) Coverage: 15/11/2017 - 14/11/2018						
		Excess:	S\$1,500.00						
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Kwok Woon Choo - 6643 1330]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/06/2018]								
Driver/Custodian:	TAN CHEE KIANG (CHEN ZHIJIAN) (45 / Male), NRIC: S7232273H, Tel: +6596988594								
Adj Asg. Remarks:	Survey appt 30/05/18(Wed), 11am. Owner waiting. Survey & revert. Please contact us ASAP if you cannot attend this assignment.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> MSIG_SG (26/06/2018): Alert - Adj Mandate Approved (\$9108.85) - SJX7228U - Claim Handler: Kwok Woon C... MSIG_SG (01/06/2018): Alert - Adj Mandate Approved (\$7153.95) - SJX7228U - Claim Handler: Kwok Woon C... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJX7228U (559591)
 OD
 May 24 2018 9:00AM
 [TAN CHEE KIANG (CHEN ZHIJIAN)]
 Volkswagen Centre Singapore

Upload Documents			Upload Photos		Compose New Letter		View View In Browser	
Video							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print			
1	24/05/18 11:46	Video - Accident [Linked Accident Report Documents]		Load MP4				
Assessment Reports							1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print			
1	24/05/18 11:49	Accident Statement		Load HTM				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	31/05/18 13:54	Adjuster Immediate Advice		Load HTM				
2	25/06/18 14:00	Adjuster Immediate Advice		Load HTM				
Photos/Images							3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print			
1	24/05/18 11:41	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
2	24/05/18 11:41	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
3	24/05/18 11:41	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
4	24/05/18 11:41	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
5	24/05/18 11:41	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
6	24/05/18 11:41	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
7	24/05/18 11:41	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
8	24/05/18 11:45	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
9	24/05/18 11:45	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
10	24/05/18 11:45	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
11	24/05/18 11:45	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
12	24/05/18 11:45	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
13	24/05/18 11:45	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
14	24/05/18 11:45	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
15	24/05/18 11:45	Accident Photo [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print			
1	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
2	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
3	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
4	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
5	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
6	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
7	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
8	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
9	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
10	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
11	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
12	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
13	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			
14	31/05/18 13:56	General View		Load JPG	<input checked="" type="checkbox"/>			

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
15	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
16	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
17	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
18	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
19	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
20	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
21	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
22	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
23	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
24	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
25	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
26	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
27	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
28	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
29	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
30	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
31	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
32	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
33	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
34	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
35	31/05/18 13:56	General View		<input checked="" type="checkbox"/>
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Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
71	25/06/18 12:48	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
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1	28/05/18 10:58	ESTIMATE	 Load PDF	
2	28/05/18 10:59	TP GIA REPORT	 Load PDF	
3	28/05/18 11:08	EDMUND REQUEST FOR SURVEY	 Load HTM	
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	24/05/18 11:40	Sketch Plan [Linked Accident Report Documents]	 Load TIFF	
2	24/05/18 11:40	Sketch Plan #2 [Linked Accident Report Documents]	 Load TIFF	
3	24/05/18 11:40	Sketch Plan #3 [Linked Accident Report Documents]	 Load TIFF	
4	24/05/18 11:40	Sketch Plan #4 [Linked Accident Report Documents]	 Load TIFF	
5	24/05/18 11:40	Sketch Plan #5 [Linked Accident Report Documents]	 Load TIFF	
6	24/05/18 11:40	Sketch Plan #6 [Linked Accident Report Documents]	 Load TIFF	
7	24/05/18 11:41	Accident Sketch Plan [Linked Accident Report Documents]	 Load TIFF	
8	24/05/18 11:41	Accident Sketch Plan [Linked Accident Report Documents]	 Load TIFF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/05/18 13:56	MARK ESTIMATE	 Load PDF	
2	25/06/18 14:02	SURVEYOR MARKING	 Load PDF	
3	25/06/18 14:03	SUPPLEMENTARY	 Load PDF	

Linked Accident Report Documents

View View in Browser

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	24/05/18 11:46	Video - Accident	Load MP4	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	24/05/18 11:49	Accident Statement	Load HTM	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
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2	24/05/18 11:41	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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14	24/05/18 11:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
15	24/05/18 11:45	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	24/05/18 11:40	Sketch Plan	Load TIFF	
2	24/05/18 11:40	Sketch Plan #2	Load TIFF	
3	24/05/18 11:40	Sketch Plan #3	Load TIFF	
4	24/05/18 11:40	Sketch Plan #4	Load TIFF	
5	24/05/18 11:40	Sketch Plan #5	Load TIFF	
6	24/05/18 11:40	Sketch Plan #6	Load TIFF	
7	24/05/18 11:41	Accident Sketch Plan	Load TIFF	
8	24/05/18 11:41	Accident Sketch Plan	Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 30px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG18009811/T1VD3Q2

Date: 29/06/2018

REFERENCE

Insured/Claimant: TAN CHEE KIANG (CHEN ZHIJIAN)

Policy No: A29057765AVW

Date of Loss: 24/05/2018

Nature of Claim: OD

Claim No: 559591

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJX7228U**

Make & Model: VOLKSWAGEN SHARAN, 2.0 TSI (A)

Engine No: DED016371

Reg. Date: 15/11/2017 (Man. Year: 2017)

Chassis No: WVVZZZ7NZJV006049

Colour: Grey

Odometer: 11252 km

Engine Capacity: 1984 cc

Market Value/New Car Price: S\$160,000.00

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17

Rear Tyre Size: 225/50 R17

Front Left Side: Continental 6 mm

Rear Left Side: Continental 6 mm

Front Right Side: Continental 6 mm

Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,136.15	6,388.85	4,747.30	42.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,880.00	2,720.00	2,160.00	44.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,016.15	9,108.85	6,907.30	43.13
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	14,516.15	7,608.85	6,907.30	47.58
+ GST 7.00/7.00% (S\$)	1,016.13	532.62	483.51	47.58
Nett Amount (S\$)	15,532.28	8,141.47	7,390.81	47.58

INSPECTION

Date of Assignment: 28/05/2018

Date Inspected: 30/05/2018 Inspected At:

Volkswagen Centre Singapore (HQ)
247 Alexandra Road
Singapore 159934

Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 28 Jun 2018)
Parts:	M1-MPV	VOLKSWAGEN SHARAN 2.0 TSI (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJX7228U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1		*SENSOR	Not Working	202.03 FS	*145.46 FS
3	1		*PARKING SENSOR O RING	Necessary	0.75 FS	*0.54 FS
4	1		*AIR GUIDE LH	Not Necessary	55.29 FS	*- FS
5	1		*AIR GUIDE RH	Not Necessary	51.85 FS	*- FS
6	1		*SUPPORT LOCK ABSORBER	Bent	117.06 FS	*84.28 FS
7	1		*H/LAMP TOP PANEL LH	Bent	43.68 FS	*31.45 FS
8	1		*H/LAMP TOP PANEL RH	Necessary	58.54 FS	*42.15 FS
9	1		*REINFORCEMENT	Bent	843.21 FS	*607.11 FS
10	1		*BUMPER SIDE BRACKET LH	Necessary	24.88 FS	*17.91 FS
11	1		*BUMPER SIDE BRACKET RH	Not Necessary	24.88 FS	*- FS
12	1		*BUMPER CENTRE BRACKET	Distorted	141.27 FS	*101.71 FS
13	1		*FRT BUMPER	Deformed	1,479.91 FS	*1,065.54 FS
14	1		*FRT BONNET	Bent	1,662.19 FS	*1,196.78 FS
15	1		*CENTRE LOWER GRILLE CHRO	Cut	208.84 FS	*150.36 FS
16	1		*VW SIGN	Necessary	133.03 FS	*95.78 FS
17	1		*RADIATOR GRILLE	Cut	664.98 FS	*478.79 FS
18	1		*CENTRE LOWER GRILLE	Cracked	179.37 FS	*129.15 FS
19	1		*HEADLAMP RH	Not Necessary	3,002.55 FS	*- FS
20	1		*HEADLAMP LH	Cracked	2,161.84 FS	*2,161.84 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 11,136.15 6,388.85

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	2,320.00	1,160.00
2	SPRAY PAINT	New	2,000.00	1,000.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	360.00	360.00
4	CHECK WIRING HARNESS ,ECU ,S	New	200.00	200.00
Gross Labour Cost (\$\$)			4,880.00	2,720.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >