

ASS. REC. BY: Adrian Ling

REF: CC3/AIG18009805/Asd3n2

### ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No. \_\_\_\_\_  
 Claims No. \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \$1,600/-  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

Veh No: SFN5055P Yr Regn: 2017, NOV  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Audi A5SB c.c. 1984  
 Colour: Red A/C: Insured / Std / NI / NA  
 Sp. Reading: 6069 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: WAUZZ22F50JA045503  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 245/40 R18  
 R: 245/40 R18

(Policy Condition)  
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 180K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 03.1800 days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No  
 CA / REV / REP. / 24 HRS  
 Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_  
 Vehicle: IN / OUT

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Continental  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. 06 mm R/Bal. 06 mm  
 L/Bal. 06 mm L/Bal. 06 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 20/05/18  
 Survey held at Premium  
 Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or  
Frnt o/s  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>07 AIG</u>
<u>07/11/18</u>	<u>Confirmed P/P \$3,298.00 @ 3 days with Adrian. (\$1,593.00 Red - 33%)</u>
<u>RECEIVED 27 NOV 2018</u>	

Date/Time, File Pass to? 27/11/18  
 1) Typist  
 Date/Time, File Return to?  
 2) \_\_\_\_\_  
 Report Format : \_\_\_\_\_  
 Lump Sum / I.B.I: (\$ 3,298.00 P/P)

Days Of Repair: 3  
 Resurvey No. of Trip: 1

Add Fee:  Site Insp (\$ \_\_\_\_\_)  
 Interview (\$ \_\_\_\_\_)  
 Tech. Invs (\$ \_\_\_\_\_)  
 Weekend (\$ \_\_\_\_\_)

Survey Fee:	
Transportation:	<u>200</u>
	<u>10</u>
TOTAL	<u>210</u>

**Note: This document has not been finalised.****LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Dally Amri, Mimi Zarina

Date: 01 Jun 2018

**Preliminary Advice**

Vehicle No	: SFN5055P	Accident Date	: 18/02/2018
Make	: AUDI A5	Policy No.	:
Assignment Date	: 01/06/2018	Excess	: S\$0.00
Date of Inspection	: 30/05/2018	Est. Duration of Repair	: 3 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,891.00
Revised Amount	:S\$	3,692.00
Check Items (Estimated)	:S\$	200.00
Total	:S\$	3,892.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	180,000.00
COE / PARF Rebate	:S\$	94,860.00
Salvage Value	:S\$	
Margin for Repair	:S\$	85,140.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 7 November 2018 5:36 PM  
**To:** 'Carrine Leong'; 'Boo seng yak'  
**Cc:** Adrian Ling (LKKAuto); SUR; jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'  
**Subject:** RE: FINAL REVISION - SFN5055P - OD AIG - SURVEYED 30 MAY 18

Dear Mr Boo/Carrine,

Confirmed final fig \$3,298.00 @ 3 days of repairs before excess \$1,600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]  
**Sent:** Tuesday, 30 October 2018 1:57 PM  
**To:** 'Adrian Ling' <adrianling@lkkauto.com>; shirleyhiew@lkkauto.com; sur@lkkauto.com  
**Cc:** jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Boo seng yak' <boojohnny@gmail.com>  
**Subject:** RE: FINAL REVISION - SFN5055P - OD AIG - SURVEYED 30 MAY 18  
**Importance:** High

Dear Adrian and all,

### Reminder

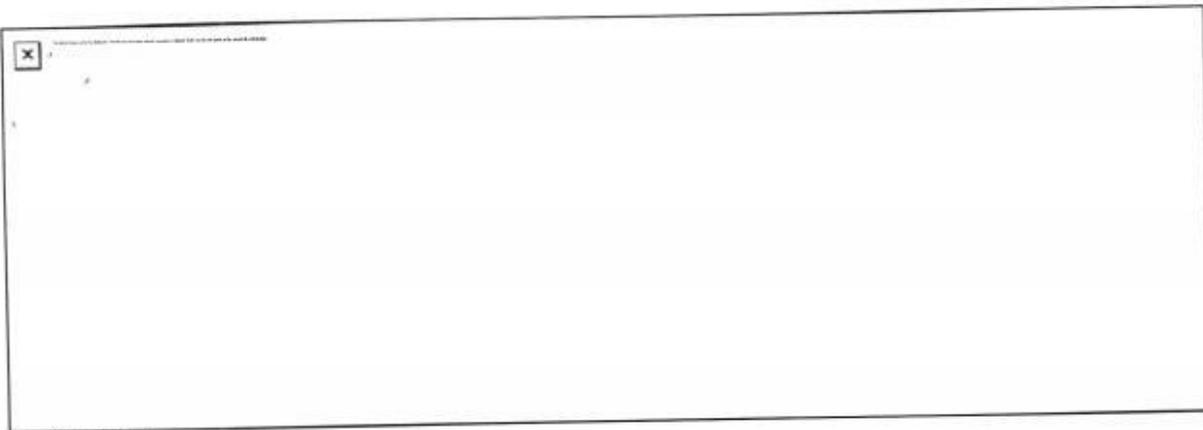
We have yet receive your confirmation of repair cost and days of repair for above vehicle.  
Revised estimate was mailed to you on 28 Jul & 12 Sep 2018.

We sincerely appreciate your early closure.

**Kindly assist to finalize the repair cost on urgent basis.**

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. [carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Carrine Leong [mailto:carrine.leong@premiumauto.com.sg]  
**Sent:** Wednesday, 12 September, 2018 3:05 PM  
**To:** 'Adrian Ling' <adrianling@lkkauto.com>; 'shirleyHiew@lkkauto.com' <shirleyHiew@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>  
**Cc:** 'jiayee.yap@premiumauto.com.sg' <jiayee.yap@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** RE: FINAL REVISION - SFN5055P - OD AIG - SURVEYED 30 MAY 18

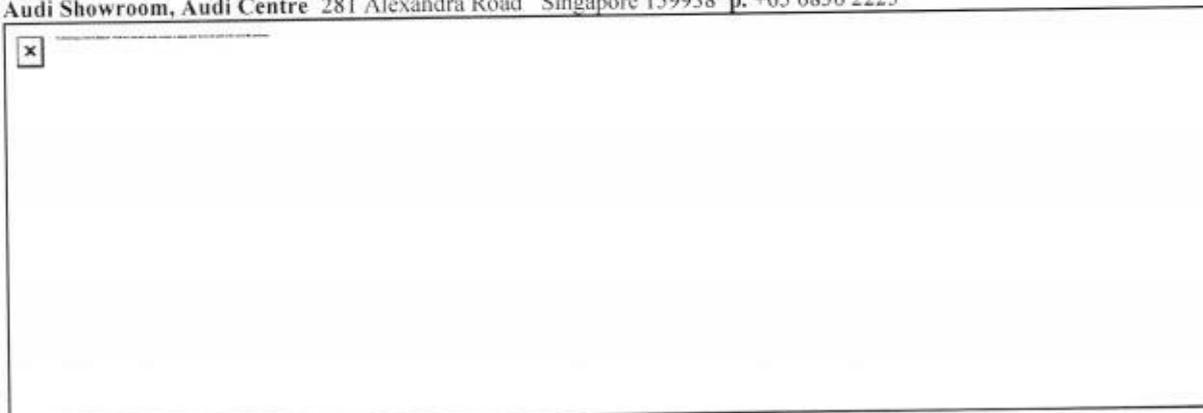
Dear Adrian and all,

**Reminder**

We have yet receive your confirmation of repair cost and days of repair for above vehicle. Revised estimate was mailed to you on 28 Jul 2018. We sincerely appreciate your early closure.

Thanks & Best Regard  
Carrine Leong  
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183  
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg  
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



**Email Disclaimer**

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**From:** Boo seng yak [mailto:boojohnny@gmail.com]  
**Sent:** Saturday, 28 July, 2018 3:42 PM  
**To:** Adrian Ling <adrianling@lkkauto.com>; shirleyHiew@lkkauto.com; sur@lkkauto.com; Carrine Leong

<carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing  
<claims@premiumauto.com.sg>

**Subject:** FINAL REVISION - SFN5055P - OD AIG - SURVEYED 30 MAY 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$3298.00 @ 3 days.

Your early closure is appreciated.

Best regards - jb

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	1728G
Vehicle Details	
Vehicle No.:	SFN5055P
Vehicle to be Exported:	No
Intended De-registration Date:	01 Jun 2018
Vehicle Make:	AUDI
Vehicle Model:	A5 SB 2.0 TFSI QU S TRONIC SPORT (PSR)
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CYR052738
Chassis No.:	WAUZZZF50JA045503
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$52,077.00
Original Registration Date:	21 Nov 2017
First Registration Date:	21 Nov 2017
Transfer Count:	0
Actual ARF Paid:	\$65,739.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	20 Nov 2027
PARF Rebate Amount:	\$49,304.00
Intended COE Rebate Details	
COE Expiry Date:	20 Nov 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$45,556.00
<b>Total Rebate Amount:</b>	<b>\$94,860.00</b>

The information contained herein is correct as at 01 Jun 2018

OK

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Licence Number: **S7271728G**  
 Name: **KEE SU LEE**

Birth Date: **26 Aug 1972**  
 Issue Date: **10 Jul 2004**

001255694C




**REPUBLIC OF SINGAPORE**  
 IDENTITY CARD NO. **S7271728G**

Name: **KEE SU LEE**  
 紀素丽

Race: **CHINESE**  
 Date of Birth: **26-08-1972** Sex: **F**  
 Country of Birth: **MALAYSIA**




**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	PASS DATE
Class 2B	Motorcycles not exceeding 200 cc	15 Jul 1994
Class 3	Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg	15 Jul 1994

NP 428A

Licence No: S7271728G



2955456

NRIC No: **S7271728G**

Blood Group: **A+** Date of issue: **22-04-1997**

**17 FERVALE CLOSE #08-35**  
**SINGAPORE 797478**

NRIC No: **S7271728G** Date: **15/01/2018**






# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : KEE SU LEE  
**Period of Insurance** : 21 Nov 2017 To 20 Nov 2018  
**Engine No.** : CYR052738  
**Chassis No.** : WAUZZZF50JA045503

**Vehicle No.** :  
**Policy No.** : 1700079710  
**Endorsement No.** : 000000000161163  
**Issued Date** : 22 Nov 2017

### ABOUT THE COVER

**Make/Model** : AUDI A5 SPORTBACK 2.0 TFSI QUATTRO S TRONIC (SPORT)  
**Engine Capacity/Tonnage** : 1,984.00 CC      **Sum Insured** : Market Value      **First Year of Registration** : 2017  
**Driver Restriction** : NA      **Off Peak Car** : No      **Insuring with COE/PARF** : Yes

#### Person or Classes of Persons Entitled to Drive\*

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.  
\* You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

#### Loss of Use

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

**Section 1**  
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$0

**Section 2**  
Property Damage - \$0

**Windscreen** : \$100

#### Named Driver and Excess (where applicable)

KEE SU LEE

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

Cheng Qian Yee

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s)
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ies)
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident
- Submit Writ/Summons/Correspondences from third parties to AIG immediately

**LOSS OF USE CAR REPLACEMENT BENEFIT**

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 3 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.
8. **The rental car will be delivered (within Singapore), and MUST BE RETURNED BACK TO Audi Customer Service Centre upon collection of your accident car.**

Rental Car Company: Premium Automobiles Pte. Ltd.

Activation Hotline: 64741223

55 Ubi Road 1 Singapore 408699

Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 1pm

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0207/2018/CCS  
**Date** : 19-Feb-18

**Vehicle NOT IN workshop. Kindly arrange for survey.**

## AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

**Owner's Name** : Mdm Kee Su Lee  
**Address** : 17 Fernvale Close  
#08-35  
Singapore 797478  
**Telephone** : HP +65 97823560  
**Type of Claim** : Own Damage Claim  
**Policy No.** :  
**Vehicle No** : **SFN 5055 P**  
**Model Code** : Audi A5 SB 2.0 TFSI  
**Model / Year** : Nov-17  
**Engine No** : CYR 052738  
**Chassis No** : WAUZZZF50JA045503  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 18-Feb-18  
**Place of Accident** : CTE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SFN 5055 P.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlamps, horns, outer temperature sensor, headlight washer assy and front parking aid.	S/N \$ <del>480.00</del> ✓	
2	To disassemble and renew front bumper. Transfer radiator grille, re-organise front crash management components. Reinstall all parts removed.	\$ <del>900.00</del> 500	
3	To respray front bumper.	\$ <del>800.00</del> 550	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ <u>2,372.00</u></b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SFN 5055 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>torn</i>	\$ 1,970.00	✓ 1576
2	FRONT BUMPER FIXING PARTS <i>Not New</i>	\$ 349.00	X
3	SUNDRIES <i>Not New</i>	\$ 200.00	? X
<b>TOTAL SPARE PARTS</b>		<b>\$ 2,519.00</b>	
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 2,372.00</b>	
<b>GRAND TOTAL</b>		<b>\$ 4,891.00</b>	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

VOR  
GCR  
23/5

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian King*  
Surveyed Date : *30/05/18*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Authorised Repairs, 03 Days.*

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd



Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

**Estimate** : Accident Repairs  
**Workshop** : Ubi Road 1  
**Contact No** : 6366 2323  
**Fax No** : 6841 1183  
**Reference** : PA/OD/0207/2018/CCS  
**Date** : 19-Feb-18

Vehicle NOT IN workshop. Kindly arrange for survey.

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian  
3 days - ok - jb - 28 Jul 18

Attn: Mr. Adrian Ling - Motor Claims Dept  
Tel: 6841 0055 - Fax: 6256 4315

**Owner's Name** : Mdm Kee Su Lee  
**Address** : 17 Fernvale Close  
#08-35  
Singapore 797478  
**Telephone** : HP +65 97823560  
**Type of Claim** : Own Damage Claim  
**Policy No.** :  
**Vehicle No** : **SFN 5055 P**  
**Model Code** : Audi A5 SB 2.0 TFSI  
**Model / Year** : Nov-17  
**Engine No** : CYR 052738  
**Chassis No** : WAUZZZF50JA045503  
**Mileage** : -  
**Date In** :  
**Liability** : -  
**Excess Cost** : -  
**Estimated By** : Johnny Boo / Allan Wu  
**Accident Date** : 18-Feb-18  
**Place of Accident** : CTE

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SFN 5055 P.

<u>S/N</u>	<u>Nature of Jobs</u>		<u>Estimated Charges</u>	<u>Surveyor's Recommendation</u>
1	To remove and transfer front wire harness for headlamps, horns, outer temperature sensor, headlight washer assy and front parking aid.	S/N	\$ 480.00	\$ 480.00
2	To disamntle and renew front bumper. Transfer radiator grille, re-organise front crash management components. Reinstall all parts removed.		\$ 900.00	\$ 500.00
3	To respray front bumper.		\$ 800.00	\$ 550.00
4	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		:	<u>\$ 2,372.00</u>	<u>\$ 1,722.00</u>

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### Material List for Accident Vehicle Regn No. SFN 5055 P.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,970.00	\$ 1,576.00
2	FRONT BUMPER FIXING PARTS	\$ 349.00	
3	SUNDRIES	\$ 200.00	
	<b>TOTAL SPARE PARTS</b>	<b>\$ 2,519.00</b>	<b>\$ 1,576.00</b>
	<b>TOTAL LABOUR CHARGES</b>	<b>\$ 2,372.00</b>	<b>\$ 1,722.00</b>
	<b>GRAND TOTAL</b>	<b>\$ 4,891.00</b>	<b>\$ 3,298.00</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

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**Name** :  
**Surveyed Date** :  
**Authorised Date** :  
**Excess Cost** :  
**Liability** :  
**Remarks** :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the  
progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SFN 5055 P**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0207/2018/MAS

23 Nov 2018

Dear Sir,

**RE: INSURANCE CLAIM FOR SFN 5055 P, Audi A5 SB 2.0 TFSI QU S-Tro**

With reference to the above-mentioned vehicle, no. **SFN 5055 P**, claimant, **Mdm. Kee Su Lee**, please find the related document per attached.

1. A copy of the Original invoice no. 85013150 – S\$1,816.86
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SFN 5055 P

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

**...CLAIM SUBFOLDER...(Pending for Survey Report)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	24 Feb 2018		01 Jun 2018 14:58 <a href="#">Edit Adj Rpt</a>	<b>S\$3,298.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,298.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>			<b>[Created by insurer]</b>						
Insured:	<b>KEE SU LEE</b> , ID: S7271728G, Tel: +6597823560, Email: MELISSAKESULEE@GMAIL.COM								
Vehicle Reg. No.:	<b>SFN5055P</b>	Date of Loss:	18/02/2018 12:00 - :59 [2 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>OD / 5350466394SG</b>	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$1,600.00						
Repairer:	<b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	<b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Loo, Tong Shing</b> ] TongShing.Loo@aig.com								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 12/06/2018]</b>								
Driver/Custodian:	KEE SU LEE (45 / Female), NRIC: S7271728G, Tel: +6597823560								
<b>ASSOCIATED MAIL RECEIVED</b>			<a href="#">View All</a>	<a href="#">Compose Case Mail</a>					
● AIG_SG (12/06/2018): <b>SFN5055P / OD / 18/02/2018 / Coverage &amp; Excess update</b>									
<input type="checkbox"/> <b>ALL ASSOCIATED TASKS</b>									
<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SFN5055P (5350466394SG)  
OD  
Feb 18 2018 12:00PM  
[KEE SU LEE]  
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View Use Viewer	
<b>Assessment Reports</b>														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	01/06/18 16:17	<b>Adjuster Immediate Advice</b>											Load HTM			
<b>Photos/Images</b>														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	01/06/18 16:19	<b>General View Left</b>											Load JPG	<input checked="" type="checkbox"/>		
2	01/06/18 16:19	<b>General View Left</b>											Load JPG	<input checked="" type="checkbox"/>		
3	01/06/18 16:19	<b>General View Left</b>											Load JPG	<input checked="" type="checkbox"/>		
4	01/06/18 16:19	<b>General View Left</b>											Load JPG	<input checked="" type="checkbox"/>		
5	01/06/18 16:19	<b>General View Left</b>											Load JPG	<input checked="" type="checkbox"/>		
6	01/06/18 16:19	<b>General View Left</b>											Load JPG	<input checked="" type="checkbox"/>		
7	01/06/18 16:19	<b>Chassis Number</b>											Load JPG	<input checked="" type="checkbox"/>		
<b>Documentation</b>														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	01/06/18 16:18	<b>IC &amp; DRIVING</b>											Load PDF			
2	01/06/18 16:18	<b>ESTIMATE</b>											Load PDF			
3	12/11/18 17:35	<b>ESTIMATE MARKED.pdf</b>											Load PDF			
4	30/11/18 14:52	<b>WORKSHOP INVOICE</b>											Load PDF			
5	30/11/18 14:52	<b>DISCHARGE VOUCHER</b>											Load PDF			

## Linked Accident Report Documents

												View Use Viewer			
<b>Assessment Reports</b>														1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print		
1	19/02/18 16:49	<b>Accident Statement</b>											Load HTM		
<b>Photos/Images</b>														3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print		
1	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
2	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
3	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
4	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
5	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
6	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
7	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
8	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
9	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
10	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
11	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
12	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
13	19/02/18 16:48	<b>Accident Photo</b>											Load JPG	<input checked="" type="checkbox"/>	
<b>Documentation</b>														1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)										Thumbnail	Print		
1	19/02/18 16:46	<b>Sketch Plan</b>											Load JPG	<input checked="" type="checkbox"/>	
2	19/02/18 16:46	<b>Sketch Plan #2</b>											Load JPG	<input checked="" type="checkbox"/>	

### Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.	

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #07-16  
Singapore 079120

**Our File No:** CC3/AIG18009805/ASD3N2

**Date:** 30/11/2018

#### REFERENCE

<b>Insured/Claimant:</b>	KEE SU LEE	<b>Policy No:</b>	
<b>Date of Loss:</b>	18/02/2018	<b>Nature of Claim:</b>	OD <b>Claim No:</b> 5350466394SG

#### DESCRIPTION & IDENTIFICATION OF VEHICLE

<b>Reg No:</b>	SFN5055P	<b>Engine No:</b>	CYR052738
<b>Make &amp; Model:</b>	AUDI A5, 2.0 SPORTBACK (A)	<b>Chassis No:</b>	WAUZZZF50JA045503
<b>Reg. Date:</b>	21/11/2017 (Man. Year: 2017)	<b>Odometer:</b>	6069 km
<b>Colour:</b>	Red		
<b>Engine Capacity:</b>	1984 cc		
<b>Market Value/New Car Price:</b>	S\$180,000.00		
<b>Sum Insured (S\$):</b>	<b>Market Value/New Car Price</b>		

#### CONDITION OF VEHICLE AT THE TIME OF SURVEY

<b>General Condition:</b>	<b>Steering (Serviceable):</b>	Yes	<b>Footbrake (Serviceable):</b>	Yes
<b>Handbrake (Serviceable):</b>	Yes	<b>Engine Modification:</b>	No	<b>Pre-accident Condition:</b>

#### CONDITION OF TYRES

<b>Front Tyre Size:</b>	245/40R18	<b>Rear Tyre Size:</b>	245/40R18
<b>Front Left Side:</b>	Continental 6 mm	<b>Rear Left Side:</b>	Continental 6 mm
<b>Front Right Side:</b>	Continental 6 mm	<b>Rear Right Side:</b>	Continental 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,519.00	1,576.00	943.00	37.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,372.00	1,722.00	650.00	27.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,891.00</b>	<b>3,298.00</b>	<b>1,593.00</b>	<b>32.57</b>
<b>- Excess (S\$)</b>	<b>1,600.00</b>	<b>1,600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>3,291.00</b>	<b>1,698.00</b>	<b>1,593.00</b>	<b>48.40</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>230.37</b>	<b>118.86</b>	<b>111.51</b>	<b>48.40</b>
<b>Nett Amount (S\$)</b>	<b>3,521.37</b>	<b>1,816.86</b>	<b>1,704.51</b>	<b>48.40</b>

#### INSPECTION

<b>Date of Assignment:</b>	01/06/2018		
<b>Date Inspected:</b>	30/05/2018	<b>Inspected At:</b>	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
<b>Estimated Period of Repair:</b>	3.0 days		

**Adjuster:** ADRIAN LING

**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Torn	1,970.00 FS	*1,576.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	349.00 FS	*- FS
3	1		*SUNDRIES	Not Necessary	200.00 FS	*- FS
<b>Total Parts (S\$)</b>					<b>2,519.00</b>	<b>1,576.00</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLAMPS,HORNS,OUTER TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER.TRANSFER RADIATOR GRILLE,RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	900.00	500.00
3	TO RESPRAY FRONT BUMPER	New	800.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
<b>Gross Labour Cost (\$\$)</b>			<b>2,372.00</b>	<b>1,722.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >