the same and the s	e Services : ;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;;			
Date In 31/05/18	Job description	Date & Time Completed	Done l	)y
Ref No NA/INC 18009803 /13	SAS e-filing			
Veh No GBF42217	E-mail (within Shrs, APC 2hrs)	i i		
DUA 30/05/18 1225	i-Motor Claim Form	MT/0996670-	001	
	i-Motor W/O (Within: OD 2h			
OD (13) Pepating Only	i-Photo Uploaded			
TEN TONION	Assessment/Survey Report		l	
TP Insurer	Ass't Report by Fax / Hand	to Owner/Wksp		
Preferred Wksp / INC Assign Wksp / QW: (	TWINCAR	Tol:	Fax:	
TP Particulars: Veh No:	SHC76195 INC	)/Non-INC( )		7.7
Owner / Driver: (		Tel:	)	
Policy No: ( ) Pe	eriod: (	Cover Type: (	)	
Confirmed by : (	Date:	Time:	)	25521
Insured/Driver Liability: ( %) [	Note-Est. Status (WO): N: 0-	20%; P: 21-79%. F: 80-	100%]	
Year of Registration: ( )	Warranty: YES ( ) / NO (	)		
Excess: (\$ ) Loading: \$1,0	000()/\$2,000()			
General Remarks:-		Jan Mariatia de la c		
( ) Walk-In Concorner : Customer's info	ormation strictly Confidential & S	Strictly NO rafer of repairer		
( ) Total Loss Case : to e-mail Insur	er URGENTLY.			
Drive-In ( ) / Towed-In ( ); Invoic	e: YES( ) / NO( );	Towing Co. (		)
		In common to the	Done	hu
Remarks:- (INC hotline: 6788 6616)		Date&Time Completed	Done	Uy
Apply for Transport Allowance ( ) / (	Courtesy Car ( )			
2) QC Check / Post Repair Inspection	( )			
QC Check / Post Repair Inspection     Upload Resurvey Photo [Repair Cost > \$	( )			
	( )		<u></u>	
3) Upload Resurvey Photo [Repair Cost > \$ Injury:	3000] ( )			
3) Upload Resurvey Photo [Repair Cost > \$	( )			
3) Upload Resurvey Photo [Repair Cost > \$ Injury:	( )		Control Control	
3) Upload Resurvey Photo [Repair Cost > \$ Injury:	( )		Total Cayon Control Cayon Cont	
3) Upload Resurvey Photo [Repair Cost > \$ Injury:	( ) 3000] ( )			
3) Upload Resurvey Photo [Repair Cost > \$ Injury:	( ) 3000] ( )			
3) Upload Resurvey Photo [Repair Cost > \$ Injury:			Anit (5)	- Amt (\$)
3) Upload Resurvey Photo [Repair Cost > \$ Injury:		reparation Checklist	Ant (S)	
3) Upload Resurvey Photo [Repair Cost > \$ Injury:  Date/Time Actions	Invoice Po	ent Reporting (\$30),	1st Bill	
3) Upload Resurvey Photo [Repair Cost > \$ Injury:  Date/Time Actions  Actions  Actions  Actions  Actions  Actions	Invoice Pr 1) AR : Accid 2) DA : Dama 3) TF : Towin	ent Reporting (\$30); ge Assessment (\$100); INC ( g Fee	1st Bill (\$80) (40/\$45	
3) Upload Resurvey Photo [Repair Cost > \$ Injury:  Date/Time Actions  Actions  Actions  Claimant's Particulars:-	Invoice Point Invoice Invoic	ent Reporting (\$30); ge Assessment (\$100); INC ( g Fee S -Through Survey	1st Bill (\$80) (40/\$45 \$120	
3) Upload Resurvey Photo [Repair Cost > \$  Injury:  Date/Time Actions  VA(803373  Claimant's Particulars:-  Driver/Owner:	Invoice Point Provided Provide	ent Reporting (\$30); ge Assessment (\$100); INC ( g Fee	1st Bill (\$80) (40/\$45 \$120 \$30 (05)	
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3) Upload Resurvey Photo [Repair Cost > \$ Injury:  Date/Time   Actions  VA(803373  Claimant's Particulars:-  Driver/Owner: Contact No:	Invoice Pa 1) AR: Accid 2) DA: Dama 3) TF: Towin 4) FT: Follow 5) FT: Follow For claimin 6) TR: Re-ins 7) N1: Idac D	ent Reporting (\$30); ge Assessment (\$100); INC ( g Fee   -Through Survey -Through Survey (Resurvey) g against INC Only (wef 10 Jan 20	1st Bill (\$80) (40/\$45 \$120 \$30 (05)	
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3) Upload Resurvey Photo [Repair Cost > \$  Injury:  Date/Time Actions	Invoice Pr  1) AR: Accid 2) DA: Dame 3) TF: Towin 4) FT: Follow 5) FT: Follow For claimin 6) TR: Re-ins 7) N1: Idac D 8) NTUC Add OIL* *N5: Court *N6: Repai *N7: Post F *N8: DV /	ent Reporting (\$30);  ge Assessment (\$100); INC ( ge Fee	\$80) \$40/\$45 \$120 \$30 \$55 \$160 \$5 \$10 \$25 \$20 30	

### SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

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Date Of Report

31/05/2018 09:37

Date Of Accident

30/05/2018 12:25

Exact Location Of Accident

ALONG BEDOK RESERVOIR RD TWDS EUNOS LINK

Country/State of Loss

SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number

**GBF4221Y** 

Insured/Policyholder

Name Of Registered Owner

SIN HOE AIR-CON REFRIGERATION SERVICE

Co Reg No 53039805B

Email Address

NOEMAIL

Mobile Phone No.

Alternative Phone No

OFFICE-84848844

#### Vehicle Particulars

Manufacturer

TOYOTA

Model

HIACE

Exact Purpose for which vehicle was being used at

time of accident

COMMERCIAL USE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

COMMERCIAL VEHICLE

# Insurance Company

Name of Insurance Company

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

Policy Number

5094491189

Cover Note Number

### Driver

Name of Driver

TEY CHENG HOE(ZHENG QINGHE)

NRIC No Date Of Birth S7215169J 03/05/1972

Occupation

OUTDOOR

Date Of Driving Pass Driving Experience

18 YEARS AND 6 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-84848844

Fax Number

Contact Number

EMail Address

NOEMAIL

Address BLK 442 FAJAR ROAD

#04-486

Postcode 670442

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

•

Insurance Company of Driver's Own Vehicle

.

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR
Road Surface DRY

# Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles involved in the accident

Was any body injured in the Accident?

YES

Was any injured conveyed to hospital by ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

....

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

### Circumstances of Accident

## PLS REFER TO THE ATTACHED STATEMENT

# Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? NO
Was there any audio recorded? NO

# DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SHC7619J

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category TAXI

Name of Driver CHUA KEE LAM

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## **DETAILS OF INJURED PERSON 1**

Name TEY CHENG HOE(ZHENG QINGHE)

Approximate Age

Injuries Sustain

Injured person in which vehicle?

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

SLIGHT

GBF4221Y

YES

NO

# SKETCH PLAN

# IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

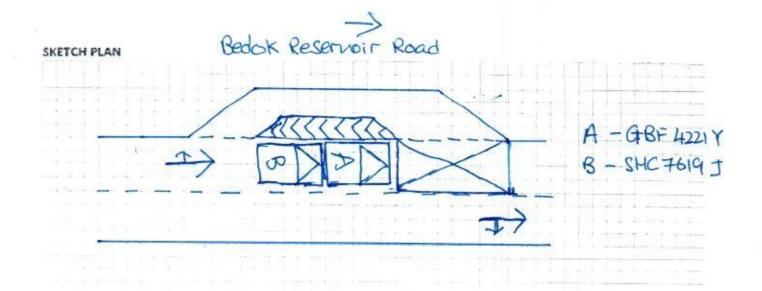
Oriver's Signature
(If driver is not the policyholder)

Date & Time:

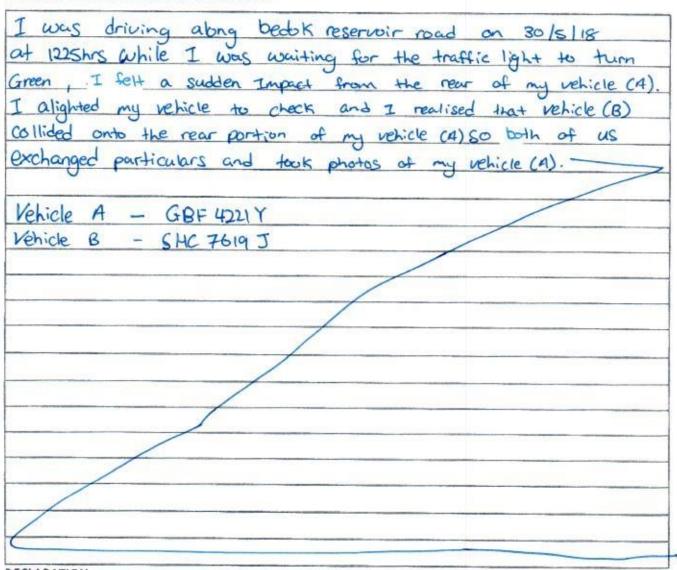
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:



# DESCRIBE CIRCUMSTANCES OF THE ACCIDENT



DECLARATION

I/We declare the foregoing particulars are true in every respect.

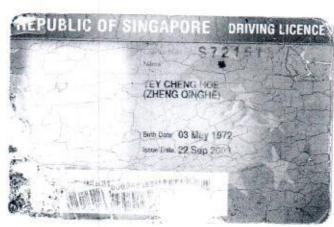
Policyholder's Signature Date & Time:

Oriver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name:

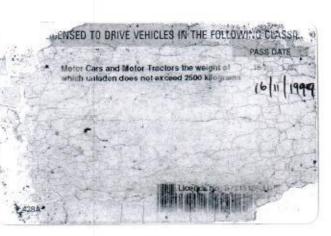
NRIC/FIN No.:

Vehicle No.	GBF 4221Y Model / Make TOYOTA HIAGE
Date of Accident	30/5/18
Time of Accident	1225 HRS
Location of Accident	Along Book Reservoir Road towards Eunas Link
Exact purpose use during ac	cident
Name of Owner	
Telephone No.	SIN HOE AIR-CON REFRIGERATION SERVICE  H/P: Home: Office:
NRIC	
Address	530398068
Claim type	OD THIRD PARTY) REPORTING ONLY
Insurance Company	
Type of Coverage	NTUC
Policy No.	Comprehensive Third Party Third Party / Fire /Theft
Policy No.	5094491189
Name of Driver	As Above If No, TEY CHENG HOE
NRIC	S72151693 Any Passengers : HZL
Date of birth	3/5/1972
Occupation	Outdoor / Indoor
Driving License Pass Date	16/11/1999
Gender	(Male) / Female
Contact No.	H/P:84848844 Home: — Office: —
Address	BLK 442 FAJAR ROAD #04-486 Singapore 670442
Driver have any own vehicle	(No.) If yes, Reg No.
Relationship	Employee, If no, state
Weather condition	Clear Raining Other
Road Surface	Dry Wet Other
Any Injuries	No, If Yes, Who?
Name And Contact No.	TEY CHENG HOE 84848844
Name And Contact No.	TET CITETIO HOE 84840844
Police Report	No If Yes, Where?
Vehicle B No.	
Name of Driver	SHC7619 J Any Passengers: N1L CHUA KEE LAM Contact No.:
Vehicle C No.	
Vehicle D No.	Any Passengers :
Vehicle E no.	Any Passengers :
Vehicle F No.	Any Passengers :
Vehicle G No.	Any Passengers :
Witness Name	Any Passengers :
Accident Portion	Rear Portion Witness Contact:
Camera Recorder	
Email Address	Yes /No
Email Address	
PARTICULAR WORKSHOP	Twincar Automotive PTE LTD
CONTACT NO.	6842 0051 / 6744 0510
CONTACT PERSON	Jinhao
FAX NO	6741 0510
WORKSHOP EMAIL ADDRESS	











### Certificate of Insurance

Cover : Comprehensive

SIN HOE AIR-CON REFRIGERATION SERVICE

JTFHT02P700207545

**GBF4221Y** 

10 Oct 2017 09 Oct 2018

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189) MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960 ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

Certificate Number: 5094491189

1. Index mark and Registration Number of Vehicle

Chassis Number

2. Name of Policyholder

3. Effective Date of Insurance

4. Expiry Date of Insurance

5. Persons or Classes of Persons entitled to drive#

(a) The Policyholder.

(b) Any other person who is driving on the Policyholder's order or with his/her permission. Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

(b) Use for the carriage of passengers or goods in connection with the Policyholder's business

This Policy does not cover

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use whilst drawing a trailer except the towing of any one disabled mechanically propelled vehicle.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation)
Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)

: \$\$600

EXCESS (SECTION 2)

: N/A

WINDSCREEN EXCESS

: 5\$100

INSURE WITH COE

SUM INSURED

: YES

HIRE PURCHASE COMPANY

: N/A : MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

: SAFE HARBOUR ENSURANCE (00000573456)

Date of Issue

: 26 Sep 2017 11:11 hrs

FOR NTUC INCOME INSURANCE CO-OPERATIVE LIN

Countersigned By:

**Authorised Officer** 

Chief Executive

### Claim Handling

	6004401180	Vehicle No.	OBEARRY		GST Registration No.			
Policy No.	5094491189	vehicle No.	GBF4221Y					
olicyholder Name	SIN HOE AIR-CON REFRIGERATION SERVICE				Policyholder NRIC		530398	058
roduct Code	COMMERCIAL VEHICLE INSURA!	Cover Type	Comprehensive		Loading		0	
orvtact No.(Mobile)	84848844	Contact No.(Office)	0		Contact No.(Home)		0	
mail Address		Special Remark			eCode		No ▼	
FK	No Yes	TCA	# No Yes		eCode Reason			
ICD Protection	No.	NCD Entitlement(%)	20		Private Hire		No	
<b>▽</b> Accident Details								
eport Date	31/05/2018 15:54	Accident Report Within 24 hrs	Yes		Accident Type		Collision	- Head to Re
	-111 21 42 0 Water State							
ate of Accident	30/05/2018	Time of Accident hh:mm	12:25		Country of Accident		Singapo	re
eporting Centre		Orange Force			ICM No.			
ccident Location	ALONG BEDOK RESERVOIR RD TWDS EUNOS	LINK						
→ Benefits								
♥ Excess								
Iwn damage Excess	600,00	Additional Excess			Windscreen Excess		100.00	
Innamed Driver Excess		Outside Singapore OD Excess						
hird Party Excess	0.00	Outside Singapore TP Excess						
GST Registered Inform		500						
ST Registered	No		GST Registration Date					
ST Registration No.	7,330		GST Status Verified		Yes			
lodification History					100			
STE and retail for rest (								
Policyholder Mailing Ad	idress							
		*44-000	THE RESIDENCE WHEN THE PROPERTY OF THE PARTY		narana ana		W001455	
ddress 1	BLK 14 #01-27	Address 2	MARSILING INDUSTRIES ESTAT		Address 3			ORE 739278
ddress 4		Address Type	Singapore address		Post Code		739278	
nit No.		Related Policy Number	5094491189					
OI Driver Info								
Priver Name	Unnamed Driver	Driver Type	Unnamed Driver					
Innamed driver Name	TEY CHENG HOE(ZHENG QINGH	Driver NRIC	\$72151693		Driver DOB		03/05/1	972
egister Date of Driver License	16/11/1999	Driver Age	46		Driving Experience		18	
Contact No.(Mobile)	84848844	Contact No.(Office)	0		Contact No.(Home)		00	
Address 1	BLK 442	Address 2	FAJAR ROAD		Address 3		SINGAP	ORE 670442
Address 4		Address Type	Singapore address		Post Code		670442	
			and the property of the same o					
soir No	434.486							
	#04-486				50 N S			
Does he own a Singapore	#04-496 Yes + No	Driver Vehicle No.			Driver Insurer Company	es		
Jnit No. Does he own a Singapore Registered car?		Driver Vehicle No.			Driver Insurer Company	es		
Does he own a Singapore Registered car? Reclaration		Driver Vehicle No.			Driver Insurer Company	63		
oes he gwn a Singapore legistered car? eclaration		Driver Vehicle No.  Any injury?	∗ Yes ○ No		Driver Insurer Company	63		
oes he own a Singapore Registered car?	Yes - No		⊛ Yes ⊘ No		Driver Insurer Company	63		
Obes he gwn a Singapore Registered car? Pectaration	Yes - No		* Yes No		Driver Insurer Company			7.
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oes he own a Singapore egistered car?  claration reathalyser or filood Test eading?  claim 001 OD-MX  Nest laim Type * ontact No.(Mobile)	Yes = No	Any injury?  Insured Name			Insured NRIC			
oes he own a Singapore egistered car?  Inclaration reathalyser or fillood Test eading?  Inclaration History  Claim 001 OD-MX  Nest in Type *  ontact No. (Mobile)  mail Address	Yes = No	Any injury?  Insured Name Contact No.(Home)	SIN HOE AJR-CON REFRIGERATI		Insured NRIC Contact No.(Office)		530398	9)
ces he own a Singapore egistered car?  Inclaration reathalyser or Mood Test eading?  Inclaration History  Claim 001 OD-MX  New Mood Test eading?  Including the Claim OD-MX  New Mood Test eading?	Ves = No  O mg  OD-MX  V	Any injury?  Insured Name Contact No.(Home)	SIN HOE AJR-CON REFRIGERATI		Insured NRIC Contact No.(Office) TP Vehicle Number		530398I	9)
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