

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 12 June 2018 10:13 AM
To: 'Anita Quek'; Shiau Chan (LKKAuto)
Cc: Bryan Ang (LKKAuto); SUR; Liaw Liong Yang
Subject: RE: [IA2018-37355]/LLY/AQ - Insured: Johnson Pacific Pte Ltd - Re: Damage to Third Party Car (SKN 71R) at 137 Serangoon Avenue 3 on 20.05.2018

Dear Anita,

(1) please advise if this car considered constructive total loss..

Ans: Estimate MV of vehicle is \$157K(Est) and LTA rebate is \$82K. The vehicle has an economical repair value of \$74K(Est). The adjust repair cost by our surveyor is about \$75K with unconfirm items at 29K. The vehicle is therefore not economical to repair (CTL).

(2) let us have your comments on the possible cause of how the accident might have occurred.

Ans: We did not attend to the incident site immediately after the accident, hence we cannot conclusively say for sure what is the possible cause. However, it may have been that the temporary plates were not placed evenly across the hole and hence had collapse when the vehicle was driving through.

Our Invoice is case on original estimated cost of repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anita Quek [mailto:anitaquek@insightadjusters.com]
Sent: Saturday, 9 June 2018 2:11 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Liaw Liong Yang <LiawLiongYang@insightadjusters.com>
Subject: [IA2018-37355]/LLY/AQ - Insured: Johnson Pacific Pte Ltd - Re: Damage to Third Party Car (SKN 71R) at 137 Serangoon Avenue 3 on 20.05.2018

Dear Ms Siew

We refer to our email dated 6 June 2018.

Please let us have your reply by **11.06.2018**.

Best regards,
Anita Quek
E-Mail : anitaquek@insightadjusters.com

From: Anita Quek
Sent: Wednesday, 6 June 2018 1:06 PM
To: 'Shiau Chan (LKKAuto)' <siewsc@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Liaw Liong Yang <LiawLiongYang@insightadjusters.com>

Subject: [IA2018-37355]/LLY/AQ - Insured: Johnson Pacific Pte Ltd - Re: Damage to Third Party Car (SKN 71R) at 137 Serangoon Avenue 3 on 20.05.2018

Dear Ms Siew

Thank you for your report.

However, as mentioned in our email dated 31 May 2018, (1) please advise if this car considered constructive total loss and (2) let us have your comments on the possible cause of how the accident might have occurred.

Also, please let us have your timesheet for your tax invoice amounting to S\$834.60.

We look forward to your urgent reply, preferably by **end of today, 06.06.2018**.

We thank you for your kind assistance.

Best regards,
Anita Quek
E-Mail : anitaquek@insightadjusters.com

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 6 June 2018 11:12 AM

To: Anita Quek <anitaquek@insightadjusters.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; SUR <sur@lkkauto.com>; Liaw Liong Yang <LiawLiongYang@insightadjusters.com>

Subject: RE: [IA2018-37355]/LLY/AQ - Insured: Johnson Pacific Pte Ltd - Re: Damage to Third Party Car (SKN 71R) at 137 Serangoon Avenue 3 on 20.05.2018

Dear Anita,

Enclosed herewith preliminary report of SKN 71R.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto) [<mailto:bryanang@lkkauto.com>]

Sent: Monday, 28 May 2018 9:40 AM

To: Anita Quek <anitaquek@insightadjusters.com>; assignments <assignments@lkkauto.com>

Cc: Liaw Liong Yang <LiawLiongYang@insightadjusters.com>

Subject: RE: [IA2018-37355]/LLY/AQ - Insured: Johnson Pacific Pte Ltd - Re: Damage to Third Party Car (SKN 71R) at 137 Serangoon Avenue 3 on 20.05.2018

Dear Anita

Vehicle has been surveyed on Friday. At the time of survey, the estimate was not ready. Repairer will forward a copy of the estimate cost of repair once ready.

My office will update you again.

Best Regards,
Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bryan Ang (LKKAuto)

Sent: Thursday, 24 May 2018 8:58 AM

To: Anita Quek <anitaquek@insightadjusters.com>; assignments <assignments@lkkauto.com>

Cc: Liaw Liong Yang <LiawLiongYang@insightadjusters.com>

Subject: RE: [IA2018-37355]/LLY/AQ - Insured: Johnson Pacific Pte Ltd - Re: Damage to Third Party Car (SKN 71R) at 137 Serangoon Avenue 3 on 20.05.2018

Dear Assignment Team

Please arrange surveyor to survey this vehicle today morning.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Anita Quek [<mailto:anitaquek@insightadjusters.com>]

Sent: Wednesday, 23 May 2018 7:25 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: Liaw Liong Yang <LiawLiongYang@insightadjusters.com>

Subject: [IA2018-37355]/LLY/AQ - Insured: Johnson Pacific Pte Ltd - Re: Damage to Third Party Car (SKN 71R) at 137 Serangoon Avenue 3 on 20.05.2018

Dear Mr Ang

Please be advised that we have been appointed by AXA Insurance Pte Ltd.

Best regards,

Anita Quek

E-Mail : anitaquek@insightadjusters.com

From: Anita Quek

Sent: Wednesday, 23 May 2018 7:22 PM

To: 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>

Cc: Liaw Liong Yang <LiawLiongYang@insightadjusters.com>

Subject: [IA2018-37355]/LLY/AQ - Insured: Johnson Pacific Pte Ltd - Re: Damage to Third Party Car (SKN 71R) at 137 Serangoon Avenue 3 on 20.05.2018

Dear Mr Bryan,

We are the Loss Adjusters appointed by Liberty Insurance Pte Ltd to look into a Public Liability matter.

This incident involves damage to the Third Party's car.

Below are brief details of the incident:-

➤ Third Party's Car

- Model : Maserati
- Registration no: SKN 71R
- Remarks : Damage to Third Party Car

We require your assistance to provide us with a repair assessment and reasonable quotation on a "Without Prejudice" basis.

Kindly liaise with Mr Sam from Hong Seh Co (Pte) Ltd to make the necessary arrangement on the inspection as soon as possible.

Attached is the photographs taken during our inspection today.

Thank you for your kind assistance and we look forward to receiving the report in due course.

Please do not hesitate to contact us should you have any further enquires. Thank you.

Best regards,

Anita Quek

E-Mail : anitaquek@insightadjusters.com

Insight Adjusters and Surveyors Pte Ltd

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- Loss Adjuster of the Year, Asia Insurance Industry Award
- A Singapore Top 500 SME
- CESAM Average Agents, AIMU Correspondents

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