# Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Thursday, 26 July, 2018 9:23 AM

To: chan pick yuen

Cc: Admin A; Vic (LKKAuto)

RE: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE \*\*\* LKK REF: Subject:

CC4/ASM18009780/Aha3

Without Prejudice

Dear Chris,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: chan pick yuen [mailto:chris\_chanbebe@hotmail.com]

**Sent:** Wednesday, 25 July, 2018 11:42 PM

To: Vic (LKKAuto)

Subject: Re: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE \*\*\* LKK REF: CC4/ASM18009780/Aha3

Dear Vic,

Enclosed is our documents.

Liability is clear.

As request following:

- 1. RC \$8600 (AS AGREED)
- 2. LOR \$ 2240 (\$280 Our client's car is Mercedes / E200/ 1800cc, replacement car is BMW) X 8 DAYS - 5 Days recommend + 3 days waiting period PRS ( WE ARRANGE FRIDAY THEN AXA ASSIGN ON MONDAY + 1 day weekend ) 9 DAYS

#### 3. LTA \$7.45

@ 100%

Total \$ 10847.45/-.

Please let us have your full settlement. Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

**From:** chan pick yuen < <a href="mailto:chanbebe@hotmail.com">chanbebe@hotmail.com</a>>

Sent: Wednesday, May 30, 2018 10:25 PM

To: Mei Kwan (LKKAuto)

**Subject:** Re: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE \*\*\* LKK REF: CC4/ASM18009780/Aha3

Dear Sir / Mdm,

Enclosed is our client GIA report & amend estimate.

Please confirm liability 100%.

Please print out estimate & pass to Mr Adrian .

Regards, Chris Chan Pick Yuen LC AUTOMOTIVE HP: 92712214

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, May 30, 2018 7:09 PM

To: chan pick yuen

Cc: Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)

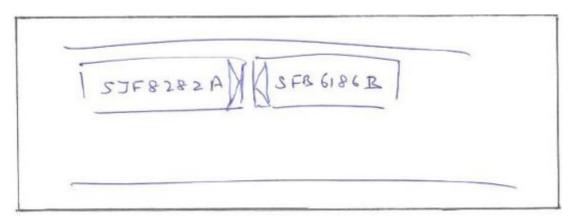
Subject: RE: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE \*\*\* LKK REF: CC4/ASM18009780/Aha3

Dear Sir / Madam,

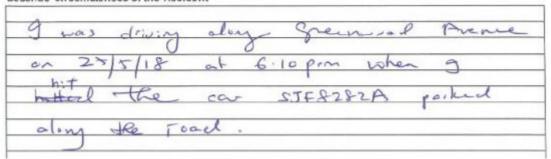
We refer to the above matter.

Please provide us estimate cost of repair and your client's GIA report.

Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident



Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

## **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

F

From: LOH Cynthia < <a href="mailto:cynthia.loh@axa.com.sg">cynthia.loh@axa.com.sg</a> Sent: Friday, May 25, 2018 10:43:52 AM

To: chan pick yuen

Subject: RE: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE

#### Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

- 1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)
- 2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
- 3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
- 4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
- 5. Michael Chong (RT Appraisal Pte Ltd)
- Elson Teng (RT Appraisal Pte Ltd)

- 7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
- 8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
- 9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

- \*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.
- For OD/TP surveys, email to <a href="motor.survey@axa.com.sq">motor.survey@axa.com.sq</a>
- For other correspondences, email to <a href="motor.doc@axa.com.sa">motor.doc@axa.com.sa</a>

Regards,

Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: <a href="mailto:cynthia.loh@axa.com.sg">cynthia.loh@axa.com.sg</a>
Customer Care No. 1800 8804741



#### Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: chan pick yuen [mailto:chris\_chanbebe@hotmail.com]

**Sent:** Friday, May 25, 2018 9:15 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey < motor.survey@axa.com.sg>

Cc: LOH Cynthia < cynthia.loh@axa.com.sg>; VISHNU BATHAM Shekhar < shekhar.batham@axa.com.sg>

Subject: Re: SJF8282A & SFB6186B DOA 24.05.2018

Dear Sir / Mdm,

I rejected LBS to PRS.

Please let us have your 10 name list asap .Thanks

Regards,

Chris Chan Pick Yuen

From: chan pick yuen

**Sent:** Friday, May 25, 2018 8:11 AM **To:** motor.survey@axa.com.sg

Subject: SJF8282A & SFB6186B DOA 24.05.2018

Dear Sir / Mdm,

Enclosed is 1 of the scene photo.

Your insured SFB6186B collided onto our client's car: SJF8282A which was parked.

Please let us have your 10 name list of surveyor to survey our client's car: SJF8282A.

We wish to do direct settle with your insurer but if no receive your 10 name list surveyor, we will process legal to claim against your insured policy.

We would be grateful if you could let us have you reply soon.

Regards, Chris Chan Pick Yuen Workshop Manager **LC AUTOMOTIVE Block 25 Kaki Bukit Road 4** # 05-26 Synergy @ KN **SINGAPORE 417800** HP: 92712214

----Disclaimer----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.