

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 28 August, 2018 9:46 AM
To: chan pick yuen
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE *** LKK REF: CC4/ASM18009780/Aha3
Attachments: DV.pdf

Without Prejudice

Dear Chris,

We refer to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we have our principal's mandate and we propose to settle your client's claim as below:

| | |
|---------------------------------|--------------------|
| Cost of Repair | \$ 8,600.00 |
| Loss of Rental (\$120 x 8 days) | \$ 960.00 |
| LTA Search Fee | \$ 7.45 |
| TOTAL | \$ 9,567.45 |

If agreeable, kindly let the owner sign the attached DV then forward to a copy to us for payment processing.

The above amount is to be made payable to **LC AUTOMOTIVE**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Monday, 27 August, 2018 10:54 PM
To: Vic (LKKAuto)
Subject: Re: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE *** LKK REF: CC4/ASM18009780/Aha3

Dear All

FINAL REMINDER

Our case submitted more than 1 month .
This case liability is clear .
Please don't let us wait for offer more than 2 month .
Please advise your principal get us offer in next 7 days . Thanks

Regards,
Chris Chan Pick Yuen

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, August 16, 2018 1:55 PM
To: chan pick yuen
Cc: Admin A; Vic (LKKAuto)
Subject: RE: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE *** LKK REF: CC4/ASM18009780/Aha3

Without Prejudice

Dear Chris,

We refer to your below email.

Please be informed that we are currently in the midst of seeking mandate approval to our principal.

We will expedite and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Thursday, 16 August, 2018 1:37 PM

To: Vic (LKKAuto)

Subject: Re: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE *** LKK REF: CC4/ASM18009780/Aha3

Dear Vic ,

2ND REMINDER

Please let us have your offer & reply soon . Thanks

Regards,
Chris Chan Pick Yuen

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Thursday, July 26, 2018 9:22 AM

To: chan pick yuen

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE *** LKK REF: CC4/ASM18009780/Aha3

Without Prejudice

Dear Chris,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Wednesday, 25 July, 2018 11:42 PM

To: Vic (LKKAuto)

Subject: Re: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE *** LKK REF: CC4/ASM18009780/Aha3

Dear Vic ,

Enclosed is our documents.

Liability is clear .
As request following :

1. RC \$8600 (AS AGREED)
2. LOR \$ 2240 (\$280 - Our client's car is Mercedes / E200/ 1800cc , replacement car is BMW) X 8 DAYS - 5 Days recommend + 3 days waiting period PRS (WE ARRANGE FRIDAY THEN AXA ASSIGN ON MONDAY + 1 day weekend) 9 DAYS
3. LTA \$7.45

@ 100%

Total \$ 10847.45/-.

Please let us have your full settlement. Thanks

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
HP: 92712214

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, May 30, 2018 10:25 PM
To: Mei Kwan (LKKAuto)
Subject: Re: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE *** LKK REF: CC4/ASM18009780/Aha3

Dear Sir / Mdm ,

Enclosed is our client GIA report & amend estimate .
Please confirm liability 100% .
Please print out estimate & pass to Mr Adrian .

Regards,
Chris Chan Pick Yuen
LC AUTOMOTIVE
HP: 92712214

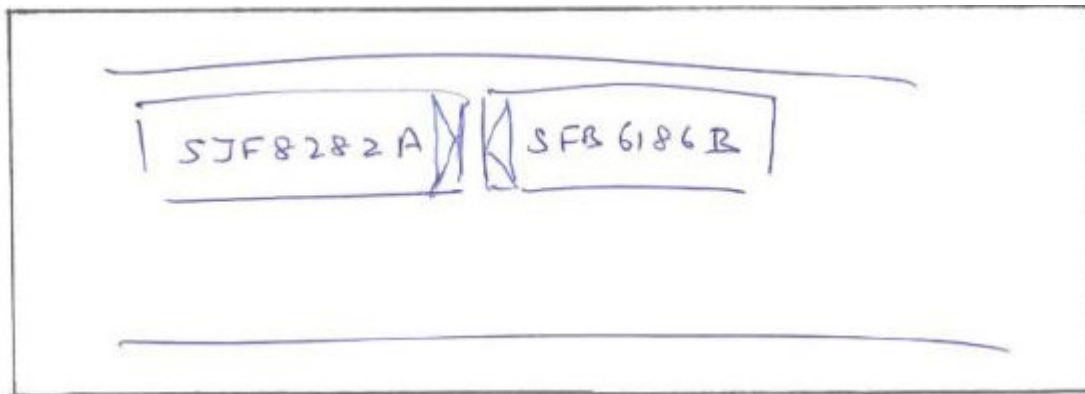
From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, May 30, 2018 7:09 PM
To: chan pick yuen
Cc: Hsiao Tong (LKKAuto); Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)
Subject: RE: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE *** LKK REF: CC4/ASM18009780/Aha3

Dear Sir / Madam,

We refer to the above matter.

Please provide us estimate cost of repair and your client's GIA report.

Please refer to the below OI's sketch plan and statement.



Describe Circumstances of the Accident

| |
|--------------------------------------|
| I was driving along Greenwood Avenue |
| on 25/5/18 at 6.10pm when I |
| hit the car SJF8282A parked |
| along the road. |

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

F

From: LOH Cynthia <cynthia.loh@axa.com.sg>

Sent: Friday, May 25, 2018 10:43:52 AM

To: chan pick yuen

Subject: RE: SJF8282A & SFB6186B DOA 24.05.2018 / S8M00IHE

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a single joint expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman (LBS Automotive Appraisal Pte Ltd)

2. Derek Oh Siong Wee (LBS Automotive Appraisal Pte Ltd)
3. Mohd Noh Bin Sapoh/ Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong (RT Appraisal Pte Ltd)
6. Elson Teng (RT Appraisal Pte Ltd)
7. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
8. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
9. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

**Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.*

- For OD/TP surveys, email to motor.survey@axa.com.sg
- For other correspondences, email to motor.doc@axa.com.sg

Regards,

Cynthia Loh | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741



Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]
Sent: Friday, May 25, 2018 9:15 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: LOH Cynthia <cynthia.loh@axa.com.sg>; VISHNU BATHAM Shekhar <shekhar.batham@axa.com.sg>
Subject: Re: SJF8282A & SFB6186B DOA 24.05.2018

Dear Sir / Mdm ,

I rejected LBS to PRS .

Please let us have your 10 name list asap .Thanks

Regards,
Chris Chan Pick Yuen

From: chan pick yuen
Sent: Friday, May 25, 2018 8:11 AM
To: motor.survey@axa.com.sg
Subject: SJF8282A & SFB6186B DOA 24.05.2018
Dear Sir / Mdm ,

Enclosed is 1 of the scene photo.

Your insured SFB6186B collided onto our client's car : SJF8282A which was parked.

Please let us have your 10 name list of surveyor to survey our client's car : SJF8282A .

We wish to do direct settle with your insurer but if no receive your 10 name list surveyor , we will process legal to claim against your insured policy .

We would be grateful if you could let us have you reply soon .

Regards,
Chris Chan Pick Yuen
Workshop Manager
LC AUTOMOTIVE
Block 25 Kaki Bukit Road 4
05-26 Synergy @ KN
SINGAPORE 417800
HP: 92712214

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.