

INS. CASE OWNER:

benjie

CC 3, A161800 9771 IT, jabs

LAN:

IDAC:

Surveyor:

WTH

DOI:

ASSIGNMENT

4/6/18

Date / Time:

30/05/2018

Registered in Merimen:

30/05/2018

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLB 4947P

Claim No.:

929437551356

Name of Insured:

TAN Sok Choo

Policy No.:

2100460659

Insured Tel No.:

HP:

97673098

Make / Model:

NISSAN QASHQAI

Excess Sec II :SS

D.O.A.:

29/06/2018

Place of Accident:

Buyong Road

Is driver the owner? (YES/NO)

(YES/NO)

Nature of Accident:

If NO, Driver Name / Age:

WIBSON Leo Yoo Chien

OI GIA REPORT: YES/NO ; TP GIA REPORT: YES/NO

Driver Tel No.:

81387102

(V/L: YES/NO)

Insured Liability: %

Final? Yes/No

SLT 8475M



INSRS:
WSP:
Tel:
Liability:
RMKS:

Volkswagen



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

1/6
8/6-18 @ 226 OI UNAVAILABLE.
@ 301 CALLED - NO ANSWER
@ 550PM CALLED - NO ANSWER
11-6-18 @ 339 OI CALLED. THEY
HAVE NO PROTECTOR
BUT WOULD WANT TO
SETTLE PRIVATELY
11-6-18 w/OI LET INS. SETTLE

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	JOY 8-6-18
After call ltr to OI:	
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
After call ltr to OI:	<input checked="" type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>
Towing Invoice:	<input checked="" type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input checked="" type="checkbox"/>
PIR:	<input checked="" type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: RECEIVED 03 OCT 2018

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S	(days) Reduction: %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 2-10-18	Confirm with MEIY	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100 (Agreed/ Assessed) BOLA S/N No.:	NIL	If NO or B 28, Ass. 1 is:
Repair Cost:	\$S 4,631.75	VIDEO	OI CROSSED THE SOLID WHITE LINE MARKING.
Loss of Rental (LOR):	\$S	(days)	
Loss of Use (LOU):	\$S 300 (\$ 100 x 3 days)		
Loss of Income (LOI):	\$S	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	\$S 2. x 1		
Medical:	\$S		1) Claim status: Normal/Reject/Private Settle
Disbursement:	\$S	(e.g. Tow/ Independent)	2) Report Format:
Legal Cost	\$S		3) Survey fee:
Total:	\$S 4,933.75	Global Sum \$S:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$S 4,933.75	Name 1: VOLKSWAGEN CENTRE SINGAPORE	
Payee 2: (Strike if N.A.)	\$S	Name 2: X	
Payee 3: (Strike if N.A.)	\$S	Name 3: X	

3/10/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18009771/ja3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 30-05-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLB 4947P	Veh. Inspected	SLT 8475M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/05/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	29/05/2018	Inspection Date	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Service Order Confirmation

SERVICE ORDER NO: 18IP1534

CUSTOMER NO.: CV028148

CUSTOMER NAME: XIA LIXIN

TELEPHONE NO.:

ADDRESS: 156 PRINCE CHARLES CRESCENT #13-16 TOWER A
Singapore

VEH No.: SLT8475M

Order Date: 14/06/18

Reg Date: 14/11/17 KM: 3,595

VIN NO.: WVVZZZ3CZHE148073 ENGINE NO:

SA: Cheong Pearlyn

MODEL: Passat 1.8 TSI Highline17HUD MODEL NO.: 3G24JZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	480	480
2	B&P MECH	CHECK WIRE HARNESS, EDU, SENSOR, SOCKET	1	TU	280	280
3	B&P ALEX LABOUR	LABOUR	1	UNIT	840	840
4	B&P ALEX PAINT	SPRAY PAINT	1	UNIT	800	800
5	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0	0
Item						
7	3G0807217K GRU	FRONT BUMPER	1	PCS	1,668.15	1,668.15
8	3G0998493	SENSOR BRACKET	1	PCS	60.79	60.79
9	5Q0919133 9B9	SENSOR O RING	1	PCS	1.98	1.98
10	D 822150A1	BONDAGENT	1	PCS	74.16	74.16
11	D 180KJ2A1	2KADHESIVE	1	PCS	103.66	103.66

Remarks : DIRECT SETTLEMENT

DOA: 28/05/2018

TP VEHICLE NO: SLB4847P

SURVEY BY TAUFIKH

Service Order Confirmation

SERVICE ORDER NO: 18IP1534
CUSTOMER NO.: CV008148
CUSTOMER NAME: XIA LIXIN
TELEPHONE NO.:
ADDRESS: 156 PRINCE CHARLES CRESCENT #13-16 TOWER A
Singapore

VEH No.: SLT8475M

Order Date: 14/06/18
Reg Date: 14/11/17 KM: 3,595
VIN NO.: WYVZZZ3C2HE148073 ENGINE NO: SA: Cheong Pearyl
MODEL: Passat 1.8 TSI Highline17HUD MODEL NO.: 3G24JZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
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TOTAL	4,328.74
GST AMOUNT	303.01
TOTAL AMOUNT	4,631.75

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

PDI TUAS

Tanpa 97495749
 up 4/6/18 @ 3:15 pm
 Ready before paint
 see @ kharis.com
 3 days

PDI TUAS

XIA LIXIN
 156 PRINCE CHARLES CRESCENT
 #13-16 TOWER A
 Singapore, 159015
 Singapore

Phone No.
 Fax No.
 E-Mail

VAT Registration No. M20098505-2
 Tax No. 199101494Z

Service Quote

Customer No. CV039148
 Quote No. SER/QUO/1800877
 QuoteDate 30/05/18
 Salesperson Daniel Wee
 Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSi Highline17HUD	2,111	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLT8475M	WVWZZZ3CZHE148073	14/11/17	Daniel Wee
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 200392	3G24JZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	3	UNIT		840 2,520.00
P B&P ALEX PAINT	SPRAY PAINT	3	UNIT		800 2,400.00
P B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		✓ 480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S Nett	1	Time Un		✓ 280.00
Sum Labor					5,680.00
P 3G0807049	BUMPER BRACKET LHS	1	Pieces		nm X 53.70
P 3G0807177	BUMPER RETAINER LHS	1	Pieces		nm X 91.95
P 3G0807217K GRU	FRONT BUMPER	1	Pieces		old 1,668.15
P 3G0998493	SENSOR BRACKET	1	Pieces		net 80.79
P 5Q0919133 9B9	SENSOR O RING	1	Pieces		net 1.98
P D 180KU2A1	2KADHESIVE	1	Pieces		net 103.66
P D 822150A1	BONDAGENT	1	Pieces		net 74.16
Sum Item					2,074.39

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Sum Labor	5,680.00
Sum Item	2,074.39
Total SGD	7,754.39
7% GST	542.81
Total SGD Incl. GST	8,297.20

Payments to: - BBN - Acc.-No. ...

PDI TUAS

PDI TUAS

XIA LIXIN
156 PRINCE CHARLES CRESCENT
#13-16 TOWER A
Singapore, 159015
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV039148
Quote No. SER/QUO/1800877
QuoteDate 30/05/18
Salesperson Daniel Wee
Page 2

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	Passat 1.8 TSI Highline17HUD	2,111	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SLT8475M	WVWZZZ3CZHE148073	14/11/17	Daniel Wee
Engine Code	Labor Type	Engine No.	Model Code
	1P	CJS 200392	3G24JZ

Explanations

P = Proportionately Charged

Payment Terms No Credit



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-081952

Date of Request: 30/05/2018

Your Ref No: Online Purchase

 Volkswagen Centre Singapore
 247 Alexandra Road
 Singapore 159934

Dear Sir/Madam,

 Enquiry Date 30/05/2018
 Enquiry By Wong Yen Mei
 TP Vehicle No. SLB4947P
 Accident Date 29/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque

PAYMENT ADVICE

X

Your ref: AIG Insurance Vehicle No. SLB 4947P

Claimant's Vehicle No. SLT 8475M

Accident on 29.5.18 involving vehicle/s No. _____

_____ along/at BAYONG RD.

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 4621.75 Payable to Volkswagen-Centre Singapore

2. Loss-of-Use/ 3 days
Car Rental S\$ 300 Payable to XIA LIXIN

3. Medical and
Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	(Insd veh)	Model:	TOYOTA CAMRY 2.0 (A)
	(TP veh)		
Date of Accident:			

Global Sum Settlement	: [] Yes	[] No
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Repair Estimate	: \$
-----------------	------

Final Repair Cost	: \$
-------------------	------

Loss of Use	: \$	days at \$	per day
-------------	------	------------	---------

Rental (if any)	: \$	0.00	days
-----------------	------	------	------

LTA / GIA Search Fee	: \$
----------------------	------

Others:	: \$	0.00
---------	------	------

	: \$
--	------

Final Settlement Sum	: \$
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Is Third Party Workshop GIA Registered?	[X] YES	[] NO	(Kindly indicate below)
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A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
--	----------------------------

B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: ____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks	_____
---------	-------

Payment Instruction: Payee's Breakdown

1)	: \$
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18 Apr
2013

Date

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 8 June 2018 6:01 PM
To: 'leeysgibson@gmail.com'
Cc: Admin A
Subject: ACCIDENT INVOLVING SLB 4947P AND SLT 8475M ON 29/05/2018

Our ref: CC3/AIG18009771/ja3

TAN SOK CHOO

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SLB 4947P AND SLT 8475M ON 29/05/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and or your authorised driver under the Auto Insurance policy taken up with them.

Please be informed that we have reviewed the circumstances of the incident and we are of the opinion that we cannot be absolved from liability. The video evidence provided by the Third-Party claimant showed your vehicle was changing lane from left to right, crossing the solid white line marking.

In view of this, to avoid further escalation of cost, it would be best to deal with the claim amicably.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a protector feature, it will be deemed utilized for this claim and your NCD will be protected.

For us to proceed with the handling of this matter, your full co-operation is required. Kindly submit the following by 14 June 2018.

- **Video footage of accident**

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, XIA LIXIN (the third party claimant) of 156 PRINCE CHARLES CRESENT #13-16, TANGLIN ISSU ROAD # 50115905 (address), owner of SLT 847JM (vehicle no.) hereby authorize VOLKSWAGEN CENTRE SINGAPORE ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLT 847JM that was damaged pursuant to the accident which occurred on 29/05/18 (date) along Buyong Road (location) involving vehicle no/s SLB494P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 29 (day) of 06 (month) 2018 (year)

Signed by "the third party claimant"
(with chop if applicable)



81030001
Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN CENTRE SINGAPORE ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 4,631.75 (Repair Cost), S\$ 300.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLT 8475 M that was damaged pursuant to the accident which occurred on 29.5.18 (date) along BUYONG ROAD (location) involving vehicle no/s SLB 4947K. This is pursuant to the inspection conducted on 9.6.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner XIA LIXIN ("the third party claimant") of vehicle no. SLT 8475 M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLT 8475 M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2 (day) of 10 (month) 2018 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P28314

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1534
SERVICE CUSTOMER NO.: FD1088R
SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L
TELEPHONE NO.:
ADDRESS: 78 Shenton Way
#07-18 AIG Building
Singapore
Post Code: 079120

VEH NO.: SLT8475M
DATE: 27/08/18 Pickup:
VIN NO.: WVVZZ23C2HE148073 KM: 3,585
GEARBOX CODE: Engine No.:
MODEL: Passat 1.8 TSI Highline17HJUD
SA: Cheong Pearlyn
Next Appointment Date :
Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
DIRECT SETTLEMENT					
DOA: 29/05/2018					
TP VEHICLE NO: SLB4947P					
SURVEY BY TAUFIKH					
Labor					
1	LABOUR	1.00	UNIT	840.00	840.00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	Tow SVC- Quality Recovery Services	1.00	UNIT		
4	Tow SVC- Quality Recovery Services	1.00	UNIT		
5	PROGRAMMING & CALIBRATION- NETT	1.00	TU	480.00	480.00
6	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1.00	TU	280.00	280.00
Item					
7	FRONT BUMPER	1.00	PCS	1,568.15	1,568.15
8	SENSOR BRACKET	1.00	PCS	80.79	80.79
9	SENSOR O RING	1.00	PCS	1.98	1.98
10	2KADHESIVE	1.00	PCS	103.86	103.86
11	BONDAGENT	1.00	PCS	74.16	74.16

GST (7%) AMOUNT: 303.01
TOTAL AMOUNT: 4,631.75

For Volkswagen Group Singapore Pte Ltd



Customer

NOTICE

1. All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd Bank Account: 2528214802 Swift Code: DEUT9666 Please indicate Customer Name and Invoice Number in the payment

Phone : Fax :



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-081952

Date of Request: 30/05/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
 247 Alexandra Road
 Singapore 159934

Dear Sir/Madam,

Enquiry Date 30/05/2018
 Enquiry By Wong Yen Mei
 TP Vehicle No. SLB4947P
 Accident Date 29/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLB4947P	AIG Asia Pacific Insurance Pte. Ltd.	11/04/2018-10/04/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Jun 2018 Edit Reg		04 Jun 2018 00:00 Edit Adj Rpt	S\$4,328.74 Edit Estimates	S\$4,328.74 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TAN SOK CHOO , ID: S1851043Z, Tel: +6597973098								
Main Claimant:	XIA LIXIN , ID: G3242748R								
Vehicle Reg. No.:	SLT8475M	Date of Loss:	29/05/2018 15:00 - :59 [6 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9294775513SG	Policy/Cover Note No.:	2100460659 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLB4947P	Policy No. (Claimant):	A29051369AVW						
		Excess:							
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 08/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT8475M (9294775513SG)
[SLB4947P]
TP
XIA LIXIN
May 29 2018 3:00PM
[TAN SOK CHOO]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser			
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown												Edit				
Photos/Images															3 per page			<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print				
1	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
2	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
3	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
4	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
5	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
6	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
7	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
8	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
9	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
10	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
11	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
12	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
13	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
14	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
15	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
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17	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
18	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
19	02/10/18 17:32	General View												Load JPG	<input checked="" type="checkbox"/>			
20	02/10/18 17:32	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>			
21	02/10/18 17:32	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>			
22	02/10/18 17:32	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>			
23	02/10/18 17:32	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>			
24	02/10/18 17:32	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>			
25	02/10/18 17:32	Reinspection Photo												Load JPG	<input checked="" type="checkbox"/>			
Documentation															1 per page			<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail	Print				
1	30/05/18 18:42	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT												Load PDF				
2	09/06/18 14:35	TP ESTIMATE-MARKED												Load PDF				
3	02/10/18 17:34	LETTER TO INSURED												Load PDF				
4	12/10/18 10:32	WORKSHOP INVOICE												Load PDF				
5	12/10/18 10:32	AUTHORISATION TO ACT FORM												Load PDF				
6	12/10/18 10:32	Release Voucher												Load PDF				
7	12/10/18 10:32	GIA SEARCH												Load PDF				

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/05/18 12:15	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div> <div style="text-align: right;"> ^ v </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLB4947P (Insd veh)	Model:	VOLKSWAGEN PASSAT 1.8 B8 TFSI AT SR 17W 3G24JZ HUD (A)
	SLT8475M (TP veh)		
Date of Accident:	29/05/2018		

Global Sum Settlement	:	[] Yes	[X] No	
Repair Estimate	: \$		8,297.20	
Final Repair Cost	: \$		4,631.75	
Loss of Use	: \$		300.00	3.00 days at \$100.00 per day
Rental (if any)	: \$		0.00	days
LTA / GIA Search Fee	: \$		2.00	
Others:	: \$		0.00	
	: \$			
Final Settlement Sum	: \$		4,933.75	

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	4,933.75
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

12 Oct
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18009771/T1JA3Q2
Date: 12/10/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100460659
Claimant Vehicle No : SLT8475M	Insured Vehicle No :	SLB4947P
Date of Loss: 29/05/2018	Nature of Claim:	TP
		Claim No: 9294775513SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLT8475M		
Make & Model:	VOLKSWAGEN PASSAT, 1.8 B8 TFSI AT SR 17W 3G24JZ HUD (A)	Engine No:	CJS200392
Reg. Date:	14/11/2017 (Man. Year: 2017)	Chassis No:	WWZZZ3CZHE148073
Colour:	Black	Odometer:	3266 km
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/55 R17	Rear Tyre Size:	215/55 R17
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,074.39	1,928.74	145.65	7.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,680.00	2,400.00	3,280.00	57.75
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	7,754.39	4,328.74	3,425.65	44.18
+ GST 7.00/7.00% (S\$)	542.81	303.01	239.80	44.18
Nett Amount (S\$)	8,297.20	4,631.75	3,665.45	44.18
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
	Nett Liability (S\$)	4,933.75		

INSPECTION

Date of Assignment:	04/06/2018		
Date Inspected:	04/06/2018	Inspected At:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road Singapore 159934
Estimated Period of Repair:	3.0 days		

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER BRAVCKET LHS	Not Necessary	53.70 FS	*- FS
2	1		*BUMPER RETAINER LHS	Not Necessary	91.95 FS	*- FS
3	1		*FRONT BUMPER	Deformed	1,668.15 FS	*1,668.15 FS
4	1		*SENSOR BRACKET	Necessary	80.79 FS	*80.79 FS
5	1		*SENSOR O RING	Necessary	1.98 FS	*1.98 FS
6	1		*2KADHESIVE	Necessary	103.66 FS	*103.66 FS
7	1		*BONDAGENT	Necessary	74.16 FS	*74.16 FS
Total Parts (\$\$)					2,074.39	1,928.74

F=Franchise part. S=SpcNett

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR	New	2,520.00	840.00
2	SPRAY PAINT	New	2,400.00	800.00
3	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
4	CHECK WIRE HARNESS ,ECU ,S	New	280.00	280.00
Gross Labour Cost (\$\$)			5,680.00	2,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >