

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 7 June 2018 5:49 PM
To: 'EVE.CHAN@KDYHOLDINGS.COM'
Subject: ACCIDENT INVOLVING YN 3306D AND SLU 748Z ALONG SLIP RD FROM GAMBAS RD TWDS WOODLANDS AVE 12 ON 14/05/2018

07 JUNE 2018

KDY HOLDINGS PTE LTD

Dear Sir/ Mdm

OUR REF : CC4/ASM18009763/T1eb3
YOUR REF : YN 3306D
ACCIDENT INVOLVING YN 3306D AND SLU 748Z ALONG SLIP RD FROM GAMBAS RD TWDS WOODLANDS AVE 12 ON 14/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TAN CHONG MOTOR SALES PTE LTD acting on behalf of the owner of SLU 748Z against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SLU 748Z. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ashersng@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at ashersng@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

Third Party Direct Settlement
Letter of Authority

1. Accident involving vehicle number SLU748Z & YN3306D at Grampas Ave to Woodlands Ave. 12 on 14/05/2018.
2. I, Ng Chiu Li NRIC S7342487I, owner of motor vehicle no. SLU748Z hereby authorize my repair workshop, namely **TAN CHONG MOTOR SALES PTE LTD** to act for me with respect to the following:
 - a) To submit my claims for all losses including uninsured loss, rental car charges, medical fees, excess payment and cost of repairs.
 - b) To resolving my claim as they deem fit, including settling the matter on basis of my contributing negligence if any.
 - c) To receive payment for settlement of my claim and all payment be made payable to the workshop for cost of repairs and other uninsured losses.
 - d) To sign discharge voucher on my behalf.
3. I understand that the claim for loss of use of my vehicle will be based on the number of days estimated by the surveyor in his report to be required for repair. The actual number of days may be more due to unavailability of parts, weekend, holidays and other operational exigencies and I accept that it may not be possible to claim for the extra days. In addition, any contributory negligence part of my claim can also affect portion of my claim for loss of usage.
4. I further acknowledge that any settlement that workshop may reach on my behalf is on a without prejudice basis and without admission of liability basis insofar as the driver/owner/insures of the other vehicle is concerned.
5. For successful recovery of upfront Excess payment by claimant, the workshop shall effect refund accordingly to the mode of upfront payment:
 - a) For upfront Excess payment by credit card, the refund shall be credited to the respective Credit Card Account via Credit Card Company handling the transaction.
 - b) For Excess payment by cash, the workshop shall refund the amount to the claimant via cheque payment.

Dated this 5 (Day) of June (Month) 18 (Year)

Claimant Particulars

Name: Ng Chiu Li
Address: 804B Keat Hong close
#1434 S(682804)
Tel No.: 9625 2886

Signature: * [Signature]

Authorized Workshop

Workshop: BUKIT TIMAH
Claim Officer: LAWRENCE TEO

[Signature]
TAN CHONG MOTOR SALES PTE LTD
913 BUKIT TIMAH ROAD
SINGAPORE 689623
Signature TEL : 6466 7711 FAX : 6466 7472
& Co. Stamp:

Email : lawrenceteo@tanchong.com



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	YN 3306D (Insd veh)	Model: Nissan Qashqai 1197cc
	SLU 748Z (TP veh)	
Date of Accident/ Time:	14/05/2018	

Repair Estimate	: \$	11,482.47	
Final Repair Cost (w/GST)	: \$	7,176.49	
Loss of Use	: \$	-	days at \$ per day
Rental (if any) (w/GST)	: \$	749.00	7 days at \$ 107 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$	-	
	: \$		
Final Settlement Sum	: \$	7,927.49	

Payee Name : TAN CHONG MOTOR SALES PTE LTD

Is Third Party Workshop GIA Registered? [x] YES [] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: 27
	BOLA Liability: 100 (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have authorised our client to act for and on their behalf in this accident.

TAN CHONG MOTOR SALES PTE LTD
913 BUKIT TIMAH ROAD
SINGAPORE 589623
TEL : 6466 7711 FAX : 6469 7472

TAN CHONG MOTOR SALES PTE LTD
913 BUKIT TIMAH ROAD
SINGAPORE 589623
TEL : 6466 7711 FAX : 6469 7472

LAWRENCE TEO

Signature of workshop representative / Workshop stamp

Name of Representative:

Date:

Signature of Witness / Workshop stamp (Inapplicable)

Name of Witness:

Date:

Signature of AXA's surveyor/Representative:

Name of AXA's surveyor /Representative:

Date:



Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKITTIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

GST Regn No: 19-9106231-D
Co. Regn No : 199106231D



TAX INVOICE

GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : FRLARDWJ11USA--A--
CHASSIS NO : HRA2511680A
VEHICLE NO : SJNFEAJ11U2064575
SLU748Z

INVOICE NO :
INVOICE DATE : W12140224
TERMS : 23-NOV-2018
DATE REC'D : CREDIT
SA/SE : 20-JUN-2018
JOB NO : LAW
MILEAGE : BG1037408
YOUR REFERENCE : 013174
INS/IC/LAW/0198/201

ITEMS	JOB DESCRIPTION	AMOUNT
	LABOUR	
1	REMOVE/INSTALL & TEST REAR REVERSE CAMERA	120.00
2	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL \$120/PANEL X 03	120.00
3	SUPPLY & INSTALL REVERSE SENSOR	110.00
4	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA \$100/PANEL X 03	100.00
5	INSTALL ULTRAMAX SOLAR FILM - REAR W/SCREEN	150.00
6	RENEW REAR WINDSCREEN GLASS ASSY.	240.00
7	REPAIR BOTH REAR FENDER AND RENEW END PANEL, TAILGATE, REAR BUMPER	750.00
8	S/PAINT REAR PORTION AND BUMPER (2 TONES)	700.00
9	TRANSFER TAILGATE MECHANICAL PARTS	80.00
10	R/I DVR TO ASST REPAIR	120.00
11	SUPPLY AND RENEW REAR NO. PLATE(SMART PLATE WITH CASING) BLACK CASING (LONG)	NC
	SUBTOTAL :	2490.00
	PARTS	
1	CLIP FENDER \$1.20 EA X 05	4.80
	Qty:5 @ \$1.20 each (Disc:20.00% After Disc:\$4.80each)	
2	CLIP FENDER \$1.20 EA X 02	1.92
	Qty:2 @ \$1.20 each (Disc:20.00% After Disc:\$1.92each)	

DOLLARS:

WORKSHOP MANAGER

The General Terms and Conditions of Service (the "Conditions") printed overleaf or attached to this Invoice shall apply to all Services set out above. Any claims relating the Services shall be subject to the Conditions. Any objections to the charges in this Invoice must be made within seven (7) days from the date of this Invoice, otherwise it shall be assumed that this Invoice has been accepted as correct and conclusive.

CUSTOMER



www.tanchong.com

Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
17 LORONG 8 TOA PAYOH SINGAPORE 319254. TEL: 63570753/4/5

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GST REG: 19-9106231-D

NAME : AXA INSURANCE PTE LTD
ADDRESS : 8 SHENTON WAY
TELEPHONE #27-01 AXA TOWER S(068811)
MODEL 68804741
ENGINE NO FRLARDWJ11USA--A--
CHASSIS NO HRA2511680A
VEHICLE NO SJNFEAJ11U2064575
SLU748Z

INVOICE NO :
INVOICE DATE W12140224
TERMS 23-NOV-2018
DATE REC'D CREDIT
SA/SE 20-JUN-2018
JOB NO LAW
MILEAGE BG1037408
YOUR REFERENCE 013174
INS/IC/LAW/0198/201

ITEMS	JOB DESCRIPTION	AMOUNT
3	CLIP FENDER \$1.20 EA X 04 Qty:4 @ \$1.20 each (Disc:20.00% After Disc:\$3.84each)	3.84
4	LAMP COMB RR,LH TAILGATE Qty:1 @ \$215.90 each (Disc:20.00% After Disc:\$172.72each)	172.72
5	CANOE BUMPER \$6.50 EA X 02 Qty:2 @ \$6.50 each (Disc:20.00% After Disc:\$10.40each)	10.40
6	RETAINER-BUMPER LH Qty:1 @ \$23.80 each (Disc:20.00% After Disc:\$19.04each)	19.04
7	PLATE-LUGGAGE Qty:1 @ \$63.50 each (Disc:20.00% After Disc:\$50.80each)	50.80
8	FASCIA-RR BUMP Qty:1 @ \$717.00 each (Disc:20.00% After Disc:\$573.60each)	573.60
9	ENERGY ABSORBER Qty:1 @ \$126.40 each (Disc:20.00% After Disc:\$101.12each)	101.12
10	BRACKET-BUMPER LH Qty:1 @ \$35.90 each (Disc:20.00% After Disc:\$28.72each)	28.72
11	CLIP BUMPER \$7.40 EA X 03 Qty:3 @ \$7.40 each (Disc:20.00% After Disc:\$17.76each)	17.76
12	GLASS-TAIL GATE Qty:1 @ \$930.00 each (Disc:20.00% After Disc:\$744.00each)	744.00
13	EMBLEM-REAR Qty:1 @ \$59.70 each (Disc:20.00% After Disc:\$47.76each)	47.76

DOLLARS:

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GST REG: 19-9106231-D

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MODEL 68804741
ENGINE NO FRLARDWJ11USA--A--
CHASSIS NO HRA2511680A
VEHICLE NO S.JNFEAJ11U2064575
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INVOICE NO : W12140224
INVOICE DATE : 23-NOV-2018
TERMS : CREDIT
DATE REC'D : 20-JUN-2018
SA/SE : LAW
JOB NO : BG1037408
MILEAGE : 013174
YOUR REFERENCE : INS/IC/LAW/0198/201

ITEMS	JOB DESCRIPTION	AMOUNT
14	EMBLEM Qty:1 @ \$87.00 each (Disc:20.00% After Disc:\$69.60each)	69.60
15	RUBBER-DUM Qty:1 @ \$60.20 each (Disc:20.00% After Disc:\$48.16each)	48.16
16	DOOR BACK Qty:1 @ \$2936.80 each (Disc:20.00% After Disc:\$2349.44each)	2349.44
17	SUNDRIES Qty:1 @ \$20.00 each (Special Nett Item)	20.00
18	REAR W/SCREEN SEALANT Qty:1 @ \$80.00 each (Special Nett Item)	80.00
19	REVERSE SENSOR(J11 & T32) Qty:1 @ \$210.00 each (Special Nett Item)	210.00
	SUBTOTAL :	4553.68
1	REMARKS AIG CLAIM AGAINST AXA INSURANCE DOA:14.05.2018	
2	TOC:DIRECT SETTLEMENT OUR REF:INS/IC/LAW/0198/2018	
3	SATISFACTION NOTE ATTACHED T/P VEHICLE NO:YN3306D	
4	RENTAL BY TCMS	

DOLLARS:

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Tan Chong Motor Sales Pte Ltd

911 Bukit Timah Road Tan Chong Motor Centre Singapore 589622
SERVICE CENTRES
913, BUKIT TIMAH ROAD, SINGAPORE 589623. TEL: 64694091/92
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GST Regn No: 19-9106231-D

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TAX INVOICE

GST REG: 19-9106231-D

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ADDRESS : 8 SHENTON WAY
TELEPHONE : #27-01 AXA TOWER S(068811)
MODEL : 68804741
ENGINE NO : FRLARDWJ11USA--A--
CHASSIS NO : HRA2511680A
VEHICLE NO : S.JNFEAJ11U2064575
SLU748Z

INVOICE NO : W12140224
INVOICE DATE : 23-NOV-2018
TERMS : CREDIT
DATE REC'D : 20-JUN-2018
SA/SE : LAW
JOB NO : BG1037408
MILEAGE : 013174
YOUR REFERENCE : INS/IC/LAW/0198/201

ITEMS	JOB DESCRIPTION	AMOUNT
5	SURVEY BY:TAUFIK (LKK) ON 05.06.2018 @ 1630HRS RECOMMEND 6 DAYS REPAIR	
6	AUTHORISE BY:ASHER SNG (LKK) ON 07.06.2018 @ 0901 HRS	
Insurance Co : AXA INSURANCE PTE LTD Policy No..... TP-YN3306D Claim Type ... DIRECT SETTLEMENT / THIRD PARTY CLAIM DOA..... 14-MAY-2018 Our Ref..... INS/IC/LAW/0198/2018 Surveyor..... M/S LKK ENGINEERING & MANAGEMENT SERVICES		
	LABOUR	2490.00
	PARTS	4553.68
	SUBTOTAL	7043.68
	ADD. DISCOUNT	336.68
	TOTAL	6707.00
	GST (7%)	469.49
	AMOUNT DUE	7176.49

DOLLARS: (NB : NC=No Charge;P=Included in Package;W=Warranty;G=Goodwill)
SEVEN THOUSAND ONE HUNDRED SEVENTY
SIX AND CENTS FORTY NINE ONLY.

WORKSHOP MANAGER

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CUSTOMER

AXA INSURANCE S'PORE P L

143 CECIL STREET
#21-01 GB BLDG

S(069542)

GST Reg No. : M2-0067432-4

Tax Invoice : N104026

Inv. date...: 31-JUL-2018

Print date...: 06-AUG-2018

Print time...: 08:53:48

Page no.....: 1

Agreement no: N43503

Description	Amount
RENTAL CHARGE FROM 25-JUN-2018 TO 02-JUL-2018(SKM6851Y)	700.00

TOTAL(BEFORE GST) 700.00


GST(7%) 49.00

TOTAL(AFTER GST) 749.00

N.B. Cheques should be crossed and made payable to
DOWNTOWN TRAVEL SERVICES PTE LTD
Interest at 0.05% per day on overdue account. Terms
of payment strictly 7 days.

SLU7482

DOWNTOWN TRAVEL SERVICES PTE LTD



Authorised Signature

Vehicle Number: SKM 68514 Make & Model: Nissan Skyline Date: 25/06/18
Change Over 1: _____ Initial: _____ Date: _____
Change Over 2: _____ Initial: _____ Date: _____

Hirer

Name: AXA
Address: _____
Singapore ()
Contact Person: _____ Tel: _____

1st Driver

Name: NG CHIU LI
Address: 804B, KEAT HONG CLOSE #14-34
Singapore (682804)
Contact No: 67633252 (H) _____ (O) 96252886 (HP)
Occupation: TECHNICIAN Date of Birth: 22/11/1973
Passport / NRIC No: S7342487I Nationality: SINGAPORE
Driver's Licence No: _____ Driving Exp.: _____ yrs
Country of Issue: _____ Expiry Date: _____

Additional Driver

Name: HUM WAI MENG
Address: 804B, KEAT HONG CLOSE #14-34
Singapore (682804)
Contact No: 67633252 (H) _____ (O) 96952923 (HP)
Occupation: ENGINEER Date of Birth: 13/04/1970
Passport / NRIC No: S7071623B Nationality: MALAYSIA
Driver's Licence No: S7471623B Driving Exp.: 27 yrs
Country of Issue: SINGAPORE Expiry Date: _____

Mode of Payment

CASH () AMEX () MASTERCARD () VISA ()
DINERS () CHEQUE () COM. BILLING () INT. BILLING ()
CHEQ / CARD NO. _____
Expiry Date: _____

Remarks / Delivery Location

SCU 7482
\$100/day x 07
Number of keys given: _____

Hirer hereby agrees to abide to the terms and conditions as set out overleaf. If I opt to pay by credit / charge card, my signature here will be deemed to have been made on the applicable credit card charge slip.

NB. Vehicle taken must be returned by appointed time and date otherwise an extra charge will be applied.

A
HIRER'S SIGNATURE

DOWNTOWN TRAVEL SERVICES PTE LTD

For Official Use

INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____
INV No.: _____ O/R No.: _____ Date: _____

Check In / Out

Date Out 25/06/18 11:00PM Time Out _____ Km Out _____
Petrol Level: E 1/4 1/2 3/4 F
Agreed Date of Return: _____
Date In: 02/07/18 14:20PM Time In _____ Km In _____
Petrol Level: E 1/4 1/2 3/4 F

Collision Damage Waiver

ACCEPTS DECLINES
To Pay Extra Fees Hirer Declines CDW
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Non-Waiverable Excess Excess S\$ _____
S\$ 2000 per accident per accident
Signature A Signature _____

Personal Accident Insurance

ACCEPTS DECLINES
To Pay Extra Fees Hirer Declines PAI
Daily S\$ _____
Weekly S\$ _____
Monthly S\$ _____
Weekend S\$ _____
Signature _____ Signature A

Malaysia Charge	S\$	cts
Per Day		
Per Week		
Per Month		
CDW		
PAI		
7% GST		
Total		

Per Day	S\$	
Per Week	S\$	
Per Month	S\$	
Weekend	S\$	

Rental Charges		
CDW		
PAI		
Delivery / Collection		
Others		
7% GST		
Sub Total		

Rental Extension		
CDW		
PAI		
7% GST		
Extention Charges		

Petrol		
Excess / Non-Waiverable Excess		
Others		
7% GST		
Addendum Charges		

Overall Charges

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-080471

Date of Request: 26/05/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 26/05/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. YN3306D
Accident Date 14/05/2018

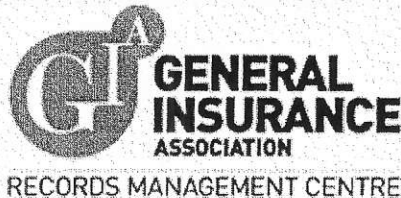
Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN3306D	AXA Insurance Pte Ltd	23/06/2017-22/06/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-080471
Date of Request: 26/05/2018

Your Ref No: Online Purchase

Tan Chong Motor Sales Pte Ltd
911, Bukit Timah Road
Singapore 589622

Dear Sir/Madam,

Enquiry Date 26/05/2018
Enquiry By Eric Koh Yong Lang
TP Vehicle No. YN3306D
Accident Date 14/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque