

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18009763/T1eb3	Taufikh /Asher

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Norsipah <[norsipah@tanchong.com](mailto:norsipah@tanchong.com)>

**Sent:** Friday, 17 August 2018 2:01 PM

**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Finalization SLU748Z DOA 14.05.2018

Hi

Please refer attach for finalization.

Thank you.

Best Regards,

Sipah

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

E: [norsipah@tanchong.com](mailto:norsipah@tanchong.com) D:+6567038915

Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

# SATISFACTORY NOTE

TAN CHONG MOTOR SALES PTE LTD (TCMS) ☒

AUTOLUTION INDUSTRIAL PTE LTD (AIPL) ☐

TC AUTOCLINIC PTE LTD (TCAC) ☐

DATE:

OWNER NAME:

NRIC NO.:

ADDRESS:

TYPE OF CLAIM:

☐ OWN DAMAGE (OD)

☐ OWN DAMAGE (OD) & UNINSURED LOSS  
(EXCESS & LOSS OF USAGE) VIA  
TCMS / AIPL / TCAC

☐ THIRD PARTY THROUGH  
TCMS / AIPL / TCAC

☒ THIRD PARTY - OWNER  
DIRECT CLAIM AGAINST  
THIRD PARTY INSURANCE

☐ WINDSCREEN / GLASS (W/S)

VEHICLE MODEL:

REGN. NO.:

CHASSIS NO.:

INSURANCE CO.:

CLAIM NO.:

POLICY NO.:

DATE OF ACCIDENT:

DATE RECEIVED:

DATE COMPLETED:

We / I hereby confirmed that the accident repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd and that all necessary repairs as resulted of the accident of the above vehicle have been completed to our / my satisfaction and that We / I have no further claim whatsoever against the above Company in respect thereof. Terms and Conditions as stipulated in the overleaf applies.

We / I have taken delivery of my car after all necessary repair carried out by Tan Chong Motor Sales Pte Ltd / Autolution Industrial Pte Ltd / TC AutoClinic Pte Ltd on\*

Note: In the event of an Own Damage Claim, your Insurance Company may under policy terms & conditions, or as standard Industrial Practice, increase the loading on your premium during Insurance Policy renewal. Your NCD [Non Claim Discount] may also be affected, subject to business policy of respective Insurance Company.

(NAME / SIGNATURE OF INSURED)

FOOTNOTE:

☐ TCMS / AIPL / TCAC\* WILL CLAIM ON BEHALF  
OF OWNER  
THROUGH TCMS'S LEGAL AID

☐ DEPOSIT PAID BY OWNER

☐ OWNER WILL MAKE CLAIM AGAINST  
THIRD PARTY INSURANCE COMPANY

☐ DOCUMENTS RETURNED TO  
OWNER

☐ TCMS / AIPL / TCAC\* WILL CLAIM ON BEHALF  
OF OWNER UNINSURED LOSS. (EXCESS  
PAYMENT & LOSS OF USAGE)

INSURANCE CO. COPY

\* Delete When Necessary

## Hsiao Tong (LKKAUTO)

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**From:** Eve Chan <eve.chan@kdyholdings.com>  
**Sent:** Thursday, 4 July 2019 4:43 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** marcus@kdyholdings.com; alice.ng@kdyholdings.com; Judy  
**Subject:** RE: ACCIDENT INVOLVING YN 3306D AND SLU 748Z ALONG SLIP RD FROM GAMBAS RD TWDS WOODLANDS AVE 12 ON 14/05/2018  
**Attachments:** 04072019132527.pdf

Dear Hsiao Tong,

Please find the attached authorisation letter as per request.

Thanks & Regards,  
Eve Chan  
Operations Executive  
**KDY Holdings Pte Ltd**



### **Formica ® Distribution Warehouse**

44 Sungei Kadut Street 1 Block 1 Singapore 729349  
Orders Hotline: +65 6514 1300  
Orders Fax: +65 6514 1301  
Orders Email: [formica@kdyholdings.com](mailto:formica@kdyholdings.com)



**KDY Holdings Pte Ltd** - Authorized Distributor of Formica ® HPL

Tel No: +65 6514 1300 | Fax No: +65 6514 1301

DID Email: [eve.chan@kdyholdings.com](mailto:eve.chan@kdyholdings.com)

Website: [www.kdyholdings.com](http://www.kdyholdings.com)

This message and any attachments are intended only for the addressee(s) and may contain privileged, confidential, or proprietary information, or otherwise be protected by work product immunity or other legal rules. If you are not the named addressee you are prohibited from and should not disseminate, distribute, display, use or copy this email or its contents. Please notify sender immediately by email if you have received this email by mistake and delete it from your system. Sender does not accept liability for any viruses, errors or omissions in this message which arise as a result of email transmission. Nothing in this communication is intended to operate as an electronic signature under applicable law. KDY Holdings Pte. Ltd. and its affiliated companies under their own terms and conditions of sale and purchase.

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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, 29 June 2019 11:44 AM

**To:** [EVE.CHAN@KDYHOLDINGS.COM](mailto:EVE.CHAN@KDYHOLDINGS.COM)

**Subject:** ACCIDENT INVOLVING YN 3306D AND SLU 748Z ALONG SLIP RD FROM GAMBAS RD TWDS WOODLANDS AVE 12 ON 14/05/2018

**M/s KDY HOLDINGS PTE LTD**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18009763/T1pb3**

**YOUR REF : YN 3306D**

**ACCIDENT INVOLVING YN 3306D AND SLU 748Z ALONG SLIP RD FROM GAMBAS RD TWDS WOODLANDS AVE  
12 ON 14/05/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

Further to our letter to your good office dated 07 June 2018 as attached.

As per AXA instruction, we would like to request the following documents for our necessary action: -

- Copy of Authorisation letter from your company (Attached is a template)

Thanks.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## LETTER OF AUTHORISATION

To whom it may concern,

We, KDY Holdings Pte. Ltd. (company's name), 201108784E (Co Reg. No.)

are the registered owner of the vehicle YN3306D (license plate number).

The vehicle is insured by AXA Insurance Pte Ltd (insurance company).

We KDY Holdings Pte. Ltd. (company's name), hereby authorize

our employee Mr/ Ms. Zhang WenJun (employee's name) to

drive our vehicle on 14/05/2018 (date of accident) for \_\_\_\_\_

delivery of laminates to customers

(purpose for vehicle was being used at time of accident).

If you have any questions concerning this matter, please contact me using the information provided below.

Company Name: KDY Holdings Pte. Ltd.

Company Reg No.: 201108784E

Contact number: 65141300 / 91907686



Signature (with company stamp): \_\_\_\_\_

Bukit Batok Office  
25 Bukit Batok Crescent, #04-13,  
The Ellist, Singapore 658066

Tel No: +65 6268 9396  
Fax No: +65 6268 9386

Sungei Kadut Office  
44 Sungei Kadut Street 1, Block 1,  
Singapore 729349

Tel No: +65 6514 1300  
Fax No: +65 6514 1301

Co. Registration No.: 201108784E  
GST Reg. No.: 20-1108784-E  
Website: [www.kdyholdings.com](http://www.kdyholdings.com)



## <TP - Mandate IA> - S8M00H71 [ACCIDENT INVOLVING YN 3306D(OI) & SLU 748Z(TP) ON 14/05/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$7,927.49(all-in). \*\*We are pending for OI LOA and we will upload in SC once we receive from OI. TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 29 June 2019

Reply