

From: Veron Chen (LKKAUTO)
Sent: Friday, 4 May 2018 2:59 PM
To: 'Sayedinah' <sayedinah@motorimage.net>; Daniel Lim <daniellim@motorimage.net>
Cc: David Koh <davidkoh@motorimage.net>; 'dennisleong@motorimage.net' <dennisleong@motorimage.net>; 'maggiewong@motorimage.net' <maggiewong@motorimage.net>; 'siewchan@motorimage.net' <siewchan@motorimage.net>
Subject: RE: PENDING FOR FINALIZE

Dear Sayed,

Check already ?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sayedinah [mailto:sayedinah@motorimage.net]
Sent: Wednesday, 25 April 2018 3:48 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Daniel Lim <daniellim@motorimage.net>
Cc: Sayedinah <sayedinah@motorimage.net>; David Koh <davidkoh@motorimage.net>
Subject: Re: PENDING FOR FINALIZE

Hi Veron,
Will revert tomorrow ya.
Regards

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Veron Chen (LKKAUTO)" <veronchen@lkkauto.com>
Date: 25/04/2018 15:35 (GMT+08:00)
To: Daniel Lim <daniellim@motorimage.net>
Cc: Sayedinah <sayedinah@motorimage.net>, David Koh <davidkoh@motorimage.net>
Subject: PENDING FOR FINALIZE

Dear Daniel,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

1. SFL 9959R-DOA: 3/12/2017 (MSIG OD)
2. SKS 5045H-DOA: 17/1/2018 (MSIG OD)
3. SLS 9489Y-DOA: 19/12/2017 (ERGO TP)
4. SLT 2968Y-DOA: 25/1/2018 (FCIL TP)
5. SLJ 7089D-DOA: 10/3/2018 (MSIG TP)

6. SFX 4848Y-DOA: 5/3/2018 (CHINA TAIPING TP)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 28 August 2018 11:52 AM
To: 'Katherine Chong'
Cc: TPY Insurance Team; Guo Qiang (LKKAUTO); SUR
Subject: RE: SCF3278D - OD CLAIM - AIG - INVOICED

Dear Katherine,

Noted with thanks.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Katherine Chong <katherinechong@motorimage.net>
Sent: Tuesday, 28 August 2018 10:40 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: TPY Insurance Team <tpyinsteam@tanchong.org>; Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Subject: RE: SCF3278D - OD CLAIM - AIG - INVOICED

Hi Veron,

Please find the attached file for your reference.

Thank You.

Best regards,
Katherine Chong
Senior Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email :katherinechong@motorimage.net
Website: www.tanchong.com : www.motorimage.net

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, August 20, 2018 11:50 AM
To: Daniel Jude <danieljude@motorimage.net>
Cc: SUR <sur@lkkauto.com>; Daniel Lim <daniellim@motorimage.net>; Kuan Wei Loong <weiloong@motorimage.net>; Sayedinah <sayedinah@motorimage.net>; Katherine Chong <katherinechong@motorimage.net>
Subject: RE: SCF3278D - OD CLAIM - AIG - FINALIZED

Dear Daniel,

Confirmed amount \$4385.60 before excess \$1300 and GST @ 4 working days.

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Daniel Jude <danieljude@motorimage.net>

Sent: Saturday, 18 August 2018 11:41 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Daniel Lim <daniellim@motorimage.net>; Kuan Wei Loong <weiloong@motorimage.net>; Sayedinah <sayedinah@motorimage.net>; Katherine Chong <katherinechong@motorimage.net>

Subject: RE: SCF3278D - OD CLAIM - AIG - FINALIZED

Importance: High

Hi Veron,

Total three panels sprayed, each panel \$250 x 3 panel which sums to \$750.

1. Front bumper
2. Front hood
3. Front end Panel

Please re-check and advise.

Thank You.

Best Regards

Daniel A Jude

Service Executive

Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: danieljude@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, August 17, 2018 1:49 PM
To: Daniel Jude <danieljude@motorimage.net>
Cc: SUR <sur@lkkauto.com>; Daniel Lim <daniellim@motorimage.net>; Kuan Wei Loong <weiloong@motorimage.net>; Sayedinah <sayedinah@motorimage.net>; Katherine Chong <katherinechong@motorimage.net>
Subject: FW: SCF3278D - OD CLAIM - AIG - FINALIZED
Importance: High

Dear Daniel,

We refer to the mentioned vehicle.

Repair/Replace front bumper, hood and panel-\$500 instead of \$750

We close at \$4135.60 before excess \$1300

Kindly confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Daniel Jude <danieljude@motorimage.net>
Sent: Saturday, 30 June 2018 4:50 PM
To: SUR <sur@lkkauto.com>
Cc: Daniel Lim <daniellim@motorimage.net>; Kuan Wei Loong <weiloong@motorimage.net>; Sayedinah <sayedinah@motorimage.net>; Katherine Chong <katherinechong@motorimage.net>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: SCF3278D - OD CLAIM - AIG - FINALIZED
Importance: High

Hi Guo Qiang,

Attached for your reference and follow up.

Thank you.

Aside to Veron:

Will send the other two finalized soon
- Refer to trailing email

Best Regards

Daniel A Jude

Service Executive

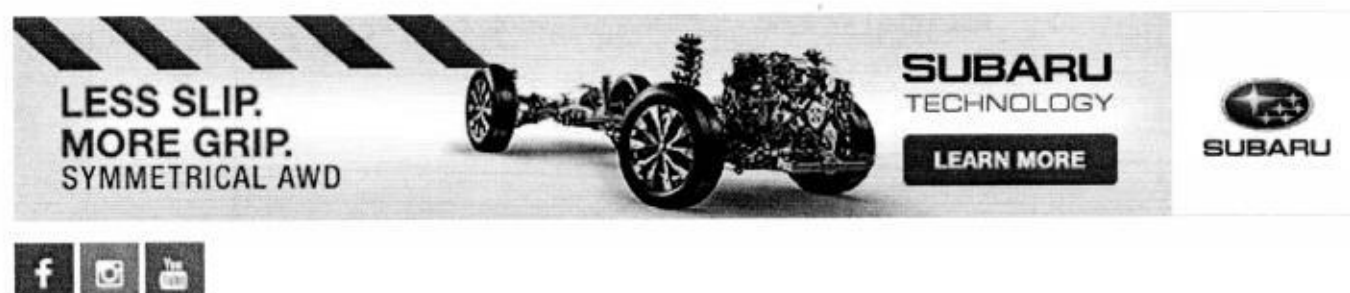
Motor Image Enterprises Pte Ltd

19 Lorong 8 Toa Payoh Singapore 319255

HP: 8611 3195

Email: danieljude@motorimage.net

Website: www.tanchong.com : www.motorimage.net



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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, June 29, 2018 4:56 PM

To: Daniel Jude <danieljude@motorimage.net>

Cc: David Koh <davidkoh@motorimage.net>; Dennis Leong <dennisleong@motorimage.net>; Maggie Wong <maggiwong@motorimage.net>; Cammy Teo <siewchan@motorimage.net>; Jeff Teh <tengchuen@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Kuan Wei Loong <weiloong@motorimage.net>; Sayedinah <sayedinah@motorimage.net>

Subject: RE: PENDING FOR FINALIZE

Dear Daniel,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

- 1.SGT 8059R-DOA: 7/5/2018 (FCIL TP)
- 2.SCF3278D-DOA:25/5/2018 (AIG OD)
- 3.SJF 4939R-DOA: 27/5/20218 (AIG OD)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Daniel Jude [<mailto:danieljude@motorimage.net>]
Sent: Tuesday, 19 June 2018 4:29 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: David Koh <davidkoh@motorimage.net>; Dennis Leong <dennisleong@motorimage.net>; Maggie Wong <maggiewong@motorimage.net>; Cammy Teo <siewchan@motorimage.net>; Jeff Teh <tengchuen@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Kuan Wei Loong <weiloong@motorimage.net>; Sayedinah <sayedinah@motorimage.net>
Subject: RE: PENDING FOR FINALIZE
Importance: High

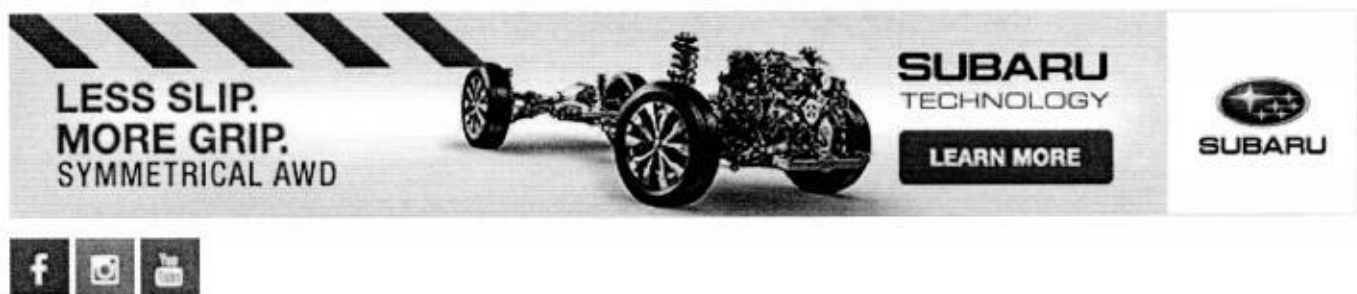
Hi Veron,

Vehicle has been repaired and release.

Job has been finalized and will be forwarded to you once confirmed on our end.

Thank you.

Best Regards
Daniel A Jude
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 8611 3195
Email: danieljude@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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From: Sayedinah
Sent: Tuesday, June 19, 2018 4:25 PM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>
Cc: David Koh <davidkoh@motorimage.net>; Dennis Leong <dennisleong@motorimage.net>; Maggie Wong <maggiewong@motorimage.net>; Cammy Teo <siewchan@motorimage.net>; Jeff Teh <tengchuen@motorimage.net>; Daniel Lim <daniellim@motorimage.net>; Daniel Jude <danieljude@motorimage.net>; Kuan Wei Loong <weiloong@motorimage.net>

Subject: RE: PENDING FOR FINALIZE
Importance: High

Hi Veron,
I will get Mr Daniel Jude & Mr Kuan to follow up on cases @ Toa Payoh.

DJ & Kuan,
Please take note.

Regards
Sayedina Ali
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP:92992693 DID:67038109 FAX:+65-62535535
Email:sayedina@motorimage.net
Website:www.tanchong.com :: www.motorimage.net

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 19 June 2018 4:07 PM
To: Sayedina <sayedina@motorimage.net>; Daniel Lim <daniellim@motorimage.net>
Cc: David Koh <davidkoh@motorimage.net>; Dennis Leong <dennisleong@motorimage.net>; Maggie Wong <maggiwong@motorimage.net>; Cammy Teo <siewchan@motorimage.net>; Jeff Teh <tengchuen@motorimage.net>
Subject: RE: PENDING FOR FINALIZE

Dear Daniel,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

1. SGT 8059R-DOA: 7/5/2018 (FCIL TP)
2. SCF 3278D-DOA:25/5/2018 (AIG OD)
3. SJF 4939R-DOA: 27/5/20218 (AIG OD)
4. SLJ 7089D-DOA: 10/3/2018 (MSIG TP) (REF :INS/IC/LHI/014/2018)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 4 May 2018 2:59 PM
To: 'Sayedina' <sayedina@motorimage.net>; Daniel Lim <daniellim@motorimage.net>
Cc: David Koh <davidkoh@motorimage.net>; 'dennisleong@motorimage.net' <dennisleong@motorimage.net>; 'maggiwong@motorimage.net' <maggiwong@motorimage.net>; 'siewchan@motorimage.net' <siewchan@motorimage.net>
Subject: RE: PENDING FOR FINALIZE

Dear Sayed,

Check already ?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sayedinah [mailto:sayedinah@motorimage.net]

Sent: Wednesday, 25 April 2018 3:48 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Daniel Lim <daniellim@motorimage.net>

Cc: Sayedinah <sayedinah@motorimage.net>; David Koh <davidkoh@motorimage.net>

Subject: Re: PENDING FOR FINALIZE

Hi Veron,

Will revert tomorrow ya.

Regards

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Veron Chen (LKKAuto)" <veronchen@lkkauto.com>

Date: 25/04/2018 15:35 (GMT+08:00)

To: Daniel Lim <daniellim@motorimage.net>

Cc: Sayedinah <sayedinah@motorimage.net>, David Koh <davidkoh@motorimage.net>

Subject: PENDING FOR FINALIZE

Dear Daniel,

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2. SKS 5045H-DOA: 17/1/2018 (MSIG OD)
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5. SLJ 7089D-DOA: 10/3/2018 (MSIG TP)
6. SFX 4848Y-DOA: 5/3/2018 (CHINA TAIPING TP)

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535
25 Leng Kee Road Singapore 159097
Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137
Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER

Invoice No: L481833

**For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.**

DATE REC'D: 04-Jun-2018

SERVICE ADVISOR: KUAN

JOB No.: L481467

MILEAGE: 31914

ID:

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY
#07-16 AIG BUILDING, S(079120)
TELEPHONE: 91007211
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y152918
CHASSIS No.: JF1SJ5KC5FG062414
REGISTRATION No.: SCF3278D

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	ODCLAI CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM)	
2	REMARK CONDUCT OD CLAIM AIG LOCATION:CLAYMORE RD,OUTSIDE AMERICAN CLUB DATE:25/05/2018 TIME:1220HRS	
3	INS01 FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02 IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5	INS03 STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04 SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05 INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06 THE OWNER IS REQUIRED.	
9	INS07 CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08 NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09 CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK REPAIR/REPLACE FRONT BUMPER,HOOD AND PANEL	750.00
13	REMARK RESPRAY FRONT BUMPER,HOOD AND PANEL	600.00
14	REMARK REMOVE/REFIX FRONT HEADLAMP WASHER AND PIPING	80.00
	TOTAL(LABOUR)	1,430.00
1	HOOD F CPL 57229SG0009P(Qty : 1 @ 882.00 each(Discount 30.00%))	617.40
2	BUMPER FACE F NA (FOR H/L WSH) 57709SG001(Qty : 1 @ 594.00 each(Discount 30.00%))	415.80

Certified True Copy

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel (65) 64170100/101 Fax (65) 62535535
25 Leng Kee Road Singapore 159097
Service Centre Tel (65) 64764776 Fax (65) 64791137
Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER**Invoice No: L481833**

**For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.**

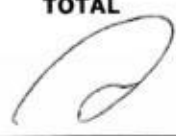
DATE REC'D: 04-Jun-2018**SERVICE ADVISOR: KUAN****JOB No.: L481467****MILEAGE: 31914****ID:**

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY
#07-16 AIG BUILDING, S(079120)
TELEPHONE: 91007211
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y152918
CHASSIS No.: JF1SJ5KC5FG062414
REGISTRATION No.: SCF3278D

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
3	BACK BEAM CPL F 57711SG0009P(Qty : 1 @ 288.00 each(Discount 30.00%))	201.60
4	ENERGY ABSOR F 57722SG020(Qty : 1 @ 126.00 each(Discount 30.00%))	88.20
5	LAMP ASSY HEAD LH (SUPP) 84002SG011(Qty : 1 @ 2160.00 each(Discount 30.00%))	1,512.00
6	GRILLE ASSY F CTRSTD NA 91121SG020(Qty : 1 @ 108.00 each(Discount 30.00%))	75.60
7	FRONT NUMBER PLATE WM001(Qty : 1 @ 45.00 each)	45.00
TOTAL(SPARE PARTS)		2,955.60
less INSURANCE EXCESS		1,300.00

Subtotal 3,085.60
GST(7%) 215.99
TOTAL \$3,301.59

DATE : 21-Aug-2018

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

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Certified True Copy



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
T (65) 6417 0333 F (65) 6252 5655
W www.motorimage.net
Co Reg No: 198702032R

DISCHARGE VOUCHER

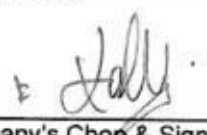
Name of Insured: YEOH CHENG EE
Address of Insured: 2 ESSEX ROAD #10-04 S (309330)
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP
Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225
Place of Accident: CLAYMORE RD, OUTSIDE AMERICAN CLUB
Date of Accident: 25/05/2018 Vehicle No: SCF3278D
Policy No: 2100448398-02 Claim No: _____

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of AIG ASIA PACIFIC INS P.L. settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.
I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:


Company's Chop & Signature

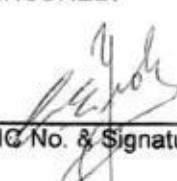
DANIEL LIM

Name

07/06/2018

Date

INSURED:


IC No. & Signature/Company's Chop S25539551

YEOH CHENG EE

Name

07/06/2018

Date



Motor Image Enterprises Pte Ltd
 19 Lorong 8 Toa Payoh Singapore 319255
 Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535
 25 Leng Kee Road Singapore 159097
 Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137
 Website: www.motorimage.net

Gnd3 (S)



TAX INVOICE

GST Reg No. M2-0076975-9
 Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER
Invoice No: L481833

**For cash sales, payment will be
 endorsed on this invoice and no
 separate receipt will be issued.**

DATE REC'D: 04-Jun-2018
SERVICE ADVISOR: KUAN
JOB No.: L481467
MILEAGE: 31914
ID:

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY
 #07-16 AIG BUILDING. S(079120)
TELEPHONE: 91007211
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y152918
CHASSIS No.: JF1SJ5KC5FG062414
REGISTRATION No.: SCF3278D

LKK

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
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2	REMARK CONDUCT OD CLAIM AIG LOCATION:CLAYMORE RD,OUTSIDE AMERICAN CLUB DATE:25/05/2018 TIME:1220HRS	
3	INS01 FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02 IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5	INS03 STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04 SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05 INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06 THE OWNER IS REQUIRED.	
9	INS07 CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08 NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09 CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK REPAIR/REPLACE FRONT BUMPER,HOOD AND PANEL	750.00
13	REMARK RESPRAY FRONT BUMPER,HOOD AND PANEL	600.00
14	REMARK REMOVE/REFIX FRONT HEADLAMP WASHER AND PIPING	80.00
	TOTAL(LABOUR)	1,430.00
1	HOOD F CPL 57229SG0009P(Qty : 1 @ 882.00 each(Discount 30.00%))	617.40
2	BUMPER FACE F NA (FOR H/L WSH) 57709SG001(Qty : 1 @ 594.00 each(Discount 30.00%))	415.80

Certified True Copy

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel (65) 64170100/101 Fax (65) 62535535

25 Leng Kee Road Singapore 159097

Service Centre Tel (65) 64764776 Fax (65) 64791137

Website: www.motorimage.net

**TAX INVOICE**GST Reg No. M2-0076975-9
Co. Reg No. 198702032R**Sales: INSURANCE CUSTOMER****Invoice No: L481833****For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.****DATE REC'D: 04-Jun-2018****SERVICE ADVISOR: KUAN****JOB No.: L481467****MILEAGE: 31914****ID:****NAME:** AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY
#07-16 AIG BUILDING. S(079120)
TELEPHONE: 91007211
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y152918
CHASSIS No.: JF1SJ5KC5FG062414
REGISTRATION No.: SCF3278D

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
3	BACK BEAM CPL F 57711SG0009P(Qty : 1 @ 288.00 each(Discount 30.00%))	201.60
4	ENERGY ABSOR F 57722SG020(Qty : 1 @ 126.00 each(Discount 30.00%))	88.20
5	LAMP ASSY HEAD LH (SUPP) 84002SG011(Qty : 1 @ 2160.00 each(Discount 30.00%))	1,512.00
6	GRILLE ASSY F CTRSTD NA 91121SG020(Qty : 1 @ 108.00 each(Discount 30.00%))	75.60
7	FRONT NUMBER PLATE WM001(Qty : 1 @ 45.00 each)	45.00
TOTAL(SPARE PARTS)		2,955.60
less INSURANCE EXCESS		1,300.00

Subtotal 3,085.60
GST(7%) 215.99
TOTAL \$3,301.59

DATE : 21-Aug-2018

CUSTOMER_____
MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER**Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!***Certified True Copy*



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
T (65) 6417 0333 F (65) 6252 5655
W www.motorimage.net
Co Reg No: 198702032R

DISCHARGE VOUCHER

Name of Insured: YEOH CHENG EE
Address of Insured: 2 ESSEX ROAD #10-04 S (309330)
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP
Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225
Place of Accident: CLAYMORE RD, OUTSIDE AMERICAN CLUB
Date of Accident: 25/05/2018 Vehicle No: SCF3278D
Policy No: 2100448398-02 Claim No: _____

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of AIG ASIA PACIFIC INS P.L. settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.

I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:


Company's Chop & Signature

DANIEL LIM

Name

07/06/2018

Date

INSURED:


IC No. & Signature/Company's Chop S25539551

YEOH CHENG EE

Name

07/06/2018

Date

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 May 2018		01 Jun 2018 13:49 Edit Adj Rpt	S\$4,385.60 Edit Estimates	S\$4,385.60 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	YEOH CHENG EE, ID: S2553955I, Tel: +6597693225		
Vehicle Reg. No.:	SCF3278D	Date of Loss:	25/05/2018 12:00 - :59 [28 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 6605222769SG	Policy/Cover Note No.:	2100448398 (Comprehensive)
		Excess:	S\$1,300.00
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038104		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Nivitha Govindasamy] ... [Final Rpt due 12/06/2018]		
Driver/Custodian:	YANG POW LI (71 / Female), NRIC: S20073791, Tel: +6597493567		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (04/06/2018): SCF3278D / OD / 25/05/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SCF3278D (6605222769SG)**
OD
May 25 2018 12:00PM
[YEOH CHENG EE]
Motor Image Enterprises Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/06/18 14:56	General View	 Load JPG	☒
2	01/06/18 14:56	General View	 Load JPG	☒
3	01/06/18 14:56	General View	 Load JPG	☒
4	01/06/18 14:56	General View	 Load JPG	☒
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35	01/06/18 14:56	General View	 Load JPG	☒
36	01/06/18 14:56	General View	 Load JPG	☒

Photos/Images			3 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	01/06/18 14:56	General View	Load JPG	☒
38	01/06/18 14:56	General View	Load JPG	☒
39	01/06/18 14:56	General View	Load JPG	☒
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47	02/07/18 10:19	Reinspection Photo	Load JPG	☒
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52	02/07/18 10:19	Reinspection Photo	Load JPG	☒
53	02/07/18 10:19	Reinspection Photo	Load JPG	☒
Documentation			1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	01/06/18 15:10	Singapore Accident Statement	Load PDF	
2	01/06/18 15:10	Certificate of Insurance	Load JPG	☒
3	01/06/18 15:10	Driver's Driving License	Load PDF	
4	01/06/18 15:10	MARK ESTIMATE	Load PDF	
5	11/09/18 09:42	WORKSHOP INVOICE	Load PDF	
6	11/09/18 09:42	DISCHARGE VOUCHER	Load PDF	

Linked Accident Report Documents

			View	View in Browser ▼
Assessment Reports			1 per page ▼	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	26/05/18 13:42	Accident Statement	Load HTM	
Photos/Images			3 per page ▼	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	26/05/18 13:39	Identification Card	Load JPG	☒
2	26/05/18 13:39	Accident Photo	Load JPG	☒
3	26/05/18 13:39	Accident Photo	Load JPG	☒
4	26/05/18 13:39	Accident Photo	Load JPG	☒
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7	26/05/18 13:39	Accident Photo	Load JPG	☒
8	26/05/18 13:39	Accident Photo	Load JPG	☒
Documentation			1 per page ▼	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	26/05/18 13:41	Accident Sketch Plan	Load JPG	☒
2	26/05/18 13:41	Accident Sketch Plan	Load JPG	☒
3	26/05/18 13:41	OWNER NRIC	Load JPG	☒

Assessment Reports			1 per page ▾	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)		Thumbnail Print
4	26/05/18 13:41	OWNER DRIVING LICENSE		Load JPG ☒
5	26/05/18 13:41	DRIVER NRIC		Load JPG ☒
6	26/05/18 13:41	DRIVER DRIVING LICENSE		Load JPG ☒
7	26/05/18 13:41	INSURANCE CERT		Load JPG ☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CS/AIG18009750/GVD3S2

Date: 11/09/2018

REFERENCE

Insured/Claimant: YEOH CHENG EE Policy No: 2100448398
Date of Loss: 25/05/2018 Nature of Claim: OD Claim No: 6605222769SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SCF3278D
Make & Model: SUBARU FORESTER, 2.0 (A) Engine No: FB20Y152918
Reg. Date: 20/01/2016 (Man. Year: 2015) Chassis No: JF1SJ5KC5FG062414
Colour: Silver Odometer: 32221 km
Engine Capacity: 1995 cc
Market Value/New Car Price: S\$85,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 226/60R17 Rear Tyre Size: 226/60R17
Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,466.36	2,955.60	510.76	14.73
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,175.00	1,430.00	745.00	34.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,641.36	4,385.60	1,255.76	22.26
- Excess (S\$)	1,300.00	1,300.00	0.00	0.00
(S\$)	4,341.36	3,085.60	1,255.76	28.93
+ GST 7.00/7.00% (S\$)	303.90	215.99	87.91	28.93
Nett Amount (S\$)	4,645.26	3,301.59	1,343.67	28.93

INSPECTION

Date of Assignment: 01/06/2018
Date Inspected: 31/05/2018 Inspected At: Motor Image Enterprises Pte Ltd (Toa Payoh)
19 Lorong 8 Toa Payoh
Singapore 319255
Estimated Period of Repair: 4.0 days

Adjuster: Nivitha Govindasamy

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HOOD F CPL	Bent	882.00 FL	*882.00 FL
2	1		*HINGE COMPL F HD RH	Not Necessary	43.20 FL	*- FL
3	1		*HINGE COMPL F HD LH	Not Necessary	43.20 FL	*- FL
4	1		*LOCK ASSY F HOOD RHD	Not Necessary	54.00 FL	*- FL
5	1		*STRIKER	Not Necessary	36.00 FL	*- FL
6	1		*BUMPER FACE F NA (FOR H/L WSH)	Deformed	594.00 FL	*594.00 FL
7	1		*BACK BEAM CPL F	Bent	288.00 FL	*288.00 FL
8	1		*ENERGY ABSOR F	Bent	126.00 FL	*126.00 FL
9	1		*COVER HOOK F ST	Not Necessary	7.20 FL	*- FL
10	1		*INSULATOR HOOD NA	Not Necessary	79.20 FL	*- FL
11	1		*GRILLE ASSY F UPRSTD NA	Not Necessary	108.00 FL	*- FL
12	1		*GRILLE ASSY F CTRSTD NA	Scratched	108.00 FL	*108.00 FL
13	1		*GRILLE ASSY F LWRSTD NA	Not Necessary	216.00 FL	*- FL
14	1		*FRONT NUMBER PLATE	Bent	45.00 FS	*45.00 FS
15	1		*SUNDRIES	Not Necessary	100.00 FS	*- FS
16	1		*LAMP ASSY HEAD LH	Broken	2,160.00 FL	*2,160.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,889.80	4,203.00
- List Item Discount on L Items 30.00/30.00% (\$\$)	1,423.44	1,247.40
Total Parts (\$\$)	3,466.36	2,955.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<u>Miscellaneous Items</u>				
1	1	*OD/TP Case (Insurer)	-	0.00
Sub Total (\$\$)			0.00	0.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPAIR / REPLACE FRONT BUMPER, HOOD AND PANEL.	New	1,000.00	750.00
2	RESPRAY FRONT BUMPER, HOOD AND PANEL.	New	800.00	600.00
3	TO CONDUCT FRONT PROTECTANT COATING.	New	250.00	0.00
4	REMOVE / REFIX FRONT HEADLAMP WASHER AND PIPING.	New	125.00	80.00
Gross Labour Cost (\$\$)			2,175.00	1,430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >