

INS. CASE OWNER:

CC4 / LPC 180 09746 / T10039

LKK:
IDAC:

Surveyor:

WTH

DOI:

31-5-18

Date / Time:

30/5/2018

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 25225

Name of Insured:

Am Transport & Warehouse

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A:

29/05/2018

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Yang Jin Ben

Driver Tel No.:

98929531

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

PA9006E



INSRS:

WSP:

Tel:

Liability:

RMKS:

Serve You
info.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

6/6

PA9006E - X

7/6/18

XD 25225 - 4/LPC 180 09746 / Fg/ndt : 000 1/12/18

7/6/18

Email WSP Liability Clear.

8/6/2018

IA check [revised] \$21,741.73, check \$450

8/6/18

Withdraw liability, LPC mention to TRAVEL Agency

TRAFFIC FLOW.

Pending for on video.

18/10/18

- File pass to Mei Kuan to submit WP.
- Longpac appointed lawyer and at c DR
Judge indicate 90% / 10% in favour of Insured

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

L/S

\$5 9,000

(12 days)

Reduction:

75 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

10

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

DND TURN IN INTO THE MAIN DRIVE WAY.

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

WP
\$350COPY SENT
7/10/18

ASS. REC. BY:

REF: CS3

LPC18009746/903

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Onglili

of

LPC

Date/Time:

30/5/18 @ 3.19pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

PA 9006 E

Insured:

XD2522S

at Workshop m/s

Serve You Motor

Tel:

9239 3188

of

Blk 5033 Amk Ind. Park 2 # 01-265

Policy No:

Claim No:

18/18/18/RC10/020641

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

29/05/2018

CA / REV / REP. / REV 24 HRS

Lup

31/05/2018 @ 11:08 Julian Papan

H.O.D. Endorsement:

Date/Time:

3:23pm @ 30/5/18

Person Contacted:

Eline

Vehicle IN/OUT

Date/Time

Action/Instruction

(X) Estimate Insp: (junng)

PA 9006 E - NAIRS/11018910/W

DOA: 15/9/2011

XD 2522S - CS/LPC/15008033/Rg43d1

DOA: 11/5/2015

wesp ask to check liability

Signature

Taufan

REF: lpc

ASSIGNMENT

From: _____ Date: 31/5/18

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: PA9006E

at Workshop n/s: Serve You Motor

of: No. 8 jalan pupen (619418)

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record) Elaine @ 9239 3188

Make of Veh: _____

N/S	O/S

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 12 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS lup

Date: _____ Person Contacted: Elaine Vehicle: IN / OUT

Veh No: PA9006E Yr Regn: 2007 June

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Isuzu LT134P cc: 7790

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 470710 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: S ALLT134P77000079

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 295/80R22.5
R: 11 (D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Triangle

Front: _____ Rear: _____

R/Bal: 8 mm R/Bal: 8/8 mm

L/Bal: 8 mm L/Bal: 5/8 mm

D.O.A: _____ D.O.I: 31/5/18 @ 1215pm

Survey held at: Serve You Motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

w/ will mail estimate later.

(4/5 \$9,000 / Red \$22,419.53 / 75%)

Date/Time. File Pass to? ☐ : Preli. Report

1) ☐ : Final Report

Date/Time. File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

1) \$ + RS \$ _____

2) Photos _____

3) Others _____

TOTAL: _____

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18009746/T1ea3		
300 BEACH ROAD		Date : 30-05-2018		
#17-04/07 THE CONCOURSE SINGAPORE 199555		Code : LPC2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XD 2522S	Veh. Inspected	PA 9006E	
Policy No.	Z/18VC10/101630	Coverage (\$)	0.00	
Claim No.	18/18/18/VC10/020641	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	01/01/1900	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.	Colour			
Odometer	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	29/05/2018	Inspection Date	31/05/2018	
Survey held at	NO.8 JALAN PAPAN			
Repairer	SERVE YOU MOTOR SERVICE			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.				

SERVE YOU MOTOR SERVICE

BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2

#01-265, SINGAPORE 569536

TEL. NO: 64810555 / FAX NO. 64831654

E-MAIL: elainesyms@gmail.com

INS: LONPAC INSURANCE BHD

COMPANY: MEI HWA LEE TRANSPORT SERVICE

Registration no. : PA 9006 E / ISUZU LT134P

Date : 30-May-18

Quotation No. : 18530-1

S/N	Qty	Item	Amount
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LIST ITEMS

1	1	Front LH bumper side bracket	\$380.00 <i>bt</i>
2	1	Front LH bumper side	\$1,476.00 <i>coa</i>
3	1	Front LH bumper fog light	\$420.00 <i>cut</i>
4	1	Front LH headlamp	\$1,650.00 <i>coa</i>
5	1	Front LH headlamp inner panel	\$580.00 <i>bt</i>
6	1	Front LH headlamp inner bracket	\$220.00 <i>bt</i>
7	1	Front panel	\$2,800.00 <i>bt</i>
8	1	Front wiper panel garnish	\$1,465.00 <i>coa</i>
9	1	Front LH corner panel	\$840.00 <i>bt</i>
10	1	Front windscreen glass moulding	\$450.00 <i>rel</i>
11	1	Front passenger sliding door	\$3,280.00 <i>Rx</i>
12	1	Front passenger sliding door pillar with frame	\$1,880.00 <i>Rx</i>
13	1	Front passenger sliding door pillar garnish	\$680.00 <i>rel</i>
14	1 set	Front passenger sliding door inner moulding	\$388.00 <i>rel</i>
15	1	Front passenger sliding door hydraulic pump linkage	\$528.00 <i>X NH</i>
16	1	Front passenger sliding door glass rubber	\$380.00 <i>X NH</i>
17	1	Front passenger sliding door rubber	\$698.70 <i>cut</i>
18	1	Front passenger sliding door lock	\$328.00 <i>X NH</i>
19	1	Front stepboard panel garnish	\$685.00 <i>Rx</i>
20	1 set	Front LH side mirror assy	\$2,200.00 <i>coa</i>
21	1	Front wiper blade arm LH	\$253.00 <i>X NH</i>
22	1	Front wiper blade LH	\$140.00 <i>X NH</i>
			\$21,721.70
			Less 10 %
			\$2,172.17
			<u>\$19,549.53</u>

SPECIAL NETT ITEMS

1	1	Front windscreen glass	\$5,600.00 <i>3600 4300</i>
2	1	Front windscreen glass sealant	\$280.00 <i>rel</i>
3	1	Front windscreen glass rubber	\$850.00 <i>rel</i>
4	1	Front passenger sliding door glass sealant	\$180.00 <i>X NH</i>
5	1	ERP IU bracket	\$50.00 <i>rel</i>
			<u>\$6,960.00</u>

SERVE YOU MOTOR SERVICE
 BLOCK 5033 ANG MO KIO INDUSTRIAL PARK 2
 #01-265, SINGAPORE 569536
 TEL NO: 64810555 / FAX NO. 64831654
 E-MAIL: elainesyms@gmail.com

INS: LONPAC INSURANCE BHD

COMPANY: MEI HWA LEE TRANSPORT SERVICE

Registration no. : PA 9006 E / ISUZU LT134P

Date : 30-May-18

Quotation No. : 18530-2

S/N	Qty	Item	Amount
<u>LABOUR & MISC CHARGES</u>			
1		To dismantle / renew accident LH damaged portion. To panel beating, reshape, straighten, orientate and align repair / replacement parts.	^{2400 2600} \$3,200.00
2		To remove and refix CCTV, LH side mirror assy, to facilitate repair.	¹⁵⁰ \$320.00
3		To remove and refix front dashboard, to disconnect and connect electrical wiring to facilitate repair.	^{300 2 photo} \$550.00
4		To remove and refit Front passenger side window glass to facilitate repair for door pillar.	^{150 8 photo} \$300.00
5		To fully apply primer spray paint on the affected LH portion. Multi-purpose colour	¹⁵⁰⁰ \$2,500.00
6		To apply rust-proofing on LH repaired replaced panel	¹⁵⁰ \$280.00
7		To remove and refit the front sliding door for repair of front damaged portion, and align door hydraulic motor pump.	³⁰⁰ \$450.00
8		To remove and refix windscreen glass	⁴⁵⁰ \$680.00
9		To clean glass debris and vacuum	¹⁰⁰ \$280.00
10		Towing charge	²⁰⁰ \$350.00
TOTAL			\$8,910.00
Total Parts and Labour Cost of Repair			\$35,419.53

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

12 days.
Resurvey after repair
Sure 21/6/2018
Tanpin 97493749



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VC10/020641
Our ref: CC4/LPC18009746/T1ea3

Date: 08/06/2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

PA 9006E

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 30/11/2017 at the premises of M/s SERVE YOU MOTOR SERVICE have the following to report:-

Workshop Estimate Amount	: S\$	35,419.53
Revised Estimate Amount	: S\$	21,741.73
"Check" Items Amount	: S\$	450.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 12.0 day

Yours faithfully,

ADRIAN LING
Licensed Appraiser

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 30 May 2018 3:19 PM
To: Hui Ting; MT_Claim_SG
Cc: Corene Chong; assignments@lkkauto.com
Subject: RE: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI
Our Ref: 18/18/18/VC10/020641
Attachments: Serve You - Pre-Repair Notice (Lonpac)(PA9006E).pdf

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Ma Chin Fook	
10	Sebastian Yeang	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hui Ting [mailto:huiting@crossbordersllc.com]

Sent: Wednesday, 30 May, 2018 2:53 PM

To: MT_Claim_SG

Cc: Corene Chong

Subject: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 30 May 2018 for your kind attention.
2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards

Huiting

TEL: 6812 6873

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.SY (PA9006E)
Your Ref: XD2522S

30 May 2018

Lonpac Insurance Bhd
(Singapore Office)
(Motor Claims Dept)
100 Beach Road
#19-00 Shaw Tower
Singapore 189702

BY FAX: 6296 2706 ONLY

URGENT

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION
CLAIMANT: LING WEI TRANSPORT SERVICE PTE LTD
TRAFFIC ACCIDENT ON 29 MAY 2018 AT 17:20 HRS ALONG INSIDE JALAN BAHAR
HEAVY CAR PARK LOT INVOLVING VEHICLES NO. PA9006E & XD2522S

We are instructed by Ling Wei Transport Service Pte Ltd to notify you of a road accident on 29 May 2018, at about 17:20 hrs along inside Jalan Bahar Heavy Car Park Lot involving our clients' vehicle registration number PA9006E and vehicle registration number XD2522S driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our clients' vehicle has been damaged. Before our clients proceed to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our clients shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: Serve You Motor Service
Address: Blk 5033 Ang Mo Kio Industrial Park 2
#01-265
Singapore 569536
Contact: Elaine 9239 3188

Please liaise with the above workshop directly.

Yours faithfully

Amerjeet Singh

Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com

encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

CONFIDENTIALITY CAUTION
THIS DOCUMENT IS FOR THE ADDRESSEE(S) ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE
SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

Lyle
FAX: 67414108

Hui Ting

From: ONG LI LI <lilong@lonpac.com>
Sent: Wednesday, May 30, 2018 3:19 PM
To: Hui Ting; MT_Claim_SG
Cc: Corene Chong; assignments@lkauto.com
Subject: RE: Our client's vehicle no. PA9006E (SY) Your insured's vehicle no. XD2522S - PRI
Our Ref: 18/18/18/VC10/020641
Attachments: Serve You - Pre-Repair Notice (Lonpac)(PA9006E).pdf

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
③	Mohamad Taufikh	✓
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Ma Chin Fook	
10	Sebastian Yeang	

PA 9006E
DATE: 31/5/18
Time: 10am
No: 8 Jln Papa
(S) 619418

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

EUAINZ Chic
9239 3188

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 5 June, 2018 10:07 AM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Asher Sng (LKKAUTO)
Subject: RE: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI
Our Ref: 18/18/18/VC10/020641
Attachments: 05062018095951.pdf

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Mei Kwan,

Attached copy of insured's GIA report for your attention.

Aside to Asher -

Kindly note that our insured is claiming against the negligent party as he has video evidence to show that the third party driver was travelling against the flow of traffic.

We shall provide you with the footage once they are in our possession.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Monday, 4 June, 2018 5:52 PM
To: ONG LI LI
Cc: MT_Claim_SG; GERALD POH WEE BIN; Lionel Chua Kok Keong (ECICS, Claims); Asher Sng (LKKAUTO); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Admin A
Subject: RE: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI Our Ref: 18/18/18/VC10/020641

WITHOUT PREJUDICE

Your ref: 18/18/18/VC10/020641
LKK ref: CC4/LPC18009746/T1ea3

Dear Sir /Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 30 May 2018 3:36 PM

To: 'ONG LI LI' <long@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: RE: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI Our Ref: 18/18/18/VC10/020641

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Wednesday, 30 May 2018 3:19 PM

To: Hui Ting <huiting@crossbordersllc.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Corene Chong <corene@crossbordersllc.com>; assignments@lkkauto.com

Subject: RE: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI Our Ref: 18/18/18/VC10/020641

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick ✓
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	

4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Ma Chin Fook	
10	Sebastian Yeang	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hui Ting [<mailto:huiting@crossbordersllc.com>]
Sent: Wednesday, 30 May, 2018 2:53 PM
To: MT_Claim_SG
Cc: Corene Chong
Subject: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 30 May 2018 for your kind attention.
2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards
Huiting
TEL: 6812 6873

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point

Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

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CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 7 June 2018 10:52 AM
To: serveyou5033@gmail.com
Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI Our Ref: 18/18/18/VC10/020641

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Wednesday, 30 May 2018 3:19 PM

To: Hui Ting <huiting@crossbordersllc.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Corene Chong <corene@crossbordersllc.com>; assignments@lkkauto.com

Subject: RE: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI Our Ref: 18/18/18/VC10/020641

Without Prejudice
Save as to Costs

Dear Sir/Mdm

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the following list to conduct the joint pre-repair survey as a single joint expert.

No.	Name	Please tick <input checked="" type="checkbox"/>
1	Kalvin Ang	
2	Xing Guo Qiang	
3	Mohamad Taufikh	
4	Bryan Ang	
5	Adrian Ling	
6	Mohammed Rasul	
7	Marcus Chua	
8	Kenneth Kong	
9	Ma Chin Fook	
10	Sebastian Yeang	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Hui Ting [<mailto:huiting@crossbordersllc.com>]

Sent: Wednesday, 30 May, 2018 2:53 PM

To: MT_Claim_SG

Cc: Corene Chong

Subject: Our client's vehicle no. PA9006E (SY); Your insured's vehicle no. XD2522S - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 30 May 2018 for your kind attention.

2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards
Huiting
TEL: 6812 6873

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 18 October 2019 2:31 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: SURVEY OF PA9006e [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

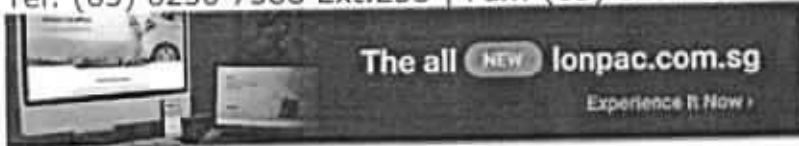
We have appointed our lawyers to act for our insured and at the CDR, the Judge had indicated liability at 90%/10% in favour of our insured. Please do not negotiated a Direct Settlement with the third party.

As such, you may close you file and forward your bill/survey report to us.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 17 October, 2019 5:50 PM
To: GERALD POH WEE BIN; CS A Team; Admin A; Khanchna (LKK Auto)
Cc: SUR
Subject: RE: SURVEY OF PA9006e [External Confidential]

Dear Gerald,

Thank you for the email.

Dear Khanchna,

Kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 17 October 2019 5:45 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: SURVEY OF PA9006e [External Confidential]

Lonpac External - Confidential

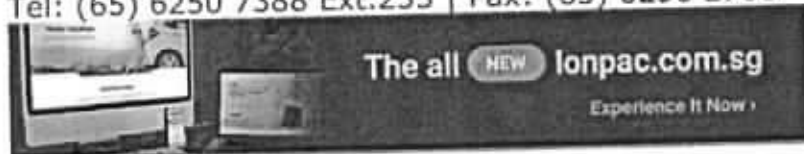
Dear Veron,

Is the report available ?

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: GERALD POH WEE BIN
Sent: Tuesday, 1 October, 2019 9:18 AM
To: 'Denise Tay (LKKAuto)'
Cc: 'LKK'
Subject: SURVEY OF PA9006e [External Confidential]

Lonpac External - Confidential

Our Ref : 18/18/18/VC10/020641
Your Ref : CC\$/LPC18009746/T1ea3

Dear Denise,

Please provide us with the survey report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC18009746/T1ka3q2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 30-10-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 2522S	Veh. Inspected	PA 9006E
Policy No.	Z/18VC10/101630	Coverage (\$)	0.00
Claim No.	18/18/18/VC10/020641	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	30/05/2018

2. Vehicle Particulars & Condition

Make & Model	ISUZU LT134P	c.c	7790
Engine No.	HIDDEN	Year of Reg.	2007
Chassis No.	JALLT134P77000079	Colour	BLUE
Odometer	470710	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	TRIANGLE	8 mm
L/H Front Tyre	295/80 R22.5	TRIANGLE	8 mm
R/H Rear Tyre	295/80 R22.5 (D)	TRIANGLE	8/8 mm
L/H Rear Tyre	295/80 R22.5 (D)	TRIANGLE	8/8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	29/05/2018	Inspection Date	31/05/2018
Survey held at	NO.8 JALAN PAPAN		
Repairer	SERVE YOU MOTOR SERVICE		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	12 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PA 9006E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT LH BUMPER SIDE BRACKET	BENT	380.00	380.00
1	FRONT LH BUMPER SIDE	CRACKED	1,476.00	1,476.00
1	FRONT LH BUMPER FOG LIGHT	CUT	420.00	420.00
1	FRONT LH HEADLAMP	CRACKED	1,650.00	1,650.00
1	FRONT LH HEADLAMP INNER PANEL	BENT	580.00	580.00
1	FRONT LH HEADLAMP INNER BRACKET	BENT	220.00	220.00
1	FRONT PANEL	BENT	2,800.00	2,800.00
1	FRONT WIPER PANEL GARNISH	CRACKED	1,465.00	1,465.00
1	FRONT LH CORNER PANEL	BENT	840.00	840.00
1	FRONT WINDSCREEN GLASS MOULDING	NECESSARY	450.00	450.00
1	FRONT PASSENGER SLIDING DOOR	TO REPAIR SEE LABOUR	3,280.00	-
1	FRONT PASSENGER SLIDING DOOR PILLAR WITH FRAME	TO REPAIR SEE LABOUR	1,880.00	-
1	FRONT PASSENGER SLIDING DOOR PILLAR GARNISH	NECESSARY	680.00	680.00
1	SET FRONT PASSENGER SLIDING DOOR INNER MOULDING	NECESSARY	388.00	388.00
1	FRONT PASSENGER SLIDING DOOR HYDRAULIC PUMP LINKAGE	NOT NECESSARY	528.00	-
1	FRONT PASSENGER SLIDING DOOR GLASS RUBBER	NOT NECESSARY	380.00	-
1	FRONT PASSENGER SLIDING DOOR RUBBER	CUT	698.70	698.70
1	FRONT PASSENGER SLIDING DOOR LOCK	NOT NECESSARY	328.00	-
1	FRONT STEPBOARD PANEL GARNISH	TO REPAIR SEE LABOUR	685.00	-
1	SET FRONT LH SIDE MIRROR ASSY	CRACKED	2,200.00	2,200.00
1	FRONT WIPER BLADE ARM LH	NOT NECESSARY	253.00	-
1	FRONT WIPER BLADE LH	NOT NECESSARY	140.00	-
	LESS 10% DISCOUNT		-2,172.17	-1,424.77
			19,549.53	12,822.93
SPECIAL NETT ITEMS				
1	FRONT WINDSCREEN GLASS (SN)	CRACKED	5,600.00	4,300.00
1	FRONT WINDSCREEN GLASS SEALANT (SN)	NECESSARY	280.00	280.00

Report Ref No. CC4/LPC18009746/T1ka3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT WINDSCREEN GLASS RUBBER (SN)	NECESSARY	850.00	850.00
1	FRONT PASSENGER SLIDING DOOR GLASS SEALANT (SN)	NOT NECESSARY	180.00	-
1	ERP IU BRACKET (SN)	NECESSARY	50.00	50.00
			6,960.00	5,480.00
	LABOUR			
	TO DISMANTLE /RENEW ACCIDENT LH DAMAGED PORTION .TO PANEL BEATING,RESHAPE,STRAIGHTEN,ORIENTATE AND ALIGN REPAIR /REPLACEMENT PARTS.INCLUSIVE OF THE REPAIR OF FRONT PASSENGER SLIDING DOOR,FRONT PASSENGER SLIDING DOOR PILLAR WITH FRAME AND FRONT STEPBOARD PANEL GARNISH .		3,200.00	2,600.00
	TO REMOVE AND REFIX CCTV ,LH SIDE MIRROR ASSY ,TO FACILITATE REPAIR.		320.00	150.00
	TO REMOVE AND REFIX FRONT DASHBOARD ,TO DISCONNECT AND CONNECT ELECTRICAL WIRING TO FACILITATE REPAIR.	NOT NECESSARY	550.00	-
	TO REMOVE AND REFIT FRONT PASSENGER SIDE WINDOW GLASS TO FACILITATE REPAIR FOR DOOR PILLAR.	NOT NECESSARY	300.00	-
	TO FULLY APPLY PRIMER SPRAY PAINT ON THE AFFECTED LH PORTION ,MULTI-PURPOSE COLOUR.		2,500.00	1,500.00
	TO APPLY RUST-PROOFING ON LH REPAIRED REPLACED PANEL .		280.00	150.00
	TO REMOVE AND REFIT THE FRONT SLIDING DOOR FOR REPAIR OF FRONT DAMAGED PORTION ,AND ALIGN DOOR HYDRAULIC MOTOR PUMP.		450.00	300.00
	TO REMOVE AND REFIX WINDSCREEN GLASS.		680.00	450.00
	TO CLEAN GLASS DEBRIS AND VACUUM.		280.00	100.00
	TOWING CHARGE.		350.00	200.00
			-	-
			-	-
			-	-
			8,910.00	5,450.00
GRAND TOTAL			35,419.53	23,752.93

Report Ref No. CC4/LPC18009746/T1ka3q2



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			9,000.00
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Report Ref No. CC4/LPC18009746/T1ka3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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