

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, 14 November 2019 10:45 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: SURVEY OF PA9006e [External Confidential]

Dear Mr. Gerald,

We refer to the above matter and your e-mail below.

Please be informed that the adjusted repair cost should be \$19,000.00.

We sincerely apologise and we will proceed to send you our amended survey report promptly.

Sorry for all the inconvenience caused.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Thursday, 31 October 2019 12:42 PM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: SURVEY OF PA9006e [External Confidential]

## **Lonpac External - Confidential**

Dear Khanchna,

We refer to your Preliminary Advice dated 8 June 2018.

We note that your surveyor had reverted back with the adjusted repair cost of \$21,741.73.

However in your survey report dated 30 October 2019, the same surveyor had indicated the adjusted repair cost of \$9,000.00.

Kindly enlighten us on the difference.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]  
**Sent:** Friday, 18 October, 2019 2:45 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: SURVEY OF PA9006e [External Confidential]

Dear Mr. Gerald,

Noted your e-mail below. Will do the necessary promptly.

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 18 October 2019 2:31 PM  
**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: SURVEY OF PA9006e [External Confidential]

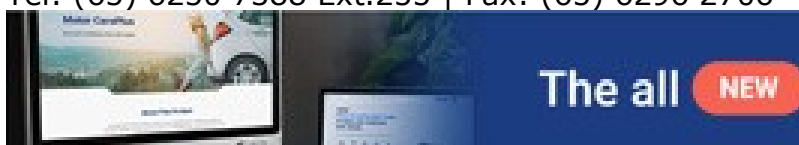
## **Lonpac External - Confidential**

Dear Khanchna,

We have appointed our lawyers to act for our insured and at the CDR, the Judge had indicated liability at 90%/10% in favour of our insured. Please do not negotiated a Direct Settlement with the third party.

As such, you may close you file and forward your bill/survey report to us.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Thursday, 17 October, 2019 5:50 PM  
**To:** GERALD POH WEE BIN; CS A Team; Admin A; Khanchna (LKK Auto)  
**Cc:** SUR  
**Subject:** RE: SURVEY OF PA9006e [External Confidential]

Dear Gerald,

Thank you for the email.

**Dear Khanchna,**

**Kindly assist.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 17 October 2019 5:45 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** FW: SURVEY OF PA9006e [External Confidential]

**Lonpac External - Confidential**

Dear Veron,

Is the report available ?

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN  
**Sent:** Tuesday, 1 October, 2019 9:18 AM  
**To:** 'Denise Tay (LKKAuto)'  
**Cc:** 'LKK'  
**Subject:** SURVEY OF PA9006e [External Confidential]

## **Lonpac External - Confidential**

Our Ref : 18/18/18/VC10/020641  
Your Ref : CC\$/LPC18009746/T1ea3

Dear Denise,

Please provide us with the survey report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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