

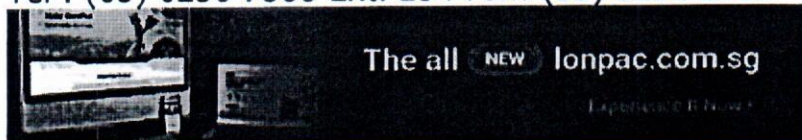
Poh Kin (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 13 December 2018 3:09 PM
To: Poh Kin (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKQ 2635K(OI) AND SGV 2628C(TP) ON 22-05-2018; LKK ref : CC6/LPC18009745/Kfb3; Lonpac ref: 17/18/18/VP05/020632

Dear Poh Kin

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Wednesday, 12 December, 2018 7:47 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKQ 2635K(OI) AND SGV 2628C(TP) ON 22-05-2018; LKK ref : CC6/LPC18009745/Kfb3; Lonpac ref: 17/18/18/VP05/020632
Importance: High

Apologies, please ignore my previous e-mail. Re-seek mandate as below:-

WITHOUT PREJUDICE

Our Ref: CC6/LPC18009745/Kfb3
Your Ref: 17/18/18/VP05/020632

Dear Li Li,

ROAD TRAFFIC ACCIDENT INVOLVING SKQ 2635K (OI) AND SGV 2628C (TP) ALONG JALAN MEMBINA CARPARK LEVEL 2 ON 22/05/2018

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party parked vehicle while reversing into parking lot. Liability is down against our Insured.

Summary to offer to third party repairer, Complete VMS Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,962.95 (\$17,722.38 + 7%)	\$ 7,383.00 (\$6,900.00 + 7%)

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Wednesday, 12 December 2018 5:13 PM
To: 'ONG LI LI'
Cc: 'MT_Claim_SG'; Admin A
Subject: <URGENT> SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKQ 2635K(OI) AND SGV 2628C(TP) ON 22-05-2018; LKK ref : CC6/LPC18009745/Kfb3; Lonpac ref: 17/18/18/VP05/020632
Attachments: LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK Resurvey Photo.pdf; LKK Resurvey photo-after repair.pdf; LKK Survey Photo.pdf; TP LOD_SGV 2628C.pdf

WITHOUT PREJUDICE

Our Ref: CC6/LPC18009745/Kfb3
Your Ref: 17/18/18/VP05/020632

Dear Li Li,

ROAD TRAFFIC ACCIDENT INVOLVING SKQ 2635K (OI) AND SGV 2628C (TP) ALONG JALAN MEMBINA CARPARK LEVEL 2 ON 22/05/2018

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Summary to offer to third party repairer, Complete VMS Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,962.95 (\$17,722.38 + 7%)	\$ 7,383.00 (\$6,900.00 + 7%)
2. Loss of Use	\$ 1,320.00 (\$120.00 x 11 days)	\$ 600.00 (\$60.00 x 10 days)
3. LTA search fee	\$ 7.45	\$ 7.45
Total	\$ 20,290.40	\$ 7,990.45

****06 days recommendation for repair + 1 day downtime/survey + 1 day weekend = 10 days**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



Your Ref : SKQ2635K

Our Ref : TPDS18107 - SGV2628C

2nd October 2018

Email : darren@completevms.com.sg ()
lily@completevms.com.sg (/)
lihui@completevms.com.sg ()

By Postage

LONPAC INSURANCE BHD

300 Beach Road #17-04/07
The Concourse
Singapore 199555

Attention: Motor Claims Department

Dear OIC,

**ACCIDENT INVOLVING VEHICLE: SGV2628C AND SKQ2635K ALONG 117A JALAN
MEMBINA LEVEL 2B CARPARK ON 22/05/2018**

We are the authorized repair workshop for the owner of motor vehicle no. **SGV2628C**, which is involved in the captioned accident with your insured vehicle **SKQ2635K**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1	Cost of Repair	S\$ 7,383.00	(inclusive GST)
2	11 Days Loss of USE @ \$120	S\$ 1,320.00	
3	LTA search fee	S\$ 7.45	
		<u>S\$ 8,710.45</u>	

We enclosed herewith the following documents to support the claims:-

- a. GIA Report
- b. Proforma invoice
- c. Lta search fee

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours Faithfully

Chiu Siong Lim
6455 0012
For Complete VMS Pte Ltd

To: Complete VMS Pte Ltd
176, Sin Ming Drive,
#03-14, Sin Ming Autocare Complex
Singapore 575721

LETTER OF AUTHORIZATION

RE: ACCIDENT BETWEEN SGV 7628C / SKQ 7635K (Vehicle Numbers)
ON 22/5/2018 (Date of Accident) AT 117A Jalan Mendoma Level 2B
Complete

1. I/We, the owner of vehicle no. SGV 7628C hereby appoint you to act for me to repair and recover damages sustained to my vehicle in the above accident from the third party driver and / or his / her insurers.
2. In this respect, I/We have authorized you to repair, correspond, negotiate and settle on my behalf, all claims against the parties involved in the subject accident. All final financial awards in my favor pertaining to the subject accident claim are to be paid to Complete VMS Pte Ltd.
3. By way of this Letter of Authorization, I/We also further authorized you to sign all Discharge Vouchers and any other related documents in settlement of the subject accident claims. I/We hereby undertake to ratify and reaffirm such signing of Discharge Vouchers and/or documents from any third party insurers by us.
4. During the settlement process with the third party insurers / drivers, you may act fully on my behalf and all negotiations and correspondences given by you to the third party insurers / driver are as if given directly from me. With regards to the settlement of the above subject accident claim, I/We agree and undertake to ratify all correspondences and negotiations given by you to the third party insurers / driver and further agree and undertake to be bound by all acts performed or carded out by you.
5. I/We understand that should the subject accident claims fail or not able to reach an amicably settlement with the third party insurers or driver, I/We will have to appointed a solicitors by way of signing a warrant to act in present of the appointed solicitor to further pursue the matter and to commence legal proceedings in Court in my/our name against the third party driver and/or his employers (if applicable). I/We further agrees that should I/We fails or disagrees to appoint a solicitors at that stage, I/We shall be fully liable for all costs incurred to you until that point of time.
6. I/We further confirm my/our understanding that I/We shall render my/our full co-operation pertaining to the settlement of the subject accident and method of repair adopted shall be in accordance to the standard practices of the industry and will be at the full discretion of you.
7. I/We hereby agree that upon settlement of the above subject accident claim, I/We are required to sign Discharge Voucher/s issued by the third party insurers. After which all settlement monies shall be used to settle all costs and fee incurred to carry out the above subject accident repairs and claims. This settlement monies shall constitute a full discharge of your payment obligation to us.
8. Any indemnity / discharge voucher signed by the workshop is without prejudice to my rights to claim for compensation for my personal injury (if any). Complete VMS Pte Ltd is only authorized to negotiate and finalized with Third Party for my property damages

Signature

[Signature]

Witness's Name & Signature

[Signature]

Name

Loh Boon Chye

Date

22/05/2018

Company Stamp (if applicable) : _____

Email:



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020632

DATE : 13 DEC 2018

DISCHARGE VOUCHER

I/We, LOH BOON CHYE confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of SKQ 2635K the sum of Singapore Dollars Seven Thousand Nine Hundred Thirty and Cents Forty-Five Only (**\$7,930.45**) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, SGV 2628C on 22nd May 2018 along/at Carpark of Block 117A Jalan Membina.

I /We hereby agree to indemnify and keep indemnify (**HAN HOONG HONG /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s COMPLETE VMS PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 15/12/2018
.....
Signature of vehicle owner/Date

This indemnity is signed without prejudice
to my rights to claim for compensation
for my personal injury.

Loh Boon Chye
.....
Name of vehicle owner/Date

COMPLETE VMS PTE LTD

176 Sin Ming Drive, #03-14 / 07, Sin Ming Autocare Complex, S575721
Tel: 6455 0012 Fax: 6554 0012 Email: main@completevms.com.sg
Business Reg. No. 200416180E GST Reg. No.: 200416180E



LONPAC INSURANCE BHD
100 BEACH ROAD #19-00 SHAW TOWER
SINGAPORE 189702

Contact : 62507388 Fax No. : 62962706

Tax Invoice : VM013959


Invoice Date : 20/12/2018
Vehicle Num. : SGV2628C
Make/Model : VOLKSWAGEN SCIROCCO 1.4L
Mileage(Km) :
PO/VO/RO# :
Ref./Remark : 17/18/18/VP05/020632

S/N	Quantity	Particular	Unit Price	Amount S\$
COST OF REPAIR AS AGREED AT				6,900.00

SingDollars : Seven Thousand Three Hundred Eighty-Three Only

Total S\$: 6,900.00
GST S\$: 483.00
Amount Due S\$: 7,383.00
=====

Terms : 30 Days



COMPLETE VMS PTE LTD

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 May 2018 / 09:50:00

Receipt Date/Time : 25 May 2018 / 09:50:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180525-000477

Previous Receipt No. :

S/N Item Description/
Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SKQ2635K

As at 22 May 2018/00:00:01

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - SKQ2635K

Enquiry Fee

20180525094853910929

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

xxxxxxxxxxxx5909	Credit Card: Visa/MasterCard	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.