

INS. CASE OWNER:

CC 6 / LPC1800 9745, K

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

pohkin

Date / Time:

20/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFQ W35K

Name of Insured:

Mrn Moonh Kongs

Insured Tel No.:

HP:

97306725

Excess Sec II :SS

D.O.A.:

20/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

mtm biny

If NO, Driver Name / Age:

Driver Tel No.:

(V/LX YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SGV W35C



INSRS:

WSP:

Tel:

Liability:

RMKS:

complete vans



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

21/5/18
Buran

SGV W35C-X

SFQ W35C-X

- Lab in ✓
- pending final estimate ✓
- Seek mandate ✓

RECEIVED 02 JAN 2019

After repair photo ✓

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

31/5/2018

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

6,900.00 (6 days)

Reduction:

20

%

Email

Call

FINAL SETTLEMENT

Date/Time:

13/12/2018

Confirm with

Lily Leow

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

22

If NO or B 28, Ass. Lia.:

Repair Cost:

SS

7,333.00

Loss of Rental (LOR):

SS

-

(days)

Loss of Use (LOU):

SS

540.00 (\$60.00 x 9 days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

7.45

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

7,930.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

7,930.45

Name 1:

Complete VMS Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF: LPC1

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 831k

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Soon: _____

Consistent? : Yes or No

Est. Repairs: 6 days

Res.: Yes or No

Lum Sum: 20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Date / Time

Action / Instruction

30/5 File pass to Catherine

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ _____)

Veh No: SGV 2628cYr Regn: 02, 10Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Volkswagen Scirocco1390Colour: M. Green

AC: Insured / Std / NI / NA

Sp. Reading: 110787

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVWZ88138AV427400Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: NI / S/Rlm / STB A/Rlm or

Tyre Size: F: _____

R: 235/40R18

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front

Rear

R/Bal. 7 mmR/Bal. 7 mmL/Bal. 7 mmL/Bal. 7 mmD.O.A. 22/5/18D.O.I. 28/5/18

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S M & Rear

The UIC / Chassis frame / Body Structure affected due to collision.

451 \$ 6,900.00 (Red) \$ 10,822.38 / 61.07

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

S - R.S. \$ _____

Photos _____

Others _____

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC6/LPC18009745/mb3	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 30-05-2018	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKQ 2635K	Veh. Inspected	SGV 2628C	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/05/2018	Inspection Date		
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18021829/jb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 04-12-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SGN 2880G	Veh. Inspected	SLA 1101M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	04/12/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	10/11/2018	Inspection Date
Survey held at	S & H MOTOR PTE LTD 160 SIN MING DRIVE #07-02 SIN MING AUTOCITY SINGAPORE 575722	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/LPC18009745/Kmb3

Date: 31.05.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

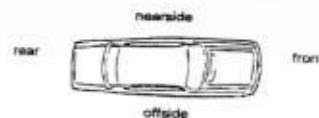
SGV2628C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.05.2018 at the premises of M/s Complete Vms Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	17,722.38
Revised Estimate Amount	: S\$	5,461.05
"Check" Items Amount	: S\$	7,256.73
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Front Portion & Rear Portion



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: TBA days

Yours faithfully,

KENNETH KONG
Licensed Appraiser



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LOH BOON CHYE
BLK 118C JALAN MEMBINA #20-115
SINGAPORE 163118

Attention : THE OWNER
Contact : 81281258

Estimate : ES006359

Date : 24/05/2018
Vehicle Num. : SGV2628C
Make/Model : VOLKSWAGEN SCIROCCO 1.4L-2011
Chassis/Eng# : WVVZZZ13ZAV427400/CAV150066
Accident Date : 22/05/2018
Claim No. :
Reference :
Policy No. :

Not Notified
11 Sep @ 8900h
Repair After Rain
6 day

S/N Quantity Particular Unit Price Amount S\$

1.	1	NETT ITEMS :
2.	1	FRONT BONNET
3.	1	BONNET LOCK
4.	1	FRONT FENDER L/H
5.	1	FRONT FENDER INNER SHIELD L/H
6.	4	FRONT FENDER INNER SHIELD CLIP L/H
7.	1	HEADLAMP L/H
8.	1	FRONT BUMPER
9.	1	FRONT BUMPER SIDE RETAINER L/H
10.	6	FRONT BUMPER CLIP
11.	1	FOG LAMP GARNISH L/H
12.	1	HEADLAMP PANEL L/H
13.	1	FRONT WHEEL BEARING L/H
14.	1	FRONT LOWER ARM L/H
15.	1	FRONT KNUCKLE ARM L/H
16.	1	FRONT SHOCK ABSORBER L/H
17.	1	FRONT TRAILING ARM L/H
18.	1	FRONT DOOR L/H
19.	1	FRONT DOOR PROTECTOR L/H
20.	1	FRONT SPORT RIM L/H
21.	1	REAR WIPER ARM
22.	1	REAR WIPER BLADE
23.	1	REAR WIPER ARM COVER
24.	1	REAR WIPER MOTOR
25.	1	REAR BUMPER
26.	1	REAR BUMPER REINFORCEMENT
27.	1	REAR BUMPER SPONGE
28.	1	REAR EXHAUST SILENCER BOX

Nett Total S\$:
5.00% Discount S\$:

B1	1,180.00	✓
R	100.00	X
R	681.00	✓
DIT	178.00	✓
5.00	20.00	✓
CM	810.00	✓
B1	1,380.00	✓
DIT	62.00	✓
8.00	48.00	✓
SM	225.00	X
R	182.00	X
SM	470.00	✓
DIT	441.20	✓
R	663.70	✓
R	388.00	✓
SM	226.00	X
(R) J/L	2,062.00	X
MOV L	204.00	X
SM	1,332.50	X
SM	116.00	X
SM	62.00	X
SM (4x1)	18.00	X
SM	460.00	X
R	1,224.00	X
R	576.00	X
SM	163.00	X
R	1,130.00	✓
	14,400.40	
	720.02	
	13,680.38	

LKK Auto Consultants hence notify

The Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

CONTINUE / ...



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LOH BOON CHYE
BLK 118C JALAN MEMBINA #20-115
SINGAPORE 163118

Attention : THE OWNER
Contact : 81281258

Estimate : ES006359

Date : 24/05/2018
Vehicle Num. : SGV2628C
Make/Model : VOLKSWAGEN SCIROCCO 1.4L-2011
Chassis/Eng# : WVVZZZ13ZAV427400/CAV150066
Accident Date : 22/05/2018
Claim No. :
Reference :
Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
-----	----------	------------	------------	------------

- | | | | | |
|----|---|--------------------------|--------|--------|
| 1. | 2 | SPECIAL NETT ITEMS : | | |
| | | REAR EXHAUST CHROME PIPE | 196.00 | 392.00 |
| 2. | 1 | REVERSE SENSOR | | 280.00 |

Special Nett Total S\$:

672.00

LABOUR :

TOWING CHARGE
CHANGE HEAD LAMP & DO WIRING & LIGHT BEAM LEVEL CHECKS
REMOVE & REINSTALL FRONT SUSPENSION L/H
TO PRESS OUT AND IN FRONT WHEEL BEARING
TRANSFER L/H FRONT DOOR COMPONENTS TO NEW DOOR
REMOVE & REINSTALL EXHAUST SILENCER BOX
COMPUTER FRONT WHEEL ALIGNMENT
TO CUT OFF FRONT L/H HEADLAMP PANEL, KNOCK AND
STRAIGHTEN FRONT SUPPORT PANEL, FRONT L/H FENDER INNER
PANEL, REAR END PANEL, AND CHANGE ALL NECESSARY PARTS
RUST PROOFING TREATMENT
SPRAY PAINT FRONT & REAR DAMAGED AREA

Labour Total S\$:

65.00 501
45.00 201
280.00 2001
60.00 201
150.00 701
180.00 801
90.00 601
1,100.00 5001
100.00 301
1,300.00 6601
(440)?

3,370.00

SingDollars : Seventeen Thousand Seven Hundred Twenty-Two & Cents Thirty-Eight Only

Total S\$: 17,722.38

COMPLETE VMS PTE LTD

This is only an estimate bases on our preliminary inspection and does not cover additional parts and labour time which may be required after the work has begun



Email : darren@completevms.com.sg ()
lily@completevms.com.sg ()
lihui@completevms.com.sg ()

LOH BOON CHYE
BLK 118C JALAN MEMBINA #20-115
SINGAPORE 163118

Attention : THE OWNER
Contact : 81281258

Not Notation
1/1 Sup & ?
Assess After Pain

Estimate : ES006359

Date : 24/05/2018
Vehicle Num. : SGV2628C
Make/Model : VOLKSWAGEN SCIROCCO 1.4L-2010
Chassis/Eng# : WVWZZZ13ZAV427400/CAV150066
Accident Date : 22/05/2018
Claim No. :
Reference :
Policy No. :

S/N Quantity Particular Unit Price Amount S\$

1.	1	NETT ITEMS :		
2.	1	FRONT BONNET	B 1,180.00	✓
3.	1	BONNET LOCK	R 100.00	X
4.	1	FRONT FENDER L/H	681.00	✓
5.	1	FRONT FENDER INNER SHIELD L/H	DIT 178.00	✓
6.	4	FRONT FENDER INNER SHIELD CLIP L/H	5.00 20.00	✓
7.	1	HEADLAMP L/H	CM 810.00	✓
8.	1	FRONT BUMPER	Pr 1,380.00	✓
9.	1	FRONT BUMPER SIDE RETAINER L/H	DIT 62.00	✓
10.	6	FRONT BUMPER CLIP	8.00 48.00	✓
11.	1	FOG LAMP GARNISH L/H	Sm 225.00	X
12.	1	HEADLAMP PANEL L/H	R 182.00	X
13.	1	FRONT WHEEL BEARING L/H	470.00	?
14.	1	FRONT LOWER ARM L/H	441.20	?
15.	1	FRONT KNUCKLE ARM L/H	663.70	?
16.	1	FRONT SHOCK ABSORBER L/H	386.00	?
17.	1	FRONT TRAILING ARM L/H	226.00	?
18.	1	FRONT DOOR L/H	(R) 2,062.00	?
19.	1	FRONT DOOR PROTECTOR L/H	Pr 204.00	?
20.	1	FRONT SPORT RIM L/H	Sm R 1,332.50	?
21.	1	REAR WIPER ARM	116.00	X
22.	1	REAR WIPER BLADE	Sm 62.00	X
23.	1	REAR WIPER ARM COVER	(R) 18.00	X
24.	1	REAR WIPER MOTOR	Sm 460.00	X
25.	1	REAR BUMPER	R 1,224.00	X
26.	1	REAR BUMPER REINFORCEMENT	R 576.00	X
27.	1	REAR BUMPER SPONGE	Sm 163.00	X
		REAR EXHAUST SILENCER BOX	1,130.00	?
		Nett Total S\$:	14,400.40	
		5.00% Discount S\$:	720.02	
			13,680.38	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

CONTINUE / ...

Shu Pei (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 31 May 2018 9:04 AM
To: Shu Pei (LKKAUTO)
Cc: MT_Claim_SG; Admin A; Bevan Lim (LKK Auto)
Subject: RE: Direct Settlement - Accident Involving SKQ2635K (OI -17/18/18/VP05/020632) and SGV2628C (TP : LKK REF - CC6/LPC18009745/mb3) on 22.05.2018
Attachments: SKQ2635K 220518.PDF

Hi Shu Pei

Attached is our Insured's GIA report that you have requested.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 30 May, 2018 4:53 PM
To: GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI
Cc: MT_Claim_SG; Admin A; Bevan Lim (LKK Auto)
Subject: Direct Settlement - Accident Involving SKQ2635K (OI : LPC - TBA) and SGV2628C (TP : LKK REF - CC6/LPC18009745/mb3) on 22.05.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Complete VMS Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Poh Kin (LKKAuto)

From: Lily Leow <lily@completevms.com.sg>
Sent: Thursday, 13 December 2018 3:49 PM
To: Poh Kin (LKKAuto)
Subject: Re: ACCIDENT INVOLVING SGV2628C & SKQ2635K ON 22/5/18

WITHOUT PREJUDICE

Dear Poh Kin

With reference to your email, we accept your offer as follows:-

1. Cost of Repair (w/gst)	S\$ 7,383.00
2. Loss of Use (\$60.00 x 9 days)	S\$ 540.00
3. LTA search fee	<u>S\$ 7.45</u>
	<u>S\$ 7,930.45</u>

Please send us your discharge voucher for our client to sign asap.

Thank you and best regards

Lily Leow

Tel: 64550012

Complete VMS Pte Ltd

Blk 176 Sing Ming Drive #03-14

Sin Ming Autocare Complex

Singapore 575721

E-mail: lily@completevms.com.sg

On Thu, Dec 13, 2018 at 3:31 PM Poh Kin (LKKAuto) <pohkin@lkkauto.com> wrote:

WITHOUT PREJUDICE

Our Ref: CC6/LPC18009745/Kfb3q2

Your Ref: TPDS18107 – SGV 2628C

Dear Lily,

We refer to the above matter and our tele conversation.

Thank you for your patient waiting on this matter.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 13 December 2018 3:32 PM
To: 'Lily Leow'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SGV2628C & SKQ2635K ON 22/5/18

Importance: High

WITHOUT PREJUDICE

Our Ref: CC6/LPC18009745/Kfb3q2
Your Ref: TPDS18107 – SGV 2628C

Dear Lily,

We refer to the above matter and our tele conversation.

Thank you for your patient waiting on this matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement as below:

1. Cost of Repair (w/gst)	S\$ 7,383.00
2. Loss of Use (\$60.00 x 9 days)	S\$ 540.00
3. LTA search fee	<u>S\$ 7.45</u>
	<u>S\$ 7,930.45</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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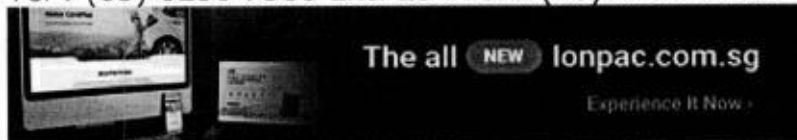
Poh Kin (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 13 December 2018 3:09 PM
To: Poh Kin (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKQ 2635K(OI) AND SGV 2628C(TP) ON 22-05-2018; LKK ref : CC6/LPC18009745/Kfb3; Lonpac ref: 17/18/18/VP05/020632

Dear Poh Kin

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Wednesday, 12 December, 2018 7:47 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A
Subject: <URGENT>SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SKQ 2635K(OI) AND SGV 2628C(TP) ON 22-05-2018; LKK ref : CC6/LPC18009745/Kfb3; Lonpac ref: 17/18/18/VP05/020632
Importance: High

Apologies, please ignore my previous e-mail. Re-seek mandate as below:-

WITHOUT PREJUDICE

Our Ref: CC6/LPC18009745/Kfb3
Your Ref: 17/18/18/VP05/020632

Dear Li Li,

ROAD TRAFFIC ACCIDENT INVOLVING SKQ 2635K (OI) AND SGV 2628C (TP) ALONG JALAN MEMBINA CARPARK LEVEL 2 ON 22/05/2018

We refer to the above matter.

Liability: The accident occurred when our insured collided into third party parked vehicle while reversing into parking lot. Liability is down against our Insured.

Summary to offer to third party repairer, Complete VMS Pte Ltd is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,962.95 (\$17,722.38 + 7%)	\$ 7,383.00 (\$6,900.00 + 7%)

Poh Kin (LKKAuto)

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Attachments: LKK Adjustment Report.pdf; LKK Inspection Report.pdf; LKK Resurvey Photo.pdf; LKK Resurvey photo-after repair.pdf; LKK Survey Photo.pdf; TP LOD_SGV 2628C.pdf
Importance: High

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	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 18,962.95 (\$17,722.38 + 7%)	\$ 7,383.00 (\$6,900.00 + 7%)
2. Loss of Use	\$ 1,320.00 (\$120.00 x 11 days)	\$ 540.00 (\$60.00 x 9 days)
3. LTA search fee	\$ 7.45	\$ 7.45
Total	\$ 20,290.40	\$ 7,930.45

****06** days recommendation for repair + 1 day downtime/survey + 1 day public holiday(Vesak) + 1 day weekend = **9** days

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CC6/LPC18009745/Kfb3n2	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 04-01-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKQ 2635K	Veh. Inspected	SGV 2628C	
Policy No.	Z17VP05015866	Coverage (\$)	0.00	
Claim No.	17/18/18/VP05/020632	Excess (\$)	0.00	
Assign From		Assign Date	28/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN SCIROCCO TSI (A)	c.c	1390	
Engine No.	HIDDEN	Year of Reg.	2010	
Chassis No.	WVWZZZ13ZAV427400	Colour	METALLIC GREEN	
Odometer	110787	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	235/40 R18	FALKEN	7 mm	
L/H Front Tyre	235/40 R18	FALKEN	7 mm	
R/H Rear Tyre	235/40 R18	FALKEN	7 mm	
L/H Rear Tyre	235/40 R18	FALKEN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT AND REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	22/05/2018	Inspection Date	28/05/2018	
Survey held at	COMPLETE VMS PTE LTD BLK 176 SIN MING DRIVE #03-14 SIN MING AUTOCARE COMPLEX SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGV 2628C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BONNET (N)	BENT	1,180.00	1,180.00
1	BONNET LOCK (N)	TO REPAIR SEE LABOUR	100.00	-
1	FRONT FENDER L/H (N)	BENT	681.00	681.00
1	FRONT FENDER INNER SHIELD L/H (N)	DISTORTED	178.00	178.00
4	FRONT FENDER INNER SHIELD CLIP L/H @\$5.00 (N)	NECESSARY	20.00	20.00
1	HEADLAMP L/H (N)	CRACKED	810.00	810.00
1	FRONT BUMPER (N)	BUCKLED	1,380.00	1,380.00
1	FRONT BUMPER SIDE RETAINER L/H (N)	DISTORTED	62.00	62.00
6	FRONT BUMPER CLIP @\$8.00 (N)	NECESSARY	48.00	48.00
1	FOG LAMP GARNISH L/H (N)	SERVICEABLE	225.00	-
1	HEADLAMP PANEL L/H (N)	TO REPAIR SEE LABOUR	182.00	-
1	FRONT WHEEL BEARING L/H (N)	NECESSARY	470.00	470.00
1	FRONT LOWER ARM L/H (N)	DISTORTED	441.20	441.20
1	FRONT KNUCKLE ARM L/H (N)	BENT	663.70	663.70
1	FRONT SHOCK ABSORBER L/H (N)	BENT	386.00	386.00
1	FRONT TRAILING ARM L/H (N)	SERVICEABLE	226.00	-
1	FRONT DOOR L/H (N)	SERVICEABLE	2,062.00	-
1	FRONT DOOR PROTECTOR L/H (N)	SERVICEABLE	204.00	-
1	FRONT SPORT RIM L/H (N)	TO REPAIR SEE LABOUR	1,332.50	-
1	REAR WIPER ARM (N)	SERVICEABLE	116.00	-
1	REAR WIPER BLADE (N)	SERVICEABLE	62.00	-
1	REAR WIPER ARM COVER (N)	SERVICEABLE	18.00	-
1	REAR WIPER MOTOR (N)	SERVICEABLE	460.00	-
1	REAR BUMPER (N)	TO REPAIR SEE LABOUR	1,224.00	-
1	REAR BUMPER REINFORCEMENT (N)	TO REPAIR SEE LABOUR	576.00	-
1	REAR BUMPER SPONGE (N)	SERVICEABLE	163.00	-
1	REAR EXHAUST SILENCER BOX (N)	BENT	1,130.00	1,130.00

Report Ref No. CC6/LPC18009745/Kfb3n2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LESS 5% DISCOUNT		-720.02	-372.50
			13,680.38	7,077.40
	<u>SPECIAL NETT ITEMS</u>			
2	REAR EXHAUST CHROME PIPE @\$196.00 (SN)	TO REPAIR SEE LABOUR	392.00	-
1	REVERSE SENSOR (SN)	SERVICEABLE	280.00	-
			672.00	-
	<u>LABOUR</u>			
	TOWING CHARGE.		65.00	50.00
	CHARGE HEAD LAMP & DO WIRING & LIGHT BEAM LEVEL CHECKS.		45.00	20.00
	REMOVE & REINSTALL FRONT SUSPENSION L/H		280.00	200.00
	TO PRESS OUT AND IN FRONT WHEEL BEARING		60.00	20.00
	TRANSFER L/H FRONT DOOR COMPONENTS TO NEW DOOR	NOT NECESSARY	150.00	-
	REMOVE & REINSTALL EXHAUST SILENCER BOX.		180.00	60.00
	COMPUTER FRONT WHEEL ALIGNMENT.		90.00	60.00
	TO CUT OFF FRONT L/H HEADLAMP PANEL,KNOCK AND STRAIGHTEN FRONT SUPPORT PANEL ,FRONT L/H FENDER INNER PANEL,REAR END PANEL ,AND CHARGE ALL NECESSARY PARTS .INCLUSIVE OF THE REPAIR OF BONNET LOCK,HEADLAMP PANEL L/H,FRONT SPORT RIM L/H,REAR BUMPER,REAR BUMPER REINFORCEMENT AND REAR EXHAUST CHROME PIPE .		1,100.00	500.00
	RUST PROOFING TREATMENT.		100.00	30.00
	SPRAY PAINT FRONT & REAR DAMAGED AREA.		1,300.00	660.00
			3,370.00	1,600.00
GRAND TOTAL			17,722.38	8,677.40
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				6,900.00

Report Ref No. CC6/LPC18009745/Kfb3n2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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