

Surveyor:

Kalvin

DOI:

ASSIGNMENT

26/5/18

Date / Time:

26/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 338M

Name of Insured:

LIAM TIM MUCK

Insured Tel No.:

HP:

90753119

Excess Sec II : \$5

D.O.A.:

26/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

SNM1801269801

Policy No.:

PMPCSW1609141801

Make / Model:

Mercedes

Place of Accident:

10RVOIS LA 40

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SNB 66465



INSRS:

WSP:

Tel:

Liability:

RMKS:

WBE
W



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

1/6/18
VIC

26/06/18 @
10:15AM

21/08/18

02/10/18
00/10/18

SHOULD BE - 4/10/18 (WEEKLY) 2/10/18
C/O WBE - 7
FINISHED
ORIGINAL TP LOD IN.
SPOKE TO OI. CONFIRMED ACCIDENT
DETAILS. OI OVERLOOK TP AS IT WAS
STATIONARY FOR A WHILE WITHOUT ANY
SIGNAL. INFORMED TP CLAIM, OI DENIED
LIABILITY & DOESN'T WANT TO SETTLE.
TO GET TP COTV IN GET BACK TO WBE.
INFORM WBE WILL SEND LETTER TO
WBE. OI COTV OVERSIGHT.
EMAIL TO TP FOR EVIDENCE.
TP VIDEO IN. V DRIVE VIC/ SHB COTV.
EMAIL TO OI FOR INFORMATION.
BROOKER WBE.
OI RETURNED SHB. COTV GET OFFER TO TP.
BROOKER PV. TP ACCEPTED OFFER.

PRELIMINARY ADVICE

Date/Time:

02/10/18

Sent By:

b3

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

LG

\$5

1100.00

(2 days) Reduction:

45 %

FINAL SETTLEMENT

Date/Time:

02/10/18

Confirm with:

WILLIAM

Email:

Call:

End

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

33

If NO or B 28, A or Tia:

8/10/18

Repair Cost:

COTV (SHB)

\$5

1,177.00

Loss of Rental (LOR):

\$5

851.84

(3 days)

X \$ 17.28

Loss of Use (LOU):

\$5

150.00

50 x 3 days

Loss of Income (LOI):

\$5

—

(5 x days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☒

(Tick only one)

GIA/LTA Search

\$5

7.49

Medical:

\$5

—

Disbursement:

\$5

—

Legal Cost

\$5

—

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 100.00

Total:

\$5

1,686.33

Global Sum \$5:

1,680.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

\$5

1680.00

Name 1:

COMFORTABLEGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

\$5

—

Name 2:

—

Payee 3: (Strike if N.A.)

\$5

—

Name 3:

—

108/1103

Q make: Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimate Cost: _____

OD / TP / RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop/s _____

of _____

Insured: _____

Policy No _____

Cla Ins No _____

Sur Insured _____

Excess: _____

(Client's Record)

Make of Vh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repair: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHB 66465 Yr Regn: 3 Jan 2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /

Truck / Trailer or

Make: Hyundai Ix0 c.c. 1685

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 73862 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLR414M043394

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/Rim or

Tyre Size: F: 205/60 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wettko

Front

Rear

R/Bal. 2 mm R/Bal. 2 mm

L/Bal. 2 mm L/Bal. 2 mm

D.O.A. 28/5/8 D.O.I. 28/5/8

Survey held at (PGE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

as per

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	L/S \$1,100.00
	(CRSD: \$923.40 / 45%)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

\$ + RS \$

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
CHINA TAIPING INSURANCE (S) PTE LTD		Ref : CC3/CTI18009744/K1hb3		
3 ANSON ROAD #16-00 SPRINGLEAF TOWERS SINGAPORE 079909		Date : 30-05-2018		
		Code : CTI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLD 338M	Veh. Inspected	SHB 6646S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/05/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	28/05/2018	Inspection Date	28/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref: To Be Advised
Our ref: CC3/CTI18009744/K1hb3

Date: 07.06.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB6646S

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 28.05.2018 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	2,023.40
Revised Estimate Amount	: S\$	1,390.20
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Job: ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO 305165611

Customer: COMFORT TRANSPORTATION PTE LTD
Customer No: 7010045
Address: 383 SIN MING DRIVE
Singapore SINGAPORE 575117
(R) 65508755 (O)

REGN NO. SHB6646S	MILEAGE
MAKE HYUNDAI	FUEL E.....1/2.....F
MODEL I-40	DATE/TIME IN 28.05.2018 11:15
YR OF MANU. 03.01.2014	TARGET DATE
CHASSIS CODE KMHLB41UMDU043394	COMPLETION DATE/TIME

CHINA

UNIT CARD NO.

JOB DESCRIPTION

cident Date: 28.05.2018
TURE: 3P 28.05.2018

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

KEYED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Check-out Slip

Exit Pass

Vehicle No: SHB6646S LKE

Vehicle No: SHB6646S

Signature/Date

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHB 6646S

DATE 28/5/2018 14:20

MAKE :

MODEL : HYUNDAI i40

Lee/Kalvin : L. Sum
Like CHINA

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (RH) ✓ <i>net</i>			\$ 619.00 ✓
	Front Fender Shield (RH) × <i>50</i>			\$ 169.80
	Front Fender Retainer × <i>50</i>			\$ 9.20
	<i>Front RH Door × 10 parts</i>			
	SUB TOTAL			\$ 798.00
	LESS 20%			\$ 159.60
	DISCOUNTED TOTAL			\$ 638.40
	Front Fender Advertisement Logo (RH) ✓ <i>net</i>			\$ 100.00 Nett ✓
	Front Door Comfort Logo (RH) — <i>net</i>			\$ 75.00 Nett ✓
	Front Door Advertisement Logo (RH) — <i>net</i>			\$ 100.00 Nett ✓
				\$ 275.00
	Labour Charge			
	Panel Beating			\$ 560.00 <i>200</i>
	Spray Painting Charge			\$ 400.00 <i>500.00</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	TOTAL LABOUR			\$ 1,110.00
	ESTIMATE TOTAL			\$ 2,023.40
<p><i>Kalvin 10/10/18</i> <i>28/5/18 1615hrs</i> <i>2 Pgs</i> <i>4/5</i> <i>After Repair photo</i></p> <div data-bbox="807 1601 1324 2027" data-label="Text"> <p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To survey before/after spray painting To display damaged parts during survey Parts prices are subject to confirmation Third party survey is on a "Without prejudice" basis No illegal means to obtain a 100% claim Supplementary survey must be approved and is subject to 100% approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p> </div>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

Our Job Ref No 305165611

Date : 11/06/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To: LKK

Fax:

Attn : Mr KALVIN ANG

Vehicle Reg No. SHB6646S CTPL

28.05.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- | | | | | |
|-----|---|--|---------------|--------------------------|
| 1. | The repair job shall bill to: | <u>CHINA</u> | <u>---</u> | <u>SLD338M</u> |
| 2. | The finalized amount shall be: | | | |
| (a) | Spare Parts after List discount | | | |
| (b) | Labour Charges | | | |
| | Total for Part-By-Part Repair Cost | | | |
| (c) | Lumpsum Repair (if applicable) | | | |
| | Total for Lumpsum repair cost after Less: | <u>20%</u> | | <u>\$1,100.00</u> |
| | Final Lumpsum Repair cost | | | <u>\$1,100.00</u> |
| 3. | Estimated normal period for repairs: | <u>2</u> | working days. | |
| 4. | We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days | | | |
| 5. | Thank you for your assistance. | We confirm the estimates and finalized amount | | |
| | Signature:  | Signature:  | | |
| | Name : <u>LIM KWOK ENG</u> | Name : <u>Kabin</u> | | |
| | Tel : <u>62148316</u> | Date : <u>11/6/08</u> | | |
| | Fax : <u>65468156</u> | | | |

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SHB 6646S

DATE 28/5/20

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit
	Front Fender (RH) ✓		
	Front Fender Shield (RH) ✗		
	Front Fender Retainer ✗		
	Front RH Door x 18 pins		
	SUB TOTAL		
	LESS 20%		
	DISCOUNTED TOTAL		
	Front Fender Advertisement Logo (RH) ✓		
	Front Door Comfort Logo (RH) —		
	Front Door Advertisement Logo (RH) ✓		
	Labour Charge		
	Panel Beating		
	Spray Painting Charge		
	Tuff Kote		
	TOTAL LABOUR		
	ESTIMATE TOTAL		

0 * c

619 * +

=

619 * *

619 * *

80 * *

495 * 2 *

0 * c

100 * +

75 * +

100 * =

275 * *

0 * c

495 * 2 +

275 * +

620 * =

1,390 * 2 *

1,390 * 2 *

80 * *

1,112 * 16 *

0 * c

4/9

4,100.00

0 * c

Kabin 10 (11K)

28/5/18 1615h

2 Pgs

4/9

After Repair photo

LiK Auto Consultants hence notify the Repairer of the following:

- To resurvey before and after repair
- To display damaged part at LiK Auto Consultants
- Parts given are subject to repair — then
- Third party claims forms "LiK Auto Consultants" basis
- LiK Auto Consultants will be involved and
- Supplementary must be surveyed and
- is subject to LiK Auto Consultants Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will

Shu Pei (LKKAUTO)

From: Elaine Cheong <elaine.cheong@sg.cntaiping.com>
Sent: Thursday, 31 May 2018 1:52 PM
To: Shu Pei (LKKAUTO); Claims Dept of CTI
Cc: Lucas Lee; Admin A; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SLD338M (OI : CTI - SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018
Attachments: SAS REPORT - SLD338M.pdf

Dear Shu Pei,

As requested, attached a copy of our insured's GIA for your perusal.

Thank you.

Regards,

Elaine Cheong
Executive (Motor Claims)
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Ansari Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6530
Fax: 6225 5879
Email: elaine.cheong@sg.cntaiping.com
Website: www.sg.cntaiping.com



From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Thursday, 31 May, 2018 9:09 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lucas Lee <lucas.lee@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLD338M (OI : CTI - TBA) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 6646S at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:
- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-06 Springleaf Tower Singapore 079908
Tel: 6299 6111 Fax: 6222 1033
Website: www.ctg.com.sg
Cin. Reg. No. 200208384E

Our Reference: **SNM18D02698/C01/8**

Date : **31 MAY 2018**

via Ordinary & Registered Mail

**CHAN TIAM HOCK
BLK 55 HAVELOCK ROAD
#20-130
SINGAPORE 161055**

Dear Sir / Madam

**ACCIDENT INVOLVING SLD338M AND SHB6646S ON 28 MAY 2018
ALONG JERVOIS LANE**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHB6646S**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,

Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : VIC

Ref : CC3/CT18009744/K1HB3

Contact No : 68412360

via Email : VIC@LKKAUTO.COM

CC : Agent - (AN0397A) - INDEX AGENCY PTE LTD

F01/LKKDS-2013

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 2 October, 2018 11:03 AM
To: Vic (LKKAUTO); Admin A
Cc: Elaine Cheong; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018
Attachments: Email to OI dd 260618.pdf; LETTER TO OI.pdf

LKK REF - CC3/CTI18009744/K1hb3
CTI REF - SNM18D02698C02/8 (SLD338M)

Dear Vic

Please proceed to negotiate claim at best possible terms.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, October 02, 2018 10:53 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

Dear Alfred,

We refer to your below email.

Please find attached letter and email sent out to Insured as requested. Till date, we have not receive feedback from Insured.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 2 October, 2018 10:33 AM

To: Vic (LKKAuto); Admin A

Cc: Elaine Cheong; Hsiao Tong (LKKAuto); Alfred Toh

Subject: RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

LKK REF - CC3/CTI18009744/K1hb3

CTI REF – SNM18D02698C02/8 (SLD338M)

Dear Vic

We refer to your emails pertaining to the above matter.

Please let us have a copy of your letter to Insured on the claim and proceed to negotiate the third party property damage claim at best possible terms.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183

FAX: +65 6224 7478/6224 7175

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

www.sg.cntaiping.com



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, October 01, 2018 9:42 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

Dear Alfred,

We refer to the below email.

Kindly advise further instruction as TP is chasing for settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 24 August, 2018 3:44 PM

To: Claims Dept of CTI

Cc: Elaine Cheong; Hsiao Tong (LKKAuto); Alfred Toh; Admin A; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

Dear Alfred,

Our Ref : T 0618 / SHB6646S /WT(st)
Your Ref :
Date : 18-Jun-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199503449V

CHINA INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHB6646S YOUR INSURED SLD 338M
AND OTHER ON 28.05.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHB6646S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLD 338M** we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,177.00
2	3 days Loss of Rental @ \$ 117.28 per day	\$ 351.84
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,536.33

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,776.33

We enclose herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : SLD 338M
- c) GIA / Police report/s of : SHB6646S
- d) Letter of authority from owner / hirer / operator
 - () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
 - (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
William Tan

Deputy Manager
CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18009514/K1hb3

26 JUNE 2018

CHAN TIAM HOCK
BLOCK 55 HAVELOCK ROAD
#20-130
SINGAPORE 161055

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 338M AND SHB 6646S ON 28/05/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)
My_mmi@yahoo.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 26 June, 2018 10:36 AM
To: my_mmi@yahoo.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: SLD 338M_ACCIDENT INVOLVING SLD 338M AND SHB 6646S ON 28/05/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18009514/K1hb3

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
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Pte Ltd

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LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****i 40 SHB6646S , SLD338M
PRINCES CHARLES CRES TWDS JERVOIS LN****ON 28-May-18 09:30**

I / We

TAN LYE THIAM(Hirer) NRIC No.: **S1725306I**

and/or

QUEK MAY MAY(Relief) NRIC No.: **S7116058J**

Taxi Number

SHB6646S

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

28-May-2018

Name of Hirer

TAN LYE THIAM

Hirer NRIC

S1725306I

Signature :



Address

**350 CORPORATION DRIVE #04-538
610350**

Contact No.

91136681

Name of Relief

QUEK MAY MAY

Relief NRIC

S7116058J

Signature :



Address

**122 YUAN CHING ROAD 07-463
610122**

Contact No.

85886448

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1609641802 Claim No : SNM18D02698C02/B (SLD338M)

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,680.00
SINGAPORE DOLLARS ONE THOUSAND SIX HUNDRED EIGHTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 6646S
Insured Vehicle No. : SLD 338M

Date of Loss : 28/05/2018
Place of Accident : JERVOIS LANE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN TIAM HOCK
Driver Name : CHAN TIAM HOCK

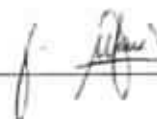
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in)	S\$ 1,680.00
<hr/>	
TOTAL	S\$ 1,680.00
<hr/>	

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 638955

Claimant Name : _____ NRIC No : _____

Signature :  Date : 03-10-18

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO(S) PTE L
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHE6646S

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
03.01.2014

CHASSIS CODE
RMHLB41UMDU043394

INV. NO/DATE
91377815 13.06.2018

JOB NO.
305165611

ODOMETER READING

JOB TYPE

Description : 3P 28.05.2018

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,100.00
Add GST @ 7.000 %	77.00
Total Invoice amount	1,177.00

Issued by : CHEWBEELENG 13.06.2018 12:13:03
Repair Type : LSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
member of COMFORTDELGRO

Head Office:
5 Braddell Road
Singapore 579701

Please note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No

Our Ref: CT18050792

Date: 12 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/05/2018 @ 09:30 hrs
ALONG	PRINCES CHARLES CRES TWDS JERVOIS LN
INVOLVING	SLD338M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6646S** (the "Taxi"). The Taxi was hired to **TAN LYE THIAM IC NO S1725306I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time: Search Status Insurance Company Code Insurance Company Name

SLD338M 28 May 2018 / 09:30:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SHB 6646 S



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC3/CTI18009744/K1hb3q2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 10-10-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLD 338M	Veh. Inspected	SHB 6646S
Policy No.	DMPCSN1609641802	Coverage (\$)	0.00
Claim No.	SNM18D02698C02/8	Excess (\$)	0.00
Assign From		Assign Date	28/05/2018

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI I40	c.c	1685
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	KMHLB41UMDU043394	Colour	BLUE
Odometer	733862	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	7 mm
L/H Front Tyre	205/60 R16	WEST LAKE	7 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	7 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	28/05/2018	Inspection Date	28/05/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 6646S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT FENDER (RH)	DENTED	619.00	619.00
1	FRONT FENDER SHIELD	SERVICEABLE	169.80	-
1	FRONT FENDER RETAINER	SERVICEABLE	9.20	-
1	FRONT RH DOOR (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-159.60	-123.80
			638.40	495.20
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT FENDER ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
1	FRONT DOOR COMFORT LOGO (RH) (SN)	NECESSARY	75.00	75.00
1	FRONT DOOR ADVERTISEMENT LOGO (RH) (SN)	NECESSARY	100.00	100.00
			275.00	275.00
	<u>LABOUR</u>			
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF FRONT RH DOOR .		560.00	200.00
	SPRAY PAINTING CHARGE.		500.00	400.00
	TUFF KOTE.		50.00	20.00
			1,110.00	620.00
	GRAND TOTAL		2,023.40	1,390.20
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,100.00

Report Ref No. CC3/CT118009744/K1hb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

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