

## Vic (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 2 October, 2018 10:33 AM  
**To:** Vic (LKKAuto); Admin A  
**Cc:** Elaine Cheong; Hsiao Tong (LKKAuto); Alfred Toh  
**Subject:** RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

**LKK REF - CC3/CTI18009744/K1hb3**  
**CTI REF – SNM18D02698C02/8 (SLD338M)**

Dear Vic

We refer to your emails pertaining to the above matter.

Please let us have a copy of your letter to Insured on the claim and proceed to negotiate the third party property damage claim at best possible terms.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #16-00 Springleaf Tower Singapore 079909**  
**DID: +65 6389 6183**  
**FAX: +65 6224 7478/6224 7175**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**  
**[www.sg.cntaiping.com](http://www.sg.cntaiping.com)**



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**From:** Vic (LKKAuto) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Monday, October 01, 2018 9:42 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

Dear Alfred,

We refer to the below email.

Kindly advise further instruction as TP is chasing for settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Friday, 24 August, 2018 3:44 PM

**To:** Claims Dept of CTI

**Cc:** Elaine Cheong; Hsiao Tong (LKKAuto); Alfred Toh; Admin A; Vic (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

Dear Alfred,

We refer to your below email.

Please be informed that we had spoken to the Insured Mr Chan where he strongly denied liability and doesn't want to settle the TP claim. Insured has no update about his claim against TP yet and he also do not have any video footage aside from the scene photos taken at the material time as per attached on his GIA report. As such, we had requested for TP video footage to further review the matter (as attached).

Based on the footage, TP vehicle slowed down upon approaching the junction and while making a right turn, the collision occurred.

In view of BOLA 33 (as below), we are of the view that Insured does not have a good case to defend.

	T-JUNCTION			
33.		<p>Vehicle X- Overtaking from the right</p> <p>Vehicle Y- Changing lane or turning</p> <p><b>Reason:</b> Vehicle should not overtake from the right against the flow of traffic</p>	100%	0%

Kindly advise if we can proceed to settle the TP claim under BOLA 33 in which liability is not to our Insured's favour as TP is chasing for settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

**Sent:** Friday, 8 June, 2018 9:25 AM

**To:** Shu Pei (LKKAuto); Admin A; Vic (LKKAuto)

**Cc:** Elaine Cheong; Hsiao Tong (LKKAuto); Alfred Toh

**Subject:** RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

**LKK REF - CC3/CTI18009744/K1hb3**

**CTI REF – SNM18D02698C02/8 (SLD338M)**

Dear Vic/Shu Pei

We are in receipt of your email and attachments.

**Please assist to check with Insured on the status of his claim against third party.**

**Best Regards**

**Alfred Toh**

Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
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**From:** Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]  
**Sent:** Thursday, June 07, 2018 7:34 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Tuesday, 5 June 2018 10:57 AM  
**To:** Shu Pei (LKKAuto) <[shupeilkkauto.com](mailto:shupeilkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Hsiao Tong

(LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

**LKK REF - CC3/CTI18009744/K1hb3**  
**CTI REF – SNM18D02698C02/8 (SLD338M)**

Dear Vic/Shu Pei

We refer to the above matter.

Attach herewith Insured's SAS report for your attention.

Please assist to check with Insured on the status of his claim against third party.

Meanwhile, [please let us have the Preliminary Advice.](#)

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #16-00 Springleaf Tower Singapore 079909**  
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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, May 31, 2018 9:09 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Lucas Lee <[lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)>; Elaine Cheong <[elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLD338M (OI: SNM18D02698C02/8) and SHB6646S (TP : LKK REF - CC3/CTI18009744/K1hb3)on 28.05.2018

**WITHOUT PREJUDICE**

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 6646S at M/s ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeilkkauto.com](mailto:shupeilkkauto.com) | fax: 6741-4108

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