

15/5/2010

INS. CASE OWNER:

Narsiah

CC 3, Atb 1800

4739

19/1/18

LKK:

IDAC:

Surveyor:

Kalim

DOI:

28/5/18

Date / Time:

28/5/18

Registered in Merimen:

3218/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLS174P

Claim No.:

71725 4932356

Name of Insured:

Shan Ning

Policy No.:

17000 75337

Insured Tel No.:

HP:

Make / Model:

Porsche Macan

Excess Sec II :SS

D.O.A.:

28/5/2018

Place of Accident:

Ayo

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L, YES/NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

She 7493D



INSRS:
WSP: 0266 102017
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
6/6/18	Non-Reporting ltr (1st):	
6/6/18	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	1st starting 7/6/18
	After call ltr to OI:	
7/6/18 @ 2.33pm	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD:	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	

Please verify no's of ✓

7/6/18 @ 2.33pm called OI Mr Shen confirm rear end to inform TP claim. Agreed to settle & advise NCD is 1st. OI moved to 29 Amber Road #12-03 (S) 439942.

13/7/18 - Present

13/7/18 - Pass to Mei Kuan to close

RECEIVED 13 JUL 2018

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: SS (days) Reduction: % Email Call

FINAL SETTLEMENT Date/Time: Confirm with Cecilia Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No.: 27 If No or B 28, Ass. Lis:

Repair Cost: 4 hrs SS 6498.41 Loss of Rental (LOR): SS 689.70 (5.5 days) 124.40

Loss of Use (LOU): SS (\$ x days) Loss of Income (LOI): SS 275.00 (\$ 50 x 5.5 days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one) GIA/LTA Search SS 7.49

Medical: SS Disbursement: SS (e.g. Tow/ Independent) Legal Cost SS

Total: SS 7470.60 Global Sum SS: 7450.00 1) Claim status: Normal/Reject/Private Settle 2) Report Format: 3) Survey fee: \$320 + \$2

FINAL PAYMENT Date/Time: 13/7/18 Confirm with: Cecilia Email Call

Payee 1: SS 7450.00 Name 1: Comfortulgro Engineering Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18009739/K1pa3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 30-05-2018	
		Code : AIG	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLS 174P	Veh. Inspected	SHC 7493D
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	30/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	25/05/2018	Inspection Date	28/05/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305164787

Date : 01/06/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

: SHC7493D

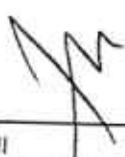
Date of Accident : 25/05/2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SLS174P
###
2. The finalized amount shall be:

(a) Spare Parts after List discount		<u>\$4,503.28</u>
(b) Labour Charges	###	<u>\$1,570.00</u>
Total for Part-By-Part Repair Cost		<u>\$6,073.28</u>
(c.) Lumpsum Repair (if applicable)		
Total for Lumpsum repair cost after Less: <u>20%</u>		
Final Lumpsum Repair cost		
3. Estimated normal period for repairs: 3 working days
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : JUMANI

Tel : 6214 8315

Fax : 65468156

Signature : 

Name : Kalvin

Date : 4/6/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overtime				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.06.2018

REPAIR ESTIMATE

Time: 10:10:39

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010070
 ADDRESS: CITYCAB PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65551188

JOB NO : 305164787
 REGN NO : SHC7493D
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 12.07.2017
 DATE/TIME IN : 26.05.2018 09:25
 ACCIDENT DATE : 25.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0302-2269-G	PRIG4 ORNAMENT SUB-ASSY B	1	52.90	25.00	39.67
0002	04-01-0302-2270-G	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0003	04-01-0302-2271-G	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0004	04-01-0302-2282-G	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0005	04-01-0302-2287-G	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0006	04-01-0302-2286-G	PRIG4 COVER REAR BUMPER-T	1	82.70	25.00	62.02
0007	04-01-0302-2267-G	PRIVC BUMPER PIECE city	10	22.00	25.00	16.50
0008	09-01-0302-2005-A	PRIG4 REVERSE SENSOR ASSY	1 N	135.70	2.50-	135.70
0009	04-01-0302-2257-G	PRIG4 GLASS BACK WINDOW F	1	721.30	25.00	540.97
0010	04-01-0302-2256-G	PRIG4 PANEL SUB-ASSY BACK	1	922.50	25.00	691.87
0011	04-01-0302-2346-G	PRIG4 GARNISH SUB ASSY BA	1	889.70	25.00	667.27
0012	04-01-0302-2258-G	PRIG4 GLASS BACK DOOR	1	1,555.80	25.00	1,166.85
0013	04-01-0302-2288-G	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10

COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.06.2018

REPAIR ESTIMATE

Time: 10:10:39

Page: 2

COMPANY: THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010070
 ADDRESS: CITYCAB PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65551188

JOB NO : 305164787
 REGN NO : SHC7493D
 MILEAGE : 000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(C
 DATE OF REGN : 12.07.2017
 DATE/TIME IN : 26.05.2018 09:25
 ACCIDENT DATE : 25.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

0014	28-01-0302-2014-A	PRIVC REAR BONNET APP TAX	1	N	40.00	2.50-	40.00
0015	28-01-0302-2016-A	PRIVC REAR BONNET COMFORT	1	N	30.00	0.25	30.00
0016	28-01-0302-0010-A	PRIVC REAR BOOT 65521111	1	N	30.00	0.03-	30.00

SUB-TOTAL : 4,503.25

JOB NATURE

0000	L	REAR BUMPER MAT			50.00		
0001	L	PANEL BEATING- REAR			800.00		
0002	23-502	SPRAYPAINT ON AFFECTED AREA			600.00		
0003	L	REMOVE/REFIX REVERSE SENSOR			20.00		
0004	L	RENEW REAR WINDSCREEN GLASS			100.00		

SUB-TOTAL : 1,570.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 01.06.2018

REPAIR ESTIMATE

Time: 10:10:39

Page: 3

COMPANY: THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010070
ADDRESS: CITYCAB PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65551188

JOB NO : 305164787
REGN NO : SHC7493D
MILEAGE : 000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(C
DATE OF REGN : 12.07.2017
DATE/TIME IN : 26.05.2018 09:25
ACCIDENT DATE : 25.05.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 6,073.25

MVA NAME & SIGNATURE
DATE:

SURVEYOR NAME & SIGNATURE
DATE:

AUTHORISED : YES / NO

Workshops

Date/Time: 26.05.2018 11:49 Page : 1

member of COMFORTDELGRO

Job: ARC Repair TP(CFSO)1

JOB CARD Sales Order:

JC NO305164787

OMER S CITYCAB PTE LTD OMER NO. 7010070 ESS 383 SIN MING DRIVE Singapore SINGAPORE 575717 (R) 65551188 (O) (P) JUNT CARD NO.	REGN NO. SHC7493D	MILEAGE
	MAKE TOYOTA	FUEL E.....1/2.....F
	MODEL PRIUS HYBRID(G4)26.05.2018 09:25	DATE/TIME IN
	YR OF MANU. 12.07.2017	TARGET DATE
	CHASSIS CODE JTDKE3FUX03561075	COMPLETION DATE/TIME

JOB DESCRIPTION

Accident Date: 25.05.2018
 Accurrence: 3P 25.05.18

NO	LABOR CODE	DESCRIPTION
----	------------	-------------

REMOVED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Confirmation Slip

Exit Pass

No.: SHC7493D JU AIG

Vehicle No.: SHC7493D

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 13 July 2018 7:49 AM
To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com)
Subject: Your Ref: 7172549323SG *Our Ref: CC3/AIG18009739/K1pa3 [ACCIDENT INVOLVING SLS 174P(OI) & SHC 7493D(TP) ON 25/05/2018]

Your Ref: **7172549323SG**
Our Ref: CC3/AIG18009739/K1pa3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLS 174P(OI) & SHC 7493D(TP) ON 25/05/2018

We refer to the above matter.

Kindly assist to remove/ ignore the Loss of Income(LOI) in TPBI(if any) as we will settle Loss of Income(LOI) for Third Party driver, Low Suan Hong under TPPD claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 13 July 2018 1:57 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: 7172549323SG *Our Ref: CC3/AIG18009739/K1pa3 [ACCIDENT INVOLVING SLS 174P(OI) & SHC 7493D(TP) ON 25/05/2018]

Hi Hsiao Tong,

Noted. BI settled without LOI.

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, July 13, 2018 7:49 AM
To: Md Noor, Norsiah
Subject: Your Ref: 7172549323SG *Our Ref: CC3/AIG18009739/K1pa3 [ACCIDENT INVOLVING SLS 174P(OI) & SHC 7493D(TP) ON 25/05/2018]

Your Ref: **7172549323SG**
Our Ref: CC3/AIG18009739/K1pa3

Dear Sirs/ Madam,

ACCIDENT INVOLVING SLS 174P(OI) & SHC 7493D(TP) ON 25/05/2018

We refer to the above matter.

Kindly assist to remove/ ignore the Loss of Income(LOI) in TPBI(if any) as we will settle Loss of Income(LOI) for Third Party driver, Low Suan Hong under TPPD claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Friday, 13 July 2018 3:23 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; CS A Team; Jasmine Cai Yuyan
Subject: Re: List of Offer on 13/07/2018 - SHC 7493D SLS 174P 25.05.2018 - CHT

Without Prejudice

Dear Sir/Madam

For
SHC 7493D SLS 174P 25.05.2018

We propose GS \$7450/-

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax: 6214 1843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 13 July 2018 2:40 PM
To: Cecilia Lee Peng Geok; Jasmine Cai Yuyan
Cc: Admin A; CS A Team
Subject: List of Offer on 13/07/2018

Without prejudice

Hi Cecilia,

As spoken earlier, we attached here with our list and offer for your necessary action.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18009739/K1pa3

11 JUNE 2018

SHEN NING
29 AMBER ROAD
#13-03
SINGAPORE 439942

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 174P & SHC 7493D ON 25/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 7493D against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHC7493D , SLS174P ON 25-May-18 18:10
ALONG KEPPEL FLYOVER TWDS MCE**I / We **LOW SUAN HONG** (Hirer) NRIC No.: **S1114411Z**

and/or (Relief) NRIC No.:

Taxi Number **SHC7493D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-May-2018**Name of Hirer **LOW SUAN HONG**
Hirer NRIC **S1114411Z**

Signature :

Address **409 HOUGANG AVENUE 10 #13-1038
530409**Contact No. **81112120**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,450.00(Global Sum) for vehicle no. SHC 7493D that was damaged pursuant to the accident which occurred on 25/05/2018 (date) along KEPPEL FLYOVER TWDS MCE (location) involving vehicle no/s SLS 174P.

This is pursuant to the inspection conducted on 28/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHC 7493D make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 7493D (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

13 JUL 2018

Dated this _____ (day) of _____ (month) 20__ (year)



RUC

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 25.05.18

VEHICLE NO
SHC74930

INV. NO/DATE
91376816 07.06.2018

MAKE
TOYOTA

JOB NO.
305164787

MODEL
PRIUS HYBRID(G4)

OILMETER READING

DATE OF REG
12.07.2017

DATE/TIME IN
26.05.2018 09:25

CHASSIS CODE
JTJKB3M1X03561075

S/No	Part No.		Qty	Unit Price	Disc	Net
PART REQUISITION						
0001	28-01-0302-2014	PRIVC REAR BONNET APP TAX	1	40.00	0.00	40.00
0002	28-01-0302-2016	PRIVC REAR BONNET COMFORT	1	30.00	0.00	30.00
0003	28-01-0302-0010	PRIVC REAR BOOT 65521111	1	30.00	0.00	30.00
0004	04-01-0302-2288	PRIG4 REINFORCEMENT SUB-A	1	318.80	25.00	239.10
0005	04-01-0302-2269	PRIG4 ORNAMENT SUB-ASSY B	1	52.93	25.00	39.70
0006	04-01-0302-2270	PRIG4 PLATE-BACK DOOR NAM	1	52.40	25.00	39.30
0007	04-01-0302-2271	PRIG4 PLATE-BACK DOOR NAM	1	60.80	25.00	45.60
0008	04-01-0302-2282	PRIG4 COVER REAR BUMPER	1	458.60	25.00	343.95
0009	04-01-0302-2287	PRIG4 GUARD-REAR BUMPER C	1	552.60	25.00	414.45
0010	04-01-0302-2286	PRIG4 COVER REAR BUMPER-T	1	82.70	25.00	62.02
0011	04-01-0302-2267	PRIVC BUMPER PICK city	10	2.20	25.00	16.50

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT, I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91376816	6,498.41	

Workshops

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
 SHC7493D

INV. NO/DATE
 91376816 07.06.2018

MAKE
 TOYOTA

JOB NO.
 305164787

MODEL
 PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
 12.07.2017

DATE/TIME IN
 26.05.2018 09:25

CHASSIS CODE
 JTDKB3FUX03561075

S/No	Part No.		Qty	Unit Price	%Disc	Net
0012	09-01-0302-2005	PRIG4 REVERSE SENSOR ASSY	1	135.70	0.00	135.70
0013	04-01-0302-2257	PRIG4 GLASS BACK WINDOW F	1	721.30	25.00	540.97
0014	04-01-0302-2256	PRIG4 PANEL SUB-ASSY BACK	1	922.50	25.00	691.87
0015	04-01-0302-2346	PRIG4 GARNISH SUB ASSY RA	1	889.70	25.00	667.27
0016	04-01-0302-2258	PRIG4 GLASS BACK DOOR	1	1,555.80	25.00	1,166.85
SUB-TOTAL:					:	4,503.28

JOB NATURE

0001	L	REAR BUMPER MAT	50.00	50.00	
0002	L	PANEL BEATING- REAR	800.00	800.00	
0003	23-502	SPRAYPAINT ON AFFECTED AREA	600.00	600.00	
0004	L	REMOVE/REFIX REVERSE SENSOR	20.00	20.00	
0005	L	RENEW REAR WINDSCREEN GLASS	100.00	100.00	

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
 CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
 INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
 PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91.376816	6,498.41	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY RKT. NO. : 199506048W
 Page: 3

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 #08-16 78 SHENTON WAY, CHARTER BUILD
 SINGAPORE SG 079120
 CONTACT NO: 64193000 3225094

VEHICLE NO
 SHC7493D
 INV. NO/DATE
 91376816 07.06.2018
 MAKE
 TOYOTA
 JOB NO.
 305164787
 MODEL
 PRIUS HYBRID(G4)
 ODOMETER READING
 DATE OF REG
 12.07.2017
 DATE/TIME IN
 26.05.2018 09:25
 CHASSIS CODE
 JTDKB3PUX03561075

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL					1,570.00

Items total 6,073.28
 Add GST @ 7.000 % 425.13
 Invoice amount 6,498.41

Issued by : KATHERINE TAN 07.06.2018 17:08:47
 Repair type : CFSO/57/57
 Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARGO OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
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ComfortDelGro Engineering Pte Ltd
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Head Office:
 205 Braddell Road
 Singapore 379701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91376816	6,498.41	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC18050737



Date: 07 June 2018

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/05/2018 @ 18:10 hrs
ALONG KEPPEL FLYOVER TWDS MCE
INVOLVING SLS174P

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7493D** (the "Taxi"). The Taxi was hired to **LOW SUAN HONG IC NO S1114411Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLS174P	25 May 2018 / 18:10:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

SHC7493D

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Jun 2018 Edit Reg		28 May 2018 00:00 Edit Adj Rpt	S\$6,073.27 Edit Estimates	S\$6,073.27 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	SHEN NING , ID: S8660929J								
Main Claimant:	CITYCAB PTE LTD , Co. Reg. No.: 199502839G								
Vehicle Reg. No.:	SHC7493D	Date of Loss:	25/05/2018 17:00 - :59 [10 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7172549323SG		Policy/Cover Note No.:	1700075351 (Comprehensive)					
Vehicle Reg. No. (Insured):	SLS174P	Policy No. (Claimant):	D-18088937MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 08/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (31/05/2018): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC7493D (7172549323SG)**
[SLS174P]
TP
CITYCAB PTE LTD
May 25 2018 5:00PM
[SHEN NING]
ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>		
Letters/Correspondences															1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit	<input type="checkbox"/>			
Photos/Images															3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print				
1	30/05/18 16:58	General View Left											Load JPG	<input checked="" type="checkbox"/>			
2	30/05/18 16:58	General View Left											Load JPG	<input checked="" type="checkbox"/>			
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27	30/05/18 16:58	General View Left											Load JPG	<input checked="" type="checkbox"/>			
28	31/05/18 17:42	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
29	31/05/18 17:42	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
30	31/05/18 17:42	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
31	31/05/18 17:42	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
32	31/05/18 17:42	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
33	31/05/18 17:42	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			
34	31/05/18 17:42	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>			

Letters / Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	31/05/18 17:42	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/06/18 13:14	TP GIA REPORT	Load PDF	
2	07/06/18 14:41	OI IC & DL	Load PDF	
3	16/07/18 08:34	WORKSHOP INVOICE	Load PDF	
4	16/07/18 08:34	AUTHORISATION TO ACT FORM	Load PDF	
5	16/07/18 08:34	Release Voucher	Load PDF	
6	16/07/18 08:34	RENTAL RECEIPT	Load PDF	
7	16/07/18 08:34	LTA SEARCH	Load PDF	
8	16/07/18 08:34	LETTER TO OI	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/05/18 13:07	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLS174P (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID CVT (A)
	SHC7493D (TP veh)		
Date of Accident:	25/05/2018		

Global Sum Settlement	: [X] Yes	[] No	
Repair Estimate	: \$	9,226.10	
Final Repair Cost	: \$	7,450.00	
Loss of Use	: \$		5.50 days at \$50.00 per day
Rental (if any)	: \$		5.50 days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	7,450.00	
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	7,450.00
2)		: \$	
3)		: \$	
4)		: \$	
5)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

13 Jul
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18009739/K1PA3Q2
Date: 16/07/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700075351
Claimant Vehicle No : SHC7493D	Insured Vehicle No :	SLS174P
Date of Loss: 25/05/2018	Nature of Claim:	TP
		Claim No: 7172549323SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC7493D	Engine No:	2ZRS055574
Make & Model:	TOYOTA PRIUS, 1.8 HYBRID CVT (A)	Chassis No:	JTDKB3FUX03561075
Reg. Date:	12/07/2017 (Man. Year: 2017)	Odometer:	122155 km
Colour:	Yellow		
Engine Capacity:	1798 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	West Lake 7 mm	Rear Left Side:	West Lake 7 mm
Front Right Side:	West Lake 7 mm	Rear Right Side:	West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,332.52	4,553.27	1,779.25	28.10
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,290.00	1,520.00	770.00	33.62
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,622.52	6,073.27	2,549.25	29.57
+ GST 7.00/7.00% (S\$)	603.58	425.13	178.45	29.57
Nett Amount (S\$)	9,226.10	6,498.40	2,727.70	29.57
+ Loss of Use (5.5 x S\$50.00/day) (S\$)		275.00		
+ Car Rental (5.5 x S\$125.40/day) (S\$)		689.70		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		7,470.59		
Global Sum Settlement (S\$)		7,450.00		

INSPECTION

Date of Assignment:	28/05/2018	
Date Inspected:	28/05/2018 Inspected At:	ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TRUNK LID COVER	Bent	922.50 FL	*922.50 FL
2	1		*REAR TRUNK LID LOCK	Serviceable	447.70 FL	*- FL
3	1		*REAR TRUNK LID COVER TRIM BOARD	Serviceable	216.50 FL	*- FL
4	1		*REAR TRUNK LID RUBBER	Serviceable	357.00 FL	*- FL
5	1		*REAR TRUNK LID GLASS (BLACK COLOR)	Necessary	721.30 FL	*721.30 FL
6	1		*GARNISH SUB-ASSY ,BACK DOOR ,OUTSIDE	Cracked	889.70 FL	*889.70 FL
7	1		*REAR TRUNK LID LOGO (PRIUS)	Necessary	60.80 FL	*60.80 FL
8	1		*REAR TRUNK LID LOGO (HYBRID)	Necessary	52.40 FL	*52.40 FL
9	1		*REAR TRUNK LID LOGO (TOYOTA STAR)	Necessary	52.90 FL	*52.90 FL
10	1		*REAR BUMPER	Deformed	458.60 FL	*458.60 FL
11	1		*REAR BUMPER REINFORCEMENT	Bent	318.80 FL	*318.80 FL
12	1		*REAR BUMPER UNDER COVER	Cracked	552.60 FL	*552.60 FL
13	1		*REAR BUMPER SIDE RETAINER	Serviceable	112.70 FL	*- FL
14	1		*REAR BUMPER SPONGE	Not Necessary	143.40 FL	*- FL
15	1		*REAR BUMPER TOWING COVER	Cut	82.70 FL	*82.70 FL
16	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
17	1		*REAR END PANEL	Repair	602.10 FL	*- FL
18	1		*REAR END PANEL GARNISH	Serviceable	121.60 FL	*- FL
19	1		*REAR SPARE TYRE CUSHION (FLR BOARD CENTRE)	Serviceable	101.40 FL	*- FL
20	1		*REAR WINDSCREEN GLASS	Necessary	1,555.80 FL	*1,555.80 FL
21	1		*REAR WINDSCREEN GLASS MOULDING	Not Necessary	208.60 FL	*- FL
22	1		*REAR TRUNK LID APPS STICKER	Necessary	40.00 FS	*40.00 FS
23	1		*REAR TRUNK LID COMFORT & TEL NO.STICKER	Necessary	60.00 FS	*60.00 FS
24	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS
25	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS
26	1		*REAR WINDSCREEN SEALANT	Not Necessary	46.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc

Sub Total (\$\$)	8,332.80	5,975.80
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,000.28	1,422.53

Total Parts (\$\$)	6,332.52	4,553.27
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,200.00	800.00
2	SPRAY PAINTING CHARGE	New	750.00	600.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	0.00
5	REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	100.00
6	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			2,290.00	1,520.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >