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DATE _____

Nature of Work

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COVARIANCE NO. 204309-5 (15) NO.

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_____ English : Yes _____ No _____

INDEX
NOTES
1
REFERENCES
INDEX

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Northampton 1000
CUBH
24/5/94

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10/11/13 — The pass to show per to close

[illegible]

XHL.

EQT

6372F

(2020)

5/6/18

SFY3877P

13 Sep 2005

0

AEI REP EMI

SFY3877P
Kan-fook Sing
61 Defu Lane 12

0

Vehicle Description

Make/Model

Honda Civic

1590

Black

233532

IKME 55580 55204913

0

Color/Interior

Black/Black

Black/Black

Black/Black

195/60 R15

11

BS 1000 EXHORA 11-PS-112A MC-CHT01 EIR 20M

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Vehicle Description

Make/Model

Color/Interior

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limit \$4000

115 \$3250 (Reel \$ 1514.50/324.7)

☐

Check Report

☐

Print Report

Copy Of Report

Recovery No. of Rep.

Add Fee

☐

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Vehicle No. SFY3877P
 Date of Report 06.06.2018
 Location of Damage At Workshop

Your no. To Be Advised
 Our ref. CC44EQ1180B9738/Gpb3

Date: 06.06.2018

The Motor Claims Department
 M/S EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SFY3877P

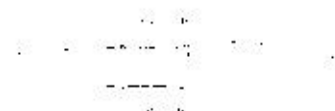
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 05.06.2018 at the premises of M/s. Kun Fook Sing Motor Workshop and have the following to report:-

Workshop Estimate Amount	: S\$	<u>4,764.80</u>
Revised Estimate Amount	: S\$	<u>3,904.80</u>
"Cheek's" Items Amount	: S\$	<u>200.00</u>
Market Value	: S\$	<u>-</u>
IL & Reimbursement Value	: S\$	<u>-</u>
Net Value	: S\$	<u>-</u>

Description of Damage

The vehicle sustained damages at the
 Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

XING GUO QIANG
 Licensed Appraiser



簡福星摩多工廠

KAN FOOK SING MOTOR WORKSHOP

NOV 1987-01-06 (S) 1987-01-06 (S) 1987-01-06 (S)
 1987-01-06 (S) 1987-01-06 (S) 1987-01-06 (S)
 1987-01-06 (S) 1987-01-06 (S) 1987-01-06 (S)
 1987-01-06 (S) 1987-01-06 (S) 1987-01-06 (S)

EQ INSURANCE

DATE : 11-06-2018

5 MAXWELL ROAD #17-00 TOWER BLOOM MME COMPLEX
 SINGAPORE 069110

VEHICLE NO. : 8FV3800F
 ACCIDENT DATE : 16-05-2018 14:30
 THIRD PARTY REF. : 8200810

APPROX EQ INSURANCE

ESTIMATE COST OF REPAIR TO VEHICLE 8FV3800F HONDA CIVIC 1.6 VTEC AT

#	QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	1	REAR WINDSCREEN MOUNTING / <i>MC</i>	20.00
2	1	REAR BODI COVER / <i>BT</i>	150.00
3	1	REAR BOOT REFLECTOR LH / <i>CRA</i>	45.00
4	1	REAR BOOT CENTRE EMBLEM / <i>MC</i>	18.00
5	1	REAR FOOT RUBBER / <i>MC</i>	35.00
6	1	REAR LAMP LH / <i>CRA</i>	85.00
7	1	REAR LAMP LOWER BRACKET LH / <i>CRA BT</i>	5.00
8	1	REAR FENDER LF / <i>MC</i>	480.00
9	1	REAR BUMPER / <i>MC</i>	145.00
10	1	REAR BUMPER SIDE RETAINER LH / <i>MC</i>	12.00
11	1	REAR BUMPER SIDE CLIP JIS 00 / <i>MC</i>	30.00
12	1	REAR BUMPER LOWER SPOILER / <i>CRA</i>	360.00
13	10	REAR BUMPER CLIP JIS 00 / <i>MC</i>	18.00
14	1	REAR CIVIC EMBLEM / <i>MC</i>	25.00
15	1	REAR VTEC EMBLEM / <i>MC</i>	15.00
			1,728.00
			345.80
			2,074.80

SPECIAL NETT ITEMS

1	1	REAR BODI COVER / <i>MC</i>	150.00
1	1	REAR BUMPER / <i>MC</i>	145.00
			240.00

LABOUR CHARGES

1	1	REAR BODI COVER / <i>MC</i>	150.00
---	---	-----------------------------	--------

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	6372F
Vehicle No.:	SFY3877P
Vehicle to be Exported:	No
Intended De-registration Date:	06 Jun 2018
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6 M
Primary Colour:	Black
Manufacturing Year:	2005
Engine No.:	D16W75004913
Chassis No.:	JHMES55805S204913
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$17,981.00
Original Registration Date:	13 Sep 2005
First Registration Date:	13 Sep 2005
Transfer Count:	0
Actual ARF Paid:	\$19,780.00

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

COE Expiry Date:	12 Sep 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$29,608.00
COE Rebate Amount:	\$13,422.00
Total Rebate Amount:	\$13,422.00

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 06 Jun 2018

OK

XML

EQT

63727 (2020)

30/5/2018

SFY3877P

13 Sep 2005

0 A/T/F/R/.../...

SFY3877P
Kah Motor
15 Ubi Rd 4

0 Honda Civic 1.6 1590
Black
233524

THINGS 558055 204913

0 Honda Civic 1.6 1590

0 Honda Civic 1.6 1590

0 Honda Civic 1.6 1590

0 Honda Civic 1.6 1590

0 Honda Civic 1.6 1590

0 Honda Civic 1.6 1590

\$18K

10

EDV / REF / 24 HRS Wps

INTOUT

0 Honda Civic 1.6 1590

30/5 Max repair limit \$4000

0 Honda Civic 1.6 1590

Days Of Repair

Repairing limit (ing)

Add Fee:

0 Honda Civic 1.6 1590

0 Honda Civic 1.6 1590

HONDA

KAH MOTOR CO. SDN. BHD.

(A Member of the Oriental Holdings Berhad)

Service and Body Repair

Tel: +65 6841 3836

Website: www.honda.com.sg

For 24-hours Roadside Assistance Call 98203838

QUOTATION

GST Reg No. M200050223

Company Ref No.: S60FC1380G

Customer	: EQ INSURANCE COMPANY LTD 5 MAXWELL ROAD #17-00 TOWER BLK MND BUILDING SINGAPORE 069110	Document No.	: SQT18002154	Page	1
Registration No	: SFY3877P	Date	: 26 May 2018		
Chassis No	: JHME555805S204913	Customer No.	: WE011		
Model	: CIVIC 1.6 VTI MANUAL	Svc Advisor	: ARY CHUA WAINGEE		
Owner's Name	: IDA LIM	Engine No	: D16W75004913		
Ins Policy No.	:	Date Time	: 26 May 2018 4:27 59 PM		
Date of Accident	: 26/5/2018	Surveyor Name	:		
		Survey Date	:		
		Authorisation Date	:		

Item	Description	Qty	Unit Price	Disc %	Amount	0% GST Amount	Amount incl GST
	THIRD PARTY DIRECT SETTLEMENT CLAIMS-J/NO 70557						
	OWNER IDA LIM						
	OWNER INSURER MSIG INSURANCE						
	ACC DATE 26/05/2018						
	SURVEYED BY						
	DATE						
	AUTHORIZED ON						
	REF NO						
BO-V-KOOL-RWS	SUPPLY & INSTALL SOLAR FILM ON REAR WINDSCREEN	1	300.00		300.00	21.00	321.00
			Sum Ext. Service		300.00	21.00	321.00
04646-S5A-310ZZ	PANELL RR. OUTSIDE	1	605.50	25	454.12	31.79	485.91
66100-S5A-300ZZ	PANEL COMP RR	1	324.00	25	243.00	17.01	260.01
68500-S5A-G00ZZ	LID TRUNK	1	534.75	25	401.02	28.07	429.09
74885-S5A-003	W/STRIPTRUNK LID	1	102.50	25	76.87	5.38	82.25
75450-S10-000	OUTLETRR AIR	1	27.20	25	20.40	1.43	21.83
84651-S5A-901ZA	LINING L TRUNK SIDE	1	123.50	25	92.62	6.48	99.10
04715-S5A-010ZZ	FACEREAR BUMPER	1	594.00	25	445.50	31.19	476.69
71555-S5A-000	BRACKET RR BUMPER	1	5.80	25	4.35	0.30	4.65
71593-S5A-000	SPACERR RR BPR SIDE	1	14.90	25	11.17	0.78	11.95
71598-S5A-000	SPACERL RR BPR SIDE	1	14.90	25	11.17	0.76	11.96
71594-S5D-A00	SPACERR RR BUMPER SIDE UPPER	1	11.80	25	8.85	0.62	9.47
71599-S5D-A00	SPACERL RR BUMPER UPPER	1	11.80	25	8.85	0.62	9.47
33551-S5B-003	LAMP UN TL TAIL	1	243.80	25	182.85	12.90	195.65
34156-S5B-003	LAMP UN TL LID	1	167.30	25	125.47	8.25	126.23
75701-S5A-000	EMBLEM RR (H)	1	24.20	25	18.15	1.27	19.42
75722-S5A-000	EMBLEM RR (CIVIC)	1	32.40	25	24.30	1.70	26.00
75723-S5A-Y01	EMBLEM RR (VTI)	1	21.40	25	16.05	1.12	17.17
91503-SZ5-003	CLIP BUMPER FACE	4	3.90	25	11.70	0.82	12.52

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	6372F
Vehicle No.:	SFY3877P
Vehicle to be Exported:	No
Intended De-registration Date:	31 May 2018
Vehicle Make:	HONDA
Vehicle Model:	CIVIC 1.6 M
Primary Colour:	Black
Manufacturing Year:	2005
Engine No.:	D16W75004913
Chassis No.:	JHMES55805S204913
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$17,981.00
Original Registration Date:	13 Sep 2005
First Registration Date:	13 Sep 2005
Transfer Count:	0
Actual ARF Paid:	\$19,780.00

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

COE Expiry Date:	12 Sep 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$29,608.00
COE Rebate Amount:	\$13,520.00
Total Rebate Amount:	\$13,520.00

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 31 May 2018

OK

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Wednesday, 30 May 2018 11:32 AM
To: assignments
Cc: Admin A
Subject: FW: Accident Involving SFY3877P & GBC931C On 26/5/2018 (DM18HO01341-JG)
Attachments: GBG931C PDF; SFY3877P.PDF; 1840_001.pdf

12 28pm @ 30/05/2018
vehicle in
person @ faez

****EQ new case

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 Email: shupeil@lkkauto.com Fax: 6741 4108

3 F 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-251 S(408533)

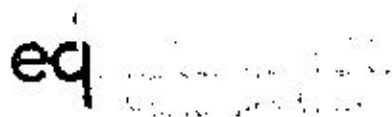
From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Wednesday, 30 May 2018 9:55 AM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving SFY3877P & GBC931C On 26/5/2018 (DM18HO01341-JG)

Dear LKK

Attached estimates and both parties accident report for your attention.

Best Regards,

Joel Goh



EQ Insurance Company Limited

3 F 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-251 S(408533)
dial: 6366 0055 tel: 6366 0055 fax: 6741 4108

 A Member of EQ Group

Please be aware that information may be contained in this message. If you are not the intended recipient, please do not

From: Joel Goh
Sent: Wednesday, May 30, 2018 9:54 AM
To: 'Faeaz'
Cc: Ary Chua; 'Admin A'
Subject: RE: Accident Involving SFY3877P & GBC931C On 26/5/2018 (DM18HO01341-JG)

Without Prejudice

Dear Faeaz

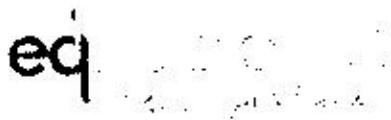
We welcome direct settlement for this matter and will appoint LKK to take over this direct settlement.

Dear LKK

Please assist on the following direct settlement.

Best Regards,

Joel Goh



EQ Insurance Company Limited

add tel fax

3.0000000000000000

Please be advised that information may be contained in this message. If you are not the intended recipient, please notify the sender immediately.

From: Faeaz [mailto:faeaz@honda.com.sg]
Sent: Monday, May 28, 2018 2:45 PM
To: Joel Goh
Cc: Ary Chua
Subject: Accident Involving SFY3877P & GBC931C On 26/5/2018

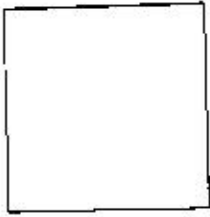
Dear Joel,

Please kindly arrange your surveyor to inspect our client vehicle at our premises soonest possible.

Best Regards

Mohd Faeaz Bin Yaacob
Senior Executive
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465678
Hp : 82886304

From: Printer Service
Sent: Monday, 28 May, 2018 2:43 PM
To: Faeaz <faeaz@honda.com.sg>
Subject: Attached Image



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.

Date : 28/5/2018

To : EQ Insurance

Fax No : _____

Attn : Motor Claims Department

Dear Sir / Mdm

Accident involving SFV3677C and QBC931C on 26/5/18

I am the owner of vehicle no. SFV3677C. My vehicle was damaged in the above accident by your insured vehicle no. QBC931C

My vehicle is presently at :

Kah Motor Co Sdn Bhd
15 Ubi Road 4 (S) 408610 (/)
6A Mandai Estate (S) 729903 ()

Kindly arrange for your surveyor to inspect my vehicle at the above premises within 2 days from the date hereof, failing which, I shall instruct my repairer to proceed with the repairs and all invoices will be forwarded to you for settlement.

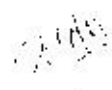
Enclosed are the repairs estimate and relevant supporting documents for your easy perusal.

I shall be grateful if you could kindly settle the cost of repair directly with the repairer Kah Motor Co Sdn Bhd.

I look forward to receiving your confirmation of settlement.

Thank You.

Yours Faithfully,



(Signature of vehicle owner)

Name : John Lim

NRIC No : S1846372F

Bevan Lim (LKK Auto)

From: Faeaz <faeaz@honda.com.sg>
Sent: Thursday, 31 May 2018 3:03 PM
To: Bevan Lim (LKK Auto)
Cc: Ary Chua
Subject: FW: Accident Involving SFY3877P & GBC931C On 26/5/2018 (DM18HO01341-JG)

Dear Bevan,

We spoke earlier pertaining to the above claim reference.

Please be informed that we are not able to meet the \$4k limit repair given by your surveyor for our client vehicle.

As such our client had decided to seek other authorised workshop to pursue with her claim.

Best Regards

Mohd Faeaz Bin Yaacob
Senior Executive
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465678
Hp : 82886304

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 30 May, 2018 9:54 AM
To: Faeaz <faeaz@honda.com.sg>
Cc: Ary Chua <arychua@honda.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving SFY3877P & GBC931C On 26/5/2018 (DM18HO01341-JG)

Without Prejudice

Dear Faeaz

We welcome direct settlement for this matter and will appoint LKK to take over this direct settlement.

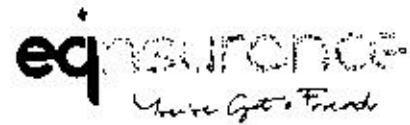
Dear LKK

Please assist on the following direct settlement.

Best Regards,

Joel Goh

Senior Executive



EQ Insurance Company Limited

100, North Bridge Road, #05-01, Singapore 078495
did : 6342 1111, tel : 6342 1111, fax : 6342 1111
www.eqins.com.sg



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From: Faeaz [mailto:faeaz@honda.com.sg]
Sent: Monday, May 28, 2018 2:45 PM
To: Joel Goh
Cc: Ary Chua
Subject: Accident Involving SFY3877P & GBC931C On 26/5/2018

Dear Joel,

Please kindly arrange your surveyor to inspect our client vehicle at our premises soonest possible.

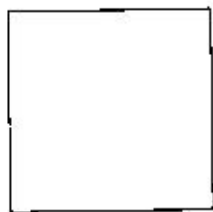
Best Regards

Mohd Faeaz Bin Yaacob
Senior Executive
Kah Motor Body Repair Centre
15, Ubi Road 4
Singapore 408610
Tel : 68465678
Hp : 82886304

From: Printer Service
Sent: Monday, 28 May, 2018 2:43 PM

To: Faeaz <faeaz@honda.com.sg>

Subject: Attached Image



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Nivitha (LKK Auto)

From: mttan <mttan@kanfs.net>
Sent: Monday, 4 June 2018 3:46 PM
To: assignments@lkkauto.com
Subject: Fw: RE: SFY3877P - 3rd party survey (DM18HO01341-JG)
Attachments: 3877-0001.pdf

3.53pm @ 4/6/18
vehicle in
person @ Mr Tan
Arrange on 5/6/18

Dear Nivitha

Email from EQ Joel attached

Kindly assign your surveyor to survey the vehicle ASAP

Thank you

Tan
KFS
67479560

----- Forwarded Message -----

From: Joel Goh <joel.goh@eqinsurance.com.sg>
To: mttan <mttan@kanfs.net>
Sent: Mon, 4 Jun 2018 03:24:45 +0000
Subject: RE: SFY3877P - 3rd party survey (DM18HO01341-JG)

Without Prejudice

Dear Tan

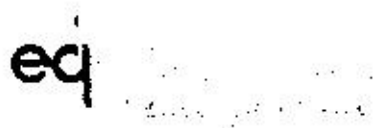
We welcome direct settlement for this matter and will appoint LKK to take over this direct settlement.

Dear LKK

Please assist on the following direct settlement.

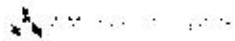
Best Regards,

Inel Goh



EQ Insurance Company Limited

did tel fax



If you are not the intended recipient, please do not print, copy, retransmit or otherwise use this information. If you are not the intended recipient, please do not print, copy, retransmit or otherwise use this information.

From: mttan [mailto:mttan@kanfs.net]
Sent: Monday, June 4, 2018 9:21 AM
To: EQI PRS
Subject: SFY3877P - 3rd party survey

Dear Sir/mdm

Kindly arrange for a 3rd party survey for vehicle SFY3877P at 61 Defu Lane 12 SE539147

Documents attached

Detail as follow

Our client : SFY3877P

Your insured : GBC931C

Date/time loss : 26/05/18@1430hrs

Thank you

Tan
KFS
67479560

--

----- End of Forwarded Message -----

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 16 June 2018 11:05 AM
To: Joel Goh
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBC931C (O/EQ - 1BA) AND SHY3877P (TP - LKK REF - CC4/F0 18009738/Gob3) on 26/05/2018

Hi Joe

We refer to the above matter.

We noted that our insured driver reported that there was some issue on the "broker" of her vehicle.
Kindly advise if there is any policy issue and whether we can proceed DS.

Thank you

WITCHERMAN

FORMER WORKING WITH KKK AUTO

The above is a copy of the email received from the insured driver. The email states that the insured driver is currently in a dispute with the broker of her vehicle. The insured driver is requesting that the broker be removed from the policy and that the policy be transferred to her name. The insured driver is also requesting that the broker be paid for the services rendered. The insured driver is asking for your assistance in resolving this matter.

Best Regards,

Hsiao Tong, Chew - Case Handler

LKK Auto Consultants Pte Ltd

Contact us via Email: info@lkkauto.com / Tel: 6737 1118

Address: P.O. Box 114, Industrial Park, 11 Avenue, Singapore 620114

From: Shu Pei (LKKAuto)
Sent: Wednesday, 6 June 2018 5:34 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBC931C (OI : EQI - TBA) AND SFY3877P (TP - LKK REF - CC4/EQI)8009738/Gpb3 ; on 26/05/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SFY 3877P at M/s Kar Fook Sing Motor Workshop.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID- 6742 3197.

Thank you.

To check availability of the case handler, you may contact the undersigned.

Yours faithfully,

Shu Pei (Admin)

LKK Auto Consultants Pte Ltd

10001, 10010, 20001, 20002, 20003, 20004, 20005, 20006, 20007, 20008, 20009, 20010, 20011, 20012, 20013, 20014, 20015, 20016, 20017, 20018, 20019, 20020, 20021, 20022, 20023, 20024, 20025, 20026, 20027, 20028, 20029, 20030, 20031, 20032, 20033, 20034, 20035, 20036, 20037, 20038, 20039, 20040, 20041, 20042, 20043, 20044, 20045, 20046, 20047, 20048, 20049, 20050, 20051, 20052, 20053, 20054, 20055, 20056, 20057, 20058, 20059, 20060, 20061, 20062, 20063, 20064, 20065, 20066, 20067, 20068, 20069, 20070, 20071, 20072, 20073, 20074, 20075, 20076, 20077, 20078, 20079, 20080, 20081, 20082, 20083, 20084, 20085, 20086, 20087, 20088, 20089, 20090, 20091, 20092, 20093, 20094, 20095, 20096, 20097, 20098, 20099, 20100, 20101, 20102, 20103, 20104, 20105, 20106, 20107, 20108, 20109, 20110, 20111, 20112, 20113, 20114, 20115, 20116, 20117, 20118, 20119, 20120, 20121, 20122, 20123, 20124, 20125, 20126, 20127, 20128, 20129, 20130, 20131, 20132, 20133, 20134, 20135, 20136, 20137, 20138, 20139, 20140, 20141, 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Hsiao Tong (LKKAUTO)

From: Joe Goh <joe.goh@eqinsurance.com.sg>
Sent: Monday, 18 June 2018 9:01 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBC931C (O : EQI : DM18H001341) G: AND SFY3877P (TP : LKK REF : CC4/EQI18009738/Gpb3) on 26/05/2018

Dear Hsiao Tong

Please assist to arrange for surveyor to check on insured's vehicle if there is any issues and when the last maintenance was.

Best Regards,

Joel Goh



EQ Insurance Company Limited

EQ Insurance Company Limited

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Saturday, June 16, 2018 11:05 AM

To: Joel Goh

Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving GBC931C (O1 : EQI : TBA) AND SFY3877P (TP : LKK REF : CC4/EQI18009738/Gpb3) on 26/05/2018

Hi Joe

We refer to the above matter.

We noted that our insured driver reported that there was some issue on the "brake" of her vehicle.

Kindly advise if there is any policy issue and whether we can proceed DS.

Thank you.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (J.KKAuto)
Sent: Wednesday, 4 July 2018 2:04 PM
To: Joe Goh
Cc: Admin A, investigation
Subject: RE: Direct Settlement - Accident Involving GBG931C (O/FQ) - DM18HQ01341 JG AND SFY3877P (TP), LKK REF -CC4/EQ 18009738/Gpo3 : on 26/05/2018

Hi ..:)

As per our tele conversation earlier, we will proceed direct settlement with third party on this matter.

1991 = 100

last keywords.

Hsiao-Tong, Chew Case Handler

JKK Auto Consultants Pte Ltd

100-10, Paval Industrial Park, 17th Avenue, #02-01, Singapore

From: Hsiao Tong (LKKAuto)
Sent: Monday, 18 June 2018 11:52 AM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Investigation <investigation@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving G8G931C (01, EQI - 0M18HO01341-JG) AND SFY38772 ITP : LKK
REF - CC4/EQI18009738/Gpb3 ; on 26/05/2018

4. Jool

center's role.

By e-mail to Team Investigator:

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Bus stop calls

Hsiao-Tung, Chew Case Handler

Link Auto Consultants, Inc.

De la Cruz et al. (2000) and chewing likelihood. The 0.74438
 0.74438 value indicates the value of β_1 for $\text{Sn}(\text{SO}_4)_2$.

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Monday, 18 June 2018 9:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin_a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBG931C (OI : EQI - DM18H001341-JG) AND SFY3877P (TP : LKK REF - CC4/EQI18009738/Gpb3) on 26/05/2018

Dear Hsiao Tong

Please assist to arrange for surveyor to check on insured's vehicle if there is are any issues and when the last maintenance was.

Best Regards,

Joel Goh



EQI Insurance Company Limited

EQI Insurance Company Limited

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, June 16, 2018 11:05 AM

To: Joel Goh

Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving GBC931C (OI : EQI - TBA) AND SFY3877P (TP : LKK REF - CC4/EQI18009738/Gpb3) on 26/05/2018

Hi Joel

We refer to the above matter.

We noted that our insured driver reported that there was some issue on the "brake" of her vehicle.

Kindly advise if there is any policy issue and whether we can proceed DS.

Thank you.

15 MAY 2018 09:27:59 (GMT+08:00) 148

The enclosed report is submitted to you for your information and reference.
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Best Regards,

Hsiao Tong, Chew (LKK Auto)

LKK Auto Consultants Pte Ltd

11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100, 101, 102, 103, 104, 105, 106, 107, 108, 109, 110, 111, 112, 113, 114, 115, 116, 117, 118, 119, 120, 121, 122, 123, 124, 125, 126, 127, 128, 129, 130, 131, 132, 133, 134, 135, 136, 137, 138, 139, 140, 141, 142, 143, 144, 145, 146, 147, 148, 149, 150, 151, 152, 153, 154, 155, 156, 157, 158, 159, 160, 161, 162, 163, 164, 165, 166, 167, 168, 169, 170, 171, 172, 173, 174, 175, 176, 177, 178, 179, 180, 181, 182, 183, 184, 185, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208, 209, 210, 211, 212, 213, 214, 215, 216, 217, 218, 219, 220, 221, 222, 223, 224, 225, 226, 227, 228, 229, 230, 231, 232, 233, 234, 235, 236, 237, 238, 239, 240, 241, 242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252, 253, 254, 255, 256, 257, 258, 259, 260, 261, 262, 263, 264, 265, 266, 267, 268, 269, 270, 271, 272, 273, 274, 275, 276, 277, 278, 279, 280, 281, 282, 283, 284, 285, 286, 287, 288, 289, 290, 291, 292, 293, 294, 295, 296, 297, 298, 299, 300, 301, 302, 303, 304, 305, 306, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000

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From: Shu Pei (LKKAuto)

Sent: Wednesday, 6 June 2018 5:34 PM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin.a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBC931C (OI : EQI - TBA) AND SFY3877P (TP : LKK REF - CC4/EQI18009/38/Gpb3) on 26/05/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SFY 3877P at M/s Kan Fook Sing Motor Workshop.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

In the availability of the case handler, you may contact the undersigned.

Best regards,

Shu Pei] Amara

KKK Auto Consultants Pte Ltd

Mobile: 9796 6268 Email: shupeikkk@gmail.com Fax: 6741 4126

Address: 102, Pandan Industrial Park, Pandan Area, Singapore 115140

Hsiao Tong (LKKAuto)

From: Janice Lee (LKKAuto)
Sent: Monday, 2 July 2018 9:04 AM
To: Hsiao Tong (LKKAuto); mttan@kanfs.net
Cc: SUR; CS A Team
Subject: FW: SFY3877P - Finalize
Attachments: 3877-0002.pdf; DSC_0042.JPG; DSC_0043.JPG; DSC_0044.JPG; 1.JPG; 2.JPG; 3.JPG; DSC_0029.JPG

Dear Sir,
Thank you for your email.

Dear Hsiao Tong,
FYNA Our Ref: QQA-LQ1161 D87 3200ps/

Thank you.

Best Regards,

Janice Lee (MS) - Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3360 - email: janicelee@lkkauto.com - fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-07 - Singapore

From: mttan [mailto:mttan@kanfs.net]
Sent: Saturday, June 30, 2018 2:43 PM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Fw: SFY3877P - Finalize

Hi Guo Qiang

Kindly finalize

Thank you

Tan
KFS
67479560

----- Forwarded Message -----

From: "mttan" <mttan@kanfs.net>
To: "Guo Qiang (LKK)" <GuoQiang@lkkauto.com>
Cc: "LKK (survey)" <sur@lkkauto.com>
Sent: Thu, 14 Jun 2018 12:37:52 +0800

Subject: SFY3877P - Finalize

Hi GuoQiang

Photo and finalize attached

Propose lump sum: S\$250-00

Kindly check and revert

Thank you

Tan
KFS
67479560

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----- End of Forwarded Message -----

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簡福星摩多工廠

KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Detu Lane 12 Singapore 559147
Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6748 1005, 6285 8406
E-mail: kyan@kanfs.net; botnua@kanfs.net
Branch: 11 Kaki Bukit Avenue 6 #01-108 Singapore 417985
Tel: (65) 6481 5150 Fax: (65) 6481 8683

EQ INSURANCE

DATE : 01-06-2018

5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEX
SINGAPORE 069110

VEHICLE NO. : SFY3977F

ACCIDENT DATE : 26-05-2018 14:30

THIRD PARTY REF. : GBC931C

ATTN: EQ INSURANCE

ESTIMATE COST OF REPAIR TO VEHICLE SFY3977F HONDA CIVIC 1.6 VTI (A).

#	QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	1	REAR WINDSCREEN MOULDING / <i>MC</i>	72.00
2	1	REAR BOOT COVER / <i>BT</i>	350.00
3	1	REAR BOOT REFLECTOR LH / <i>CRA</i>	55.00
4	1	REAR BOOT CENTRE EMBLEM / <i>MC</i>	18.00
5	1	REAR BOOT RUBBER / <i>TR</i>	38.00
6	1	REAR LAMP LH / <i>CRA</i>	85.00
7	1	REAR LAMP LOWER BRACKET LH / <i>CRA BT</i>	5.00
8	1	REAR FENDER LH / <i>MC</i>	480.00
9	1	REAR BUMPER / <i>MC</i>	145.00
10	1	REAR BUMPER SIDE RETAINER LH / <i>MC</i>	12.00
11	2	REAR BUMPER SIDE CLIPS\$15.00 / <i>MC</i>	30.00
12	1	REAR BUMPER LOWER SPOILER / <i>CRA</i>	390.00
13	10	REAR BUMPER CLIPS\$1.50 / <i>MC</i>	15.00
14	1	REAR CIVIC EMBLEM / <i>MC</i>	25.00
15	1	REAR VTI EMBLEM / <i>MC</i>	9.00
			1,729.00
ADD 20 %			
			205.80
TOTAL (A)			
			2,074.80

SPECIAL NETT ITEMS

1	1	REAR WINDSCREEN GUM / <i>MC</i>	40.00
2	1	REAR REVERSE SENSOR / <i>MC</i>	300.00
TOTAL (B)			340.00

LABOUR CHARGES

1	1	TO CHECK WIRING SYSTEM	20.00
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簡福星摩多工廠

KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Defu Lane 12 Singapore 539147
Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6749 2006, 6261 8426
E-mail: ryan@kanfs.net / patricia@kanfs.net
Branch: 1 Kaki Bukit Avenue 6 #01-108 Singapore 417883
Tel: (65) 6461 8150 Fax: (65) 6461 8683

VEHICLE NO. : SFY2877P
ACCIDENT DATE : 25-05-2018 14:30
THIRD PARTY REF. : 9809412

#	QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
2	1	TO REMOVE/REPAIR REAR WINDSCREEN GLASS	100.00
3	1	TO REMOVE/REPAIR REAR FENDER INNER GARNISH, CUSHION, CARRIER AND BOLT	220.00
4	1	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL REAR AND FITTING NEW PARTS	2100.00
5	1	SPEAYPAINTING CHARGES	1000.00
TOTAL (SG\$)			2,450.00
ESTIMATE TOTAL			2,754.80

Guo Qiang - 82880282

05/6/18

lump sum repair.

After repair photos.

5 Days.

Paints \$ 2074.80

W.H. \$ 500

Labour \$ 1790

\$ 4364.80

- 20% \$ 872.96

\$ 3491.84

2/8 \$ 3250/-

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 28 July 2018 9:28 AM
To: mittan@kanfs.net
Cc: Guo Qiang (LKKAuto); Admin A
Subject: RE: SFY3877P - Finalize *LKK REF: CC4/EQ 18009738/Gob3

Without Prejudice

Hi Mr Tan,

For COR, recommended amount at L/sum **\$3,250.00** with **5repair days**.

*** Kindly forward your LOD with all the relevant documents(jie: final repair bill, authorisation to act, rento receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew - Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6740 8197 - email: chewht@lkkauto.com - fax: 6741 4208

100-01, Paya Ubi Industrial Park, Ubi Avenue 1, #02-21 - Singapore

From: Janice Lee (LKKAuto)
Sent: Monday, 2 July 2018 9:04 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; mittan@kanfs.net
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: SFY3877P - Finalize

Dear Sir,
Thank you for your email.

Dear Hsiao Tong,
FYNA: Our Ref: CC4/EQ 18009738/Gob3

Thank you.

Best Regards,

Janice Lee (Ms) - Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6756-7761 e-mail: lgpice@eng.lkkauto.com Fax: 6756-7765
Blk. 11, Paya Ubi Industrial Park, Ubi Avenue 1 #02-05, Singapore

From: mttan [lgpice@eng.lkkauto.com]

Sent: Saturday, June 30, 2018 2:43 PM

To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Fw: SFY3877P - Finalize

Hi Guo Qiang

Kindly finalize

Thank you

Tan
KFS
67479560

----- Forwarded Message -----

From: "mttan" <lgpice@eng.lkkauto.com>

To: "Guo Qiang (LKK)" <GuoQiang@lkkauto.com>

Cc: "LKK (survey)" <sur@lkkauto.com>

Sent: Thu, 14 Jun 2018 12:37:52 +0800

Subject: SFY3877P - Finalize

Hi GuoQiang

Photo and finalize attached

Propose lump sum \$3250.00

Kindly check and revert

Thank you

Tan
KFS
67479560

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----- End of Forwarded Message -----

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 8 August 2018 8:35 AM
To: mttan@kanfs.net; patricia
Cc: Guo Qiang (LKKAUTO); Admin A
Subject: RE: SFY3877P - Finalize *LKK REF: CC4/EQ118009738/Gpb3

Without Prejudice

Hi,

We refer to your LOR dated 06/08/2018.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 3,477.50
2. Loss of Renter (5days x \$100.00)(w/GST)	\$ 535.00
TOTAL	<u>\$ 4,012.50</u>

Please confirm.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher [for settlement sum above \$20,000/-] by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best regards,

Hsiao Tong, Chew - Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6342 1411 / 6342 1412 | h.chew@lkkauto.com | www.lkkauto.com

How to Pay Us: www.lkkauto.com | Cheque: www.lkkauto.com | Singapore

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 28 July 2018 9:28 AM
To: mttan@kanfs.net
Cc: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SFY3877P - Finalize *LKK REF: CC4/EQ118009738/Gpb3

Without Prejudice

Hi Mr Tan,

For LOR recommended amount at 1/sum **\$3,250.00** with **5 repair days**.

Hsiao Tong (LKKAuto)

From: patricia <patricia@kanis.net>
Sent: Wednesday, 8 August 2018 9:20 AM
To: Hsiao Tong (LKKAuto); mltan@kanis.net
Cc: Guo Qiang (LKKAuto); Admin A
Subject: RE: SFY3877P Finalize LKK RFF: CC4/EQ118009738/G003

Dear Mdm,

Confirm accept offer at \$4012.50.

Please send us the DV.

Thank you
Patricia

On Wed, 8 Aug 2018 00:34:44 +0000, Hsiao Tong (LKKAuto) wrote

> Without Prejudice

>

> H

>

> We refer to your LOD dated 06/08/2018

>

> We propose settlement as follows: -

>

> 1 Cost of Repair (w/GST) > \$ 3,477.50

> 2 Loss of Rental (5days x \$100.00); w/GST) > \$ 535.00

> **TOTAL > \$ 4,012.50**

>

> Please confirm

>

>

>

> "Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

>

> Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

>

>
> Best Regards,
> Hsiao Tong, Chew (Case Handler)
> LKK Auto Consultants Pte Ltd
> Email: hsiao.tong@lkkauto.com / hsiao.tong@lkk.com.sg
> Tel: 6392 1107 / 6392 1108 / 6392 1109
> www.lkk.com.sg
> www.lkkauto.com

>
>
>
> **From:** Hsiao Tong (LKKAuto)
> **Sent:** Saturday, 28 July 2018 9:28 AM
> **To:** mttan@kanfs.net
> **Cc:** Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Admin A <admin-a@lkkauto.com>
> **Subject:** RE: SFY3877P - Finalize *LKK REF. CC4/LQI18009738/Gpb3

> Without Prejudice

> Hi Mr Tan,

> For COR, recommended amount at L/sum **\$3,250.00** with **5 repair days**

> *** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action

> Please note that all the finalisation subject to insurer approval

> "Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

> "In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

>
> Best Regards,
> Hsiao Tong, Chew (Case Handler)
> LKK Auto Consultants Pte Ltd
> Email: hsiao.tong@lkkauto.com / hsiao.tong@lkk.com.sg
> Tel: 6392 1107 / 6392 1108 / 6392 1109
> www.lkk.com.sg
> www.lkkauto.com

> **From:** Janice Lee (LKKAuto)

> **Sent:** Monday, 2 July 2018 9:04 AM
> **To:** Hsiao Tong (LKKAuto) <chowht@lkkauto.com>; mttan@kanfs.net
> **Cc:** SUR <sur@lkkauto.com>; CS A Team <cs_a@lkkauto.com>
> **Subject:** FW: SFY3877P - Finalize

>
> Dear Sir,
> Thank you for your email
>
> Dear Hsiao Tong,
> FYNA Our Item CG4/EQ118009738/3p23

>
>
> Thank you.
>
> Best Regards
> Jannice Lee (MS) - Case Handler
> LKK Auto Consultants Pte Ltd
> Phone: 67479560 Email: jannice@lkkauto.com Fax: 67479561
> 516, Yew Tee Industrial Park, Yew Tee Avenue 1, #02-21 Singapore
>
>

> **From:** mttan (mailto:mttan@kanfs.net)
> **Sent:** Saturday, June 30, 2018 2:43 PM
> **To:** Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>
> **Cc:** SUR <sur@lkkauto.com>
> **Subject:** Fw: SFY3877P - Finalize

>
> Hi Guo Qiang
>
> Kindly finalize
>
> Thank you
>
> Tan
> KFS
> 67479560

>
> ----- Forwarded Message -----
> From: "mttan" <mttan@kanfs.net>
> To: "Guo Qiang (LKK)" <guoqiang@lkkauto.com>
> Cc: "LKK (survey)" <sur@lkkauto.com>
> Sent: Thu, 14 Jun 2018 12:37:52 +0800
> Subject: SFY3877P - Finalize

>
> Hi GuoQiang
>
> Photo and finalize attached
>
> Propose lump sum \$3250.00
>
> Kindly check and revert
>
> Thank you
>
> Tan
> KFS

THIRD PARTY CLAIM

Date: 6/8/18

Name & Address Of Claimant: IDA LIM
C/O: KAN FOOK SING MOTOR WORKSHOP 61 DETU LANE 12 SINGAPORE 539147
Name & Address Of Third Party Insured: EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

Accident involving vehicles SFY3877P & GBQ931C
on 26-05-2018 along/ at
JUNCTION OF SIMS AVENUE TOWARDS GEYLANG ROAD

I am the owner of vehicle registration no: SFY3877P which was involved in the
above mentioned vehicle registration no: GBQ931C which I understand is insured
with you.

The accident was clearly caused by your insured's negligence and I am therefore claiming
compensation from you for all financial losses as itemized below.

1 Repair Costs		SS <u>3,477-50</u>
2 Miscellaneous Items		SS <u>-</u>
3 Surveyor Fee		SS <u>-</u>
4 LTA/GIA Search Fee		SS <u>-</u>
5 Loss of Use /		
Rental for	<u>5</u> days @ SS <u>128.40</u> per day	SS <u>642-00</u>
6 Excess		SS <u>-</u>
7 Medical Fee		SS <u>-</u>
TOTAL:		SS <u>4,119-50</u>

I enclosed the relevant copies of documents in support of my claims. Your prompt settlement of my claim
would be much appreciated. If you require any other information, please contact my workshop at **KAN
FOOK SING MOTOR WORKSHOP**, 61 Detu Lane 12 Singapore (539147). Tel. 6747 9560 Fax: 6748 1006. I
have authorized the said workshop to deal with my repairs & accept payment in relation to the claim for
repairs/loss of use & execute documents on my behalf for the purpose of my convenience.

Thank you.

Your faithfully

THIS DOCUMENT IS UNCLASSIFIED SINCE IT DOES NOT CONTAIN INFORMATION THAT IS UNCLASSIFIED

Our Ref: CC411QJ18000738 Qph63

09 JUL 2018

GREAT WALL TCM & WELLNESS PTE LTD
BLK 501 DUFFEL ROAD
#01-14
SINGAPORE 154075
ATTN: THE MANAGER

Dear Sir/Madam,

ACCIDENT INVOLVING LBG 931C AND SFY 3877P ON 26/05/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurance company to investigate the use of your third party claim against your policy.

We have received a claim from SFY 3877P against your insurance policy.

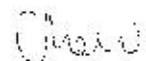
Based on the accident report and evidence submitted, we are inclined to rule in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you have any wish to further discuss on this matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No Claim Discount (NCD) may be waived/affected and reduced by 50% for commercial vehicles and 20% for personal vehicles if your renewal due to this Third Party claim. However, if your policy has a NCD waiver/limit clause, it will be deemed nullified for this claim and your NCD will be protected.

Please do not hesitate to contact us for queries.

Yours faithfully,



GIP W L S' AGENT

Chief Executive

DD, 07-07-197

2018-07-11 11:18

EMAIL: chiewho@kdc.com.sg

cc: GIPWLS@GIPWLS.COM.SG
Chief Claims Dept.

AUTHORISATION FORM

TO:-

KAN FOOK SING MOTOR WORKSHOP
61 DEFU LANE 12
SINGAPORE 539147

FROM:-

NAME: IDA LIM
NRIC NO: S6846372P

Dear Sir/Madam

Accident on: 26-05-2018 involving vehicles SFY3877P & GBQ931C
along/at JUNCTION OF SIMS AVENUE TOWARDS GEYLANG ROAD

I/We IDA LIM the owner of
vehicle registration no: SFY3877P hereby do authorize you Kan Fook Sing Motor
Workshop to commence repairs to my above mentioned vehicle.

I/ We confirm that Kan Fook Sing Motor Workshop is hereby authorized to handle the repairs of my/ our
vehicle and/ or to negotiate and settle any claims relating to the above accident which I/ We may have
against other third party/ parties or insurers and/ or to instruct lawyers on my/ our behalf to facilitate the
third party claim for me/ us.

Kan Fook Sing Motor Workshop is here by authorized to execute and /or sign my documents/ discharge
vouchers/ discharge agreements regarding my/ our claim to facilitate my convenience. **ALL PAYMENT
WILL BE MADE TO KAN FOOK SING MOTOR WORKSHOP.**

Thank you.

Yours faithfully

KAN FOOK SING MOTOR WORKSHOP

TAX INVOICE

No.

1. 800-000000 000000 000000 000000 000000 000000
 2. 800-000000 000000 000000 000000 000000 000000
 3. 800-000000 000000 000000 000000 000000 000000

EQ INSURANCE

1. VANKYLL ROAD 21-11-11 11-11-11 11-11-11 11-11-11
 SINGAPORE 11-11-11

INVOICE NO : 45555

DATE : 11-11-11

VEHICLE NO. : 11-11-11
 ACCIDENT DATE : 11-11-11
 THIRD PARTY REF : 11-11-11

ATTN: EQ INSURANCE

INVOICE COST OF REPAIRS 1. VEHICLE 11-11-11 11-11-11 11-11-11 11-11-11

QTY PARTS DESCRIPTION

AMOUNT (SG\$)

11-11-11 11-11-11

11-11-11 11-11-11

TOTAL

11-11-11

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\$ 120 \$ 600.00

\$ 600.00

\$ 42.00

\$ 642.00

Handwritten signature or initials.



Auto
Consultants
Pte Ltd

Company Registration No. 139607198R

211 BLAKE E. #02-25 PAVILION INDUSTRIAL PARK, SINGAPORE 408933 TEL : 065 62563561 FAX : 065 62563515

To : M/s EQ INSURANCE COMPANY LTD

Date: 20/08/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No	GBG 931C (Insd Veh)	Your Ref. No. : DM18HO01341/JG
	SFY 3877P (TP Veh)	Our Ref. No. : CC4/EQ118009738/Gpb3q2
Date of Accident	26/5/2018	

Liability	100%	
Final Repair Cost	\$ 3,477.50	
Loss of Use	\$	days
Rental (If any)	\$ 535.00	5 days
Others	\$	
	\$	
	4,012.50	
Final Settlement Sum	: \$ 4,012.50	
Remarks	:	

Payment Instruction Payee's Breakdown		
1) KAN FOOK SING MOTOR WORKSHOP	: \$	4,012.50
	: \$	

JOANNE LEE

LKK Auto Consultants Pte Ltd