

INS CASE OWNER:

CC 5, AUG 1800 4733, K10044

IDAC

Surveyor:

DOI:

Date / Time:

Registered in Marimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

Name of Insured

Insured Tel No.

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

5029.00

Loss of Rental (LOR):

S\$

167.21

(

6.5

days) x

179.57

Loss of Use (LOU):

S\$

325.00

(\$

6.5

x

50

days)

Loss of Income (LOI):

S\$

(

5

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

S\$

7.49

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

6528.70

Global Sum S\$: 6520.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

6520.00

Name 1:

COMFORTDELGRD ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

(DB 11/13)

Q. Insure: Kalvin

REF:

## ASSIGNMENT

From:

Date:

Estimate Cost:

OT / TP / Ns / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No

Class No

Sum Insured

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repair: 3 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SHC 8044K

Yr Regn:

6 May 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / T~~o~~ / Prime Mover /

Truck / Trailer or

Make:

Mitsubishi E20

c.c.

Colour:

White

A/C: Insur~~ed~~ / Std / NI / NA

Sp. Reading

56055

T/Radio: Insur~~ed~~ / Std / NI / NA

Eng/No:

C/No:

WDD 21200 12B 157 642

Gen. Cond: Good / ~~F~~ / Poor / BurntSteering: Inord~~er~~ / Jammed / Leaked / Burnt orBrake: Inord~~er~~ / Jammed / Leaked / Burnt orModi: Nil / S/Rim / ~~S~~ A/Rim or

Tyre Size:

F: 225 / 55 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or Wg. Hike

Front

Rear

R/Bal.

2

mm

R/Bal.

2

mm

L/Bal.

2

mm

L/Bal.

2

mm

D.O.A.

25/5/16

D.O.I.

28/5/16

Survey held at

(DGE (Loyang))

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooltop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1/6/16 Done 45447001 30p.

ASH

4s

(Red: \$ 2873.64 / 38 %)

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$ )

Add Fee:

☐

: Site Insp (\$ )

☐

: Interview (\$ )

☐

: Tech. Invs (\$ )

☐

: Weekend (\$ )




# LKK Auto Consultants Pte Ltd

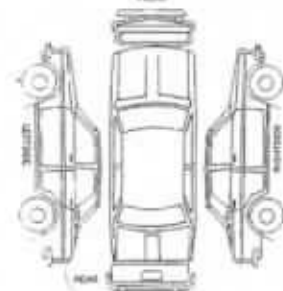
51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18009733/K1ma3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 30-05-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKP 1311G	Veh. Inspected	SHC 8044K	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/05/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	25/05/2018	Inspection Date	28/05/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

<b>Job Requisition</b>			
1. Date: 25/5/18 Time Received: 2045		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input type="checkbox"/> Normal Tow <input checked="" type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : LEE Contact No. : 91071228 Vehicle No. : SHC 8044K Make / Model / Colour : MERCE Email :		5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery	6. Parts Replaced/Remarks:
7. Location: 90 Hillview Avenue MSCP 2		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungai Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:			
10. Odometer Reading : Fuel Level : F 1/4 1/2 3/4 E		11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
<b>Job Attended</b>			
12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver : SAM Vehicle No. : YN3976U Time Dispatch : 2045 Time of Arrival : 2110 Time Completed : 2150			
<b>Cash Invoice Details (if applicable)</b>			
13. Cash Invoice No. :			
<b>Customer Acknowledgement</b>			
a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.			
25/5/18 Date		2110 Time	
		Signature of Customer	
<b>14. WORKSHOP</b>			
Name of Attending Staff/Guard		Date & Time of Arrival	
		Signature of Attending Staff/Guard	

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305165198  
Date : 31. May. 2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC8044K

Date of Accident: 25.05.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SKP1311G
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \_\_\_\_\_
  - (b) Labour Charges \_\_\_\_\_
  - Total for Part-By-Part Repair Cost** \_\_\_\_\_
  - (c) Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \_\_\_\_\_  
**Final Lumpsum Repair cost** \$4,700.00
3. Estimated normal period for repairs: 3 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : Larry Ng

Name : Larry Ng

Tel : 6214 8316

Fax : 6546 8156

Signature : Keli

Name : Keli

Date : 1/6/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

\_\_\_\_\_

S/No	DESCRIPTION	QTY	ESTIMATE	REMARKS
1	REAR BUMPER TOW COVER	1	\$175.00	
2	BOOTLID	1	\$2,470.00	
3	REAR END PANEL TOP GARNISH	1	\$124.80	
4	BOOTLID LOCK	1	\$275.00	
5	E220 EMBLEM	1	<b>\$54.30</b>	
6	BLUETEC EMBLEM	1	\$90.00	
<b>TOTAL:</b>				

ALG

DATE 28.05.2018

DOA: 25-05-2018

DOA: 25-05-2018

$$\begin{array}{r} 7394.55 \\ 1478.91 \\ \hline 5915.64 \end{array}$$

## Nett

450

 $\Gamma_{X, \alpha}$ 

20

400

1510

15

---

7573

100

1

1

1

1

1

1

1

14

1

1

11

1

1

1

1

1

Team: ARC Repair TP(CLSO)1		JOB CARD Sales Order:		JC No305165198	
CUSTOMER		REGN NO.		MILEAGE	
COMFORT TRANSPORTATION PTE LTD		SHC8044K			
CUSTOMER NO. 7010045		MAKE		FUEL	
383 SIN MING DRIVE		MERCEDES BENZ		E. 1/2. F.	
Singapore SINGAPORE 575717		MODEL		DATE/TIME IN	
65508755		E220CDI (E6)		25.05.2018 20:45	
(R)		YR OF MANU.		TARGET DATE	
(P)		06.05.2015			
		CHASSIS CODE		COMPLETION DATE/TIME:	
		WDD2120012B157642			
ACCOUNT CARD NO.					

JOB DESCRIPTION

Accident Date: 25.05.2018  
NATURE: 3P 25.05.2018

R/NO	LABOR CODE	DESCRIPTION
		ALG - taxi Rear damage
		LKK/Kalmi -

CHECKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR		CUSTOMER'S SIGNATURE	
Acknowledgement Slip		Exit Pass	
Vehicle No.: SHC8044K		Vehicle No.: SHC8044K	
Signature/Date		Name of Service Advisor	
Signature/Date		Date	
To be returned to Service Reception upon collection		To be kept by Security Guard	



Our Ref : T 0518 / SHC8044K /CL(st)  
Your Ref:  
Date : 5-Jun-18

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**CHARTIS Building**  
**78 Shenton Way**  
**#07-16**  
**Singapore 079120**

**Attn : Motor Claims Department WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC8044K YOUR INSURED SKP1311G**  
**AND OTHER ON 25.05.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC8044K** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKP1311G** we are submitting these claim for your consideration on behalf of the claimants.

#### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 5,029.00
2	7.5 days Loss of Rental @ \$ 179.57 per day	\$ 1,346.78
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
<b>Sub Total :</b>		<b>\$ 6,383.27</b>

#### HIRER'S CLAIM

7	7.5 days Loss of Income @ \$ 80.00 per days	\$ 600.00
<b>Total Claims :</b>		<b>\$ 6,983.27</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.
- b) LTA search slip/s of : SKP1311G
- c) GIA / Police report/s of : SHC8044K
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701  
Mentline +65 6383 6280  
Facsimile +65 6250 9755

www.cdge.com.sg

Company Registration No: 120660230

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Defu**  
6 Defu Avenue 1  
Singapore 539537

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732



## Thin Thin (LKKAUTO)

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**From:** Thin Thin (LKKAUTO)  
**Sent:** Thursday, 13 December 2018 4:38 PM  
**To:** 'bouleong@gmail.com'  
**Cc:** Olivia Lau (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SKP 1311P & SHC 8044K ON 25/05/2018



Auto  
Consultants  
Pte Ltd

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51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG18009733/K1ma3

13 DECEMBER 2018

**LAI BOU LEONG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKP 1311P & SHC 8044K ON 25/05/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 5 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING  
Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
Email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGMERCEDES E220 SHC8044K , SKP1311G  
ADAM RD TWDS LORNIE RD

ON 25-May-18 17:20

I / We

LEE KAH SUAN

(Hirer) NRIC No.:

S1624462G

and/or

(Relief) NRIC No.:

Taxi Number

SHC8044K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

27-May-2018

Name of Hirer

LEE KAH SUAN

Hirer NRIC

S1624462G

Signature :



Address

90 HILLVIEW AVENUE #02-07  
669610

Contact No.

91091228

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 6,520.00 (Global Sum) for vehicle no. SHC 8044K that was damaged pursuant to the accident which occurred on 25/05/2018 (date) along ADAM ROAD TOWARDS LORNIE (location) involving vehicle no/s SKP 1311G.

This is pursuant to the inspection conducted on 28/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 8044K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 8044K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 DEC 2018 (day) of 20 (month) 20 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC8044K

MAKE  
MERCEDES BENZ

MODEL  
E220CDI (E6)

DATE OF REG  
06.05.2015

CHASSIS CODE  
WDD2120012B157642

INV. NO/DATE  
91376168 04.06.2018

JOB NO.  
305165198

ODOMETER READING

JOB TYPE

Description : 3P 25.05.2018

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	4,700.00
Add GST @ 7.000 %	329.00
<b>Total Invoice amount</b>	<b>5,029.00</b>

Issued by : CHEWBEELING 04.06.2018 15:16:38  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1. WHILEST PARKING ALL PERSONABLE AND/OR ANYONE AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR DAMAGE TO OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVER AND TESTED A LOWEST RISK.

2. QUOTE WORK SHALL BE COMPLETED IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE DELIVERY. OUR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE VEHICLE WILL BE THE CUSTOMER'S RESPONSIBILITY TO HAVE BEEN ASSIGNED IN GOOD ORDER.

3. INTEREST OF 4% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. I.E. AFTER 30 DAYS FROM THE INVOICE DATE THE PERIOD OF DEFAULT.

4. PLEASE SIGNATURE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECTLY ISSUED.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT18050756

Date: 04 June 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      25/05/2018    @   17:20 hrs  
ALONG                              ADAM RD TWDS LORNIE RD  
INVOLVING                        SKP1311G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8044K** (the "Taxi"). The Taxi was hired to **LEE KAH SUAN IC NO S1624462G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.57** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.





**Enquire Vehicle Insurer**

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKP1311G	25 May 2018 / 17:20:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

# ...CLAIM SUBFOLDER...(Pending for Survey Report)



















Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 May 2018 <a href="#">Edit Reg</a>		28 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$4,700.00</b> <a href="#">Edit Estimates</a>	<b>S\$4,700.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LAI BOU LEONG</b> , ID: S2557674H									
Main Claimant: <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R									
Vehicle Reg. No.: <b>SHC8044K</b>		Date of Loss: 25/05/2018 17:00 - :59 <b>[36 Months and 19 Days From LTA Reg Date (Man Yr)]</b>							
Claim Type: <b>TP / 8159079239SG</b>		Policy/Cover Note No.: 2100425123 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SKP1311G</b>		Policy No. (Claimant): MCOM0015							
		Excess:							
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Tan, Bennie-WZ</b> - 6419 1718] Bennie-WZ.Tan@aig.com									
Claimant's Insurer: <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>KALVIN ANG WEI KUN</b> ] ... <b>[Final Rpt due 08/06/2018]</b>									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AIG_SG (31/05/2018): Request To Upload TP GIA Report</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SHC8044K (8159079239SG)  
[SKP1311G]  
TP  
COMFORT TRANSPORTATION PTE LTD  
May 25 2018 5:00PM  
[LAI BOU LEONG]  
ComfortDelGro Engineering Pte Ltd

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a> <a href="#">Upload Videos</a> <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	 Edit	<input type="checkbox"/>
<b>Photos/Images</b>			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
2	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
3	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
4	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
5	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
6	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
7	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
8	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
9	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
10	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
11	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
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13	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
14	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
15	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
16	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
17	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
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19	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
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21	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
22	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
23	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
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25	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
26	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
27	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
28	30/05/18 17:01	General View	 Load JPG	<input checked="" type="checkbox"/>
29	30/05/18 17:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	30/05/18 17:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	30/05/18 17:29	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/06/18 13:10	TP GIA REPORT + TOWING		Load PDF	
2	02/06/18 13:21	TP ESTIMATE-MARKED		Load PDF	
3	21/12/18 08:38	WORKSHOP INVOICE		Load PDF	
4	21/12/18 08:38	AUTHORISATION TO ACT FORM		Load PDF	
5	21/12/18 08:38	Release Voucher		Load PDF	
6	21/12/18 08:38	RENTAL RECEIPT		Load PDF	
7	21/12/18 08:38	RENTAL MILEAGE		Load PDF	
8	21/12/18 08:38	LTA SEARCH		Load PDF	
9	21/12/18 08:38	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	31/05/18 12:57	OI GIA REPORT		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKP1311G (Insd veh)	Model:	MERCEDES-BENZ E220
	SHC8044K (TP veh)		BLUETEC 2.1 D (A)
Date of Accident:	25/05/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	8,103.79
Final Repair Cost	:	\$	6,520.00
Loss of Use	:	\$	6.50 days at \$50.00 per day
Rental (if any)	:	\$	6.50 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	6,520.00

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ 100 \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 6,520.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

21 Dec  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18009733/K1AA3Q2

Date: 21/12/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100425123

Claimant Vehicle No : SHC8044K

Insured Vehicle No : SKP1311G

Date of Loss: 25/05/2018

Nature of Claim:

TP

Claim No: 8159079239SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC8044K

Make &amp; Model: MERCEDES-BENZ E220 BLUETEC, 2.1 D (A)

Engine No: 65192432701486

Reg. Date: 06/05/2015 (Man. Year: 2015)

Chassis No: WDD2120012B157642

Colour: White

Odometer: 562055 km

Engine Capacity: 2143 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 225/55 R16

Rear Tyre Size:

225/55 R16

Front Left Side: West Lake 7 mm

Rear Left Side:

West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side:

West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,303.64	5,247.28	1,056.36	16.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,270.00	920.00	350.00	27.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>7,573.64</b>	<b>6,167.28</b>	<b>1,406.36</b>	<b>18.57</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>4,700.00</b>		
(S\$)	7,573.64	4,700.00	2,873.64	37.94
<b>+ GST 7.00/7.00% (S\$)</b>	<b>530.15</b>	<b>329.00</b>	<b>201.15</b>	<b>37.94</b>
<b>Nett Amount (S\$)</b>	<b>8,103.79</b>	<b>5,029.00</b>	<b>3,074.79</b>	<b>37.94</b>
<b>+ Loss of Use (6.5 x S\$50.00/day) (S\$)</b>		<b>325.00</b>		
<b>+ Car Rental (6.5 x S\$179.57/day) (S\$)</b>		<b>1,167.21</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>7.49</b>		
<b>Nett Liability (S\$)</b>		<b>6,528.70</b>		
<b>Global Sum Settlement (S\$)</b>		<b>6,520.00</b>		

### INSPECTION

Date of Assignment:

28/05/2018

Date Inspected: 28/05/2018 Inspected At: ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

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**Adjuster:** KALVIN ANG WEI KUN

**Manager:** OLIVIA LAU WAN YEE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,510.00 FL	*1,510.00 FL
2	1		*REAR BUMPER REINFORCEMENT	Bent	1,150.00 FL	*1,150.00 FL
3	2		*REAR BUMPER BRACKET LOWER (LH/RH)	Serviceable	270.00 FL	*- FL
4	2		*REAR BUMPER BRACKET TOP (LH/RH)	Serviceable	250.00 FL	*- FL
5	2		*REAR BUMPER RETAINER MOUNTING (LH/RH)	Serviceable	230.00 FL	*- FL
6	2		*REAR BUMPER ABSORBER (LH/RH)	Serviceable	392.90 FL	*- FL
7	1		*REAR BUMPER CENTRE FRAME	Serviceable	177.55 FL	*- FL
8	1		*REAR BUMPER LOWER COVER	Cut	325.00 FL	*325.00 FL
9	1		*REAR BUMPER TOW COVER	Missing	75.00 FL	*75.00 FL
10	1		*REAR BOOTLID	Dented	2,470.00 FL	*2,470.00 FL
11	1		*REAR END PANEL TOP GARNISH	Cracked	124.80 FL	*124.80 FL
12	1		*BOOTLID LOCK	Cracked	275.00 FL	*275.00 FL
13	1		*E220 EMBLEM	Necessary	54.30 FL	*54.30 FL
14	1		*BLUETEC EMBLEM	Necessary	90.00 FL	*90.00 FL
15	1		*REAR BUMPER SENSOR	Shorted	388.00 FS	*388.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>7,782.55</b>	<b>6,462.10</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,478.91</b>	<b>1,214.82</b>
<b>Total Parts (\$\$)</b>	<b>6,303.64</b>	<b>5,247.28</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	450.00	400.00
2	SPRAY PAINTING CHARGE	New	500.00	400.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	20.00
5	TOWING FEE (KING DOLLY)	New	150.00	100.00
Gross Labour Cost (S\$)			<b>1,270.00</b>	<b>920.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >