

Jia Le (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 17 September 2019 3:13 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: OUR REF: GBG7257U YOUR INSURED: SBZ77T - KINDLY CHECK LIABILITY
Our Ref: 17/18/18/VP05/020637 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

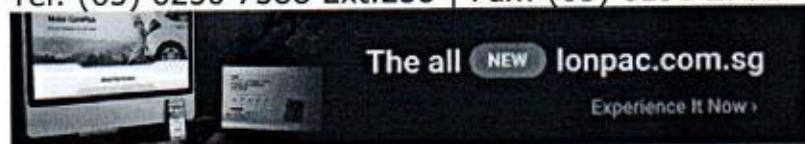
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Friday, 13 September, 2019 4:51 PM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN
Subject: RE: OUR REF: GBG7257U YOUR INSURED: SBZ77T - KINDLY CHECK LIABILITY Our Ref: 17/18/18/VP05/020637

Lonpac Ref: **17/18/18/VP05/020637**

LKK Ref: CC4/LPC18009732/Edb3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 16/07/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured moving out from stationary position and resulted accident. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CYS AUTOMOBILE SERVICES PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 2,850.96	\$ 1,407.00
2. Loss of Use (2days x \$100.00)	\$ 200.00	\$ 200.00 (2days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,052.96	\$ 1,609.00

**02days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 16 July 2019 6:19 PM

To: GERALD POH WEE BIN

Cc: MT_Claim_SG; Jia Le (LKK Auto); Admin A

Subject: RE: OUR REF: GBG7257U YOUR INSURED: SBZ77T - KINDLY CHECK LIABILITY Our Ref: 17/18/18/VP05/020637

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBG 7257U at M/s CYS Automobile Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 5 June 2018 8:56 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: GBG7257U YOUR INSURED: SBZ77T - KINDLY CHECK LIABILITY Our Ref: 17/18/18/VP05/020637

Dear Bevan,

Attached copy of insured's GIA report for your attention

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 4 June, 2018 5:32 PM
To: ERIC WOO JUN KIAT; GERALD POH WEE BIN; ONG LI LI
Cc: MT_Claim_SG; Admin A; Bevan Lim (LKK Auto)
Subject: RE: OUR REF: GBG7257U YOUR INSURED: SBZ77T - KINDLY CHECK LIABILITY Our Ref: 17/18/18/VP05/020637

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Bevan and he can be contacted at DID: 6749 4274.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 28 May 2018 4:33 PM
To: 'ERIC WOO JUN KIAT' <ericwoo@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: GBG7257U YOUR INSURED: SBZ77T - KINDLY CHECK LIABILITY Our Ref: 17/18/18/VP05/020637

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]
Sent: Monday, 28 May 2018 3:53 PM
To: assignments@lkkauto.com
Cc: CYS Auto, Woodlands <cysauto@singnet.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: OUR REF: GBG7257U YOUR INSURED: SBZ77T - KINDLY CHECK LIABILITY Our Ref: 17/18/18/VP05/020637

Dear Catherine / Nivitha,

Kindly refer to our attachment.

Please proceed to conduct a survey of the vehicle GBG 7257U on without Prejudice Basis and revert on liability.

We look forward to receiving your report soon.

Thank you.

Best Regards,
Eric Woo
Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: CYSAUTO [<mailto:cysauto@singnet.com.sg>]
Sent: Monday, 28 May, 2018 2:38 PM
To: ERIC WOO JUN KIAT
Subject: OUR REF: GBG7257U YOUR INSURED: SBZ77T - KINDLY CHECK LIABILITY
Importance: High

Our Ref: GBG7257U
Your Insured: SBZ77T

WITHOUT PREJUDICE

Dear Mr Eric Woo,

**ACCIDENT INVOLVING GBG7257U AND SBZ77T ALONG T-JUNCTION FROM UBI AVE 3
TURN LEFT TO UBI ROAD 2 ON 25 MAY 2018**

Attached herewith GIA report for your attention.

Kindly check liability for this claim. Thanks and look forward for your reply.

Warm regards,
Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD
38 Woodlands Industrial Park E1 #07-17 S(757700)
Tel: 62192098 Fax: 62192096
Email: cysauto@singnet.com.sg

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref : GBG7257M
Your Ref : 17/18/18/VP05/020637

30 July 2019

IMMEDIATE ATTENTION
BY EMAIL ONLY

Lonpac Insurance Berhad
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Mr. Eric Woo Jun Kiat, Motor Claims Department

Dear Sir,

**ACCIDENT INVOLVING GBG7257U AND SBZ77T ALONG UBI AVE 3
TURNING LEFT TO UBI ROAD 2 ON 25 MAY 2019**

We act for Messer Flexspeed Technology Pte Ltd, the owner of vehicle registration no GBG7257U.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 25 May 2018 at 5:40pm along Ubi Ave 3 turning left to Ubi Road 2 involving our client's vehicle registration number GBG7257U and vehicle registration number SBZ 77T driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

Cost of Repairs	\$ 1,407.00
Loss of Use (2days x S\$100.00)	\$ 200.00
GIA/ LTA Fees	\$ 2.00
TOTAL	<u>\$ 1,609.00</u>

Our Ref : GBG7257M
Your Ref : 17/18/18/VP05/020637
Date : 30 July 2019


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We enclose herewith a copy each of the following documents for your attention:

1. CYS Automobile Services Pte Ltd's Performance Invoice no. TP6048 for the sum of S\$1,407.00; and
2. GIA/ LTA Fees on vehicle no SBZ77T dated 25 May 2018 with tax invoice for the sum of \$2.00;

Please acknowledge receipt and let us have your reply within Seven days (7) days of your receipt of this letter.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD



Tee Wee Sin
Secretary

RE: ACCIDENT INVOLVING VEHICLE NO GBG7277U and SBZ77T
on 25.5.18 along Ubi Ave 3 turning left to Ubi Road 2.

I/we, Flexspeed Technology Pte Ltd NRIC No 2003000510
of (Address) 71 Woodlands Ave 10 #05-07/08 Woodlands Industrial Xchange the
owner of motor vehicle No. GBG7277U hereby authorized (727773)
CYS AUTOMOBILE SERVICES PTE LTD to repairs of the said vehicle forthwith
and act for me with respect to my third party claim.

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/ s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/ owner/
insurers of the other vehicles is concerned.

I authorize you to sign all discharge voucher/indemnity forms and all necessary papers in
connection with the above claim in my absence.

I authorize the workshop to appoint such a firm of solicitors on my behalf as the
workshop shall deem fit for the purpose of the third party/owner insurer claim.

Dated this 28.5.18

Owner Signature

Name : Lee Hui Yee




 進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#05-12 Woodlands Industrial Park
Singapore 757700
Name: Kevin Tel: 6219 2096 Fax: 6219 2096

Witness's Signature



LONPAC INSURANCE BHD

CLAIM NO : 17/18/18/VP05/020637
DATE : 17 SEPTEMBER 2019

WITHOUT PREJUDICE to :

(a) Insurers' Subrogated Claim any/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes and inconsistencies found in this Discharge Voucher]

DISCHARGE VOUCHER

I/We, FLEXSPEED TECHNOLOGY PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of SBZ 77T the sum of Singapore Dollar One Thousand Six Hundred Nine Only (\$1,609.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBG 7257U and SBZ 77T on 25 May 2018 along T-JUNCTION OF UBI AVE 3 TURNING LEFT TO UBI ROAD 2.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD AND/OR SEE KIAN CHONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYS AUTOMOBILE SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date



進友成汽車服務私人有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No :A05041/2001E

GST Reg. NO: 20-0105041-E

P. Invoice TP 6048

M/S FLEXSPEED TECHNOLOGY PTE LTD	POLICY NO	: THIRD PARTY CLAIMS
71 WOODLANDS AVE 10	OUR REF	: TP 6048
#05-07/08 WOODLANDS IND XCHANGE	VEHICLE NO	: GBG 7257 M
SINGAPORE 737743	MAKE/MODEL	: NISSAN NV200
	DATE OF ACCIDENT	: 25-May-18

SURVEY BY

DATE : 30-Jul-19

1 PC FRONT BUMPER
1 PC FRONT BUMPER SIDE RETAINER LH
1 PC HEADLAMP ASSY LH

S\$	563.50	NETT
	24.00	"
	618.00	"
S\$	1,205.50	
	120.55	
S\$	1,084.95	

LESS 10%


TO CHECK WIRING FUNCTION
LABOUR CHARGES

S\$	30.00
S\$	200.00
S\$	1,314.95
	92.05
S\$	1,407.00

GST 7%

SIN DOLLARS: ONE THOUSAND FOUR HUNDRED AND SEVEN ONLY

YOURS FAITHFULLY


CYS AUTOMOBILE SERVICES PTE LTD



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-080479
Date of Request: 26/05/2018

Your Ref No: Online Purchase

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17, Admiralty Industrial Park
Singapore 757700

Dear Sir/Madam,

Enquiry Date 26/05/2018
Enquiry By TEE WEE SIN
TP Vehicle No. SBZ77T
Accident Date 25/05/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBZ77T	Lonpac Insurance Bhd	26/11/2017-25/11/2018	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-18-080479
Date of Request: 26/05/2018

Your Ref No: Online Purchase

CYS Automobile Services Pte Ltd
38 Woodlands Industrial Park East 1
#07-17, Admiralty Industrial Park
Singapore 757700

Dear Sir/Madam,

Enquiry Date 26/05/2018
Enquiry By TEE WEE SIN
TP Vehicle No. SBZ77T
Accident Date 25/05/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque