

INS. CASE OWNER:

Wilson | CC3 / LK 1800 9725, Kwa34

IDAC:

Service:

Ave

DOI:

ASSIGNMENT

28/5/18

Date / Time:

28/5/18

Registered in Merimen:

5018/18

Pre-assign / CCU / FIE



Insured Vehicle No.:

SLP 5574B

Name of Insured:

LAK PH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

22/5/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

1019 Wai King

Driver Tel No.:

9856 3398

(V/L) YES / NO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

CBS 65132



INSRS:

WSP:

Tel:

Liability:

RMKS:

Go Ahead



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

DATE / PIC

2/6/18  
man

CBS 65132 - X ; SLP 5574B - X

12/6/18

Email letter to OI

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

12/6/18 email.

After call ltr to OI:

vivan

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

RECEIVED 16 JUL 2018

RECEIVED 16 JUL 2018

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

clarissa.

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

7

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

321.00

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

500.00 (\$ 250 x 2 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$ 821.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

821.00

Name 1:

Go Ahead Loyang Pte Ltd.

Payee 2: (Strike if N/A)

S\$

Name 2:

Payee 3: (Strike if N/A)

S\$

Name 3:

COPY SENT  
16/7/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:






# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/LCR18009725/K1wa3		
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120		Date : 30-05-2018		
		Code : LCR		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLP 5574B	Veh. Inspected	SBS 6513Z	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/05/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	22/05/2018	Inspection Date	28/05/2018	
Survey held at	GO AHEAD LOYANG PTE LTD 2 LOYANG WAY SINGAPORE 508776			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## Vehicle Accident Costing

Depot : Loyang  
 Registration No. : SBS 6513 Z  
 Fleet No. : SBS 6513 Z  
 Place :  
 Date : 30/05/2018  
 Time :  
 Description : Rear Door damaged / NSR Lower Damaged  
 Tyre Damage : No

Claim Number

### Materials Used

Part Number	Description	Amount
Parts Cost		\$ -

Hours and Materials correct : Syahrul Ramdhan Salim Engineering Supervisor

Summary				Amount
Cost of Labour ( Soon Bee )				\$ <del>400.00</del> 300
Total Cost of Materials				
Recovery Charge	<input type="text"/>	Miles at	<input type="text"/>	
Tyre Charge				
Other Charges				
Loss of Use	<input type="text"/>	Days at \$	<input type="text"/> Per Day	

LKK Auto Consultants hence notify  
 the Repairer as following:  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and  
 is subject to final approval from Insurance Company  
 Acknowledged by Repairer  
 Signature:  
 Date:

28/6/18  
 with 8/4 \$300/2 hrs  
 //

Kahrul  
 28/5/18 11:54  
 2 hrs

**AIG Insurance**

78 Shenton Way

#09-16

Singapore 079120

Attn: Motor Claims Dept



Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SBS6513Z & SLP5574B ALONG WATERVIEW 71  
TAMPINES AVE 1 ON 22/05/2018**

We are authorized by the owner of Go Ahead Singapore their above claims.

We therefore propose to claim as follows:

1.	Cost of Repairs (Inc. 7% GST)	S\$	321
2.	Loss of Use/ <del>Rental</del> (S\$ 250 x 2 days)	S\$	500
3.	LTA Search Fee/GIA Reports	S\$	-
<b>TOTAL</b>		<b><u>S\$</u></b>	<b><u>821</u></b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,

Go Ahead Singapore  
Accident Claim Specialist



**Vivian Lau (LKKAuto)**

---

**From:** Vivian Lau (LKKAuto)  
**Sent:** Tuesday, 12 June, 2018 10:34 AM  
**To:** 'eyap@lioncityrentals.com.sg'; 'insurance@lioncityrentals.com.sg'  
**Cc:** Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SLP 5574B AND SBS 6513Z ON 22/05/2018

Our Ref: CC3/LCR18009725/K1wa3

12 June 2018

**LION CITY RENTALS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLP 5574B AND SBS 6513Z ON 22/05/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## RELEASE

Claim No: 1152771810SG

Policy No: 2100457264

I/We, **SBS 6513Z – Go Ahead Loyang Pte Ltd**, hereby agree to accept the sum of ( **Singapore Dollars Eight Hundred Twenty One only**) (\$821.00) to be paid to (**Go Ahead Loyang Pte Ltd**) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving **SLP 5574B** and **SBS 6513Z** on the **22 May 2018** along **Water View Condo** and I/we agree that the said sum is paid with a denial of liability on the part of **AIG Asia Pacific Insurance Pte. Ltd.** being the insurer, insured and the driver of vehicle No **SLP 5574B** respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said **AIG Asia Pacific Insurance Pte. Ltd.** and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify **AIG Asia Pacific Insurance Pte. Ltd.** against any claim made or which may be made in respect of this compensation.

**“This Release does not bind the insured and insured driver of AIG Asia Pacific Insurance Pte. Ltd. and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them.”**

Dated this 11<sup>th</sup> day of July 2018

### WITNESS

Signature: \_\_\_\_\_

Name : Wilson Yeoh

Address : 2 Loyang Way,  
S (508776)

### CLAIMANT

Signature: \_\_\_\_\_

Name : **SBS 6513Z – Go Ahead Loyang Pte Ltd**

Address : 2 Loyang Way,  
S (508776)

NRIC No: 201541900C



## Final Repair Bill

M/S: AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way #09-16

Singapore 079120

TEL: 6419 1000

ATTN: Motor Claims Department

Veh Reg No: SBS6513Z

Make/Model: Mercedes-Citaro

Your Ref: -

Claim Type: Third Party

Accident Date: 22/05/2018

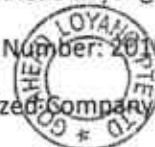
TP Veh Reg No: SLP5574B

Description	Quantity	List Price(S\$)	Amount(S\$)
TO SUPPLY PARTS AND INSTALL:		300	300
		300	300
	Total	S\$	300
	Add GST @ 7%	S\$	21
	Total Amount Payable	S\$	321

For Go Ahead Loyang Pte Ltd

Co. Reg Number: 201541900C

Authorized Company Stamp





# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	30 May 2018 <a href="#">Edit Reg</a>		28 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$300.00</b> <a href="#">Edit Estimates</a>	<b>S\$300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Main Claimant:	GO AHEAD LOYANG PTE LTD, Co. Reg. No.: 201541900C								
Vehicle Reg. No.:	SBS6513Z	Date of Loss:	22/05/2018 13:00 - :59 [41 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1152771810SG	Policy/Cover Note No.:	0999994784 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLP5574B	Policy No. (Claimant):	D-16083754MFBP						
		Excess:							
Repairer:	Go Ahead Loyang Pte Ltd (HQ) 2 LOYANG WAY, 508776 Loyang - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Wilson-KL]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN ] ... [Final Rpt due 08/06/2018]								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SBS6513Z (1152771810SG)  
[SLP5574B]  
TP  
GO AHEAD LOYANG PTE LTD  
May 22 2018 1:00PM  
[LCRF PTE LTD]  
Go Ahead Loyang Pte Ltd

<a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Letters/Correspondences</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
<b>Photos/Images</b>			3 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
2	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
3	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
4	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
5	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
6	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
7	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
8	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
9	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
10	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
11	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
12	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
13	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
14	30/05/18 16:45	General View		Load JPG <input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page <input type="checkbox"/> <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/06/18 13:06	TP GIA REPORT		Load PDF
2	12/06/18 10:33	Email letter to OI ACCIDENT INVOLVING SLP 5574B AND SBS 6513Z ON 22.05.2018		Load PDF
3	18/07/18 08:32	WORKSHOP INVOICE		Load PDF
4	18/07/18 08:32	Release Voucher		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	04/06/18 10:02	OI GIA REPT		Load PDF

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>		<a href="#">Reset</a>   <a href="#">Save</a>   <a href="#">Print</a>
There are no document checklists configured.		
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>		
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		



NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLP5574B (Insd veh)	Model:	MERCEDES-BENZ CITARO
	SBS6513Z (TP veh)		O530 6.4 D AT TURBO ABS
Date of Accident:	22/05/2018		(A)

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		<b>428.00</b>
Final Repair Cost	:	\$		321.00
Loss of Use	:	\$		500.00
				2.00 days at \$250.00 per day
Rental (if any)	:	\$		0.00
				days
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		821.00

**Is Third Party Workshop GIA Registered?**    ☐ YES    ☒ NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ No    BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%)    Assessed Liability (\*): \_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks: \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Go Ahead Loyang Pte Ltd	:	\$ 821.00
2)		:	\$

JOANNE LEE KHANG MIN

16 Jul  
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

# LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18009725/K1WA3Q2

Date: 18/07/2018

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994784  
**Claimant Vehicle No :** SBS6513Z **Insured Vehicle No :** SLP5574B  
 Date of Loss: 22/05/2018 Nature of Claim: TP Claim No: 1152771810SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SBS6513Z**  
 Make & Model: MERCEDES-BENZ CITARO O530, 6.4 D AT TURBO ABS (A) Engine No: 902926C1070395  
 Reg. Date: 01/12/2014 (Man. Year: 2014) Chassis No: WEB62808323127658  
 Colour: Green Odometer: 237561 km  
 Engine Capacity: 6374 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)  
 Front Left Side: Bridgestone 4 mm Rear Left Side: Bridgestone 4/4 mm  
 Front Right Side: Bridgestone 4 mm Rear Right Side: Bridgestone 4/4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	400.00	300.00	100.00	25.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>400.00</b>	<b>300.00</b>	<b>100.00</b>	<b>25.00</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>28.00</b>	<b>21.00</b>	<b>7.00</b>	<b>25.00</b>
<b>Nett Amount (S\$)</b>	<b>428.00</b>	<b>321.00</b>	<b>107.00</b>	<b>25.00</b>
<b>+ Loss of Use (2.0 x S\$250.00/day) (S\$)</b>		<b>500.00</b>		
<b>Nett Liability (S\$)</b>		<b>821.00</b>		

### INSPECTION

Date of Assignment: 28/05/2018  
 Date Inspected: 28/05/2018 Inspected At: Go Ahead Loyang Pte Ltd (HQ)  
 2 LOYANG WAY  
 Singapore 508776  
 Estimated Period of Repair: 2.0 days

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**Adjuster:** KALVIN ANG WEI KUN**Manager:** VIVIAN LAU PEI FENG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	COST OF LABOUR (SOON BEE)	New	400.00	300.00
Gross Labour Cost (\$\$)			400.00	300.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >