

CC3 <sup>UR</sup> / AIG 1800 9711, S. 10/10

Surveyor:

S. 10/10

DOI:

ASSIGNMENT

14/5/18

Date / Time:

14/5/18

Registered in Merimen:

14/5/18

Pre-assign / CCU / FTE

SIM 72964



Insured Vehicle No.:

Name of Insured:

UR

Insured Tel No.:

HP:

14/5/18

Excess Sec II :SS

D.O.A.:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO. Driver Name / Age:

AMR BIN SUENTO

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

AAHAA5090

MRTM

BENT TAPIN RD BY

SKRUBS RD

OI GIA REPORT YES / NO : TP GIA REPORT YES / NO

Insured Liability:

%

Final ? Yes / No

SMB 14772



INSRS:

WSP:

Tel:

Liability:

RMKS:

SMET



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

2007 1-6-18

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days)

Reduction:

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27

Repair Cost:

SS

6,600

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

1,000

(5 250 x 4 days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

7.22

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/Independent)

Legal Cost:

SS

-

Total:

SS

7,607

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

7,607

Name 1:

SMRT BUSSE LTD

Payee 2: (Strike if N.A.)

SS

X

Name 2:

X

Payee 3: (Strike if N.A.)

SS

X

Name 3:

X

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

## ORIGINALS

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 DO / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop no:

at

Insured

Policy No:

Claims No:

Sum Insured

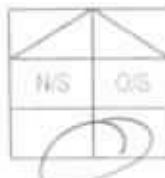
Excess

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.



Est. or Market Value

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est Repairs: 4 days Res: Yes or No

Lump Sum: \$ 3 Val Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

Veh No: SMB 1977L Vy Regn: 18/9/14

Type: M/Gar / M/Cycle / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make: Mar NL32013 CV: 10578

Colour: Multi Colour A/C: Insured / Std / NI / NA

Sp Reading: 288575 T/Ratio: Insured / Std / NI / NA

Eng No:

Chassis: WMAA22224E 700220

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: M / S/Rim / STD A/Rim or

Tyre Size F: 275/70R22.5

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Bridgestone

Front

Rear

R/Bal: 6 mm R/Bal: 6/6 mm

L/Bal: 6 mm L/Bal: 6/6 mm

D.O.A: 12/5/18 D.O.I: 24/5/18

Survey held at SMART

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Action: \_\_\_\_\_ Instruction: \_\_\_\_\_

12/10/18 PINALIZED LUMP SUM REPAIR \$7,000 / 4 days

3.12.18 \$6,600

R( \$ 796.25 / 10%)

Lead Time For Pass to



Prel. Report

If



Final Report

Date Due For Return to

If

Report Format

Lump Sum / L.B.P.

Days Of Repair:

Resurvey No. of Trip

Survey Fee

Inspector:

Inspector No.

Inspector

Inspector

Inspector

Inspector

Add Fee:



Site Insp: \$



Inter-view: \$



Travel: \$



Photocopy: \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

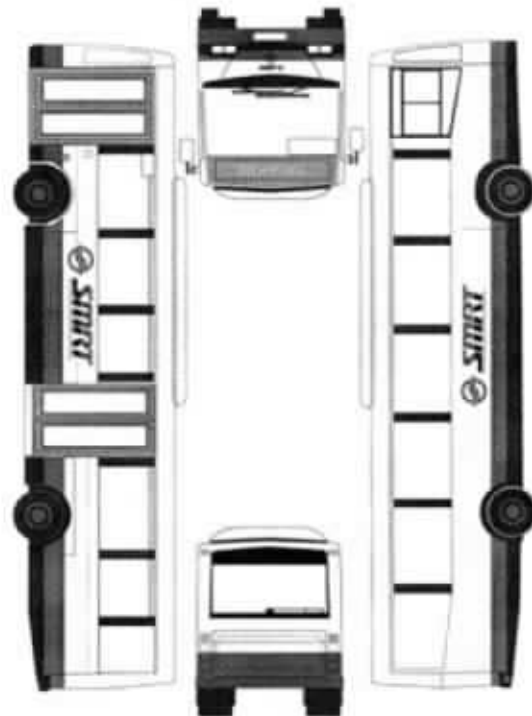
Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18009711/Sub3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 30-05-2018		
		Code : AIG		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLM 7296G	Veh. Inspected	SMB 1477L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	30/05/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	17/05/2018	Inspection Date	24/05/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SMB1477L  
 Ref. No : BUS/05/18/5037  
 Reg. Date : 01/01/1900  
 Vehicle Type : BUS -12M  
 Make : MAN  
 Model : MAN  
 Name of Driver : Shen Pengtao  
 Type of Accident : HEAD TO REAR  
 Date / Time of Accident : 17/05/2018 11:54:00 AM  
 Accident Reported Date / Time : 22/05/2018 12:00:00 AM  
 Surveyor is Required? : Yes  
 Survey by : AIG  
 Vehicle is Towed Back? : No  
 Towed Back Date/Time :  
 Replacement Vehicle issued? : No  
 Accident Repair Job Card No :  
 Special Instruction to ARC, if any :  
 damages to the rear portion of bus  
 Prepared Date : 22/05/2018 02:02:07 PM



Sebastian  
 24/5/18  
 - Long Sun Repair  
 - Photo After Paint

**LKK Auto Consultants** hence notify the Repairer of the following:
 

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature:  
 Date:

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	2,650.00	0.00 2120
Total Labour	2,650.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1,480.00	0.00 1338
Total Spray Painting & Panel Beating	1,480.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	28/05/2018 09:26
Date Of Accident	17/05/2018 11:55
Exact Location Of Accident	BUKIT TIMAH ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB1477L
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	MAN
Model	BUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own Insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-II027592MFBP
Cover Note Number	

### Driver

Name of Driver	SHEN PENGTAO
Work Permit No	0 77222812
Date Of Birth	29/06/1982
Occupation	OUTDOOR
Date Of Driving Pass	28/10/2016
Driving Experience	1 YEAR AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

**Sketch Plan Pg. 1**

### SKETCH PLAN

← 1477

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature \_\_\_\_\_  
Date & Time: \_\_\_\_\_

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: \_\_\_\_\_  
NRIC/FIN No.: \_\_\_\_\_

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SMB1477L
Vehicle to be Exported:	No
Intended De-registration Date:	30 May 2018
Vehicle Make:	MAN
Vehicle Model:	NL 320F (A22) 11L AUTO ABS TURBO
Primary Colour:	Multi-Colour
Manufacturing Year:	2014
Engine No.:	50338080503798
Chassis No.:	WMAA22ZZ4E7002203
Maximum Power Output:	-
Open Market Value:	\$257,053.00
Original Registration Date:	18 Sep 2014
First Registration Date:	18 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 30 May 2018

OK



## Joy Irene (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Friday, 4 January 2019 9:53 AM  
**To:** eileenbay@smrt.com.sg  
**Cc:** Admin A; CS A Team  
**Subject:** FW: LOD - ACCIDENT INVOLVING SMB1477L AND SLM7296G ON 17/05/2018 ALONG BUKIT TIMAH ROAD  
**Attachments:** img-103151633-0001.pdf; SMB1477L.PDF

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC3/LCR18009711/Sjb3	Joy

*To check availability of the case handler, you may contact the undersigned*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <[eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)>  
**Sent:** Thursday, 3 January 2019 3:37 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LOD - ACCIDENT INVOLVING SMB1477L AND SLM7296G ON 17/05/2018 ALONG BUKIT TIMAH ROAD

Our Ref: **BUS/05/18/5037/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SMB1477L**.  
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	\$6,600.00
Loss of Use	\$1,100.00 ( 4 days x \$275.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$7,707.00</b>

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search

3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.  
Kindly issue payment in favour to **SMRT BUSES LTD.**

Thanks and regards,

*Eileen Bay*

Claims and Insurance Agency

DID: +65 6556 3549 | E: [eileenbay@smrt.com.sg](mailto:eileenbay@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140



**Joy Irene (LKKAUTO)**

---

**From:** Joy Irene (LKKAUTO)  
**Sent:** Friday, 1 June 2018 6:13 PM  
**To:** Eileen, May Hwee Yap; 'Insurance LCR SG'  
**Cc:** Admin A; Vivian Lau (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLM 7296G (LCR) & SMB 1477L ON 17/05/2018 (12:00) BUKIT TIMAH ROAD

01 June 2018

**LION CITY RENTALS PTE LTD**

Policy Holder

Your Ref: SLM 7296G  
Our Ref: CC3/LCR18009711/Sjb3

Dear Sir/Madam,

**ACCIDENT INVOLVING SLM 7296G (LCR) & SMB 1477L ON 17/05/2018 (12:00) BUKIT TIMAH ROAD**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from **SMB 1477L** against your insurance policy.

Based on the information on hand, we are of the opinion that we cannot be absolved from liability. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT BUSES LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S)757705 (address), owner of SMB 1477L (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 1477L that was damaged pursuant to the accident which occurred on 17/05/2018 (date) along BUKIT TIMAH ROAD (location) involving vehicle no/s SLM 7296G ("the accident").

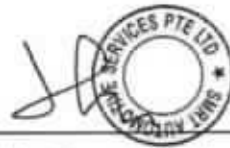
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of Jan (month) 2019 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,600.00 (Repair Cost), S\$1,000.00 (Loss of Use), S\$7.00 (Disbursement), for vehicle no. SMB 1477L, that was damaged pursuant to the accident which occurred on 17/05/2018 (date) along BUKIT TIMAH ROAD (location) involving vehicle no/s SLM 7296G. This is pursuant to the inspection conducted on 17/05/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB 1477L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB 1477L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of Jan (month) 2019 (year)

 YWK

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV181200239  
Date : 11.12.2018  
Vehicle No. : SMB1477L  
Your Ref No. : BUS/05/18/5037  
Our Ref No. : 24096260  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$ Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	6,600.00

GRAND TOTAL \$ 6,600.00

Remark :

Make/Model : MAN A22  
Accident Date : 17.05.2018

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorized Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	22 May 2018 / 13:48:22	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SLM7296G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20180522134822165127
Search Date / Time:	17 May 2018 11:54:00		
Insurance Company:	AIG ASIA PACIFIC INSURANCE PTE. LTD.		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Jun 2018 <a href="#">Edit Reg</a>		24 May 2018 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$6,600.00</b> <a href="#">Edit Estimates</a>	<b>S\$6,600.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>














Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: <b>LCRF PTE LTD.</b> Co. Reg. No.: 201624597K									
Main Claimant: <b>SMRT BUSES LTD.</b> Co. Reg. No.: 198202292D									
Vehicle Reg. No.: <b>SMB1477L</b>		Date of Loss: 17/05/2018 12:00 - :59 [43 Months and 29 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP / 1913711562SG</b>		Policy/Cover Note No.: 0999994787 (Comprehensive)							
Vehicle Reg. No. (Insured): <b>SLM7296G</b>		Policy No. (Claimant): D-IIO27592MFBP							
		Excess:							
Repairer: <b>SMRT Automotive Services Pte Ltd (Woodlands)</b> 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Gan, Angle-GL</b> ] Angiegeokling.Gan@aig.com									
Claimant's Insurer: <b>MS First Capital Insurance Ltd (HQ)</b> - Tel: 62222311									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>Sebastian Yeang Wai Keen</b> ] ... [Final Rpt due 08/06/2018]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SMB1477L (1913711562SG)  
[SLM7296G]  
TP  
SMRT BUSES LTD  
May 17 2018 12:00PM  
[LCRF PTE LTD]  
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
2	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
3	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
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12	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
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21	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
22	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
23	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
24	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
25	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
26	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
27	31/05/18 16:39		General View												1			Load JPG <input checked="" type="checkbox"/>		
28	31/05/18 16:39		Chassis Number												1			Load JPG <input checked="" type="checkbox"/>		
29	31/05/18 16:39		Odometer Reading												1			Load JPG <input checked="" type="checkbox"/>		
30	13/10/18 14:37		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
31	13/10/18 14:37		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
32	13/10/18 14:37		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
33	13/10/18 14:37		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
34	13/10/18 14:37		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	13/10/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	13/10/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	13/10/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
38	13/10/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
39	13/10/18 14:37	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/05/18 09:30	TP ESTIMATE- MARKED	 Load PDF	
2	31/05/18 09:30	TP GIA REPORT	 Load PDF	
3	18/01/19 08:37	WORKSHOP INVOICE	 Load PDF	
4	18/01/19 08:37	AUTHORISATION TO ACT FORM	 Load PDF	
5	18/01/19 08:37	Release Voucher	 Load PDF	
6	18/01/19 08:37	LTA SEARCH	 Load PDF	
7	18/01/19 08:37	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/05/18 16:02	OI GIA REPORT	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM7296G (Insd veh)	Model:	MAN NL320F (A22) 10.5 D (M)
	SMB1477L (TP veh)		
Date of Accident:	17/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	12,342.50
Final Repair Cost	:	\$	6,600.00
Loss of Use	:	\$	1,000.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	7,607.00

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)	
A) For <u>Non GIA Registered Workshop</u> :	Agreed Liability _____ 100 _____ (%)
B) For <u>GIA Registered Workshop</u> :	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	:	\$ 7,607.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

18 Jan  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18009711/SJB3Q2

Date: 18/01/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994787

Claimant Vehicle  
No : SMB1477L

Insured Vehicle No : SLM7296G

Date of Loss: 17/05/2018

Nature of Claim:

TP

Claim No: 1913711562SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMB1477L

Make &amp; Model: MAN NL320F (A22), 10.5 D (M)

Reg. Date: 18/09/2014 (Man. Year: 2014)

Colour: Multi-colour

Engine Capacity: 10518 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: 50338080503798

Chassis No: WMAA22ZZ4E7002203

Odometer: 288515 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size:

275/70 R22.5 (D)

Front Left Side: Bridgestone 6 mm

Rear Left Side:

Bridgestone 6/6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side:

Bridgestone 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,212.50	3,890.03	4,322.47	52.63
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,130.00	3,458.00	672.00	16.27
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>12,342.50</b>	<b>7,348.03</b>	<b>4,994.47</b>	<b>40.47</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>6,600.00</b>		
<b>Nett Amount (S\$)</b>	<b>12,342.50</b>	<b>6,600.00</b>	<b>5,742.50</b>	<b>46.53</b>
<b>+ Loss of Use (4.0 x S\$250.00/day) (S\$)</b>		1,000.00		
<b>+ Doc/Search Fee (S\$)</b>		7.00		
<b>Nett Liability (S\$)</b>		<b>7,607.00</b>		

## INSPECTION

Date of Assignment: 24/05/2018

Date Inspected: 24/05/2018 Inspected At:

SMRT Automotive Services Pte Ltd  
(Woodlands)  
60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 4.0 days

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**Adjuster:** Sebastian Yeang Wai Keen**Manager:** Joy Irene Bascao

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER CENTER	Cracked	1,868.80 F	*1,868.80 FL
2	1		*REAR TAIL LAMP COVER LH	Cracked	974.70 F	*974.70 FL
3	1		*FRAME REAR BUMPER	Bent	1,423.20 F	*1,423.20 FL
4	1		*REAR ENGINE DOOR	Repair	1,868.80 F	*- FL
5	1		*REAR TAIL LAMP COVER RH	Serviceable	974.70 F	*- FL
6	1		*ATTACHMENT BRACKET	Not Necessary	569.30 F	*- FL
7	2		*GAS SPRING 500N	Serviceable	483.00 F	*- FL
8	1		*60KM/H STICKER	Necessary	15.00 FS	*15.00 FS
9	1		*SMRT LOGO	Necessary	35.00 FS	*35.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>8,212.50</b>	<b>4,316.70</b>
<b>- List Item Discount on L Items 0.00/10.00% (\$\$)</b>	<b>0.00</b>	<b>426.67</b>
<b>Total Parts (\$\$)</b>	<b>8,212.50</b>	<b>3,890.03</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR REAR PORTION	New	2,650.00	2,120.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	1,480.00	1,338.00
Gross Labour Cost (S\$)			4,130.00	3,458.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >