

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 1 March, 2019 12:09 PM
To: Yong, Ivy-AV
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: <SEEK MANDATE> Your Ref: 4665681274SG_ACCIDENT INVOLVING VEHICLES SLE 3283L (OI) AND SKT 8260C (TP) ON 18/05/2018 LKK REF CC6/LCR18009710/Ahb3
Attachments: RE: LOD : Accident involving Vehicle SKT 8260C & SLE 3283L(AIG) ON 18/05/2018 LKK REF CC6/LCR18009710/Ahb3

Dear Ivy,

We refer to your below mandate.

Please be informed that TP had rejected our offer as COR and LOU was too low. TP made a counter offer as below (as attached email).

For an amicable settlement, we propose our offer as follows :

COR(w/gst)	\$ 8,346.00 (@ L/S \$7,800.00)
LOU	\$ 560.00 (\$80 x 7 days)
LTA	<u>\$ 10.00 (agreed)</u>
Total	\$ 8,916.00

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Yong, Ivy-AV [mailto:Ivy-AV.Yong@aig.com]
Sent: Tuesday, 26 February, 2019 2:50 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Your Ref: 4665681274SG_ACCIDENT INVOLVING VEHICLES SLE 3283L (OI) AND SKT 8260C (TP) ON 18/05/2018 LKK REF CC6/LCR18009710/Ahb3

Hi Vic,

Kindly offer COR at \$8,132.00 and start from low.

The rest of the items agreed as per your recommendation.

Thank you

Ivy Yong
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191637
Ivy-AV.Yong@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, February 26, 2019 11:25 AM

To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> Your Ref: 4665681274SG_ACCIDENT INVOLVING VEHICLES SLE 3283L (OI) AND SKT 8260C (TP) ON 18/05/2018 LKK REF CC6/LCR18009710/Ahb3

Dear Ivy,

Marked estimate uploaded in merimen.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Yong, Ivy-AV [<mailto:Ivy-AV.Yong@aig.com>]

Sent: Tuesday, 26 February, 2019 11:15 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: <SEEK MANDATE> Your Ref: 4665681274SG_ACCIDENT INVOLVING VEHICLES SLE 3283L (OI) AND SKT 8260C (TP) ON 18/05/2018 LKK REF CC6/LCR18009710/Ahb3

Hi Vic,

Please let us have your marked estimated COR.

Thank you

Ivy Yong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191637

Ivy-AV.Yong@aig.com | www.aig.com.sg

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, February 26, 2019 11:04 AM

To: Yong, Ivy-AV <Ivy-AV.Yong@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> Your Ref: 4665681274SG_ACCIDENT INVOLVING VEHICLES SLE 3283L (OI) AND SKT 8260C (TP) ON 18/05/2018 LKK REF CC6/LCR18009710/Ahb3

Your Ref: 4665681274SG

Our Ref: CC6/LCR18009710/Ahb3

Dear Ivy,

ACCIDENT INVOLVING VEHICLES SLE 3283L (OI) AND SKT 8260C (TP) ON 18/05/2018

We refer to the subject matter.

It was reported that Insured vehicle had rear-ended to the TP vehicle.

An email was sent out to the Insured to notify TP claim and no further feedback till to date.

Summary to offer to repairer **KANG CAR REPAIRERS PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 15,589.30	\$ 8,453.00
Loss of Use (\$100 x 7 days)	\$ 700.00	\$ 350.00 (\$50 x 7 days)
LTA Search Fee	\$ 10.00	\$ 10.00
TOTAL	\$ 16,299.30	\$ 8,813.00

Breakdown of days is as follows:

Recommended days	6 Days
Weekends / Downtime	1 Days
TOTAL	7 Days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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Consultants
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