

## Vic (LKKAUTO)

**From:** Vic (LKKAUTO)  
**Sent:** Friday, 1 March, 2019 5:17 PM  
**To:** kangcar@singnet.com.sg  
**Cc:** Kang Car (yahoo); Admin A; Vic (LKKAUTO)  
**Subject:** RE: LOD : Accident involving Vehicle SKT 8260C & SLE 3283L(AIG) ON 18/05/2018  
LKK REF CC6/LCR18009710/Ahb3  
**Attachments:** DV.pdf

WITHOUT PREJUDICE

Dear Sharon,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, our principal is prepared to improve and increase our offer of settlement as below:

|                             |                    |            |
|-----------------------------|--------------------|------------|
| Cost of Repair (w/gst)      | \$ 8,346.00        | agreed     |
| Loss of Use (\$50 x 7 days) | \$ 350.00          | maintained |
| LTA Search Fee              | \$ 10.00           | agreed     |
| <b>TOTAL</b>                | <b>\$ 8,706.00</b> |            |

If agreeable, kindly chop and sign the attached DV and forward a copy to us together with the Amended Tax Invoice and Authorization to Act Letter duly signed by the owner for payment processing.

The above amount is to be made payable to **KANG CAR REPAIRERS PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** kangcar@singnet.com.sg [mailto:kangcar@singnet.com.sg]  
**Sent:** Friday, 1 March, 2019 11:31 AM  
**To:** Vic (LKKAuto)  
**Cc:** Kang Car (yahoo); Admin A  
**Subject:** RE: LOD : Accident involving Vehicle SKT 8260C & SLE 3283L(AIG) ON 18/05/2018 LKK REF CC6/LCR18009710/Ahb3

WITHOUT PREJUDICE

Dear Vic,

We refer to your email below.

We are regret to inform that your offer is not acceptable. Our cost of repair was finalised at \$7,900.00 and our client's vehicle make is Audi and less than a year old when the accident happened.

For an amicable settlement , we propose our offer as follows :

|            |                          |
|------------|--------------------------|
| COR(w/gst) | \$ 8,346.00              |
| LOU        | \$ 560.00                |
| LTA        | <u>\$ 10.00 (agreed)</u> |
| Total      | \$ 8,916.00              |

Kindly consider our offer and revert.

Thank you & Regards,  
Sharon  
Kang Car Repairers Pte Ltd  
Tel: 6747 7636  
Fax: 6748 5071

On Wed Feb 27 2019 17:06:11 GMT+0800 (Malay Peninsula Standard Time)  
Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:  
----- Original Message -----

WITHOUT PREJUDICE

Dear Sharon,

We refer further to our below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer settlement as below:

|  |             |
|--|-------------|
| Cost of Repair (w/gst) @ L/S \$7600.00 per AIG | \$ 8,132.00 |
| Loss of Use (\$50 x 7 days)                    | \$ 350.00   |
| LTA Search Fee                                 | \$ 10.00    |

|       |             |
|-------|-------------|
| TOTAL | \$ 8,492.00 |
|-------|-------------|

If agreeable, kindly chop and sign the attached DV and forward a copy to us together with the Amended Tax Invoice and Authorization to Act Letter duly signed by the owner for payment processing.

The above amount is to be made payable to **KANG CAR REPAIRERS PTE LTD**

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Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

**Vic Alpeh**  
| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:**

Vic (LKKAuto)

**Sent:** Tuesday, 26 February, 2019 11:07 AM

**To:** [kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)

**Cc:** Admin A; Kang Car (yahoo; Vic (LKKAuto)

**Subject:** RE: LOD : Accident involving Vehicle SKT 8260C & SLE 3283L(AIG) ON 18/05/2018 LKK REF CC6/LCR18009710/Ahb3

Without Prejudice

Dear Sharon,

We refer to the below email.

Please be informed that we are currently pending for mandate approval from our principal.

We will get back to you for an update in due course.

Thank you.

Best Regards,

**Vic Alpeh**  
| Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
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**From:**

Shu Pei (LKKAUTO)

**Sent:** Monday, 28 January, 2019 9:35 AM

**To:** [kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)

**Cc:** Admin A; Kang Car (yahoo; CS A Team

**Subject:** FW: LOD : Accident involving Vehicle SKT 8260C & SLE 3283L(AIG) ON 18/05/2018

Dear Sirs/Mdm,

Thank you for your email.

By copy to Vic,

**Case reassign to you.**

Best Regards,

**Shu Pei**  
I Admin

Phone: 6366-0055 | email:  
[shupei@lkkauto.com](mailto:shupei@lkkauto.com)  
| fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:**  
[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg) <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)>  
**Sent:** Saturday, 26 January 2019 11:58 AM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Vivian Lau (LKKAuto)  
<[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kang Car (yahoo)  
<[kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)>  
**Subject:** Re: LOD : Accident involving Vehicle SKT 8260C & SLE  
3283L(AIG) ON 18/05/2018

WITHOUT PREJUDICE / URGENT

To: The Claims Officer-in-charge

We refer to the above accident and attach herewith our LOD dated 26.09.2018 for your reference.

Please let us have your offer to settle our client's claim .

Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

On Fri Dec 07 2018 15:16:31 GMT+0800 (Malay Peninsula  
Standard Time) Alice Tng <[kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)>  
wrote:

----- Original Message -----

WITHOUT PREJUDICE

REMINDER

Dear Vivian,

We refer to our email below.

Kindly let us have your offer to settle our client's claim asap.

Thank you,

Sharon

Kang Car Repairers Pte Ltd

On Wednesday, 26 September 2018, 14:58, Kang Car Repairers Pte  
Ltd <[kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg)> wrote:

WITHOUT PREJUDICE

To: The Claims Officer-in-charge

We refer to the above accident and attach herewith our LOD for your reference.

Please let us have your offer to settle our client's claim .



Thank you & Regards,

Sharon

Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

-----Original Message-----

From : [vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)

Date : 07/09/2018 - 11:26 GMT+8

To : [kangcar@singnet.com.sg](mailto:kangcar@singnet.com.sg), [kangcar176@yahoo.com.sg](mailto:kangcar176@yahoo.com.sg)

Cc : [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)

Subject : Accident involving Vehicle SKT 8260C & SLE  
3283L ON 18/05/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

**Accident involving Vehicle SKT 8260C & SLE 3283L  
ON 18/05/2018**

We refer to the above matter

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625.

*Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.*

*In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.*

Thank you

Best Regards,

**Vivian Lau** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-8625 | email: [Vivianlau@lkkauto.com](mailto:Vivianlau@lkkauto.com) fax:  
6741-4108

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