

ASS. REC. BY: Adrian Ling

REF: CC3/AIG18009703/And302

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. 1700092745
 Claims No. 1653361727SG
 Sum Insured: _____ Excess: 1000 01/6/18
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 210K.
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 08/8/5 days Res.: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: 3LV6912X Yr Regn: 2018 / Jan.
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Audi Q5 cc 1984
 Colour: Green. A/C: Insured / Std / NI / NA
 Sp. Reading: 6555 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WFAU222FYH20235027.
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 235/55R18.
 R: 235/55R18.
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or _____

Front _____ Rear _____
 R/Bal. 06 mm R/Bal. 06 mm
 L/Bal. 06 mm L/Bal. 06 mm
 D.O.A. _____ D.O.I. 28/05/18
 Survey held at: Premium.

Des. of Damages: Frt / Rear / O/S / NIS / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD AIG.
31/5/18 @	11.55am revert to Victor via Weimer.
01/6/18 @	11.25am Ken Wong informed C/A via Weimer.
01/6/18 @	3.21pm Informed Tony C/A B Ex: \$1000 by email.
05/10/18 @	12.02pm confirmed with Mr Bao final fig \$21048.64, 8 days. (cred 515321.78, 42%)

RECEIVED 25 OCT 2018

Date/Time, File Pass to? ☐ : Preli. Report

1) 10/10/18 ☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: 8

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

____ \$ + RS. ____ \$

Photos

Others

TOTAL

Add Fee:

☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Report Format: MER-00

Lump Sum / I.B.I. (\$) 21048.64

200

10

210

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 5 October 2018 12:02 PM
To: 'Boo seng yak'; SUR; jiajee.yap@premiumauto.com.sg; Carrine Leong; Chang Chee Sing
Subject: RE: FINAL REVISION - SLV6912X - OD AIG - SURVEYED 28 MAY 18

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$21,048.64 before excess \$1,000.00 & GST and 8 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 27 August 2018 5:54 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; jiajee.yap@premiumauto.com.sg; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SLV6912X - OD AIG - SURVEYED 28 MAY 18

Hi Adrian and all,

Revised estimate and checked item photographs is attached.

Please confirm repair cost of \$21,048.64 @ 8 days is attached.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 1 June 2018 3:21 PM
To: 'Claims'; SUR
Subject: RE: OD CLAIM FOR SLV 6912 X

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SLV 6912X (Excess \$1,000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sjewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 1 June 2018 3:18 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLV 6912 X

Dear all,

Any update on approval???

Thank you.

Best Regards,

Tony Foong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 May 2018 19:16	Cim Veh Model Changed		[] Merimen Administrator
2	24 May 2018 19:16	Cim Created	Reg No: SLV6912X. Policy No: 1700092745. Acct Date: 2018/05/08. Claim Type: S C. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Cr eated from SAS:MPA118067821	[I] Merimen Administrator
3	30 May 2018 14:11	Cim Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] Nivitha Govindasamy
4	30 May 2018 14:11	Adj Cim Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] Nivitha Govindasamy
5	30 May 2018 14:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Nivitha Govindasamy
6	30 May 2018 14:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/08	[A] Nivitha Govindasamy
7	30 May 2018 14:11	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
8	30 May 2018 14:11	Cim Registration Modified	Rep:1137->200611.	[A] Nivitha Govindasamy
9	30 May 2018 14:11	Cim Veh Model Changed	(201613) AUDI Q5 2.0 TFSI Quattro (A).	[A] Nivitha Govindasamy
10	30 May 2018 14:11	Label Added	(62):PRI.	[A] Nivitha Govindasamy
11	30 May 2018 14:11	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Nivitha Govindasamy
12	31 May 2018 11:42	Label Removed	(62):PRI.	[A] SHIAU CHAN
13	31 May 2018 11:42	Adj Rpt Initiated		[A] SHIAU CHAN
14	31 May 2018 11:42	Cim Dtl Modified	3PJ Reg. Date: -> 2018/01/10.	[A] SHIAU CHAN
15	31 May 2018 11:42	Cim Details Notified		[A] SHIAU CHAN
16	31 May 2018 11:45	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/06/08	[A] SHIAU CHAN
17	31 May 2018 11:51	Adj Mandate Request	Cur.Req:25074.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
18	01 Jun 2018 10:17	Cim Registration Modified	Init.Est.:>5,000 - 6,000. Excess: -> 1000.00. 2F Remarks: -> Not Applicable. GS T: -> 7.00.	[I] Dally Amri, Mimi Zarina
19	01 Jun 2018 10:17	Label Added	(20226):Coverage Confirmed.	[A] Merimen Administrator
20	01 Jun 2018 11:28	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2018/06/08. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Wong, Ken-FK
21	01 Jun 2018 11:28	Adj Mandate Set	Approved:25074.00:Re-inspection to be done for damage check and supplementar y items / labour.	[I] Wong, Ken-FK

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1819157	31/05/2018 11:42	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV6912X		10.70

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: MdNoor, Norsiah

Date: 31 May 2018

Preliminary Advice

Vehicle No	: SLV6912X	Accident Date	: 08/05/2018
Make	: AUDI Q5	Policy No.	: 1700092745
Assignment Date	: 30/05/2018	Excess	: S\$0.00
Date of Inspection	: 28/05/2018	Est. Duration of Repair	: 8.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear & n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	36,248.00
Revised Amount	:S\$	23,040.00
Check Items (Estimated)	:S\$	2,034.00
Total	:S\$	25,074.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	210,000.00
COE / PARF Rebate	:S\$	86,502.00
Salvage Value	:S\$	
Margin for Repair	:S\$	123,498.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	4056T
Vehicle Details	
Vehicle No.:	SLV6912X
Vehicle to be Exported:	No
Intended De-registration Date:	31 May 2018
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC (PSR)
Primary Colour:	Green
Manufacturing Year:	2017
Engine No.:	DAX009106
Chassis No.:	WAUZZZF1H2035027
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$46,658.00
Original Registration Date:	10 Jan 2018
First Registration Date:	10 Jan 2018
Transfer Count:	0
Actual ARF Paid:	\$57,322.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Jan 2028
PARF Rebate Amount:	\$42,991.00
Intended COE Rebate Details	
COE Expiry Date:	09 Jan 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,289.00
COE Rebate Amount:	\$43,511.00
Total Rebate Amount:	\$86,502.00

The information contained herein is correct as at 31 May 2018

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/05/2018 18:38
Date Of Accident	08/05/2018 19:00
Exact Location Of Accident	KPE TOWARDS PUNGGOL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV6912X
Insured/Policyholder	
Name Of Registered Owner	MURARI MOHAN RAKSHIT
Passport No/FIN	G5124056T
Email Address	MURARIJAY@YAHOO.CO.IN
Mobile Phone No	(LOCAL) +65-97287338
Alternative Phone No	OTHERS-97287338

Vehicle Particulars

Manufacturer	AUDI
Model	Q5 SB 20 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700092745
Cover Note Number	

Driver

Name of Driver	MURARI MOHAN RAKSHIT
Passport No/FIN	G5124056T
Date Of Birth	03/05/1973
Occupation	INDOOR
Date Of Driving Pass	28/08/2012
Driving Experience	5 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97287338
Fax Number	
Contact Number	OTHERS-97287338
Email Address	MURARIJAY@YAHOO.CO.IN

Address	32 STURDEE ROAD #22-11, KERRISDALE
Postcode	207853
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING MY CAR IN KPE IN THE EVENING, TOWARDS PUNGGOL. THERE WAS TRAFFIC ON THE LANE AND I NEED TO APPLY BRAKE SUDDENLY. I STOPPED SAFELY WITHOUT HITTING ANYONE BUT THE CAR BEHIND ME HIT MY BACK HARD AND DAMAGED THE REAR BUMPER. AND ON THE SEVERE IMPACT, I SKIDDED OFF TO LEFT SIDE & LEFT SIDE DOORS GOT DAMAGED. I WAS TRAVELLING AND SINCE REPAIR WANT TO TAKE TIME . I WANTED TO VISIT SERVICE CENTRE AT CONVENIENT TIME WHEN I CAN DROP THE CAR FOR REPAIR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	UNKNOWN
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time:

24/5/2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:



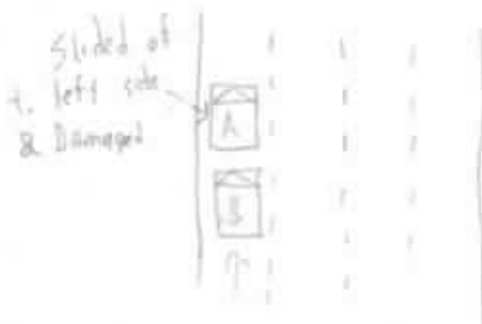

Reporting Centre Personnel's Signature

Name: Tay Fung

NRIC/FIN No. G2342167A

Sketch Plan #2

SKETCH PLAN



A: SLV6912X

B: Unknown

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving my car in U.P. in evening towards Puzos. There was Traffic on the lane and I need to apply brake suddenly. I stopped safely without hitting anyone but the car behind me hit my back end and damaged the rear bumper. And on the severe impact I chidded At to left side & left side doors got damaged.

I was travelling & since repair would take time, I wanted to visit service Center at convenient time when I can drop the car for repair.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time 22/5/2019

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.

Accident Photo



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **G5124056T**

Name **MURARI MOHAN RAKSHIT**

Birth Date: **03 May 1973**

Issue Date: **25 Jan 2018**

Valid Till **25-01-2023**

002767817D



EMPLOYMENT PASS
Employment of Foreign Manpower Act (Chapter 81A)
Republic of Singapore

Employer
OLAM INTERNATIONAL LIMITED

Name
MURARI MOHAN RAKSHIT

Occupation
VICE PRESIDENT

FIN
G5124056T

Date of Application
17-02-2018

Date of Issue
04-03-2018

Date of Expiry
18-04-2019



L6557855

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$

EFFECTIVE DATE

28 Aug 2012



NP 428A

VISIT PASS
Immigration Regulations

Name
MURARI MOHAN RAKSHIT



Date of Birth: **03-05-1973** Sex: **M** Nationality: **INDIAN**

FIN: **G5124056T** Date of Issue: **04-03-2018** Date of Expiry: **18-04-2019**

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



AIG AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MURARI MOHAN RAKSHIT
 Period of Insurance : 10 Jan 2018 To 09 Jan 2019
 Engine No. : DAX009106
 Chassis No. : WAUZZZF1H2035027

Vehicle No. : SLV6912X
 Policy No. : 1700092745
 Endorsement No. :
 Issued Date : 13 Jan 2018

ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI QU
 Engine Capacity/Tonnage : 1,984.00 CC
 Driver Restriction : NA
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2018
 Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.
 You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 185) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MURARI MOHAN RAKSHIT - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 5200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 185), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0623/2018/PH
Date : 26-May-18

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Murari Mohan Rakshit
Address : 32 Sturdee Road
22 - 11, Kerrisdale
Singapore 207853
Telephone : (HP) 97287338
Type of Claim : Own Damage Claim
Policy No. : 1700092745
Vehicle No : **SLV 6912 X**
Model Code : Audi Q5 2.0 TFSI
Model / Year : Jan-18
Engine No : DAX009106
Chassis No : WAUZZZF1H20235027
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 8-May-18
Place of Accident : KPE towards Punggol

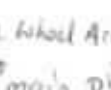
Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 6912 X .

S/N	Nature of Jobs	Estimated Charges
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$ 280.00 ✓
2	To remove and transfer lhs front and rear door's multi-lock system and power window devices.	S/N \$ 560.00 ✓
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components .	\$ 480.00 2x
4	To dismantle lhs front and rear doors, and rear bumper. Cut out and weld outer and inner rear cross panel. Repair lhs B-pillar. Renew damaged panels. Re-organise rear crash management components. Reinstall all parts removed.	\$ 5,600.00  2250
5	To respray lhs front and rear doors, door handle, door covers, lhs B-pillar, rear bumper, mid spoiler, rear lid and end panelling. To carry out joint sealerworks and stone chip treatment, wheel Arc x 02	\$ 6,000.00  2 wheel Arc : 400 6 main pieces 33 2 door cover : 400 door handle 50 4150 475
6	To remove and renew rear exhaust silencer. Align to position.	S/N \$ 480.00 ✓
7	To carry out diagnostic check.	S/N \$ 384.00 ✓
TOTAL LABOUR CHARGES		: \$ 13,784.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 6912 X.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	DOOR <i>Dented</i>	\$ 2,692.00	✓ 2153.60
2	OUTER DOOR SEAL <i>new</i>	\$ 176.00	✓ 140.40
3	BONDING AGENT <i>new</i>	\$ 43.00	? 34.16
4	CLEANING SOLUTION <i>new</i>	\$ 64.00	? X
5	1 SET ATTACHMENT PARTS FOR L	\$ 108.00	✓ 86.40
6	DOOR CATCH <i>new</i>	\$ 127.00	X
7	TRIM PLATE FOR DOOR HANDLE	\$ 240.00	X
8	SENSOR FOR DOOR HANDLE - LH <i>new</i>	\$ 200.00	X
9	DOOR HANDLE - EXTERIOR - LH <i>new</i>	\$ 33.00	✓ 26.24
10	MOUTNING BAR - PASSENGER DC <i>new</i>	\$ 143.00	X
11	WINDOW REGULATOR WITHOUT	\$ 267.00	X
12	COVER FOR DOOR - FRONT LH <i>new</i>	\$ 634.00	✓ 507.20
13	DOOR - LH <i>Dented</i>	\$ 2,692.00	✓ 2233.60
14	OUTER DOOR SEAL <i>new</i>	\$ 181.00	✓ 144.80
15	BONDING AGENT <i>new</i>	\$ 43.00	? X
16	CLEANING SOLUTION <i>new</i>	\$ 64.00	? X
17	SEALING STRIP <i>new</i>	\$ 14.00	✓ 11.20
18	1 SET ATTACHMENT PARTS FOR L	\$ 106.00	✓ 86.40
19	DOOR CATCH - LH/RH <i>new</i>	\$ 127.00	X 101.60 ✓
20	SEAL FOR SILL PANEL <i>new</i>	\$ 223.00	X
TOTAL SPARE PARTS CHARGE!:		\$ 8,177.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 6912 X.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
21	DOOR SEAL, OUTER - REAR LH <i>me</i>	\$ 192.00	✓ 153.20
22	COVER FOR DOOR - REAR LH <i>me</i>	\$ 553.00	✓ 442
23	EXTERIOR MIRROR MOUNTING WI <i>me me</i>	\$ 1,543.00	x
24	TURN SIGNAL INDICATOR <i>me</i>	\$ 111.00	x
25	MIRROR CAP <i>me</i>	\$ 418.00	x
26	SILL TRIM STRIP	\$ 207.00	x
27	DATA PLATE FOR TYRE PRESSURE <i>me</i>	\$ 33.00	✓ 26.74
28	BUMPER COVER <i>distorted</i>	\$ 1,488.00	✓ 1190.40
29	BUMPER COVER <i>distorted</i>	\$ 1,024.00	✓ 819.20
30	SPOILER <i>distorted</i>	\$ 718.00	✓ 574
31	TAIL LIGHT - LH <i>crushed</i>	\$ 619.00	✓ 494.80
32	TAIL LIGHT - RH	\$ 619.00	✓ 494.80
33	SENSOR - REAR <i>me</i>	4 \$ 842.00	x
34	WIRING SET FOR BUMPER <i>me</i>	\$ 440.00	x
35	BUMPER CARRIER <i>Best</i>	\$ 786.00	✓ 628.80
36	HOLDING STRAP <i>me</i>	\$ 142.00	x
37	GUIDE SECTION - LH <i>me</i>	\$ 71.00	x
38	GUIDE SECTION - RH <i>me</i>	\$ 71.00	x
39	WHEEL COVER - REAR LH <i>me</i>	\$ 469.00	✓ 374.80
40	WHEEL COVER - REAR RH <i>me</i>	\$ 469.00	✓ 374.80
TOTAL SPARE PARTS CHARGE!:		\$ 10,815.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 6912 X.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
41	CLOSING ELEMENT - LH <i>new</i>	\$ 81.00	X
42	CLOSING ELEMENT - RH <i>new</i>	\$ 81.00	X
43	TRIM CHROME - LH <i>But</i>	\$ 201.00	✓ 160.40
44	TRIM CHROME - RH <i>new</i>	\$ 201.00	✓ 160.40
45	CONTROL UNIT FOR OPENING BOOT <i>new</i>	\$ 372.00	X
46	SENSOR LINE FOR TAILGATE OPENI <i>new</i>	\$ 103.00	X
47	REAR CROSS PANEL <i>Repair</i>	\$ 494.00	X
48	REINFORCEMENT FOR LOCK CARRIE <i>new</i>	\$ 147.00	X
49	HEAT SHIELD FOR REAR SILENCER <i>But</i>	\$ 126.00	✓ 100.40
50	REAR SILENCER <i>Dented</i>	\$ 1,216.00	✓ 972.80
51	DUAL CLIP <i>new</i>	\$ 43.00	X
52	BRACKET <i>new</i>	2 \$ 35.00	X
53	PACKING,ADHESIVE <i>new</i>	\$ 15.00	✓ 11.60
54	AUDI EMBLEM	\$ 108.00	✓ 86
55	Q5 EMBLEM <i>new</i>	\$ 83.00	✓ 66.16
56	TFSI EMBLEM	\$ 83.00	✓ 66.16
57	QUATTRO EMBLEM	\$ 83.00	✓ 66.16
TOTAL SPARE PARTS CHARGE!:		\$ 22,464.00	
TOTAL LABOUR CHARGES :		\$ 13,784.00	
GRAND TOTAL :		\$ 36,248.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

36369.92

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian King

Surveyed Date

: 28/05/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: not Authorised, 08 Pays.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

- : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0623/2018/PH
Date : 26-May-18

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

8 days - ok - jb - 27 Aug 18

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Murari Mohan Rakshit
Address : 32 Sturdee Road
22 - 11 , Kerrisdale
Singapore 207853
Telephone : (HP) 97287338
Type of Claim : Own Damage Claim
Policy No. : 1700092745
Vehicle No : **SLV 6912 X**
Model Code : Audi Q5 2.0 TFSI
Model / Year : Jan-18
Engine No : DAX009106
Chassis No : WAUZZZFY1H20235027
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 8-May-18
Place of Accident : KPE towards Punggol

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 6912 X.

S/N	Nature of Jobs	Estimated Charges			
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$	280.00	\$ 280.00
2	To remove and transfer lhs front and rear door's multi-lock system and power window devices.	S/N	\$	560.00	\$ 560.00
3	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio components.		\$	480.00	
4	To dismantle lhs front and rear doors, and rear bumper. Cut out and weld outer and inner rear cross panel. Repair lhs B-pillar. Renew damaged panels. Re-organise rear crash management components. Reinstall all parts removed.		\$	5,600.00	\$ 2,250.00
5	To respray lhs front and rear doors, door handle, door covers, lhs B-pillar, rear bumper, mid spoiler, rear lid and end panelling. To carry out joint sealerworks and stone chip treatment.		\$	6,000.00	\$ 4,150.00
6	To remove and renew rear exhaust silencer. Align to position.	S/N	\$	480.00	\$ 480.00
7	To carry out diagnostic check.	S/N	\$	384.00	\$ 384.00
TOTAL LABOUR CHARGES			\$	13,784.00	\$ 8,104.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 6912 X.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	DOOR	\$ 2,692.00	\$ 2,153.60
2	OUTER DOOR SEAL	\$ 176.00	\$ 140.40
3	BONDING AGENT	\$ 43.00	\$ 34.16
4	CLEANING SOLUTION	\$ 64.00	
5	1 SET ATTACHMENT PARTS FOF	\$ 108.00	\$ 86.40
6	DOOR CATCH	\$ 127.00	
7	TRIM PLATE FOR DOOR HANDLE	\$ 240.00	
8	SENSOR FOR DOOR HANDLE - L	\$ 200.00	
9	DOOR HANDLE - EXTERIOR - LH	\$ 33.00	\$ 26.24
10	MOUTNING BAR - PASSENGER C	\$ 143.00	
11	WINDOW REGULATOR WITHOU	\$ 267.00	
12	COVER FOR DOOR - FRONT LH	\$ 634.00	\$ 507.20
13	DOOR - LH	\$ 2,692.00	\$ 2,233.60
14	OUTER DOOR SEAL	\$ 181.00	\$ 144.80
15	BONDING AGENT	\$ 43.00	
16	CLEANING SOLUTION	\$ 64.00	
17	SEALING STRIP	\$ 14.00	\$ 11.20
18	1 SET ATTACHMENT PARTS FOF	\$ 106.00	\$ 86.40
19	DOOR CATCH - LH/RH	\$ 127.00	\$ 101.60
20	SEAL FOR SILL PANEL	\$ 223.00	
TOTAL SPARE PARTS CHARG :		\$ 8,177.00	\$ 5,525.60

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 6912 X.

S/N	Parts Description	Damage Parts & Prices		
		S/NETT	REMARKS	
	c/f	\$		5,525.60
21	DOOR SEAL, OUTER - REAR LH	\$ 192.00	\$	153.20
22	COVER FOR DOOR - REAR LH	\$ 553.00	\$	442.00
23	EXTERIOR MIRROR MOUNTING W	\$ 1,543.00		
24	TURN SIGNAL INDICATOR	\$ 111.00		
25	MIRROR CAP	\$ 418.00		
26	SILL TRIM STRIP	\$ 207.00		
27	DATA PLATE FOR TYRE PRESSUR	\$ 33.00		26.24
28	BUMPER COVER	\$ 1,488.00		1190.4
29	BUMPER COVER	\$ 1,024.00		819.2
30	SPOILER	\$ 718.00		574
31	TAIL LIGHT - LH	\$ 619.00		494.8
32	TAIL LIGHT - RH	\$ 619.00		494.8
33	SENSOR - REAR	4 \$ 842.00		
34	WIRING SET FOR BUMPER	\$ 440.00		
35	BUMPER CARRIER	\$ 786.00		628.8
36	HOLDING STRAP	\$ 142.00		
37	GUIDE SECTION - LH	\$ 71.00		
38	GUIDE SECTION - RH	\$ 71.00		
39	WHEEL COVER - REAR LH	\$ 469.00		374.8
40	WHEEL COVER - REAR RH	\$ 469.00		374.8
TOTAL SPARE PARTS CHARGE:		\$ 10,815.00	\$	11,098.64

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLV 6912 X.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
	c/f	\$	11,098.64
41	CLOSING ELEMENT - LH	\$ 81.00	
42	CLOSING ELEMENT- RH	\$ 81.00	
43	TRIM CHROME - LH	\$ 201.00	\$ 160.40
44	TRIM CHROME - RH	\$ 201.00	\$ 160.40
45	CONTROL UNIT FOR OPENING BOI	\$ 372.00	
46	SENSOR LINE FOR TAILGATE OPE	\$ 103.00	
47	REAR CROSS PANEL	\$ 494.00	
48	REINFORCEMENT FOR LOCK CARI	\$ 147.00	
49	HEAT SHIELD FOR REAR SILENCEI	\$ 126.00	\$ 100.40
50	REAR SILENCER	\$ 1,216.00	\$ 972.80
51	DUAL CLIP	\$ 43.00	\$ 34.00
52	BRACKET	2 \$ 35.00	
53	PACKING,ADHESIVE	\$ 15.00	\$ 11.60
54	AUDI EMBLEM	\$ 108.00	\$ 86.00
55	Q5 EMBLEM	\$ 83.00	\$ 66.16
56	TFSI EMBLEM	\$ 83.00	\$ 66.16
57	QUATTRO EMBLEM	\$ 83.00	\$ 66.16
58	SUNDRIES <i>New</i>		\$ 121.92 <i>OK</i>
TOTAL SPARE PARTS CHARGE :		\$ 22,464.00	\$ 12,944.64
TOTAL LABOUR CHARGES :		\$ 13,784.00	\$ 8,104.00
GRAND TOTAL :		\$ 36,248.00	\$ 21,048.64

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLV 6912 X

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0623/2018/MAS

23 Oct 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SLV 6912 X, Audi Q5 Sport 2.0 TFSI Qu S-Tro

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no **SLV 6912 X**, claimant,
Mr. Murari Mohan Rakshit, please find the related document per attached.

1. A copy of the Original invoice no. 85013025 – S\$21,452.04
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6338 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLV 6912 X



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telefax: 6475 1033

UBI Service Centre
55 UBI Road 1
Singapore 408722

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customer.care@premiumauto.com.sg

6386 2333
9628 1233

INS TAX INVOICE

Company Reg. No. 92902271W
GST Reg. No. 199902271W

Page 1 15:32

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013025 Date : 17/10/2018 Order : SLV6912X Term : 30	Account: 00006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLV6912X (V 34625) Regn Date: 10/01/2018 Mileage: 14689 WIP No.: 11378
Model: 05 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZFV1H2035027 Engine: DAX 009106 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayen (33)

		Details	Qty	Unit Price	Amount
0	EXC	N: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
5	BODYWORK	N: TO REMOVE AND TRANSFER REAR PARKING AID, CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
5	BODYWORK	N: TO REMOVE AND TRANSFER LHS FRONT AND REAR DOOR'S MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	560.00	1.00	560.00
5	BODYWORK	N: TO DISMANTLE FRONT DOOR, REAR DOOR AND BUMPER, CUT OUT AND WELD OUTER AND INNER REAR CROSS PANEL, REPAIR LHS B PILLAR, RENEW DAMAGED PANELS, REORGANISE REAR CRASH MANAGEMENT COMPONENTS, REINSTALL ALL PARTS REMOVED.	2250.00	1.00	2,250.00
5	BODYWORK	N: TO RESPRAY LHS FRONT AND REAR DOOR, DOOR	4150.00	1.00	4,150.00
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6386 2223
Fax: 6471 2723
Page 2 15:32

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6386 2223
Telex: 6473 1823

Ubi Service Centre
95 Ubi Road 1
Singapore 408611
Telephone: 6386 2223
Telex: 6473 1823

Customer Service
Service Appointment
24 Hour Breakdown Service
Email: customers.care@premiumaudis.com.sg
6386 2223
6328 1223

INS TAX INVOICE

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013025 Date : 17/10/2018 Order : SLV6912X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No.: SLV6912X (V 34625) Regn Date: 10/01/2018 Mileage: 14609 WIP No.: 11378
Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZIFY1H2035027 Engine: DAX 009106 Dept: U
VSB No.:
You have been assisted by :- UB-Jiayee (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	HANDLE, DOOR COVER, REAR BUMPER, MID SPOILER, REAR LID AND END PANNELLING TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT M:	480.00	1.00	480.00
S	BODYWORK	TO REMOVE AND RENEW REAR EXHAUST SILENCER. ALIGN TO POSITION M:	384.00	1.00	384.00
X	A00A2536096	SILENCER (SK) (A)	1.00	1216.00	972.00
X	A4M0947167	ATT. PARTS	1.00	86.40	69.12
X	A4M0853763 307	ATT. PARTS	1.00	86.40	69.12
X	A00A839151	(V) (G) BRACKET (14/09/	1.00	43.20	34.56
X	A00A804174C	PLATE (Ger) (A)	1.00	125.50	100.40
X	A00A807434B TB2	SPOILER	1.00	717.50	574.00
X	A00A853817A GRU	COVER (Ger) (A)	1.00	468.50	374.80
X	A00A807527 GRU	COVER	1.00	1024.00	819.20
X	A00A807309	BRACKET (SK) (A)	1.00	786.00	628.80
X	A00A807067A GRU	COVER	1.00	1488.00	1,190.40
Sub-Total					
7% GST					
Grand Total					



Premium Automobiles Pte Ltd

Audi Centre Singapore
881 Alexandra Road
Singapore 119908
Main Telephone: 6336 2222
Main Telefax: 6371 2723

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6388 2223
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408721
Telephone: 6100 1241

Customer Service
Service Appointment
Hour Breakdown Service
Email: customer.care@premiumauto.com.sg
6366 2323
6328 1211

INS TAX INVOICE

Company Reg. No. 199902271W

GST Reg. No. 199902271W

Page 3 15:32

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013825 Date : 17/10/2018 Order : SLV6912X Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SLV6912X (V 34625) Regn Date: 10/01/2018 Mileage: 14609 WIP No.: 11378

Model: QS SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZF1H2035027 Engine: DAX 009106 Dept: U

USB No.:

You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	AB0A831051H STL	DOOR (Ger) (A)	Less 020%	1.00	2692.00	2,153.60
X	AB0A833051A STL	DOOR (SH) (A)	Less 020%	1.00	2792.00	2,233.60
X	AB0A853741 22Z	INSCRIPTION 'QS'	Less 020%	1.00	82.70	66.16
X	AB0A837199	CLIP	Less 020%	6.00	0.70	3.36
X	A4H0853737D 22Z	INSCRIPTION 'TFSI'	Less 020%	1.00	82.70	66.16
X	A4G5853742 22Z	AUDI SIGN	Less 020%	1.00	107.50	86.00
X	AB0A839249	CHECK ROD	Less 020%	1.00	127.00	101.60
X	AB0A837911D	SEAL (SH) (A)	Less 020%	1.00	175.50	140.40
X	AB0A853419F	PACKING	Less 020%	1.00	14.50	11.60
X	AB0A839119B	DOOR SEAL (Ger) (A)	Less 020%	1.00	191.50	153.20
X	AB0A8253141A	CLAMP	Less 020%	1.00	42.50	34.00
X	A4G0827310	CLIP	Less 020%	2.00	2.10	3.36
X	AB0A839911B	SEAL (SH) (A)	Less 020%	1.00	181.00	144.80
X	AB0A853737 22Z	NAME PLATE	Less 020%	1.00	82.70	66.16
X	AB0A839155	SEAL STRIP	Less 020%	1.00	14.00	11.20
X	AB0A837205	HANDLE (Ger) (A)	Less 020%	1.00	32.80	26.24
X	AB0A810502F	LABEL (Ger) (A)	Less 020%	1.00	32.80	26.24
X	AD 355205A2	BONAGENT	Less 020%	1.00	42.70	34.16

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone: 6836 2223
Main Telefax: 6471 2733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Telephone: 6836 2223
Telefax: 6471 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408823
Telephone: 6756 2223
Telefax: 6756 1123

Customer Service
Service Appointment
Hour Breakdown Service
Email: customerservice@premiumaudi.com.sg
6836 2323
6828 1233

Page 4 15:32

INS TAX INVOICE
Company No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-15
SINGAPORE 079120 079120

Invoice: 85013025
Date: 17/10/2018
Order: SLV6912X
Term: 30

Account: 00006 IT 0)
AIG ASIA PACIFIC INSURANCE PTE LTD
MOTOR CLAIM DEPT
AIG BUILDING
78 SHENTON WAY
#07-15
SINGAPORE 079120

Regn No.: SLV6912X (V 34625) Regn Date: 10/01/2018 Mileage: 14609 WIP No.: 11378

Model: 05 SPORT 2.0 TFSI qu 5 tronic Chassis: WAUZZZF1H2035027 Engine: DAX 009106 Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee (33)

		Details		Qty	Unit Price	Amount
X	A80A807834 22Z	TRIM	Less 020%	1.00	200.50	160.40
X	A80A807833 22Z	TRIM (SK) (A)	Less 020%	1.00	200.50	160.40
X	A80A807329B	STRAP	Less 020%	1.00	142.00	113.60
X	A80A945069	TAILLIGHT (SK) (A)	Less 020%	1.00	618.50	494.80
X	A80A945070	TAILLIGHT (SK) (A)	Less 020%	1.00	618.50	494.80
X	A80A803237	BOLT	Less 020%	2.00	1.00	1.60
X	A80A853959A GRU	COVER (Ger) (A)	Less 020%	1.00	552.50	442.00
X	A80A853959A GRU	COVER (SK) (A)	Less 020%	1.00	634.00	507.20
X	A80A853818A GRU	COVER (Ger) (A)	Less 020%	1.00	468.50	374.80

Parts 12,944.64
Labour 0.00
Sublet 8,104.00
Menus 0.00
Lubricant 0.00

Sub-Total 20,048.64

7% GST 1,403.40

Grand Total 21,452.04



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLV 6912 X

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0623/2018/TF
5 July 2018

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q5 SPORT 2.0 TFSI qu
Vehicle Chassis No. : WAUZZZFY1H2035027
Vehicle Regn No. : **SLV 6912 X**
Vehicle Mileage : 8058KM
Vehicle Owner : Mr. Murari Mohan Rakshit
Certificate No : 1700092745
Policy Excess : \$1070.00 (inclusive 7% GST)
Accident Date : 08 May 2018
Place : KPE towards Punggol
Repair Cost : \$ 21,452.04
WIP No. : 11378
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


07/06/2018

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **G5124056T**

Name **MURARI MOHAN RAKSHIT**

Birth Date **03 May 1973**

Issue Date **26 Jan 2016**

Valid Till **25-01-2022**

002767817D



EMPLOYMENT PASS
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer
OLAM INTERNATIONAL LIMITED

Name
MURARI MOHAN RAKSHIT

Occupation
VICE PRESIDENT

FIN
G5124056T

Date of Application
17-02-2016

Date of Issue
04-03-2016

Date of Expiry
18-04-2019



L6557855

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight $\leq 3000\text{kg}$ with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq 2500\text{kg}$ 26 Aug 2012



NP 428A

VISIT PASS
Immigration Regulations

Name
MURARI MOHAN RAKSHIT



Date of Birth	Sex	Nationality
03-05-1973	M	INDIAN
FIN	Date of Issue	Date of Expiry
G5124056T	04-03-2016	18-04-2019

MULTIPLE JOURNEY VISA ISSUED

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MURARI MOHAN RAKSHIT
Period of Insurance : 10 Jan 2018 To 09 Jan 2019
Engine No. : DAX009106
Chassis No. : WAUZZZF1H2035027

Vehicle No. : SLV6912X
Policy No. : 1700092745
Endorsement No. :
Issued Date : 13 Jan 2018

ABOUT THE COVER

Make/Model : AUDI Q5 2.0 TFSI QU
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA

Sum Insured : Market Value
Off Peak Car : No

First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3 000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 40 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

* Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MURARI MOHAN RAKSHIT - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Fire Purchase Company/Employer's Loan: United Overseas Bank Limited

I hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1950 (Malaysia).

4125200

MIUM LEASING - AP

ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Monik

AIG Asia Pacific Insurance Pte. Ltd.
SINGAPORE BRANCH

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 May 2018		30 May 2018 14:11 Edit Adj Rpt	S\$21,048.64 Edit Estimates	S\$21,048.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: MURARI MOHAN RAKSHIT , ID: G5124056T, Tel: +6597287338, Email: MURARIJAY@YAHOO.CO.IN									
Vehicle Reg. No.: SLV6912X		Date of Loss: 08/05/2018 19:00 - :59 [3 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 1653361727SG		Policy/Cover Note No.: 1700092745 (Comprehensive)							
		Excess: S\$1,000.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina MimiZarina.DallyAmri@aig.com]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Imm.Advice due 08/06/2018]									
Driver/Custodian: MURARI MOHAN RAKSHIT (45 / Male), NRIC: G5124056T, Tel: +6597287338									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (01/06/2018): Alert - Adj Mandate Approved (S\$25074.00) - SLV6912X - Claim Handler: Dally Amri... - AIG_SG (01/06/2018): SLV6912X / OD / 08/05/2018 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV6912X (1653361727SG)
OD
May 8 2018 7:00PM
[MURARI MOHAN RAKSHIT]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Photos/Images															3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	31/05/18 11:50	General View													 Load JPG	☒		
2	31/05/18 11:50	Chassis Number													 Load JPG	☒		
3	31/05/18 11:50	General View													 Load JPG	☒		
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38	31/05/18 11:51	General View													Load JPG	☒		

Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
39	31/05/18 11:51	General View	 Load JPG	☒
40	31/05/18 11:51	General View	 Load JPG	☒
41	31/05/18 11:51	General View	 Load JPG	☒
42	31/05/18 11:51	General View	 Load JPG	☒
43	31/05/18 11:51	General View	 Load JPG	☒
44	31/05/18 11:51	General View	 Load JPG	☒
45	31/05/18 11:51	General View	 Load JPG	☒
46	28/09/18 14:08	Reinspection Photo	 Load JPG	☒
47	28/09/18 14:08	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/05/18 11:49	Singapore Accident Statement	 Load PDF	
2	31/05/18 11:49	Certificate of Insurance	 Load PDF	
3	31/05/18 11:49	Driver's Driving License	 Load PDF	
4	31/05/18 11:49	ESTIMATE	 Load PDF	
5	16/11/18 16:41	Workshop Invoice	 Load PDF	
6	16/11/18 16:41	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Assessment Reports			View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/05/18 19:16	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/05/18 19:13	Accident Photo	 Load JPG	☒
2	24/05/18 19:13	Accident Photo	 Load JPG	☒
3	24/05/18 19:13	Accident Photo	 Load JPG	☒
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16	24/05/18 19:13	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	24/05/18 19:00	Sketch Plan	 Load JPG	☒
2	24/05/18 19:00	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18009703/AQD3E2

Date: 16/11/2018

REFERENCE

Insured/Claimant:	MURARI MOHAN RAKSHIT	Policy No:	1700092745	
Date of Loss:	08/05/2018	Nature of Claim:	OD	Claim No: 1653361727SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLV6912X	Engine No:	DAX009106
Make & Model:	AUDI Q5, 2.0 TFSI Quattro (A)	Chassis No:	WAUZZZF1H2035027
Reg. Date:	10/01/2018 (Man. Year: 2017)	Odometer:	6555 km
Colour:	Green		
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$210,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/55 R19	Rear Tyre Size:	235/55 R19
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	22,585.92	12,944.64	9,641.28	42.69
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,784.00	8,104.00	5,680.00	41.21
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	36,369.92	21,048.64	15,321.28	42.13
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	35,369.92	20,048.64	15,321.28	43.32
+ GST 7.00/7.00% (S\$)	2,475.89	1,403.40	1,072.49	43.32
Nett Amount (S\$)	37,845.81	21,452.04	16,393.77	43.32

INSPECTION

Date of Assignment:	30/05/2018	
Date Inspected:	28/05/2018	Inspected At: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	8.0 days	

Adjuster: ADRIAN LING

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*DOOR	Dented	2,692.00 FS	*2,153.60 FS
2	1		*OUTER DOOR SEAL	Necessary	176.00 FS	*140.40 FS
3	1		*BONDING AGENT	Necessary	43.00 FS	*34.16 FS
4	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
5	1		*SET ATTACHMENT PARTS FOR	Necessary	108.00 FS	*86.40 FS
6	1		*DOOR CATCH	Not Necessary	127.00 FS	*- FS
7	1		*TRIM PLATE FOR DOOR HANDLE	Not Necessary	240.00 FS	*- FS
8	1		*SENSOR FOR DOOR HANDLE - LH	Not Necessary	200.00 FS	*- FS
9	1		*DOOR HANDLE - EXTERIOR - LH	Cut	33.00 FS	*26.24 FS
10	1		*MOUNTING BAR - PASSENGER D	Not Necessary	143.00 FS	*- FS
11	1		*WINDOW REGULATOR WITHOUT	Not Necessary	267.00 FS	*- FS
12	1		*COVER FOR DOOR - FRONT LH	Necessary	634.00 FS	*507.20 FS
13	1		*DOOR - LH	Dented	2,692.00 FS	*2,233.60 FS
14	1		*OUTER DOOR SEAL	Necessary	181.00 FS	*144.80 FS
15	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
16	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
17	1		*SEALING STRIP	Necessary	14.00 FS	*11.20 FS
18	1		*SET ATTACHMENT PARTS FOR	Necessary	106.00 FS	*86.40 FS
19	1		*DOOR CATCH - LH/RH	Damaged	127.00 FS	*101.60 FS
20	1		*SEAL FOR SILL PANEL	Not Necessary	223.00 FS	*- FS
21	1		*DOOR SEAL, OUTER - REAR LH	Necessary	192.00 FS	*153.20 FS
22	1		*COVER FOR DOOR - REAR LH	Necessary	553.00 FS	*442.00 FS
23	1		*EXTERIOR MIRROR MOUNTING WI	Not Necessary	1,543.00 FS	*- FS
24	1		*TURN SIGNAL INDICATOR	Not Necessary	111.00 FS	*- FS
25	1		*MIRROR CAP	Not Necessary	418.00 FS	*- FS
26	1		*SILL TRIM STRIP	Not Necessary	207.00 FS	*- FS
27	1		*DATE PLATE FOR TYRE PRESSURE	Necessary	33.00 FS	*26.24 FS
28	1		*BUMPER COVER	Distorted	1,488.00 FS	*1,190.40 FS
29	1		*BUMPER COVER	Distorted	1,024.00 FS	*819.20 FS
30	1		*SPOILER	Distorted	718.00 FS	*574.00 FS
31	1		*TAIL LIGHT - LH	Cracked	619.00 FS	*494.80 FS
32	1		*TAIL LIGHT - RH	Cracked	619.00 FS	*494.80 FS
33	4		*SENSOR - REAR	Not Necessary	842.00 FS	*- FS
34	1		*BUMPER CARRIER	Bent	786.00 FS	*628.80 FS
35	1		*HOLDING STRAP	Not Necessary	142.00 FS	*- FS
36	1		*GUIDE SECTION - LH	Not Necessary	71.00 FS	*- FS
37	1		*GUIDE SECTION - RH	Not Necessary	71.00 FS	*- FS
38	1		*WHEEL COVER - REAR LH	Necessary	469.00 FS	*374.80 FS
39	1		*WHEEL COVER - REAR RH	Necessary	469.00 FS	*374.80 FS
40	1		*CLOSING ELEMENT - LH	Not Necessary	81.00 FS	*- FS
41	1		*CLOSING ELEMENT - RH	Not Necessary	81.00 FS	*- FS
42	1		*TRIM CHROME - LH	Bent	201.00 FS	*160.40 FS
43	1		*TRIM CHROME - RH	Bent	201.00 FS	*160.40 FS
44	1		*CONTROL UNIT FOR OPENING BOOT	Not Necessary	372.00 FS	*- FS
45	1		*SENSOR LINE FOR TAILGATE OPEN	Not Necessary	103.00 FS	*- FS
46	1		*REAR CROSS PANEL	Repair	494.00 FS	*- FS
47	1		*REINFORCEMENT FOR LOCK CARRIER	Not Necessary	147.00 FS	*- FS
48	1		*HEAT SHIELD FOR REAR SILENCER	Bent	126.00 FS	*100.40 FS
49	1		*REAR SILENCER	Dented	1,216.00 FS	*972.80 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
50	1		*DUAL CLIP	Necessary	43.00 FS	*34.00 FS
51	2		*BRACKET	Not Necessary	35.00 FS	*- FS
52	1		*PACKING, ADHESIVE	Necessary	15.00 FS	*11.60 FS
53	1		*AUDI EMBLEM	Necessary	108.00 FS	*86.00 FS
54	1		*Q5 EMBLEM	Necessary	83.00 FS	*66.16 FS
55	1		*TFSI EMBLEM	Necessary	83.00 FS	*66.16 FS
56	1		*QUATTRO EMBLEM	Necessary	83.00 FS	*66.16 FS
57	1		*SUNDRIES	Necessary	121.92 FS	*121.92 FS
58	1		*WIRING SET FOR BUMPER	Not Necessary	440.00 FS	*- FS
Total Parts (S\$)					22,585.92	12,944.64

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO REMOVE AND TRANSFER LHS FRONT AND REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVIDES	New	560.00	560.00
3	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO COMPONENTS	New	480.00	0.00
4	TO DISMANTLE LHS FRONT AND REAR DOORS, AND REAR BUMPER. CUT OUT AND WELD OUTER AND INNER REAR CROSS PANEL. REPAIR LHS B-PILLAR. RENEW DAMAGED PANELS. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	5,600.00	2,250.00
5	TO RESPRAY LHS FRONT AND REAR DOORS, DOOR HANDLE, DOOR COVERS, LHS B-PILLAR, REAR BUMPER, MID SPOILER, REAR LID AND END PANELLING. TO CARRY OUT JOINT SEALERWORKS AND STONE CHIP TREATMENT, WHEEL ARC X 02	New	6,000.00	4,150.00
6	TO REMOVE AND RENEW REAR EXHAUST SILENCER. ALIGN TO POSITION	New	480.00	480.00
7	TO CARRY OUT DIAGNOSTIC CHECK	New	384.00	384.00
Gross Labour Cost (S\$)			13,784.00	8,104.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >