

**Vic (LKKAuto)**

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**From:** Vic (LKKAuto)  
**Sent:** Wednesday, 30 May, 2018 11:21 AM  
**To:** Dally Amri, Mimi Zarina  
**Cc:** Sukimin, Nurasikin; Admin A; PRDSG.DFILE; Vic (LKKAuto)  
**Subject:** <SEEK MANDATE> RE: #2431260464SG003#027#RE: 3RD REMINDER - SHC7962S / SJA4583J DOA 13/07/2015

**Your Ref: 2431260464SG**  
**Our Ref: CC3/AIG15011972/H1ha3q2-1**

Dear Mi Mi,

ACCIDENT INVOLVING VEHICLES SJA 4583J (OI) / SHC 7962S (TP) / OTHERS ON 13/07/2015

We refer to the above matter.

It was reported that Insured vehicle was involved in a 13 vehicle chain collision and was the 12<sup>th</sup> vehicle and had rear-ended TP vehicle.

We had spoken to the Insured Mr Muhammed and he was informed of the TP claim and NCD issues on 16/09/2015. No further feedback and issue from Insured.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 64,903.87	\$ 18,386.35
Loss of Rental (\$131.61 x 30 Days)	\$ 3,948.30	\$ 3,158.64 (\$131.61 x 24 days)
Loss of Income (\$80 x 30 days)	\$ 2,400.00	\$ 1,200.00 (\$50 x 24 days)
LTA Search Fee	\$ 5.35	\$ 5.35
<b>TOTAL</b>	<b>\$ 71,257.52</b>	<b>\$ 22,750.34</b>

**Breakdown of days is as follows:**

Recommended days	16 Days
Weekends / Downtime / Holiday	8 Days
<b>TOTAL</b>	<b>24 Days</b>

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Dally Amri, Mimi Zarina [mailto:MimiZarina.DallyAmri@aig.com]  
**Sent:** Wednesday, 30 May, 2018 10:18 AM  
**To:** Vic (LKKAuto); Mei Kwan (LKKAuto)  
**Cc:** Sukimin, Nurasikin; Admin A; PRDSG.DFILE  
**Subject:** #2431260464SG003#027#RE: 3RD REMINDER - SHC7962S / SJA4583J DOA 13/07/2015

Dear Vic

Case reopened.

Thank you.

Regards,

Mimi Zarina @ Mimi  
AIG

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**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Wednesday, May 30, 2018 10:15 AM  
**To:** Dally Amri, Mimi Zarina; Mei Kwan (LKKAuto)  
**Cc:** Sukimin, Nurasikin; Admin A; PRDSG.DFILE; Vic (LKKAuto)  
**Subject:** RE: #2431260464SG003#027#RE: 3RD REMINDER - SHC7962S / SJA4583J DOA 13/07/2015

Dear Mi Mi,

We refer to your below email and the contents were noted.

As instructed, we will proceed to settle the matter at best.

Kindly reopen case in merimen for our next course of action.

Thank you.

Hi MK,

Please assist to reopen case.

Thanks.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]  
**Sent:** Wednesday, 30 May, 2018 9:56 AM  
**To:** Vic (LKKAuto)  
**Cc:** Sukimin, Nurasikin; Admin A; PRDSG.DFILE  
**Subject:** #2431260464SG003#027#RE: 3RD REMINDER - SHC7962S / SJA4583J DOA 13/07/2015

Dear Vic

No BOLA apply for this collision, however we will proceed with settlement to third party.

Please do necessary.

Thank you.

Regards,

Mimi Zarina @ Mimi  
AIG

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Thursday, May 24, 2018 2:37 PM  
**To:** Dally Amri, Mimi Zarina  
**Cc:** Sukimin, Nurasikin; Admin A; PRDSG.DFILE; Vic (LKKAuto)  
**Subject:** RE: #2431260464SG003#027#RE: 3RD REMINDER - SHC7962S / SJA4583J DOA 13/07/2015

Dear Mi Mi,

We refer to your below email.

As per your latest email instruction to offer at 20% to TP, please be informed that TP had also rejected our offer (via phone). TP insisted that our Insured had collided to their taxi and must apply chain collision. TP insisted on a 100% claim on their favour under BOLA.

Kindly advise.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Dally Amri, Mimi Zarina [<mailto:MimiZarina.DallyAmri@aig.com>]

**Sent:** Thursday, 24 May, 2018 9:35 AM

**To:** Vic (LKKAuto)

**Cc:** Cecilia Lee Peng Geok; Sukimin, Nurasikin; Admin A; PRDSG.DFILE

**Subject:** #2431260464SG003#027#RE: 3RD REMINDER - SHC7962S / SJA4583J DOA 13/07/2015

Without Prejudice

Dear Vic

Please respond to workshop urgently.

Thank you.

Regards,

**Mimi Zarina @ Mimi**

**AIG**

Express Claims Adjuster

Claims Operations | AIG Shared Services

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[MimiZarina.DallyAmri@aig.com](mailto:MimiZarina.DallyAmri@aig.com) | [www.AIG.com](http://www.AIG.com)

**From:** Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]  
**Sent:** Thursday, May 24, 2018 9:23 AM  
**To:** Dally Amri, Mimi Zarina  
**Cc:** [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
**Subject:** 3RD REMINDER - SHC7962S / SJA4583J DOA 13/07/2015  
**Importance:** High

Without Prejudice

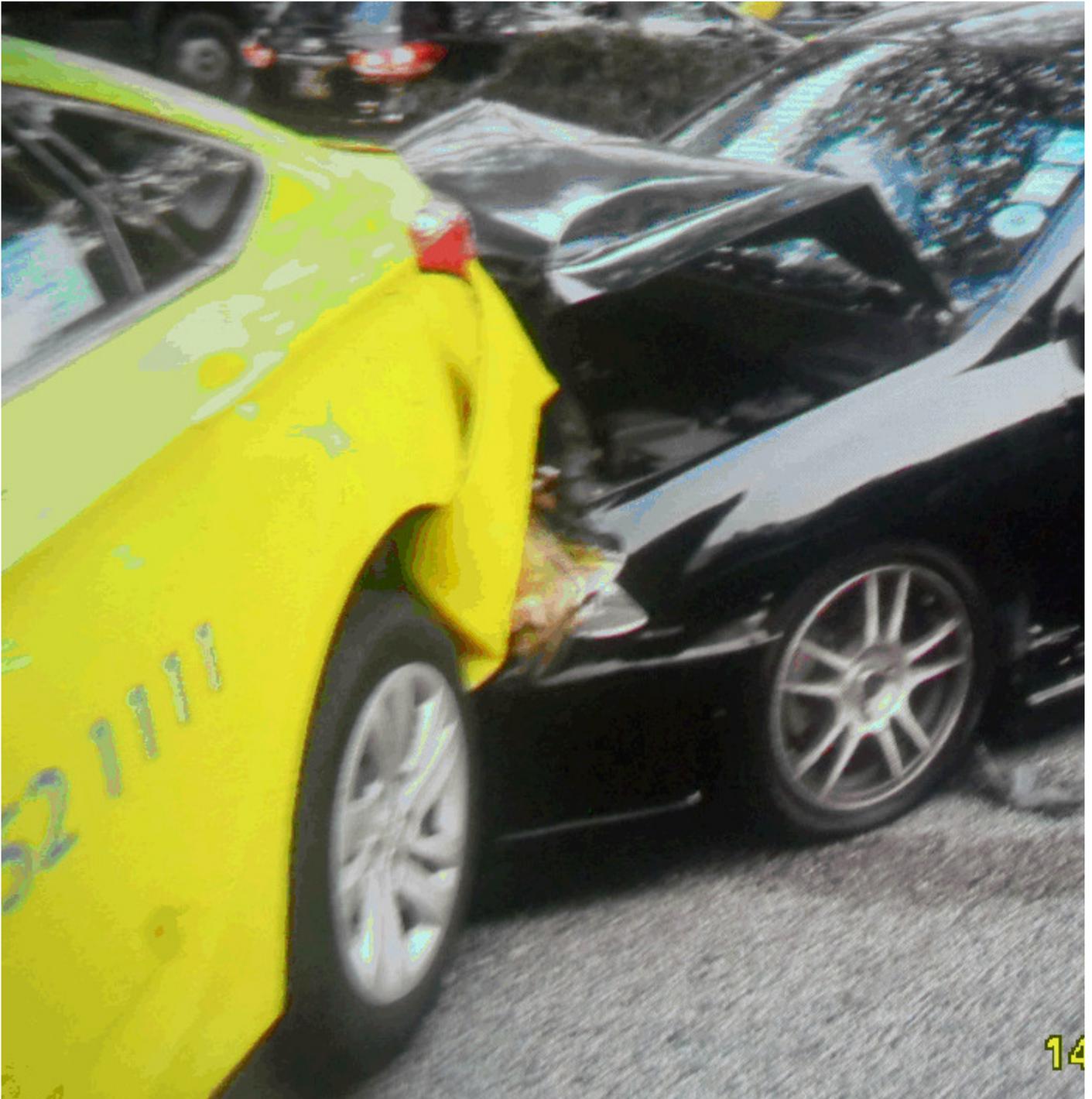
Dear MiMi

There's no response from your loss adjuster.

Your 10% offer is rejected. We attached herewith last vehicle, SKL5426D's sketch plan and statement. According to him, there was a prior collision between your insured vehicle and our taxi. Attached herewith scene photos that show your insured's frontal damage is more severe than its rear.

Please review your position and revert by **31/05/2018.**





Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax:  
6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes  
To: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
Cc: [MimiZarina.DallyAmri@aig.com](mailto:MimiZarina.DallyAmri@aig.com)  
Date: 09/01/2018 11:38 AM  
Subject: 2ND REMINDER - SHC7962S / SJA4583J DOA 13/07/2015

Dear Vic

Please respond.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax:

6214 1843

From: Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes  
To: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)  
Cc: [MimiZarina.DallyAmri@aig.com](mailto:MimiZarina.DallyAmri@aig.com)  
Date: 27/10/2017 11:07 AM  
Subject: REMINDER - SHC7962S / SJA4583J DOA 13/07/2015

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Without Prejudice

Dear Sir/Madam

Please refer to our last conversation on 07/09/2017.

According to your insured's report, there was only 4 vehicles involved in the chain collision while QX635R was the first vehicle. Therefore, we opine BOLA S28(b)(i) shall apply. The vehicle behind is 100% liable for the losses incurred by the front vehicle. Please revise your position or confirm to escalate the matter to GIA DRM.

Scene photo:



Thank you.

Best Regards  
Cecilia Lee  
Claims Department | ComfortDelGro Engineering Pte Ltd  
Off: 6214 8354 | Fax:  
6214 1843

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