Vivian Lau (LKKAuto)

From: Vivian Lau (LKKAuto)

Sent: Thursday, 4 April, 2019 2:58 PM

To: 'PBSP'
Cc: Admin A

Subject: RE: REQ FOR DIRECT SETTLEMENT- EV1388A AND SLU1465H ON 25/05/2018

***LKK REF:CC3/AIG18009684/wb3

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Your Ref: EV 1388A

Our Ref: CC3/AIG18009684/wb3

Dear Sir/Madam,

Accident involving Vehicle EV 1388A AND SLU 1465H ON 25/05/2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AIG Asia Pacific Insurance Pte. Ltd

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: $\underline{Vivianlau@lkkauto.com}$ fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Thursday, 19 July, 2018 2:37 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT- EV1388A AND SLU1465H ON 25/05/2018 ***LKK

REF:CC3/AIG18009684/wb3

URGENT REMINDER

From: PBSP

Sent: Tuesday, 10 July 2018 3:15:48 PM

To: Vivian Lau (LKKAuto)

Cc: 甯珺 ©; Thin Thin (LKKAuto)

Subject: Re: REQ FOR DIRECT SETTLEMENT- EV1388A AND SLU1465H ON 25/05/2018 ***LKK

REF:CC3/AIG18009684/wb3

Dear Vivian

As spoken, you have received the video.

Please reply to us on liability.

Thank you.

Regards, Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Sent: Monday, 4 June 2018 2:57:32 PM

To: PBSP

Cc: 甯珺 ©; Thin Thin (LKKAuto)

Subject: RE: REQ FOR DIRECT SETTLEMENT- EV1388A AND SLU1465H ON 25/05/2018 ***LKK

REF:CC3/AIG18009684/wb3

WTHOUT PREJUDICE

Your Ref: EV 1388A

Our Ref: CC3/AIG18009684/wb3

Dear Sir/Madam,

Accident involving Vehicle EV 1388A AND SLU 1465H ON 25/05/2018

We refer to the above matter

Please be informed that basing on the accident statements submitted by both party, the liability is **unclear** for the above mentioned case.

Meanwhile, we would like to request the CCTV footage as stated in your client's accident report in order to seek further instruction from our principal.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at her DID 6841 8625

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Friday, 1 June, 2018 10:41 AM

To: Shu Pei (LKKAuto) <shupei@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT- EV1388A AND SLU1465H ON 25/05/2018 ***LKK

REF:CC3/AIG18009684/wb3

Dear Vivian,

Please let us have your reply on liability.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent: Monday, 28 May 2018 7:05 PM

To: PBSP

Cc: 甯珺 ©; CS A Team

Subject: RE: REQ FOR DIRECT SETTLEMENT- EV1388A AND SLU1465H ON 25/05/2018 ***LKK

REF:CC3/AIG18009684/wb3

Dear Caroline,

We refer to the above matter.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]

Sent: Monday, 28 May 2018 2:57 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT- EV1388A AND SLU1465H ON 25/05/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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