

INS. CASE OWNER

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SEC 1770H



INSRS:

WSP:

Tel:

Liability:

RMKS:

Eurofans



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

STAGE DATE / PIC

Non-Reporting ltr (1st):
 Non-Reporting ltr (2nd):
 Non-Reporting ltr (Final):
 Notification ltr (if non-pickup):
 Call OE:
 After call ltr to OE:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup):
 After call ltr to OE:
 Authorisation To Act:
 Release Voucher:
 Final Repair Bill:
 Car Rental Invoice:
 Towing Invoice:
 LTA / GIA:
 Medical Bill:
 PIR:
 Mandate/Reject Instruction:
 LOD:
 Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$

Loss of Rental (LOR):

\$

(

days)

Loss of Use (LOU):

\$

(\$

x

days)

Loss of Income (LOI):

\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

GIA/LTA Search:

\$

Medical:

\$

Disbursement:

\$

Legal Cost:

\$

Total:

\$

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$

Name 1:

Payee 2: (Strike if N.A.)

\$

Name 2:

Payee 3: (Strike if N.A.)

\$

Name 3:

1) Claim status: Normal/Reject/Private Settle
 2) Report Format:
 3) Survey fee:

4/4/19

WIP 250.00

Signature

[Signature]

REF:

W

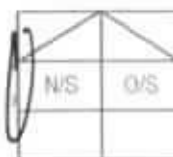
2237C

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: **SKC 1770H**
 at Workshop m/s: **TRANS CREATIONS**
 of: **D. Suresh Kumar AVB**
 Insured: **AXA**
 Policy No: **A**
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

4pm



Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: **124K**
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **8** days Res: Yes or No
 Lum Sutr: **2.82** % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: **SKC 1770H** Yr Regn: **2017 PEB**
 Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **MINI COOPER SAR** c.c: **1499**
 Colour: **Blue** A/C: Insured / Std / NI / NA
 Sp Reading: **28255** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **WMW X55 2010 2F 21218**
 Gen. Cond: Good / ☒ Fair / Poor / Burnt
 Steering: ☒ Good / Jammed / Leaked / Burnt or
 Brake: ☒ Good / Jammed / Leaked / Burnt or
 Modi: Nil / ☒ R/Rim / STD A/Rim or
 Tyre Size: F: **205/45R17**
 R: _____
 BS / ☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A: **28/05/18** D.O.I: **31/05/18**
 Survey held at: **TRANS CREATIONS**
 Des. of Damages: Frt / Rear / O/S / ☒ N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

4/4/19 Submit J.B.2 # 12092.31 with 8 working days

(Red) = \$3073.75
21/1

Code/Time: File Pass to?

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1. 5 + 15 = 20

1. Photos

1. Others:

1

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Insp (\$)

☐ Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18009670/wb3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 28-05-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKR 174G	Veh. Inspected	SKC 1770H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/05/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	23/05/2018	Inspection Date
Survey held at	EUROKARS HABITAT PTE LTD NO.12 SUNGEI KADUT AVE SINGAPORE 729648	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

**S8M00IJC**

Type

🔔 Question

Message

Dear Cynthia, We refer to the above matter, Please be informed that TP claimant has decided to withdraw his/her TP claim from Trans Eurokars. In view of above, we will submit W/P report to your office. Vivian Lau (4.4.19)

[Reply](#)



EUROKARS HABITAT PTE LTD
NO:12 SUNGEI KADUT, SINGAPORE 729648
ESTIMATE COST OF REPAIRS



AXA INSURANCE PTE LTD		NAME :	MR SEOH KENG CHYE	WIP :	19062
8 SHENTON WAY		ADDRESS :	64 WEST COAST RD	EXCESS :	
#24-01 AXA TOWER			#02-84	DATE:	25-May-18
SINGAPORE 068811			SINGAPORE 126832		
ATTN. :	MOTOR CLAIMS	TEL :	90301770		
FAX :					
VEH NO :	SKC1770H	DATE IN :		CONTACT PERSON :	JOBI THOMAS 6360 2446
CHASSIS NO :	WMWXSS20102F21218	MILEAGE :		TYPE OF CLAIM :	THIRD PARTY CLAIM
MODEL :	MINI COOPER F55	DATE REG.:	22-Feb-17	POLICY NO. :	

NATURE OF WORKS

S/NO	Parts Description			REVISED	PRICES
	QTY				
1	FRONT FENDER LH	1	M41.00.7.374.521	Repair	\$ 492.63
2	FRONT DOOR LH	1	M41.00.7.327.445	PA -	\$ 1,136.19
3	FRONT DOOR CHECKER	1	MS1.21.7.328.595	Xm	\$ 84.19
4	FRONT DOOR GASKET	1	MS1.21.7.297.263	na -	\$ 18.13
5	FRONT DOOR BOLT	2	B07.14.7.248.303	na -	\$ 6.50
6	REAR DOOR LH	1	M41.00.7.327.449	PA -	\$ 1,136.19
7	REAR DOOR CHECKER	1	MS1.22.7.322.423	Xm	\$ 84.19
8	REAR DOOR GASKET	1	MS1.22.7.322.411	na -	\$ 18.63
9	DOOR SOUND INSULATOR	1	MS1.48.8.165.271	na -	\$ 128.69
10	WING MIRROR COVER LH	1	MS1.16.7.375.965	Repair	\$ 74.75
11	WING MIRROR ASSY LH	1	MS1.16.7.401.095	inconsistent case Xm	\$ 680.56
12	FRONT WHEEL ARCH LH	1	MS1.77.7.300.819	Scr -	\$ 169.63
13	SIDE SKIRT LH	1	MS1.77.7.315.523	Scr -	\$ 258.00
14	FRONT ADHESIVE PAD	1	MS1.77.7.403.246	na -	\$ 22.25
15	REAR ADHESIVE PAD	1	MS1.77.7.403.247	na -	\$ 17.25
16	FRONT ENTRANCE	1	MS1.77.7.453.185	na -	\$ 103.31
17	REAR ENTRANCE	1	MS1.77.7.453.186	na -	\$ 81.91
18	SIDE SKIRT RIVET	12	M07.13.0.702.966	na -	\$ 20.28
19	SIDE SKIRT EXPANDING RIVET	2	M07.14.7.422.322	na -	\$ 9.12
20	SIDE SKIRT C-CLIP	4	B07.14.7.311.312	na -	\$ 5.00
21	SIDE SKIRT GROMMET	4	B51.43.7.001.491	na -	\$ 4.00
22	SIDE SKIRT CLIP BLACK	14	M07.13.1.480.419	na -	\$ 36.82
23	SIDE SKIRT FASTENER	8	MS1.71.1.496.621	na -	\$ 10.48
24	REAR DOOR ARCH GARNISH LH	1	MS1.77.7.329.031	Scr -	\$ 85.69
25	REAR FENDER WHEEL ARCH LH	1	MS1.77.7.318.829	Scr -	\$ 101.81
26	FRONT DOOR HANDLE LH	1	MS1.21.7.327.343	Xm	\$ 167.63
27	FRONT DOOR HANDLE SEAL LH	2	MS1.21.7.405.768	Xm	\$ 26.00
28	FRONT DOOR QUARTER GARNISH LH	1	MS1.47.7.322.509	Scr -	\$ 30.38
29	FRONT DOOR OUTER STRIP LH	1	MS1.33.7.322.513	ent -	\$ 90.00
30	FRONT DOOR SEAL LH	1	MS1.76.7.322.455	na -	\$ 59.13
31	DOOR TRIM RIVET	16	M65.13.8.387.414	na -	\$ 20.00
32	DOOR TRIM GROMMET	4	MS1.41.8.146.797	na -	\$ 14.76
33	DOOR TRIM EXPANDING CLIP	6	B07.14.7.265.039	na -	\$ 17.64
34	DOOR TRIM CLIP W/WASHER WHITE	10	B51.41.8.224.768	na -	\$ 15.60

35	DOOR TRIM C-CLIP	10	M51.25.2.753.575	10 /	\$	19.40
36	REAR DOOR HANDLE LH	1	M51.21.7.327.339	X 177	\$	134.13
37	REAR DOOR QUARTER GARNISH LH	1	M51.35.7.322.445	10 -	\$	54.75
38	REAR DOOR SEAL LH	1	M51.76.7.322.457	10 -	\$	64.31
39	DOOR SEAL CLIP	10	M51.76.7.412.895	10 /	\$	16.90
40	FRONT FENDER INDICATOR COVER LH	1	M51.13.7.448.599	10 -	\$	199.56
TOTAL PARTS					\$	5,716.39
					\$	-
TOTAL PARTS COST					\$	5,716.39
Labour Description						
1	TO REPLACE WING MIRROR ASSY LH, FRONT FENDER LH, FORNT DOOR LH AND REAR DOOR LH. TO REPAIR REAR FENDER AND ALL AREAS AFFECTED BY THE ACCIDENT.			2520	\$	2,940.00
2	TO RESPRAY FRONT FENDER LH, FRONT DOOR LH, REAR DOOR LH, REAR FENDER LH AND WING MIRROR COVER LH.			3600	\$	4,800.00
3	TO CARRY-OUT BODY CAVITY PRESERVATION.			150	\$	250.00
4	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.			NETT	\$	560.00
5	TO TRANSFER THE FRONT & REAR DOOR LH MECHANISM.			840	\$	1,000.00
6	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.			150	\$	250.00
7	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.			250	\$	350.00
8	SUNDRIES. New			NETT 50	\$	100.00
TOTAL LABOUR					\$	-
TOTAL PARTS					\$	-
TOTAL					\$	-
LESS EXCESS					\$	-
TOTAL AFTER EXCESS					\$	-
GST 7%					\$	-
GRAND TOTAL					\$	-

REMARKS:

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING CARRIED OUT.

TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED WITH THE REPAIRS, A QUOTATION FEE OF \$400.00 WILL BE APPLY AS ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS PRICE AS WELL AS LABOUR CHARGES.

1. Responder of the following:

- To carry out spray painting
- To carry out body cavity preservation
- Parts shown are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- To carry out wheel alignment
- Supplementary parts must be resurveyed and is subject to final approval from Insurance Company

Authorised by Receiver

Signature

31/05/18 @ 1520

Resurvey by paint

Vivian Lau (LKKAUTO)

From: jobithomas@eurokars.com.sg
Sent: Wednesday, 3 April, 2019 5:20 PM
To: Vivian Lau (LKKAUTO)
Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

Dear Sir/Madam,

The owner has decided to withdraw his/her TP claim from Trans Eurokars.

Best Regards,



Jobi Thomas

Senior Insurance Claims Executive
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0682 F: (65) 6331 0690
E: jobithomas@eurokars.com.sg W: www.eurokarsgroup.com

From: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Sent: 03 April 2019 4:47 PM
To: Jobi Thomas <jobithomas@eurokars.com.sg>
Cc: Rick Teo <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SKC 1770H
Our Ref: CC4/ASM18009670/wb3

Dear Sir/Madam,

Accident Involving Vehicle SKC 1770H and SKR 174G on 23/05/2018

We refer to the above matter

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AXA Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Monday, 11 June, 2018 9:17 AM

To: 'jobithomas@eurokars.com.sg' <jobithomas@eurokars.com.sg>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto)

<shupeil@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

Without Prejudice

Dear Sir / Madam,

Thank you for the email.

Please be informed that we are pending instruction from our principal

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [mailto:jobithomas@eurokars.com.sg]

Sent: Monday, 11 June, 2018 9:12 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

Dear Vivian,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Jobi Thomas

Sent: Thursday, June 7, 2018 9:34 AM

To: 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>

Cc: Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

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Best Regards.

Jobi Thomas
Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue
Singapore 729648
T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899
E: jobithomas@eurokars.com.sg

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Monday, June 4, 2018 9:31 AM
To: Jobi Thomas <jobithomas@eurokars.com.sg>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>
Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

Without Prejudice

Dear Sir / Madam,

Thank you for the email.

Please be informed that we are pending instruction from our principal

We will get back to you for an update/offer in due course.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]
Sent: Monday, 4 June, 2018 9:10 AM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

Dear Vivian,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas
Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue
Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Thin Thin (LKKAuto) [<mailto:thinthin@lkkauto.com>]

Sent: Thursday, May 31, 2018 2:34 PM

To: Jobi Thomas <jobithomas@eurokars.com.sg>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

Dear Jobi,

We refer to the below matter.

Please be inform that we are still pending for Direct settlement instruction from our Principal.

Best Regards, (On behalf of Vivian)

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Thursday, 31 May 2018 1:04 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg; Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

Dear Vivian,

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas
Insurance Claims Executive

TRANS EUROKARS PTE LTD
12 Sungei Kadut Avenue
Singapore 729648
T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899
E: jobithomas@eurokars.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, May 28, 2018 6:43 PM
To: Jobi Thomas <jobithomas@eurokars.com.sg>
Cc: Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: FW: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT) ***LKK REF:CC4/ASM18009670/wb3

Dear Jobi,

We refer to the above matter.

Kindly note that for liability, claim negotiation and settlement, please contact Vivian at 6841 8625.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]
Sent: Monday, 28 May 2018 1:16 PM
To: Admin A <admin-a@lkkauto.com>
Cc: rickteo@eurokars.com.sg; eva.kok@eurokars.com.sg
Subject: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly refer to the video link :

<https://www.dropbox.com/s/veylvzpjzpt6/SKC1770H%20VIDEO%20FILE.avi?dl=0>

We would appreciate it if you can kindly let us know the liability/status of this case.

We are waiting for your prompt reply ASAP.

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

From: Jobi Thomas

Sent: Friday, May 25, 2018 2:09 PM

To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>; 'cst@axa.com.sg' <cst@axa.com.sg>

Cc: Rick Teo Fu Shen <rickteo@eurokars.com.sg>; Eva Kok <eva.kok@eurokars.com.sg>

Subject: YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

YOUR REF: SKR174G / OUR REF: SKC1770H THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT)

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Best Regards.



Jobi Thomas

Insurance Claims Executive

TRANS EUROKARS PTE LTD

12 Sungei Kadut Avenue

Singapore 729648

T: (65) 6363 3003 D: (65) 6360 2446 F: (65) 6360 2899

E: jobithomas@eurokars.com.sg

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18009670/R1wb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: CYNTHIA LOH			Date : 16-04-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKR 174G	Veh. Inspected	SKC 1770H	
Policy No.	GA084024/1	Coverage (\$)	0.00	
Claim No.	S8M00IJC	Excess (\$)	0.00	
Assign From		Assign Date	28/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	MINI COOPER F55	c.c	1499	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	WMWXS520102F21218	Colour	BLUE	
Odometer	28255	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/45 R17	DUNLOP	6 mm	
L/H Front Tyre	205/45 R17	DUNLOP	6 mm	
R/H Rear Tyre	205/45 R17	DUNLOP	6 mm	
L/H Rear Tyre	205/45 R17	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	23/05/2018	Inspection Date	31/05/2018	
Survey held at	EUROKARS HABITAT PTE LTD NO.12 SUNGEI KADUT AVE SINGAPORE 729648			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKC 1770H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT FENDER LH (CONSISTENT)	TO REPAIR SEE LABOUR	492.63	-
1	FRONT DOOR CHECKER (CONSISTENT)	NOT NECESSARY	84.19	-
1	FRONT DOOR GASKET (CONSISTENT)	NECESSARY	18.13	18.13
2	FRONT DOOR BOLT (CONSISTENT)	NECESSARY	6.50	6.50
1	REAR DOOR LH (CONSISTENT)	BENT	1,136.19	1,136.19
1	REAR DOOR CHECKER (CONSISTENT)	NOT NECESSARY	84.19	-
1	REAR DOOR GASKET (CONSISTENT)	NECESSARY	18.63	18.63
1	DOOR SOUND INSULATOR (CONSISTENT)	NECESSARY	128.69	128.69
1	WING MIRROR COVER LH (CONSISTENT)	TO REPAIR SEE LABOUR	74.75	-
1	WING MIRROR ASSY LH (CONSISTENT)	NOT NECESSARY	680.56	-
1	FRONT WHEEL ARCH LH (CONSISTENT)	SCRATCHED	169.63	169.63
1	SIDE SKIRT LH (CONSISTENT)	SCRATCHED	258.00	258.00
1	FRONT ADHESIVE PAD (CONSISTENT)	NECESSARY	22.25	22.25
1	REAR ADHESIVE PAD (CONSISTENT)	NECESSARY	17.25	17.25
1	FRONT ENTRANCE (CONSISTENT)	NECESSARY	103.31	103.31
1	REAR ENTRANCE (CONSISTENT)	NECESSARY	81.91	81.91
12	SIDE SKIRT RIVET (CONSISTENT)	NECESSARY	20.28	20.28
2	SIDE SKIRT EXPANDING RIVET (CONSISTENT)	NECESSARY	9.12	9.12
4	SIDE SKIRT C-CLIP (CONSISTENT)	NECESSARY	5.00	5.00
4	SIDE SKIRT GROMMET (CONSISTENT)	NECESSARY	4.00	4.00
14	SIDE SKIRT CLIP BLACK (CONSISTENT)	NECESSARY	36.82	36.82
8	SIDE SKIRT FASTENER (CONSISTENT)	NECESSARY	10.48	10.48
1	REAR DOOR ARCH GARNISH LH (CONSISTENT)	SCRATCHED	85.69	85.69
1	REAR FENDER WHEEL ARCH LH (CONSISTENT)	SCRATCHED	101.81	101.81
1	FRONT DOOR HANDLE LH (CONSISTENT)	NOT NECESSARY	167.63	-
2	FRONT DOOR HANDLE SEAL LH (CONSISTENT)	NOT NECESSARY	26.00	-
1	FRONT DOOR QUARTER GARNISH LH (CONSISTENT)	SCRATCHED	30.38	30.38
1	FRONT DOOR OUTER STRIP LH (CONSISTENT)	CUT	90.00	90.00
1	FRONT DOOR SEAL LH (CONSISTENT)	NECESSARY	59.13	59.13

Report Ref No. CC4/ASM18009670/R1wb3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
16	DOOR TRIM RIVET (CONSISTENT)	NECESSARY	20.00	20.00
4	DOOR TRIM GROMMET (CONSISTENT)	NECESSARY	14.76	14.76
6	DOOR TRIM EXPANDING CLIP (CONSISTENT)	NECESSARY	17.64	17.64
10	DOOR TRIM CLIP W/WASHER WHITE (CONSISTENT)	NECESSARY	15.60	15.60
10	DOOR TRIM C-CLIP (CONSISTENT)	NECESSARY	19.40	19.40
1	REAR DOOR HANDLE LH (CONSISTENT)	NOT NECESSARY	134.13	-
1	REAR DOOR QUARTER GARNISH LH (CONSISTENT)	NECESSARY	54.75	54.75
1	REAR DOOR SEAL LH (CONSISTENT)	NECESSARY	64.31	64.31
10	DOOR SEAL CLIP (CONSISTENT)	NECESSARY	16.90	16.90
1	FRONT FENDER INDICATOR COVER LH (CONSISTENT)	NECESSARY	199.56	199.56
1	FRONT DOOR LH (CONSISTENT)	BENT	1,136.19	1,136.19
			5,716.39	3,972.31
	<u>SPECIAL NETT ITEMS</u>			
1	SUNDRIES (SN) (CONSISTENT)	NECESSARY	100.00	50.00
			100.00	50.00
	<u>LABOUR</u>			
	TO REPLACE WING MIRROR ASSY LH, FRONT FENDER LH, FRONT DOOR LH AND REAR DOOR LH. TO REPAIR REAR FENDER AND ALL AREAS AFFECTED BY THE ACCIDENT. INCLUSIVE OF THE REPAIR OF FRONT FENDER LH AND WING MIRROR COVER LH.		2,940.00	2,520.00
	TO RESPRAY FRONT FENDER LH, FRONT DOOR LH, REAR DOOR LH, REAR FENDER LH AND WING MIRROR COVER LH.		4,000.00	3,600.00
	TO CARRY -OUT BODY CAVITY PRESERVATION.		250.00	150.00
	TO CHECK STEERING GEOMETRY & CONDUCT FULL WHEEL ALIGNMENT.		560.00	560.00
	TO TRANSFER THE FRONT & REAR DOOR LH MECHANISM.		1,000.00	840.00
	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.		250.00	150.00
	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		350.00	250.00
			9,350.00	8,070.00
	GRAND TOTAL		15,166.39	12,092.31

Report Ref No. CC4/ASM18009670/R1wb3q2



RECOMMENDED COST OF REPAIRS			12,092.31
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Report Ref No. CC4/ASM18009670/R1wb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SIMCOUC

Reference

CC4/ASH18009670/R1w63g2

Loss Date

21 May 2018

Report Date

25 May 2018 3:12:00 PM

Request Date

25 May 2018

Due Date

Vendor Name

LK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHC1770H

Make

TPVD MINI

Model

COOPER SDR FWD LED ABS

Service Address

...

Primary Contact/Insured

LEE CHEE YENG

1001 BUKIT TIMAH ROAD, #03-11, 596288, Singapore

PL@MINI.SG

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

ADD Invoice

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Mileage	Notes
Document Type Document SubType						
+ Upload Documents						
NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED		
LK Invoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LK AUTO CONSULTANTS PTE LTD (TP)	18 April 2019		

