

INS. CASE OWNER:

Ernest / CC4 / ASM / AXA1800 9669, 11/11/18

LKK:
IDAC:

Surveyor:

MURINS

DOI:

ASSIGNMENT

m/g/18

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.

SFQ 5246E

Name of Insured

UM NOON KEK B.

Insured Tel No.

HP: 8188884

Excess Sec II : \$5

D.O.A: m/g/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S8M00102 / 47566

Policy No.:

An 07385311

Make / Model:

Toyota

Place of Accident:

Tua Payon Central

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

9K 5198E



INSRS:

WSP:

Tel:

Liability:

RMKS:

pergusw



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

5/6/18

v/n/n

5/6/18-7

SFQ 5246E-7

MINUTES

TP LOD IN

J. S. M. W. L. A. M.

12/6/18

confirm accident details inform TP letter send out

30/1/18

11/2/18

12/2/18

Perk made via SMART
1st OFFER TO TP BY VI.
TP RESTORED OFFER.

6/6/19

14/6/19

25/6/19

- OFFER INTERVENTION FROM AXA BY OC
AXA WAIVERING OFFER.
TP ACCEPTED OFFER.
Perk made by AXA BY OC IN OFFER.
TO CLOSE.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

m/g/18

Sent By:

m

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

US

SS

1,600.00

2

days) Reduction:

41

Email

Call

FINAL SETTLEMENT

Date/Time:

25/6/19

Confirm with:

GURON

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

27.

If NO or B 28, Ass. Lia:

Repair Cost:

US

SS

1,712.00

Loss of Rental (LOR):

SS

1

days)

Loss of Use (LOU):

SS

15.00

x 2

days)

(LOU + LOR)

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only ☐ LOU only ☐

LOR + LOU

☐

LOR + LOI

☐

(Tick only one)

GIA/LTA Search:

SS

7.49

Medical:

SS

-

Disbursement:

SS

-

Legal Cost:

SS

-

Total:

SS

1,859.49

Global Sum SS:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1,859.49

Name 1:

PERGAS ENGINEERING & TRADING PTB LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

SLK 5198E 1 17

From DATE: 28052018

Estimated Cost:

OD / P / WS / TP RES / CD RES / EVA / INV / MV

To Inspect Vehicle No: SLK 5198E

at Workshop no: Pegasus

of 51 Defu Lane 10

Insured

Policy No:

Claims No:

Sum Insured:

Excess

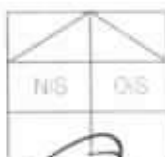
(Client's Record)

Make of Veh:

after 10am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Est. or Market Value

68%

IDAC Accident Report

Consistent? Yes or No

PR Seen

Consistent? Yes or No

Est. Repairs:

2

days

Res:

Yes or No

Lum Sum:

20

%

3 Val

Yes or No

CA / REV / REP / 24 HRS

Vehicle IN / OUT

Date

Person Contacted

Date / Time

Action / Instruction

L1A 48777

L1S \$1,600.00

(200: \$1,272.00 (44%))

Visit Date:

Type: M / Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or: (A)

Make:

Mercedes

Color:

Blue

Sp. Reading

117785

Eng. No:

G. No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: N / S / Rim / STD Air / Rim or

Tyre Size:

F: 205 / 60 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

westlake

Front

Rear

R/Bal:

6

mm

R/Bal:

6

mm

L/Bal:

6

mm

L/Bal:

6

mm

D.O.A

23/5/18

D.O.A

30/5/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision

Case Type: Pre-Paid



Preli. Report

Case Type: Post-Paid



Final Report

Case Type: Pre-Paid

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Exemption:

Add Fee:



Site Fee: \$5



Inter. Fee: \$8



Taxi Fee: \$5



Insurance Fee

Report Format:

Lump Sum / L.B. / L.P.

GST / ROC COMPANY NO : 2011017530

4/5 @ 1600

Customer :	<i>N. F. Sultan</i>
GRAB RENTALS PTE LTD	
18 SIN MING LANE	<i>Star</i>
#01-08 MIDVIEW CITY	<i>30/5/18</i>
SINGAPORE 573960	<i>22</i>
Attn :	<i>zh. pso Hlo</i>
Tel :	
Fax :	

Quotation No : QO18/05-1255	Quotation Date : 24/05/2018	Terms : 30 DAYS
Vehicle No : SLK5198E	Chassis No : JM6BN22A8H0137223	Third Party Insurer :
Model : MAZDA 3		Date of Accident :
Remarks : TP INSURER: AXA . TP INSURED VEHICLE NO: SKQ5246E, DOA: 23.05.2018		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	REAR BUMPER <i>DS</i>	1	1,075.0000	1,075.00
2	REAR BUMPER REINFORCEMENT <i>DS</i>	1	538.0000	538.00
3	REAR BUMPER SIDE RETAINER <i>11</i>	2	92.0000	184.00
4	REAR BUMPER SIDE HOLDER <i>11</i>	2	74.0000	148.00
5	REAR BUMPER SIDE HOLDER RIVETS <i>11</i>	4	6.0000	24.00
6	REAR BUMPER CLIPS <i>all</i>	8	5.0000	40.00
7	N/S REAR BUMPER REFLECTOR <i>11</i>	1	51.0000	51.00
8	REAR BUMPER TOW COVER <i>For/mid</i>	2	18.0000	36.00
9	LESS 25% (ITEM 1- 8)	1	-524.0000	-524.00
10	TO RUST-PROOFING OF THE AFFECTED AREAS.	1 <i>11</i>	120.0000	120.00
11	TO CHECK ELECTRICAL LIGHTING CONCERNED.	1	60.0000	60.00
12	TO REINSTALL OF REAR BUMPER PARKING SENSOR.	1	120.0000	120.00
13	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	1	600.0000	600.00
14	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	1	400.0000	400.00

1689

1689

770

Sub Total	2,872.00
GST(7.00%)	201.04
Total (SGD)	3,073.04

Please conduct the survey at
Pegasus Engineering @ Tan Lim Motor Pte Ltd C/o 51 Delfi Lane 10 Singapore 539216

Signature: _____
Date: _____

PEGASUS ENGINEERING & TRADING PTE LTD

GST / ROC COMPANY NO : 201101753C

Quotation

From :

PEGASUS ENGINEERING & TRADING PTE LTD
C/O 51 DEFU LANE 10
SINGAPORE 539216

Officer in Charge : ALVIN LOW WAI LUN
Tel :
Email :

Customer :

GRAB RENTALS PTE LTD
18 SIN MING LANE
#01-08 MIDVIEW CITY
SINGAPORE 573960

Attn :
Tel :
Fax :

Quotation No : QO18/05-1255	Quotation Date : 24/05/2018	Terms : 30 DAYS
Vehicle No : SLK5198E	Chassis No : JM6BN22A8H0137223	Third Party Insurer :
Model : MAZDA 3		Date of Accident :
Remarks : TP INSURER: AXA , TP INSURED VEHICLE NO: SKQ5246E, DOA: 23.05.2018		

ITEM	DESCRIPTION	QTY	UNIT PRICE	AMOUNT (SGD)
1	REAR BUMPER <i>Dis</i>	1	1,075.0000	1,075.00
2	REAR BUMPER REINFORCEMENT <i>DD</i>	1	538.0000	538.00
3	REAR BUMPER SIDE RETAINER <i>17</i>	2	92.0000	184.00
4	REAR BUMPER SIDE HOLDER <i>17</i>	2	74.0000	148.00
5	REAR BUMPER SIDE HOLDER RIVETS <i>17</i>	4	6.0000	24.00
6	REAR BUMPER CLIPS <i>all</i>	8	5.0000	40.00
7	N/S REAR BUMPER REFLECTOR <i>17</i>	1	51.0000	51.00
8	REAR BUMPER TOW COVER <i>Torn/mis</i>	2	18.0000	36.00
9	LESS 25% (ITEM 1- 8)	1	-524.0000	-524.00
10	TO RUST-PROOFING OF THE AFFECTED AREAS.	1 <i>17</i>	120.0000	120.00
11	TO CHECK ELECTRICAL LIGHTING CONCERNED.	1	60.0000	60.00
12	TO REINSTALL OF REAR BUMPER PARKING SENSOR.	1	120.0000	120.00
13	PANEL BEATING, KNOCKING AND STRAIGHTEN THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	1	600.0000	600.00
14	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	1	400.0000	400.00

W&K Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To damage damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary repair(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Sub Total 2,872.00
GST(7.00%) 201.04
Total (SGD) 3,073.04

Please conduct the survey at
Pegasus Engineering @ Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 7200G

Vehicle Details

Vehicle No.: SLK5198E

Vehicle to be Exported: No

Intended De-registration Date: 30 May 2018

Vehicle Make: MAZDA

Vehicle Model: MAZDA3 4-DOOR SEDAN 1.5L SP.6EAT

Primary Colour: Blue

Manufacturing Year: 2016

Engine No.: P520422919

Chassis No.: JM6BN22A8H0137223

Maximum Power Output: 88.0 kW (118 bhp)

Open Market Value: \$14,777.00

Original Registration Date: 19 Jan 2017

First Registration Date: 19 Jan 2017

Transfer Count: 0

Actual ARF Paid: \$9,777.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 18 Jan 2027

PARF Rebate Amount: \$7,332.00

Intended COE Rebate Details

COE Expiry Date: 18 Jan 2027

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$48,000.00

COE Rebate Amount: \$41,445.00

Total Rebate Amount: \$48,777.00

The information contained herein is correct as at 30 May 2018

OK

PK

Hsiao Tong (LKKAUTO)

From: Pegasus Engineering <claims@pegasusengrg.com.sg>
Sent: Wednesday, 9 January 2019 12:41 PM
To: Hsiao Tong (LKKAUTO)
Subject: Fwd: Pegasus Ref : SM260052018; AXA Ref: TBA; Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018

Dear Hsiao Tong,

Understand Vivian is on Maternity leave. Please forward to PIC to for reply.

Thanks & Regards,
Sharon Ow
Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

----- Forwarded message -----

From: Pegasus Engineering <claims@pegasusengrg.com.sg>
Date: Wed, Dec 26, 2018 at 12:36 PM
Subject: Re: Pegasus Ref : SM260052018; AXA Ref: TBA; Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Cc: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Hi Vivan,

Please let us have your revised offer.

Thanks & Regards,
Sharon Ow
Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Thu, Dec 13, 2018 at 5:36 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Without Prejudice
Save As To Costs

Dear Vivian,

We refer to your email below.

Please note that our client's loss of rental is at \$66.95 per day. Hence, we have our client's instruction to reject your offer and counter-propose our settlement as follows:-

Cost of repair	\$1,712.00	
Loss of rental	\$ 133.90	(\$66.95 x 2 days)
Loss of earnings	\$ 120.00	(\$60.00 x 2 days)
LTA	\$ 7.49	
Total	<u>\$1,973.39</u>	

We await for your favourable reply.

Dear KC (AXA),

Please inform your management that Grab Rentals cannot accept your offer at \$70.00 per day for loss of rental plus loss of earnings as they have given their supporting document to you in their Letter of Demand.

Thanks & Regards,
Sharon Ow (jc)
Pegasus Engineering & Trading Pte Ltd
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Tue, Dec 11, 2018 at 12:53 PM Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com> wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Madam,

Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018

We refer to the above matter

On a without prejudice basis, our principal propose settlement as follow:

COST OF REPAIR	\$ 1,712.00
Loss of RENTAL/ LOI(\$ 70.00 x 2days)	\$ 140.00

LTA SEARCH

\$ 7.49

\$ 1,859.49

Kindly confirm acceptance

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Tuesday, 11 December, 2018 12:39 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; CHAN Kian Chuan

<kianchuan.chan@axa.com.sg>

Subject: Re: FW: LOD - THIRD PARTY CLAIM - Our ref : SM260052018; AXA Ref: TBA; Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018

Dear Claim Handlers,

We refer to the above matter.

We have sent numerous reminders to you on several occasions, but you have not responded to us so far.

Please note that our client's claim has been pending for more than 4 months.

As such, please resolve the matter within the next TEN (10) days if your principal is still keen on direct settlement.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10
Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Thu, Nov 15, 2018 at 4:03 PM Pegasus Engineering <claims@pegasusengrg.com.sg> wrote:

Dear Vivian,

Please let us have your offer soonest possible.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co)
51 Defu Lane 10

Singapore 539216

Tel : 6858 1846
Fax : 6487 6070
Email : claims@pegasusengrg.com.sg

On Thu, Aug 30, 2018 at 8:03 PM Shu Pei (LKKAuto) <shupeil@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18009669/Uwb3	Vivian

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering <claims@pegasusengrg.com.sg>

Sent: Thursday, 30 August 2018 3:59 PM

To: Admin A <admin-a@lkkauto.com>

Subject: LOD - THIRD PARTY CLAIM - Our ref : SM260052018; AXA Ref: TBA; Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018

Without Prejudice

Dear Executive In Charge,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Thanks & Regards,

Pegasus Engineering &

Tra

ding Pte Ltd

(co)

51 Defu Lane 10
Singapore 539216

Tel : 6858 1846

Fax : 6487 6070

Email : claims@pegasusengrg.com.sg



Re:S8M00IDZ-Mandate approval

Type

🔗 Question

Message

repair cost \$1,712.00 Loss of use no. of days LOR/LOI @ \$140 LTA search fees \$7.49 Others Proposed Total
\$1,859.49

Reply

claim 2 days
Rental - \$66.95



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-041221G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.E.409
Cars for Hire

COMMERCIAL VEHICLE - FLEET
Comprehensive

Certificate No. A 29069766 MKF

Excess : SGD2,000

1. Index Mark and Registration Number of Vehicle
SLK5198E

2. Name of Policyholder
Grab Rentals Pte. Ltd.

3. Effective Date of the Commencement of Insurance for the purposes of the Act
01/02/2018

4. Date of Expiry of Insurance
31/01/2019

5. Persons or Classes of Persons entitled to drive*

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use for the carriage of passengers or goods in connection with the Policyholder's business.

Use for social domestic and pleasure purposes.

The Policy does not cover

(1) Use for racing pace-making reliability trial or speed-testing.

(2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

Chief Executive Officer



9A Lok Yang Singapore 628628
c/o 51 Defu Lane 10 Singapore 539216

Tel: 6858 1846 / HP 9628 6508
Fax: 6858 0877

Our Ref SM260052018
Your Ref SKQ5246E

Date 30-08-2018

WITHOUT PREJUDICE

Claims Department - Executive In Charge
AXA Insurance Pte Ltd

Dear Sir/Madam,

ACCIDENT INVOLVING SLK5198E / SKQ5246E ON 23-05-2018
(Pte Ltd)

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

☒ Original Tax-Invoice number 1118/07-1352

☐ Police report / police result

☒ Certificate Of Insurance

☒ Vehicle search result

☐ Letter from Grab

☒ Authorisation To Act - Hirer Lawyer

☒ Rental Tariff

*Survey under insurance instruction LKK

a)	Cost of repair (inclusive GST)	\$ <u>1,712.00</u>
b)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ <u>7.49</u>
c)	Loss of rental <u>2</u> days @ \$ <u>66.95</u>	\$ <u>133.90</u>
d)	Loss of earnings / rental fees <u>2</u> days @ \$ <u>60.00</u>	\$ <u>120.00</u>
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$ <u>100.00</u>
	Total	\$ <u>2,073.39</u>
		=====

* Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Pegasus Engineering & Trading Pte Ltd" within 28 days.

Yours faithfully,

Sharon Ow

Email: claims@pegasusengr.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 June 2018

Lim Hoon Cheng

Blk 99A Toa Payoh Lor 2

#10-39

Singapore 310099

Dear Sir/ Mdm

OUR REF : CC4/ASM18009669/Uwb3

YOUR REF : SFQ 5246E

**ACCIDENT INVOLVING SFQ 5246E & SLK 5198E ALONG TOA PAYOH CENTRAL
ON 23/0452018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Pegasus Engineering & Trading Pte Ltd** acting on behalf of the owner of SLK 5198E against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 7 days **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: OWNER OF VEHICLE NUMBER 9K2 5198E

ACCIDENT INVOLVING 9K2 5246E

ALONG/AT Stop Road of Toa Payh Lorong 2 towards Lorong 6 N 23-05-2018

We hereby authorize you to act on our behalf in pursuance of our claim for all damages during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Grab Rentals Pte Ltd

Co Reg No : 201617200G

Address : 18 Sin Ming Lane #01-08 Midview City Singapore 573960

Contact : 6655 0005

Date : 24-08-2018

Signature



Owner

AUTHORIZATION TO ACT

TO: PEGASUS ENGINEERING & TRADING PTE LTD

FROM: HIRER OF VEHICLE NUMBER SLK5198E

ACCIDENT INVOLVING SKQ5506E

ALONG/AT STIP Road at Taiping Loring 2 towards Loring 6 on 23.05.2018

I hereby authorize you to act on my behalf in pursuance of my claim for loss of rental / earnings during the repair arising out of the above accident.

This letter serve as the 'AUTHORITY TO ACT'.

We also hereby authorize all agreed settlement payment be made in favour to PEGASUS ENGINEERING & TRADING PTE LTD.

Name : Cheong Chee Keong

NRIC : S 2537105D

Address : Block 346 Bukit Batok Street 34 #10-212 Singapore 2365

Contact : 8823 5985

Date : 31/5/2018

Signature



Hirer



redefining / insurance

CLAIM REF : S8M00IDZ
INSURED : LIM HOON CHENG

DISCHARGE VOUCHER

We/I, GRAB RENTALS PTE LTD, CO. REG. NO. 201617200G hereby agree to accept the sum of dollars ONE THOUSAND EIGHT HUNDRED FIFTY NINE AND CENTS FORTY NINE ONLY (S\$1,859.49) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SKQ 5246E as a result of an accident along TOA PAYOH CENTRAL on 23/05/2018 of which we/I were/was the driver/owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLK 5198E.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SKQ 5246E in connection directly or indirectly with the said accident and give our/my full and final discharge.

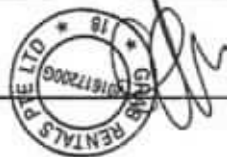
We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SKQ 5246E.

Dated this 26 day of March 2019.

Claimant's Signature

:



NRIC no./ Company Stamp

:

Occupation/ Business

:

Rental

Address

:

18 Sin Ming Lane #01-08 Midview City S\$73960

Telephone No.

:

66550005

Witness's Name

:

Sharon OW

Witness's Signature

:

[Signature]

Witness's NRIC No.

:

S7767597H



Grab Rentals Pte Ltd
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

GST / ROC Company No : 201101753C

Third Party Insurer : AXA

Insured's Veh No : SKQ5246E

Date of accident : 23.05.2018

Tax Invoice No : IV18/07-1352

Invoice Date : 27.07.2018

Vehicle Model : Mazda 3 Sedan 1.5
Vehicle No : SLK5198E
Chassis No : JM6BN22A8H0137223

Pages : 1 of 1

DESCRIPTION	AMOUNT
TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	\$ 1,600.00
Sub Total	\$ 1,600.00
GST (7.00%)	\$ 112.00
Total	\$ 1,712.00

Cheques should be made payable to PEGASUS ENGINEERING & TRADING PTE LTD

PEGASUS ENGINEERING & TRADING PTE LTD

Authorised Signature (Company Stamp)

If you have enquiries concerning this invoice, please contact Mr. Alvin or Mr. Wee at Tel: (65) 6858 1846

Mailing Address : Pegasus Engineering@Tan Lim Motor Pte Ltd c/o 51 Defu Lane 10 Singapore 539216

E-mail : claims@pegasusengrg.com.sg

Enquire Vehicle & Owner Information (Vehicle No. SKQ5246E As At 23 May 2018 / 21:50:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: SLK5198E

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S1762880A
Owner Name: LIM HOON CHENG
Registered Address Type: HDB / HUDC
Registered Block/House No.: 99A
Registered Street Name: LORONG 2 TOA PAYOH
Registered Unit No.: # 10 - 39
Registered Building Name: -
Registered Postal Code: 310099

Current Vehicle Details

Vehicle No.: SKQ5246E
Make Description/Model: TOYOTA / ESTIMA AERAS PREMIUM 2.4 A
Insurance Company Name: AXA INSURANCE PTE LTD

Print

OK



Thank you

Lee Ming Hui Kelvin has successfully logged out.

Your last login date and time was 24 May 2018, 09:16:38.

To return to ONE.MOTDRING, please [click here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

Session Transaction History

S/N	Asset Type	Asset ID	Asset Owner ID	Transaction Type	Transaction Amount(S\$)
1	Vehicle	SKQ5246E	-	18.19 Enquire Veh Owner Info (Others) by Law Firm	7.49



Our Ref: GR-ACC-2017-02

01 June 2017

Pagasus Engineering & Trading Pte Ltd
No. 51 Defu Lane 10
Singapore 539216

Mailing Address
18 Sin Ming Lane,
#01-08 Midview City,
Singapore 573960
Co. No. 201617200G

To whom it may concern,

Re: Vehicle Rental Rates for Loss of Rental Claims.

With regards to the above subject matter, we are pleased to inform you our Grab Rental rate for our various vehicles which are as follows:

S/No.	Make & Model	Daily Rental Rates (S\$)
01	Toyota Prius 1,798cc, 90kw, 120bhp, Automatic	\$ 79.95
02	Mazda 3 1.5 (A) Sedan	\$ 66.95
03	Nissan Qashqai 1.2L	\$78.95
04	Honda Vezel 1.5L	\$77.95
05	Honda Vezel 1.5L Hybrid	\$84.95
06	Toyota Vios 1.5L	\$66.95

Please note that the above stated rate is our daily rental rate to our drivers. For your necessary actions on third party accident claims on loss of rental.

Yours faithfully,

Tay Chee Wee
Grab Rental Pte Ltd

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKQ 5246E (Insd veh)	Model:	MAZDA 3 (A)
	SLK 5198E (TP veh)		
Date of Accident:	23/05/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		3,073.04
Final Repair Cost	:	\$		1,712.00
Loss of Use	:	\$		140.00
				2days at \$70.00 per day
Rental (if any)	:	\$		0.00
				days
LTA / GIA Search Fee	:	\$		7.49

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	1,859.49

Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____ _____			

Payment Instruction: Payee's Breakdown			
1)	PEGASUS ENGINEERING & TRADING PTE LTD	:	\$ 1,859.49

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

09/04/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18009669/Uhb3q2

8 SHENTON WAY #24-01

AXA TOWERSINGAPORE 068841

Date : 09-04-2019



ATTN: KIAN CHUAN

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKQ 5246E	Veh. Inspected	SLK 5198E
Policy No.	GA073853/1	Coverage (\$)	0.00
Claim No.	S8M00IDZ	Excess (\$)	0.00
Assign From		Assign Date	28/05/2018

2. Vehicle Particulars & Condition

Make & Model	MAZDA 3 (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JM6BN22A8H0137223	Colour	BLUE
Odometer	117785	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	WEST LAKE	6 mm
L/H Front Tyre	205/60 R16	WEST LAKE	6 mm
R/H Rear Tyre	205/60 R16	WEST LAKE	6 mm
L/H Rear Tyre	205/60 R16	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	23/05/2018	Inspection Date	30/05/2018
Survey held at	PEGASUS ENGINEERING & TRADING PTE LTD 51 DEFU LANE 10 SINGAPORE 539216		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 5198E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DISTORTED	1,075.00	1,075.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	DENTED	538.00	538.00
2	REAR BUMPER SIDE RETAINER @\$92.00 (CONSISTENT)	NOT NECESSARY	184.00	-
2	REAR BUMPER SIDE HOLDER @\$74.00 (CONSISTENT)	NOT NECESSARY	148.00	-
4	REAR BUMPER SIDE HOLDER RIVETS @\$6.00 (CONSISTENT)	NOT NECESSARY	24.00	-
8	REAR BUMPER CLIPS @\$5.00 (CONSISTENT)	NECESSARY	40.00	40.00
1	N/S REAR BUMPER REFLECTOR (CONSISTENT)	NOT NECESSARY	51.00	-
2	REAR BUMPER TOW COVER @\$18.00 (CONSISTENT)	TORN / MISSING	36.00	36.00
	LESS 25% DISCOUNT		-524.00	-422.25
			1,572.00	1,266.75
LABOUR				
	TO RUST-PROOFING OF THE AFFECTED AREAS.	NOT NECESSARY	120.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		60.00	20.00
	TO REINSTALL OF REAR BUMPER PARKING SENSOR.		120.00	50.00
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.		600.00	300.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		400.00	400.00
			1,300.00	770.00
GRAND TOTAL			2,872.00	2,036.75
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,600.00

Report Ref No. CC4/ASM18009669/Uhb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S0M000DZ

Reference

CC4/ASM18009669/Uhb3u2

Loss Date

23 May 2018

Report Date

24 May 2018 1:35:25 PM

Request Date

21 August 2018

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

ADD Template

Vehicle Information	
Incident Vehicle Registration #	SLK5198E
Make	TRIVO MAZDA
Model	3-1.5 SEDAN L SP-REAR (A)
Service Address	
...	
Primary Contact/Insured	
LIM HOON-CHENG	
BLK 99A LORONG 2 TOA PAYOH, #10-39, 310099, Singapore	
COMPANY@ICHOSEBY.COM.SG	
Claim Handler	
CHAN Kian Chuan	
6568804269	
kianchuan.chan@axa.com.sg	

Additional Instructions: INSD GIA NOT REPORTED

Messages | Invoicing | History | Documents | Assessment | Metrics | Notes

Document Type: Document SubType:

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meinmen	

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 LKX Reinspection Photos.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 LKX Inspection Photos.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 Immediate Advice- SJK 51996.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 MARKED ESTIMATE.pdf	Reports & Statement	Others	LKX AUTO CONSULTANTS PTE LTD (TP)	30 November 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	31 May 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKX AUTO CONSULTANTS PTE LTD (TP)	31 May 2018
 PRI RECEIVED FROM WORKSHOP WITH GIA AND ESTIMATE.mg	Letters and Correspondence	Workshop	DIKAKAL Raghav	24 May 2018