Vic (LKKAuto) Pegasus Engineering <claims@pegasusengrg.com.sg> From: Sent: Tuesday, 15 January, 2019 7:42 AM To: Vic (LKKAuto) Admin A Cc: Subject: Re: Pegasus Ref: SM260052018; AXA Ref: TBA; Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018 LKK REF CC4/ASM18009669/Uwb3 Without Prejudice Dear Vic, Our client rejected your offer and request for \$1973.39 for direct settlement. Please reconsider and reply. Thanks & Regards, Sharon Ow Pegasus Engineering & Trading Pte Ltd 51 Defu Lane 10 Singapore 539216 Tel : 6858 1846 Fax : 6487 6070 Email : claims@pegasusengrg.com.sg On Mon, Jan 14, 2019 at 5:49 PM Vic (LKKAuto) < vicalpeh@lkkauto.com > wrote: Without Prejudice Save as to Cost Dear Sharon, We refer to further to our below email. Please be informed that we had strict instructions from our principal to maintain our offer of \$1,859.49 (all in) as per our below email dated 11/12/2018.

Purely for an amicable settlement and for your acceptance please.

Our principal is in the view that the our offer was already fair and reasonable.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler (on behalf of Vivian)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Friday, 11 January, 2019 12:05 PM

To: Pegasus Engineering

Cc: CHAN Kian Chuan; Admin A; Vic (LKKAuto)

Subject: RE: Pegasus Ref: SM260052018; AXA Ref: TBA; Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on

23.05.2018 LKK REF CC4/ASM18009669/Uwb3

Without Prejudice

Dear Sharon,

We refer to your below email.

Dlagge he informed	l that wa are neading	a for our principal's	in ctruction with	regards to your appeal.
Please de informed	i inai we are benoins	e for our brincipal s	instruction with	regards to vour appear.

We will continue to follow up and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler (on behalf of Vivian)

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Wednesday, 26 December, 2018 12:36 PM

To: Vivian Lau (LKKAuto) **Cc:** CHAN Kian Chuan

Subject: Re: Pegasus Ref: SM260052018; AXA Ref: TBA; Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on

23.05.2018

Hi Vivan,

Please let us have your revised offer.

Thanks & Regards,

Sharon Ow

Pegasus Engineering & Trading Pte Ltd 51 Defu Lane 10 Singapore 539216

Tel : 6858 1846 Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

On Thu, Dec 13, 2018 at 5:36 PM Pegasus Engineering < claims@pegasusengrg.com.sg > wrote:

Without Prejudice

Save As To Costs

Dear Vivian,

We refer to your email below.

Please note that our client's loss of rental is at \$66.95 per day. Hence, we have our client's instruction to reject your offer and counter-propose our settlement as follows:-

Cost of repair \$1,712.00

Loss of rental \$ 133.90 (\$66.95 x 2 days)

Loss of earnings \$ 120.00 (\$60.00 x 2 days)

LTA \$ 7.49

Total \$1,973.39

We await for your favourable reply.

Dear KC (AXA),

Please inform your management that Grab Rentals cannot accept your offer at \$70.00 per day for loss of rental plus loss of earnings as they have given their supporting document to you in their Letter of Demand.

Thanks & Regards,

Sharon Ow (jc)

Pegasus Engineering & Trading Pte Ltd 51 Defu Lane 10 Singapore 539216

Tel : 6858 1846 Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

On Tue, Dec 11, 2018 at 12:53 PM Vivian Lau (LKKAuto) < vivianlau@lkkauto.com > wrote:

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/Madam,

Accident involving SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018

We refer to the above matter

On a without prejudice basis, our principal propose settlement as follow:

COST OF REPAIR \$ 1,712.00

Loss of RENTAL/ LOI(\$ 70.00 x 2days) \$ 140.00

LTA SEARCH \$ 7.49

Kindly confirm acceptance

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]

Sent: Tuesday, 11 December, 2018 12:39 PM
To: Vivian Lau (LKKAuto) < vivianlau@lkkauto.com>

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; Shu Pei (LKKAuto) <<u>shupei@lkkauto.com</u>>; CHAN Kian Chuan

<kianchuan.chan@axa.com.sg>

Subject: Re: FW: LOD - THIRD PARTY CLAIM - Our ref: SM260052018; AXA Ref: TBA; Accident involving

SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018

Dear Claim Handlers,

We refer to the above matter.

We have sent numerous reminders to you on several occasions, but you have not responded to us so far.

Please note that our client's claim has been pending for more than 4 months.

As such, please resolve the matter within the next TEN (10) days if your principal is still keen on direct settlement.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co) 51 Defu Lane 10 Singapore 539216

Tel : 6858 1846 Fax : 6487 6070

Email : claims@pegasusengrg.com.sg

On Thu, Nov 15, 2018 at 4:03 PM Pegasus Engineering < claims@pegasusengrg.com.sg > wrote:

Dear Vivian,

Please let us have your offer soonest possible.

Thanks & Regards,

Pegasus Engineering & Trading Pte Ltd (co) 51 Defu Lane 10 Singapore 539216

Tel: 6858 1846

Fax : 6487 6070

Email : <u>claims@pegasusengrg.com.sg</u>

On Thu, Aug 30, 2018 at 8:03 PM Shu Pei (LKKAuto) <shupei@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18009669/Uwb3	Vivian

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pegasus Engineering < claims@pegasusengrg.com.sg>

Sent: Thursday, 30 August 2018 3:59 PM **To:** Admin A admin-a@lkkauto.com>

Subject: LOD - THIRD PARTY CLAIM - Our ref : SM260052018; AXA Ref: TBA; Accident

involving SLK5198E(Grab) & SKQ5246E(AXA) on 23.05.2018

Without Prejudice

Dear Executive In Charge,

Refer to the above accident.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

Thanks & Regards,

Pegasus Engineering &

Tra

ding Pte Ltd

(co)

51 Defu Lane 10 Singapore 539216

Tel : 6858 1846 Fax : 6487 6070

Email : claims@pegasusengrg.com.sg