

INS. CASE OWNER:

CC 4/AXA1800

LKK:

IDAC:

Surveyor:

Kometu

DOI:

ASSIGNMENT

25/5/18
(Fm)

Date / Time:

26/5/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

XE 3517X

Name of Insured:

Huan Um Construction Pte

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

19/5/18 (SAM)

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LEE KOF WING

Driver Tel No.:

81948781

(V/L: YES / NO)

Claim No.:

SGMOUHTA/Y8104

Policy No.:

GA 274220

Make / Model:

DAF

Place of Accident:

21W 201W LAM

OI GIA REPORT (YES / NO):

YES / NO

TP GIA REPORT (YES / NO):

YES / NO

Insured Liability:

%

Final ? Yes / No

SEL 6800A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Alan



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time:

4/6/18
Winn

SEL 6800A - P

XE 3517X - Y

* Smartclaim
- pls see memo

5/9/18

File pass to typist typ report

2/3/2020

File -> su li to su li p - e

6/3/2020

File pass to MK to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

4/6/18

Sent By:

Lm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

3/3/2020

Confirm with:

Renny

Email

Call

Final Liability:

%

50

(Agreed / Assessed)

BOLA S/N No. : N/L

NO or B 28, Ass. Lia:

Repair Cost:

9362.50

SS

4681.25

Loss of Rental (LOR):

1430

SS

715.00

(11 days)

X # 130

Loss of Use (LOU):

SS

-

(\$

x

days)

Loss of Income (LOI):

SS

-

(\$

x

days)

LOR only

☐

LOU only

☐

LOR + LOU

☐

LOR + LOI

☐

[Tick only one]

GIA/LTA Search:

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

#554.00

Total:

SS

5298.25

Global Sum SS:

5400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

5400.00

Name 1:

Alan's United Auto Pte Ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

ASS. REC. BY:

REF:

AXA/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

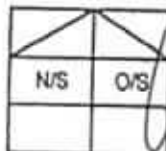
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 870k

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 08 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SKL 6800A Yr Regn: 07, 12Type: M. Car M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A4 c.c. 1798Colour: M. D. Blue A/C: Insured / Std / NI / NASp. Reading: 72564 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WATU 223 8K 90A 02 5757Gen. Cond: Good Fair / Poor / BurntSteering: In order Jammed / Leaked / Burnt orBrake: In order Jammed / Leaked / Burnt orModl: NI / S/Rlm / STD / A/Rlm orTyre Size: F: 225/50R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 19/5/18Survey held at ✓Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop orcls body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

28/5 15h pass to Corbett4/9/18 Confirm US \$8750.00 with 8 working days8 + 1PH + 1sum + 1res = 11(Net = \$3790.20
30%)

Date/Time, File Pass to?

☐ : Prell. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ : Site Insp (\$) \$ + RS. \$☐ : Interview (\$) Fixos☐ : Tech Invs (\$) Others☐ : Weekend (\$)

TOTAL

Report Format :

Lump Sum / I.B.I: (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18009667/Kwb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 28-05-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	XE 3517X	Veh. Inspected	SKL 6800A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	28/05/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	19/05/2018	Inspection Date	25/05/2018
Survey held at	ALAN'S UNITED AUTO PTE LTD BLK 7 SIN MING INDUSTRIAL ESTATE #01-76 SINGAPORE 575642		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : XE3517X

Page : 2

1 pc Rear o/s thrust arm

0.5 290.00 7 ✓

9,328.00

Less 10% : 932.80

8698.00

869.80

7828.20

8,395.20

500.00 sn ✓

60.00 sn 4012

1 pc Rear o/s sport rim

1 pc Rear w/s glass sealant

To remove & refix rear windscreen glass and conduct water leak test.

150.00 120/

To remove roof lining, front and rear seats, trim board and carpet

120.00 100/

To apply undersealing

100.00 90/

To dismantle and lower rear undercarriage

180 ✓

250.00 ? ✓

To check and adjust wheel alignment

65.00 60/

To putty and spray replaced parts

1,400.00 880/

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

1,500.00 1000/

Total : S\$12,540.20

=====

Singapore Dollars Twelve Thousand Five Hundred and Forty and Cents Twenty Only

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Work Order: R026168
VIN: SKL6800A
Year: 11
Date: 26.5.18 15:12



Audi : A4 (B8) 4X2 Standard Suspension 1BA Right-hand Drive

Front : Left

Actual	Before	Specified Range
-0°34'	-0°34'	
6°27'	6°27'	
0°06'	0°06'	0°05' 0°15'
13°36'	13°36'	
13°02'	13°02'	
		-2°19' -1°19'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°23'	-0°23'	
6°13'	6°13'	
-0°09'	-0°09'	0°05' 0°15'
13°18'	13°18'	
12°55'	12°55'	
		-2°19' -1°19'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
-0°11'	-0°11'	-0°30' 0°30'
0°14'	0°14'	
0°18'	0°18'	
-0°03'	-0°03'	0°06' 0°34'

Rear : Left

Actual	Before	Specified Range
-1°19'	-1°19'	-1°45' -0°55'
0°05'	0°05'	0°05' 0°15'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-3°39'	-3°38'	-1°45' -0°55'
0°39'	0°39'	0°05' 0°15'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
2°20'	2°19'	-0°30' 0°30'
0°44'	0°44'	0°10' 0°30'
-0°17'	-0°17'	-0°10' 0°10'

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Company Reg. No.: 201113667N

Not Authored
11 May 82
Person After Point

Today,

As	1,180.00	✓	
Mc	230.00	—	
Mc	155.00	—	
Bu	900.00	✓	
DIT	45.00	✓	
As	1,280.00	✓	
Mc	195.00	50% @ 97.50	
"	135.00	X	
"	55.00	X	
Mc	178.00	✓	
	230.00	?	
	260.00	?	
00	50.00	?	
As	1,350.00	✓	
Mc	195.00	50% @ 97.50	
Mc	178.00	X	
Dd	135.00	✓	
Dd	55.00	✓	
	215.00	?	
00	50.00	?	
	765.00	?	
	450.00	?	
	525.00	?	
	227.00	?	

LKK Auto Consulting hereby notifies
the [redacted] that:

- To result in [redacted]
- To do so [redacted]
- Parties involved are [redacted]
- The [redacted] there is no [redacted] "Prescriptive" basis.
- The [redacted] volition and [redacted] ability.
- Such [redacted] by the [redacted] and [redacted] insurance Company.

Action: [redacted] Report

Signature: _____

Date: _____

Cont Page 2 . . .

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : XE3517X

Page : 2

1 pc Rear o/s thrust arm

290.00 ?

9,328.00

Less 10% :

932.80

1 pc Rear o/s sport rim

8,395.20

1 pc Rear w/s glass sealant

500.00 sn ✓

60.00 sn 40sn

To remove & refix rear windscreen
glass and conduct water leak test.

150.00 120/

To remove roof lining, front and
rear seats, trim board and carpet

120.00 100/

To apply undersealing

100.00 90/

To dismantle and lower rear
undercarriage

250.00 ?

To check and adjust wheel alignment

65.00 60/

To putty and spray replaced parts

1,400.00 880/

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

1,500.00 1000/

Total :

S\$12,540.20

=====

Singapore Dollars Twelve Thousand Five Hundred
and Forty and Cents Twenty Only

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 8946H

Vehicle Details

Vehicle No.: SKL6800A
Vehicle to be Exported: Yes
Intended De-registration Date: 26 May 2018
Vehicle Make: AUDI
Vehicle Model: A4 ATTRACTION 1.8 TFSI MU (PI)
Primary Colour: Blue
Manufacturing Year: 2012
Engine No.: CJE010300
Chassis No.: WAUZZZ8K9DA025757
Maximum Power Output: 125.0 kW (167 bhp)
Open Market Value: \$36,495.00
Original Registration Date: 31 Jul 2012
First Registration Date: 31 Jul 2012
Transfer Count: 1
Actual ARF Paid: \$36,495.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 30 Jul 2022
PARF Rebate Amount: \$25,546.00

Intended COE Rebate Details

COE Expiry Date: 30 Jul 2022
COE Category: E - Open Category
COE Period(Years): 10
QP Paid: \$84,389.00
COE Rebate Amount: \$35,252.00
Total Rebate Amount: \$60,798.00

The information contained herein is correct as at 21 May 2018

OK

川 林 建 築
CHUAN LIM
CHUAN LIM CONSTRUCTION PTE LTD.

Our Ref: CLC/CL/1806/L/0972
Your Ref: XE3517X

21st June 2018

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
S(068811)

Dear Sir/Madam,

ACCIDENT INVOLVING XE3517X & SKL6800A ON 19 MAY 2018 ALONG JALAN BOON LAY

We refer LKK Auto Consultants Pte Ltd email on 12 June 2018.

We would like to provide you with the following information:

- (a) Name of Driver: Lee Kok Leong
NRIC NO.: S1758947D
Address No.: Blk 363 Hougang Ave 5 #10-290 S(530363)
- (b) The driver was driving as our servant at the time of accident.
- (c) The driver was an authorized driver and was covered by the policy of insurance.

For any further clarifications, do contact myself at 6383 4925

Yours faithfully,
Chuan Lim Construction Pte Ltd


Yee Chong Beng (Ms)



cc : Sc Auto Industries - Ms Mei Lin by email , claims@scauto.com.sg

20 Senoko Drive Singapore 758207
Tel : 6383 4925 / 6383 8288
Fax : 6383 4926
Email : chuanlc@singnet.com.sg

Co. Reg. No. : 199600684W
GST Reg. No.: M2-8922880-2

bizSAFE
S T R

EQAIMS
Singapore Quality Assurance
10001-10001-10001

EQAIACC
100-10001-10001

EQAIMS
Singapore Quality Assurance
10001-10001-10001

 <TP - Mandate IA> - S8M00HZA [ACCIDENT INVOLVING XE 3517X(OI) & SKL 6800A(TP) ON 19/05/2018]

Type

 Question

Message

Liability: 50%. No video/ concrete evidence from both parties. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate up to 50% - \$5,343.25(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction, Hsiao Tong - 02 July 2019

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 02/07/2019

Survey Details:

Date of loss	19.05.2018
Date of appointment	25.05.2018
Date of survey	25.05.2018
Location of survey	ALAN'S UNITED AUTO PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKL6800A
Make and Model	Audi A4 (1798cc)
Date of registration	31.07.2012
Excess	
Market Value/ Book Value	\$ 70,000.00 (est)
Parf/COE Rebate	\$ 60,798.00 (est)
Nett Loss	\$ 9,202.00 (est)

Repair details:

Initial Estimate	\$ 12,540.20
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 8,563.20
Check items (estimate)	NIL
Labour	\$ 2,430.00
Supplementary	NIL
Total	\$ 10,993.20
Lump Sum(if applicable)	\$ 8,750.00

Number of days for repair	<u>8</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564335

Remarks:

Propose 50/50. No video/ concrete evidence to support either version.

Mandate:

Liability(TP)	50%	
Proposed repair cost (w/GST)	\$ 9,362.50	
Loss of use	NIL	
Loss of rental	\$ 1,320.00	(11days x \$120.00)
Loss of income	NIL	
	\$ 10,682.50	
50%	\$ 5,341.25	
LTA/GIA search fees	\$ 2.00	
Others	NIL	
Proposed Total	\$ 5,343.25	



Re:<TP - Mandate IA> - S8M00HZA [ACCIDENT INVOLVING XE 3517X(OI) & SKL 6800A(TP) ON 19/05/2018]

Type

 Question

Message

Hi Hsiao Tong, Please proceed as per your manadate proposal.

Reply

<<

RE: Re:<TP - Mandate IA> - S8M00HZA [ACCIDENT INVOLVING XE 3517X(OI) & SKL 6800A(TP) ON 19/05/2018]

Type

Question

Message

Hi, third party rejected our offer at g/s \$5,340.00(all-in) & proposed g/s \$5,400.00(all-in). Kindly advise if we may proceed to settle the matter at g/s \$5,400.00(all-in) or else advise further instruction. Thank you. Hsiao Tong - 20 July 2019

Reply

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 22 July 2019 10:08 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 48104, vehicle number SKL6800A

Have your approval/indication. Hsiao Tong - 02 July 2019		
7/2/19 10:41 AM TEO Kitty—Hi Hsiao Tong, Please proceed as per your mandate proposal.	LSP	3/7/2019 8:52:01 AM
Offered TP at 50% g/s \$5,180.00	CHT	9/7/2019 8:56:33 AM
Message Hi, third party rejected our offer at q/s \$5,340.00(all-in) & proposed q/s \$5,400.00 (all-in). Kindly advise if we may proceed to settle the matter at q/s \$5,400.00(all-in) or else advise further instruction. Thank you. Hsiao Tong - 20 July 2019	CHT	20/7/2019 10:24:33 AM
7/22/19 8:36 AM TEO Kitty*—— Hi Hsiao Tong, Please proceed at \$5400 all-in.	LSP	22/7/2019 9:55:41 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 22 July 2019 8:45 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 48104, vehicle number SKL6800A

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----
From: kitty.teo@axa.com.sg [mailto:kitty.teo@axa.com.sg]
Sent: Monday, 22 July, 2019 8:36 AM
To: admin-d@lkkauto.com
Subject: New message for service request 48104, vehicle number SKL6800A

AXA Insurance has sent you a message for claim number S8M00HZA.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: alan khong chin wah <alanauto@gmail.com>
Sent: Tuesday, 3 March 2020 9:51 AM
To: Hsiao Tong (LKKAuto)
Subject: Re: Your Ref: SKL 6800A *Our Ref: CC4/ASM18009667/Kpb3 [ACCIDENT INVOLVING XE 3517X(AXA) & SKL 6800A ON 19/05/2018]

SEND ME DV THANK YOU .

Regards
kenny

On Mon, Mar 2, 2020 at 4:46 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

For this case, may we settle at a global sum of \$5,400.00(all-in)?

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alan khong chin wah <alanauto@gmail.com>

Sent: Monday, 29 July 2019 2:31 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: Your Ref: SKL 6800A *Our Ref: CC4/ASM18009667/Kpb3 [ACCIDENT INVOLVING XE 3517X(AXA) & SKL 6800A ON 19/05/2018]

Hi Hsiao Tong

We still prefer the \$5403.25 . thank you .

Regards

Kenny

Alan's United Auto pte Ltd

64538686

On Sun, Jul 28, 2019 at 10:44 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

-
Dear Sirs/Mdm,

-
We refer to your below email.

-
May we wrap up the matter at a global sum of \$5,400.00(all-in)?

-
Thank you.

-
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

-
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alan khong chin wah <alanauto@gmail.com>

Sent: Monday, 15 July 2019 10:59 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SKL 6800A *Our Ref: CC4/ASM18009667/Kpb3 [ACCIDENT INVOLVING XE 3517X(AXA) & SKL 6800A ON 19/05/2018]

Hi Hsiao Tong

Thank you your revise offer , but still at the low side , please to counter propose for \$5403.25 all in to closed the matter kindly look into the matter & let us have your revise offer again thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

On Sat, Jul 13, 2019 at 4:12 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

Yes, offer based on 50%. We are prepared to improve our offer at a global sum **\$5,340.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: alan khong chin wah <alanauto@gmail.com>

Sent: Tuesday, 9 July 2019 9:51 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SKL 6800A *Our Ref: CC4/ASM18009667/Kpb3 [ACCIDENT INVOLVING XE 3517X(AXA) & SKL 6800A ON 19/05/2018]

Dear Hsiao Tong

Thank you for sending us offer , is this offer is 50% ? you offer us rental fee too low , your surveyor recommend 8 days of repair , if add in pre survey ,Sunday and day of waiting for survey , we like to counter propose for 6 more days @ \$150 per day , and please to counter propose for \$5700.00 (all -in) ,kindly look into the matter and revise offer to us thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

On Tue, Jul 9, 2019 at 9:08 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your Ref: **SKL 6800A** **Without Prejudice**

Our Ref: CC4/ASM18009667/Kpb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE 3517X(AXA) & SKL 6800A ON 19/05/2018

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence (ie: Video footage) yet to support either party's version.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we propose settlement at a global sum of **\$5,180.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

Vehicle Insured : XE3517X
Accident Date : 19-May-2018

No. : 15578

Date : 17-Jul-2018

Our Ref : 218088 (AXA) / CHAN

PAGE : 1

NG KONG SENG
4 SARACA WALK
Singapore 807241

FINAL REPAIR COST FOR AUDI A4 SKL6800A
=====

To supply spare parts

To remove & refix rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To dismantle and lower rear
undercarriage

To check and adjust wheel alignment

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	8,750.00
Add 7% GST :	612.50

Total :	S\$ 9,362.50
	=====

Singapore Dollars Nine Thousand Three Hundred
and Sixty Two and Cents Fifty Only

Kub3

LKIC

NG KUNG SENG

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 27-7-2018

AXA INSURANCE SINGAPORE PTE LTD

MOTOR CLAIMS DEPT.

8 STENTON WAY

#07-01 AXA TOWER

SINGAPORE 068811

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES

SKL 6800A AND XE3517X

ALONG JLN BUN LAY B4 JUNCTION INTERNATIONAL RD ON 17-05-2018

I / We, the owner of Vehicle No. SKL 6800A which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | |
|------------------------------------|-------------|
| 1. Costs of repair | - \$9362.50 |
| 2. Loss of Use/Rental fees 37 days | - \$7400.00 |
| 3. Police / GIA report / LTA fees | - \$2.00 |
| 4. Surveyor report fees | - |
| 5. Others | - |

Total: \$16764.50

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18009667/Kpa3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:STACEY			Date : 13-03-2020	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	XE 3517X	Veh. Inspected	SKL 6800A	
Policy No.	GA274330	Coverage (\$)	0.00	
Claim No.	S8M00HZA	Excess (\$)	0.00	
Assign From		Assign Date	25/05/2018	
2. Vehicle Particulars & Condition				
Make & Model	AUDI A4 (A)	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WAUZZZ8K9DA025757	Colour	METALLIC DARK BLUE	
Odometer	72564	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/50 R17	MICHELIN	7 mm	
L/H Front Tyre	225/50 R17	MICHELIN	7 mm	
R/H Rear Tyre	225/50 R17	MICHELIN	7 mm	
L/H Rear Tyre	225/50 R17	MICHELIN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	19/05/2018	Inspection Date	25/05/2018	
Survey held at	ALAN'S UNITED AUTO PTE LTD BLK 7 SIN MING INDUSTRIAL ESTATE #01-76 SINGAPORE 575642			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		8 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKL 6800A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR O/S FENDER (CONSISTENT)	BENT	1,180.00	1,180.00
1	REAR W/S GLASS INNER SEAL (CONSISTENT)	NECESSARY	230.00	230.00
1	REAR O/S QUARTER GLASS MOULDING (CONSISTENT)	NECESSARY	155.00	155.00
1	REAR BUMPER FASCIA (CONSISTENT)	BUCKLED	900.00	900.00
1	REAR O/S BUMPER SIDE RETAINER (CONSISTENT)	DISTORTED	45.00	45.00
1	REAR O/S DOOR (CONSISTENT)	BENT	1,280.00	1,280.00
1	REAR O/S DOOR OUTER HANDLE (CONSISTENT)	TO REPAIR SEE LABOUR	135.00	-
1	RR O/S DOOR OUTER HANDLE KNOB (CONSISTENT)	TO REPAIR SEE LABOUR	55.00	-
1	REAR O/S DOOR OUTER MOULDING (CONSISTENT)	NECESSARY	178.00	178.00
1	REAR O/S DOOR GLASS REGULATOR GEAR (CONSISTENT)	DISTORTED	230.00	230.00
1	REAR O/S DOOR GLASS REGULATOR MOTOR (CONSISTENT)	JAMMED	260.00	260.00
10	RR O/S DOOR GLASS REGULATOR RIVET @\$5.00 (CONSISTENT)	NOT NECESSARY	50.00	-
1	FRONT O/S DOOR (CONSISTENT)	BENT	1,350.00	1,350.00
1	FRONT O/ DOOR OUTER MOULDING (CONSISTENT)	NECESSARY	178.00	178.00
1	FRT O/S DOOR OUTER HANDLE (CONSISTENT)	DENTED	135.00	135.00
1	FRT O/S DOOR OUTER HANDLE KNOB (CONSISTENT)	DENTED	55.00	55.00
1	FRONT O/S DOOR GLASS REGULATOR GEAR (CONSISTENT)	DISTORTED	215.00	215.00
10	FRT O/S DOOR GLASS REGULATOR RIVET @\$5.00 (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR O/S SHOCK ABSORBER (CONSISTENT)	BENT	765.00	765.00
1	REAR O/S LOWER ARM (CONSISTENT)	DISTORTED	450.00	450.00
1	REAR O/S KNUCKLE ARM (CONSISTENT)	BENT	525.00	525.00
1	REAR O/S KNUCKLE BEARING HUB (CONSISTENT)	NECESSARY	227.00	227.00
1	REAR O/S THRUST ARM (CONSISTENT)	DISTORTED	290.00	290.00
	LESS 10% DISCOUNT		-893.80	-869.80
			8,044.20	7,828.20

Report Ref No. CC4/ASM18009667/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR O/S DOOR RUBBER (50%) (CONSISTENT) (SN)	NECESSARY	195.00	97.50
1	FRONT O/S DOOR RUBBER (50%) (CONSISTENT) (SN)	NECESSARY	195.00	97.50
	LESS 10% DISCOUNT		-39.00	-
			351.00	195.00
	<u>SPECIAL NETT ITEMS</u>			
1	REAR O/S SPORT RIM (SN) (CONSISTENT)	DENTED	500.00	500.00
1	REAR W/S GLASS SEALANT (SN) (CONSISTENT)	NECESSARY	60.00	40.00
			560.00	540.00
	<u>LABOUR</u>			
	TO REMOVE & REFIX REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.		150.00	120.00
	TO REMOVE ROOF LINING ,FRONT AND REAR SEATS ,TRIM BOARD AND CARPET.		120.00	100.00
	TO APPLY UNDERSEALING.		100.00	90.00
	TO DISMANTLE AND LOWER REAR UNDERCARRIAGE.		250.00	180.00
	TO CHECK AND ADJUST WHEEL ALIGNMENT.		65.00	60.00
	TO PUTTY AND SPRAY REPLACED PARTS.		1,400.00	880.00
	TO REMOVE ,CUT -OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ABOVE PARTS.INCLUSIVE OF THE REPAIR OF REAR O/S DOOR OUTER HANDLE AND RR O/S DOOR OUTER HANDLE KNOB.		1,500.00	1,000.00
			3,585.00	2,430.00
GRAND TOTAL			12,540.20	10,993.20
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				8,750.00

Report Ref No. CC4/ASM18009667/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S8M00HZA
Reference	CC4/ASM18009667/Kua3a2
Loss Date	19 May 2018
Report Date	21 May 2018 12:00:00 AM
Request Date	30 May 2019
Due Date	
Vendor Name	LUK AUTO CONSULTANTS PTE LTD (TPP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SXL6800A
Make	
Model	
Service Address	
...	
Primary Contact/Insured	
CHUAN LIM CONSTRUCTION PTE LTD 30 SENOKO DRIVE, 758207, Singapore	
INSURANCE@SCCREDIT.COM.SG	
Claim Handler	
TED KITTY 6568804602 kitty.teo@axa.com.sg	

Additional Instructions

Document Type

Document Subtype

+ Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Medimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKKInvoice1 Q3.pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LKKAdjustment14 (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 CIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 March 2020
 Insurance Search Fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 LKK Resurvey Photos 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 PAJIF_COE REBATE.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 TP - Mandate IA dd 020719.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 LKK Resurvey Photos 1.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Rental Receipt.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 Wheel Alignment Rpt.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 LKK Resurvey Photos 3.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 TP ESTIMATE_MARKEDFINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	2 July 2019
 Letter of authorisation from insured to authorise the driver.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	22 June 2018
 Lee Kah Leong - SIN IC & DL.pdf	Forms / Claim Documents	Driver's License / IDP	LKK AUTO CONSULTANTS PTE LTD (TP)	22 June 2018
 Immediate Advice.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	1 June 2018
 GA274330-Policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacy	28 May 2018
 GA274330-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NG Stacy	28 May 2018
 Email from TP workshop.mtg	Letters and Correspondence	Third Party	NG Stacy	28 May 2018
 TP ESTIMATE- MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018