

## Olivia Lau (LKKAuto)

**From:** Olivia Lau (LKKAuto)  
**Sent:** Tuesday, 18 September, 2018 1:02 PM  
**To:** 'Coco Lu Ting'  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Hsiao Tong (LKKAuto); Admin A  
**Subject:** [C&C]: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

### Without Prejudice

Hi Coco,

We refer to your email of 5 Sept.

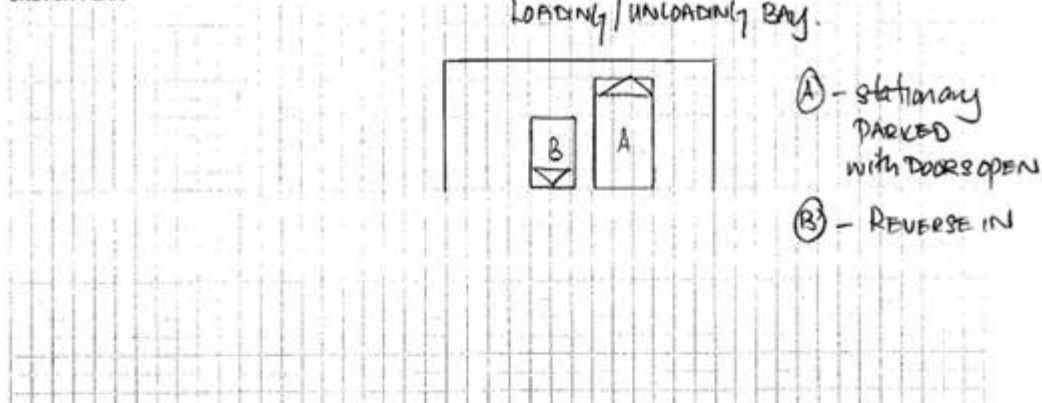
### **Liability is unclear.**

Kindly refer to our insured's sketch plan and diagram below.

Please let us have any evidence your client may have e.g. video footage, scene photos, witness statement etc.

Thank you.

#### SKETCH PLAN



#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was loading/unloading Ceylan Serei Market I am the only lorry loading and unloading bay. My door open widely when into the market supply customer. after the comment I saw the Car SLZ 5437L parking beside my lorry. the driver accused my lorry door hit is front left position. I am parking there I am not sure how the door hit's other party front position. It's no damage my vehicle. and the other party just only symol dot.

Best Regards,

**Olivia Lau** | Admin Manager

**LKK Auto Consultants**

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]

**Sent:** Wednesday, 5 September, 2018 3:32 PM

**To:** Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

**Subject:** RE: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear officer in charge ,

Is anyone can reply us about this case ? urgent

Regards

Coco

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**From:** Coco Lu Ting

**Sent:** Tuesday, 14 August, 2018 10:26 PM

**To:** 'Shu Pei (LKKAuto)'; 'Olivia Lau (LKKAuto)'; 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

**Subject:** RE: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear officer in charge,

No one reply me. Please update the liability for this case. thank you

Best regards

Coco

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**From:** Coco Lu Ting

**Sent:** Monday, 23 July, 2018 4:56 PM

**To:** 'Shu Pei (LKKAuto)'; 'Olivia Lau (LKKAuto)'

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'

**Subject:** RE: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear officer in charge,

Please update the liability for this case.

Best regards

Coco Lu Ting

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**From:** Coco Lu Ting  
**Sent:** Tuesday, 10 July, 2018 6:57 PM  
**To:** 'Shu Pei (LKKAUTO)'; Olivia Lau (LKKAUTO)  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Admin-D (LKKAUTO); Admin A; SUR  
**Subject:** RE: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear officer in charge,

Please update us the liability for this case. thank you

Best regards

Coco Lu

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**From:** Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Thursday, 28 June, 2018 5:07 PM  
**To:** Coco Lu Ting; Olivia Lau (LKKAUTO)  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Admin-D (LKKAUTO); Admin A; SUR  
**Subject:** FW: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

<b>LKK ref</b>
CC4/ASM18009663/mb3

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]  
**Sent:** Thursday, 28 June 2018 12:49 PM  
**To:** Shu Pei (LKKAUTO) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>; Bevan Lim (LKK Auto) <[bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Tay Jian Ye <[jianye.tay@cyclecarriage.com.sg](mailto:jianye.tay@cyclecarriage.com.sg)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear officer in charge,

Please update the case, thank you

Best regards

Coco Lu

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**From:** Coco Lu Ting  
**Sent:** Thursday, 21 June, 2018 10:33 AM  
**To:** Shu Pei (LKKAuto); Bevan Lim (LKK Auto)  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Admin-D (LKKAuto); Admin A; SUR  
**Subject:** RE: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear Bevan,

Please advise us the liability for this case.

Best regards

Coco Lu

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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]  
**Sent:** Thursday, 7 June, 2018 6:54 PM  
**To:** Coco Lu Ting  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye; Admin-D (LKKAuto); Admin A; SUR; Bevan Lim (LKK Auto)  
**Subject:** RE: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18009663/mb3	Bevan

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]  
**Sent:** Wednesday, 6 June 2018 8:10 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Tay Jian Ye

<[jianye.tay@cyclecarriage.com.sg](mailto:jianye.tay@cyclecarriage.com.sg)>

**Subject:** FW: OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear officer in charge,

Please advise us the liability for this case, thank you

Best regards

Coco Lu Ting

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**From:** Coco Lu Ting

**Sent:** Thursday, 24 May, 2018 4:13 PM

**To:** [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye

**Subject:** OUR VEH SLZ5437L, YOUR VEH YP7502S ON 23.05.2018

Dear officer in charge,

Please advise us the liability for this case. thank you

Best regards

Coco Lu

**From:** PGMFP06 [<mailto:pgmfp6@cyclecarriage.com.sg>]

**Sent:** Thursday, 24 May, 2018 3:23 PM

**To:** Coco Lu Ting

**Subject:**

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